Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Saturday, 23 November, 2019 2:34 PM

To: claimsdept@sq.cntaiping.com

Cc: Admin A; Vic (LKKAuto); Chong Boon Sen; Alfred Toh; Tan Kah Leong

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SGR8829X (OI : CTI -

SNM18D01746C02) AND GBG1202S (TP: LKK REF - CC6/CTI18006221/Aha3) on

01.04.2018

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

CTI REF – SNM18D01746C02 LKK REF – CC6/CTI18006221/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SGR 8829X (OI) / GBG 1202S (TP) / OTHERS ON 01/04/2018

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the 2nd car and was pushed forward from behind.

We had spoken to the Insured where he confirmed accident details, was informed of the TP claim and agreed to settle the matter. A letter was sent out to the Insured company to notify TP claim and NCD issues.

As such, in view of MCF and BOLA scenario 28, we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 13,032.34	\$ 5,671.00
Loss of Use (\$120 x 8 days)	\$ 960.00	\$ 480.00 (\$60 x 8 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$13,999.79	\$ 6,158.45

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	2 days
TOTAL	8 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Lim Shu Min [mailto:shumin.lim@sg.cntaiping.com]

Sent: Wednesday, 3 July, 2019 5:02 PM

To: Joy Irene (LKKAuto)

Subject: FW: Direct Settlement - Accident Involving SGR8829X (OI: CTI - SNM18D01746C02) AND GBG1202S (TP:

LKK REF - CC6/CTI18006221/Aua3) on 01.04.2018

Dear Kah Leong,

Please assist to revert LKK.

Thank you

Lim Shu Min

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Wednesday, 3 July, 2019 3:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGR8829X (OI: CTI - SNM18D01746C02) AND GBG1202S (TP: LKK

REF - CC6/CTI18006221/Aua3) on 01.04.2018

Ref: SNM18D01746C02

Dear Sirs,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 3 July 2019 3:33 PM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>

Subject: FW: Direct Settlement - Accident Involving SGR8829X (OI: CTI - SNM18D01746C02) AND GBG1202S (TP:

LKK REF - CC6/CTI18006221/Aua3) on 01.04.2018

From: Lucas Lee < <u>lucas.lee@sg.cntaiping.com</u>>

Sent: Thursday, 5 April, 2018 5:02 PM

Subject: RE: Direct Settlement - Accident Involving SGR8829X (OI: CTI - SNM18D01746C02) AND GBG1202S (TP: LKK

REF - CC6/CTI18006221/Aua3) on 01.04.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Adeline Chng

Regards,

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00 Springleaf Tower, Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6181 Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 4 April, 2018 5:22 PM

To: Claims Dept of CTI

Cc: Sharon Han; Adeline Chng; Lucas Lee; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SGR8829X (OI: CAI - TBA) AND GBG1202S (TP: LKK REF -

CC6/CTI18006221/Aua3) on 01.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle GBG 1202S at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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