

INS. CASE OWNER:

Aidin

CC 4 / III1800

6218

K un3

LKK:
IDAC:

Surveyor:

Kenneth

Date:

6-4-18

Date / Time:

31/4/18

Registered in Merimen:

41/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 26214

Name of Insured:

C9PL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A. 11/8/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MD. BIN GOLAH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

mct17080384

Policy No.:

mcm0016

Make / Model:

H-140

Place of Accident:

NEWTON CIRCUS 7 STOTTIS RD

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SE71813D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kary 3 Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

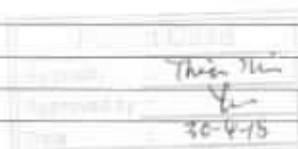
RMKS:

Date/Time

10/4

Even

SE71813D, NCT17080384 / K1402, DOA 11/8/17
 SHA 26214, C9PL / H17009131 / S1402, DOA 11/8/17
 - NCT17080384 / K1402, DOA 11/8/17



RECEIVED 02 MAY 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lin:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$250.00

CORRECT

ASS. REC. BY:

REF:

TV /

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKT18130

Yr Regn:

05, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Suz A Swift

c.c.

1372

Colour

M. Red

A/C:

Insured / Std / NI / NA

Sp. Reading

28608

T/Radio:

Insured / Std / NI / NA

Eng No:

C/No:

JSAFZC82500318132

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rlm / STD / Rlm or

Tyre Size:

F:

185/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

4

mm

Rear

R/Bal.

4

mm

L/Bal.

4

mm

L/Bal.

4

mm

D.O.A.

11/8/17

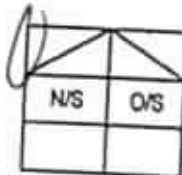
D.O.I.

6/4/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S/R

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time

Action / Instruction

9/14

File pass to Catherine

L1 Rn 8 21506

(Red. \$ 2442.85 / 53%)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. \$

Photos

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18006218/Kua3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 04-04-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 2621U	Veh. Inspected	SKT 1813D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/08/2017	Inspection Date	06/04/2018	
Survey held at	KING'S AUTO SPRAY PAINT PTE LTD BLK 160 SIN MING DRIVE #05-10 SIN MING AUTOCARE SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

2-4-18

King's Auto Spray Paint Pte Ltd
 81K160 Sin Ming Drive #05-10
 Sin Ming Autocity Singapore 575722

CHIA PETER JOE

Re: Estimate cost for SKT1813D SUZUKI

SUPPLY OF PARTS:

1pc front bumper	Bu \$659.55 ✓
1pc front bumper cover	Ln 29.15 X
1pc front bumper sport lamp	Ln 160.20 X
1pc front bumper sport lamp cover	Ln 40.00 X
1pc front sport lamp cover reflector	Ln 90.00 X
1pc front bumper beam	R 345.00 X
2pc front bumper brackets @ 20	R 40.00 X
2pc front bumper side retainers @ 20	Also 40.00 X
1pc front Head lamp L/H	CA 480.45 ?
1pc front Head lamp lower garnish	Ln 16.00 X
1pc front grille	Ln 320.15 X
1pc front fender L/H	R 346.55 ✓
1pc front fender inner trim	DI 85.80 ✓
10pc front fender inner trim clips @ 3.00	MC 30.00 ✓
1pc front sport rim	PD \$480.00 ✓
	<u>\$3152.85</u>

159

LABOUR:

To check wheel alignment - computerise

* 80.00 ✓

To remove the above mentioned parts

Knocking, cutting, welding & straightening

450 ✓

4 700.00 ✓

400 ✓

\$4592.85

Not Authorised
 U1Ln 82150h
 Missing After Paint 4 days

LKK Auto Insurance will notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Print Received Message

This mail is associated with :

***SKT1813D (MCT17080354)**

[SHA2621U]

TP

CHIA PETER JOE

Aug 11 2017 12:00PM

[COMFORT TRANSPORTATION PTE LTD]

King's Auto Spray Paint Pte Ltd

From: India International Insurance Pte Ltd (HQ) (III_SG), sent on 16/04/2018 16:53 PM.
To: LKK_HQ
Subject: Alert - Adj Mandate Approved (\$\$0.00) - SKT1813D - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Video footage uploaded fyi only. Please proceed to reject TP claim without providing video footage.

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 3 April 2018 2:01 PM
To: 'sur@lkkauto.com'; 'Catherine Chong (LKK Auto)'
Cc: Zuhaidah Samsuri
Subject: PRE-REPAIR INSPECTION FOR VEHICLE NO. SKT1813D (Accident involving SKT1813D and SHA2621U on 11.08.2017)
Attachments: sha2621u_20180403135036.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKT1813D and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

2.15pm @ 3/4/18
Person @ Ah Huat
vehicle not in

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

2-4-18

India International Insurance Pte Ltd
64 Cecil Street #05-00

10B Building
Singapore 049711

Attn: motor claims Dept

Accident on 11-8-17 at Newton Circus
involving vehicle nos SKT1813D & SHA26214

→ LKK

I am giving you notice of the above accident involving my vehicle no. SKT1813D
and vehicle no. SHA26214 insured by your company.

As the accident was caused solely by the negligence of your insured driver, I
hold your company fully responsible for all damages sustained by me as a
result of the said accident.

My vehicle is presently lying at M/s. King's Auto Spray Paint Pte Ltd
B/H 160 Sin Ming Drive #05-05 Singapore 575722

Tel 96532526 AH HUA

I would appreciate if you could arrange your assessor to inspect my vehicle
at the said garage.

I look forward to your kind assistance and co-operation in this matter.

