

NATIONAL Assessment Centre Services

Ver: 1 Jan 2005

Date In 04/04/2018 15:51

Ref No NA/INC18006209/K4

Veh No SKK7229Z

DOA 03/04/2018 10:10

OD TP: Reporting Only

TP Insurer:

Job description

SAS e-filing

E-mail (within 8hrs, AIC 2hrs)

i-Motor Claim Form

i-Motor W/O (Within: OD 2hrs, TP 4hrs)

i-Photo Uploaded

Assessment/Survey Report

Ass't Report by Fax / Hand to Owner/Wksp

Date & Time Completed

Done by

MT/0989036

4/4/18 17:03

Preferred Wksp / INC Assign Wksp / QW: (

TP Particulars:

Veh No:

SLX 874B

INC () / Non-INC ()

Tel:

Owner / Driver: (

Policy No: (

Period: (

Cover Type: (

Date:

Time:

Confirmed by: (

Insured/Driver Liability: (

% [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: (

Warranty: YES () / NO ()

Excess: (\$

Loading: \$1,000 () / \$2,000 ()

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks:-

(INC hotline: 6788 6616)

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury:

Date/Time

Actions

Claimant's Particulars:-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:-

Cat. 1:

Cat. 2 / 3:

Invoice Preparation Checklist

	Amt (\$)	Amt (\$)
1st Bill		Add Bill
1) AR: Accident Reporting (\$30);		
2) DA: Damage Assessment (\$100);	INC (\$80)	
3) TP: Towing Fee	\$40/\$45	
4) FT: Follow-Through Survey	\$120	
5) FT: Follow-Through Survey (Resurvey)	\$30	
For claiming against INC Only (wef 10 Jan 2005)		
6) TR: Re-inspection	\$75	
7) NI: Idsc DA + SMRT Survey	\$160	
8) NTUC Additional Services:-		
OD:		
*NS: Courtesy Car / Tpl Allowance	\$5	
*NG: Repair Co-ordination	\$10	
*H: Post Repair Inspection	\$25	
*NR: DV / Collect Excess Coordination	\$5	
*N: (Veh / Towing INC) against INC	\$20	
*N: (Veh / Towing INC) against INC	\$30	

Fee Charged

Fee Charged

Invoice dated

Invoice dated

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 04/04/2018 15:51
 Date Of Accident 03/04/2018 10:10
 Exact Location Of Accident CTE TWDS SGH BEFORE CAIRNHILL CIRCLE EXIT
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKK7229Z
Insured/Policyholder
 Name Of Registered Owner NEO KIAN ANN
 NRIC No S8232815G
 Email Address NOEMAIL
 Mobile Phone No (LOCAL) +65-98326321
 Alternative Phone No OTHERS-98326321

Vehicle Particulars

Manufacturer NISSAN
 Model SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
 Are you claiming under your own insurance policy for repair to your vehicle? YES
 If No, Please state action to be taken
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number 5061411975-04
 Cover Note Number

Driver

Name of Driver NEO KIAN ANN
 NRIC No S8232815G
 Date Of Birth 29/09/1982
 Occupation INDOOR
 Date Of Driving Pass 05/02/2005
 Driving Experience 13 YEARS AND 1 MONTH
 Gender MALE
 Mobile Number (LOCAL) +65-98326321
 Fax Number
 Contact Number OTHERS-98326321
 Email Address NOEMAIL

Address	BLK 586 WOODLANDS DRIVE 16 #04-112
Postcode	730586
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : NIL GENDER: : FEMALE
Passenger 2	NAME: : NIL GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS EAST N.P.C
Police Station Address	ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE POLICE REPORT : T/20180403/2134

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLX874B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GOH KOK LEONG

NRIC/Passport Number	S1767691A
Contact Number	93891532
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	NEO KIAN ANN
Approximate Age	
Injuries Sustain	SLIGHT
Injured person in which vehicle?	SKK7229Z
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

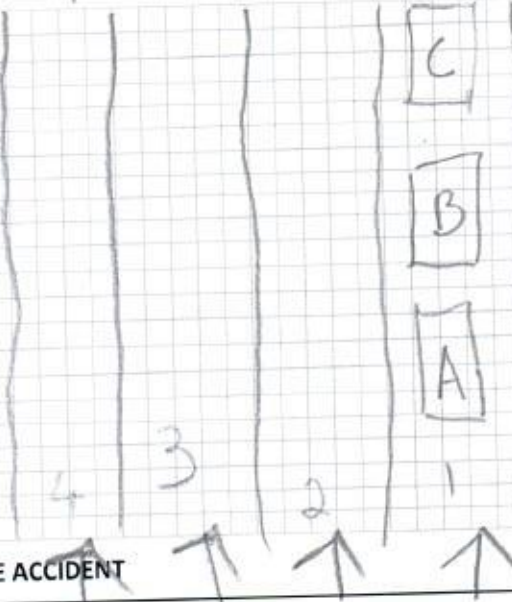

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

CENTRAL EXPRESSWAY
Towards SGH,
before Cairnhill
Circle Exit



A-SKK7229Z
B-SLX874B
C-X

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

pls Refer to the Police Report
T/20180403/2134

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



SINGAPORE POLICE FORCE



T/20180403/2134

1 of 4

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Report No. T/20180403/2134

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 03/04/2018 20:25	Vide Report No.:	Station Diary No.: 256
Informant's Particulars		
Name of Informant: NEO KIAN ANN	Address: APT BLK 586 WOODLANDS DRIVE 16 #04-112 SINGAPORE 730586	
ID Type / ID No.: NRIC NO / S8232815G	Contact No.: Home/Office:	Mobile: 98326321
Nationality: SINGAPORE CITIZEN	Email:	
Sex: Male	Age: 35	Date of Birth: 29/09/1982
Type of Informant: Driver		
Race: Chinese	Language: English	Institution / School Name:
Occupation: SOFTWARE ENGINEER	Driving Licence Information: Class:	Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 03/04/2018 10:10	Type of Location: Straight Road
Location: Along Road 1 CENTRAL EXPRESSWAY				
Towards SGH, before Cairnhill Circle Exit				
Weather: Clear	Road Surface: Dry		Road Speed Limit:	
Traffic Flow: One Way	Traffic Control: Not Controlled		Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: Yes	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKK7229Z	Car	NISSAN	SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR	Silver	Seriously Damaged	2
SLX874B	Car				Seriously Damaged	1

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
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SINGAPORE POLICE FORCE



T/20180403/2134

2 of 4

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Report No. T/20180403/2134

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SKK7229Z	NTUC Income Insurance Co-Operative Limited	5061411975-04	26/08/2017	25/08/2018

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA	
Driver				
Name	NEO KIAN ANN		ID No.	S8232815G
Related Vehicle	SKK7229Z (Car)		Contact No.	98326321
Hospital/Clinic	TAN TOCK SENG HOSPITAL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	03/04/2018		Date Discharge	03/04/2018
No. of Days granted Medical Leave	02		Degree of Injury	Slight
Driver				
Name	GOH KOK LEONG		ID No.	S1767691A
Related Vehicle	SLX874B (Car)		Contact No.	93891532
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL

Brief Details.

On 03/04/18 at about 1000hrs, I was travelling on CTE, going to send my mother and my helper to SGH for my mother's medical appointment. My vehicle plate number is SKK7229Z. I was travelling on the first lane from the right. There was a black car, vehicle plate number SLX874B travelling in front of me. Suddenly, this black car jammed brake. I was not able to brake in time and the front of my car collided into the rear of the black car. The front of my car suffered severe damages. After the collision, I called the NTUC Orange Force and ambulance. My mother, helper and I were all conveyed to Tan Tock Seng Hospital after the ambulance arrived.

I was given 2 days MC by the doctor and was discharged on the day itself. My helper and my mother were also discharged on the day itself but my mother needs to go for follow up check up again.



**SINGAPORE
POLICE FORCE**



T/20180403/2134

3 of 4

Report No. T/20180403/2134

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

CONTINUATION OF REPORT



**SINGAPORE
POLICE FORCE**



T/20180403/2134

4 of 4

Police Station Of Origin:
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Report No. T/20180403/2134

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

J/
CHEN JIAN YU

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:

TP / GIT /
Staff Sgt MOHAMMAD ZULKARNIAN BIN
SAMSUDIN
Contact No.: 65476429

Authentication Stamp

NP168

Signature Of Informant:

Date/Time:
03/04/2018 20:25

Classification Of Case:



AUTOSWIFT RECOVERY PTE LTD

TOW JOB WORK ORDERGST Reg No. : 19-9806389-N
Co. Reg No. : 199806389N

Contract :

NTUC

W/Order No. : T 145870

PART A: JOB DETAILS

Service Date

3-4-18

Time Received

1200

Member / Customer's Name

Time Arrived

1220

Membership / NRIC No.

Time Completed

1310

Contact No.

91860987

Total Mileage

30

Vehicle Registration No.

SKK 7229Z

Car Make / Model

NISSAN

Breakdown Location

Guthrie PK

Towed Destination

UB1 AVE 1 (NA-C)

NORMAL TOWING

- ☐ Straight Towing
- ☐ Straight Towing with King Dolley
- ☐ Flat Bed / Car Carrier
- ☐ Flat Bed / Car Carrier with King Dolley
- ☐ Heavy Goods Vehicle (Class 5 Towing)

ADDITIONAL SERVICES

- ☐ Multi-Storey / Basement Car Park
- ☐ Woodlands Checkpoint / Tuas 2nd Link
- ☒ Accident Towing
- ☐ Car Ditched / Winched Up / Crane Up
- ☐ Dismantle Shaft / Release Brakes

SURCHARGES / OTHERS

- ☐ Sunday / Public Holiday Towing (full day)
- ☐ Midnight Towing (2400hrs to 0700hrs)
- ☐ Call Cancelled / Car Missing
- ☐ Standby / Waiting Time
- Duration : _____
- ☐ AA Membership Enrolment / AA Renewal

ROADSIDE SERVICES

- ☐ Jump Start
- ☐ Tyre Replacement
- ☐ Patch Tyre Service
- ☐ Repair Tyre & Returned
- ☐ Battery Replacement
- Battery Receipt No: _____

REMARKS / COMMENTS BY TOW CREW

Tow Crew ID / Signature

69 \$

Truck No.

YK 8868G

Operation Officer's Signature

PART B: MEMBER / CUSTOMER ACKNOWLEDGEMENT

- I authorise AutoSwift Recovery Pte Ltd to tow my vehicle to the above-mentioned workshop of my choice.
- I have been advised to remove all valuables (handphone, laptop, parking coupons, cash cards etc) from the vehicle.
- I understand that items left behind are at my own risk and that AutoSwift Recovery Pte Ltd will not be held responsible for any losses.
- I accept that there may be damages to my vehicle arising from the towing operation and I will not hold AutoSwift Recovery liable for the damages.

5 Remarks :

no owner no key

Member / Customer Signature

Date

PART C: WORKSHOP / AGENT DECLARATION

- I hereby represent the company receiving the above mentioned vehicle.
- AutoSwift Recovery Pte Ltd will not be held responsible for any damages or loss of valuables discovered while the vehicle is in our possession.

3 Remarks :

Workshop's Representative Signature



Workshop's Stamp

Date

CUSTOMER COPY

Swift and Safe

AutoSwift Recovery Pte Ltd

(A wholly-owned subsidiary of AA Singapore)

Head Office: 535 Kallang Bahru #02-08 GB Point Singapore 339351 Office: 6333 8811 Fax: 6733 5094

Branch Office: 10 Kallang Way Singapore 349215 24 Hours Hotline: 6844 3611 Office: 6389 4261 Fax: 6473 4996



AUTOSWIFT RECOVERY PTE LTD

TOW JOB WORK ORDERGST Reg No