Yours faithfully

62663974



CHIA PETER JOE



...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Apr 2018 Edit Reg		03 Apr 2018 00:00 Edit Adj Rpt	\$52,150.00 Edit Estimates	\$52,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	CHIA PETER JOE, ID: S0158734Z								
Vehicle Reg. No.:	SKT1813D	Date of Loss:	11/08/2017 12:00 - :59 [26 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT17080354	Policy/Cover Note No.:	MCOM0016						
Vehicle Reg. No. (Insured):	SHA2621U	Policy No. (Claimant):	5071723811-01						
		Excess:							
Repairer:	King's Auto Spray Paint Pte Ltd (HQ) BLK 160 SIN MING DRIVE #05-10 SIN MING AUTOCARE, 575722 Sin Ming - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/04/2018]								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
• III_SG (16/04/2018): Alert - Adj Mandate Approved (\$50.00) - SKT1813D - Claim Handler: Zuhaidah Bte S...									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKT1813D (MCT17080354)
[SHA2621U]
TP
CHIA PETER JOE
Aug 11 2017 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
King's Auto Spray Paint Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	16/04/18 16:52	Video - Accident (OID)		Load MP4

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/04/18 14:52	General View		Load JPG
2	26/04/18 14:52	General View		Load JPG
3	26/04/18 14:52	General View		Load JPG
4	26/04/18 14:52	General View		Load JPG
5	26/04/18 14:52	General View		Load JPG
6	26/04/18 14:52	General View		Load JPG
7	26/04/18 14:52	General View		Load JPG
8	26/04/18 14:52	General View		Load JPG
9	26/04/18 14:52	General View		Load JPG
10	26/04/18 14:52	General View		Load JPG
11	26/04/18 14:52	General View		Load JPG
12	26/04/18 14:52	General View		Load JPG
13	26/04/18 14:52	General View		Load JPG
14	26/04/18 14:52	General View		Load JPG
15	26/04/18 14:52	General View		Load JPG

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/04/18 17:14	ACKNOWLEDGEMENT EMAIL TO III DD 03.4.2018		Load PDF
2	04/04/18 17:14	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load PDF
3	09/04/18 23:24	TP ESTIMATE - MARKED		Load PDF
4	26/04/18 14:53	Rejection letter		Load PDF

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	05/04/18 08:37	Singapore Accident Statement		Load PDF
2	26/04/18 14:33	Letter of Demand from Third Party KING'S AUTO SPRAY PAINT PTE LTD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18006218/KUA3Q2

Date: 04/05/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0016
 Claimant Vehicle No: SKT1813D Insured Vehicle No: SHA2621U
 Date of Loss: 11/08/2017 Nature of Claim: TP Claim No: MCT17080354

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKT1813D
 Make & Model: SUZUKI SWIFT, 1.4 GLX (A) Engine No: K14B1108384
 Reg. Date: 27/05/2015 (Man. Year: 2015) Chassis No: JSAFZC82S00318132
 Colour: Metallic Red Odometer: 29608 km
 Engine Capacity: 1372 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/55 R16 Rear Tyre Size: 185/55 R16
 Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 4 mm
 Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,162.85	1,787.00	1,375.85	43.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,430.00	910.00	520.00	36.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,592.85	2,697.00	1,895.85	41.28
Approved Total (Overridden) (S\$)		2,150.00		
Nett Amount (S\$)	4,592.85	2,150.00	2,442.85	53.19
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 03/04/2018
 Date Inspected: 06/04/2018 Inspected At: King's Auto Spray Paint Pte Ltd (HQ)
 BLK 160 SIN MING DRIVE #05-10 SIN
 MING AUTOCARE
 Singapore 575722
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 03 May 2018)
Parts: 144	SUZUKI SWIFT 1.4 GLX (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKT1813D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled	659.55 F	*659.55 FL
2	1		*FRONT BUMPER COVER	Serviceable	29.15 F	*- FL
3	1		*FRONT BUMPER SPORT LAMP	Serviceable	160.20 F	*- FL
4	1		*FRONT BUMPER SPORT LAMP COVER	Serviceable	40.00 F	*- FL
5	1		*FRONT SPORT LAMP COVER REFLECTOR	Serviceable	90.00 F	*- FL
6	1		*FRONT BUMPER BEAM	Repair	345.00 F	*- FL
7	2		*FRONT BUMPER BRACKETS	Repair	40.00 F	*- FL
8	1		*FRONT BUMPER SIDE RETAINER	N/S Distorted	40.00 F	*20.00 FL
9	1		*FRONT HEAD LAMP L/H	Cut	480.45 F	*480.45 FL
10	1		*FRONT HEAD LAMP LOWER GARNISH	Serviceable	16.00 F	*- FL
11	1		*FRONT GRILLE	Serviceable	320.15 F	*- FL
12	1		*FRONT FENDER L/H	Bent	346.55 F	*346.55 FL
13	1		*FRONT FENDER INNER TRIM	Distorted	85.80 F	*85.80 FL
14	10		*FRONT FENDER INNER TRIM CLIPS	Necessary	30.00 F	*30.00 FL
15	1		*FRONT SPORT RIM	Dented	480.00 F	*480.00 FL

F=Franchise part. L=ListItemDisc

Sub Total (\$\$)	3,162.85	2,102.35
- List Item Discount on L Items 0.00/15.00% (\$\$)	0.00	315.35
Total Parts (\$\$)	3,162.85	1,787.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WHEEL ALIGNMENT COMPUTERISE	New	80.00	80.00
2	TO RENEW THE ABOVE MENTIONED PARTS KNOCKING ,CUTTING ,WELDING & STRAIGHTEN DAMAGED PARTS	New	700.00	450.00
3	SPRAY PAINTING	New	650.00	400.00
Gross Labour Cost (\$\$)			1,430.00	910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >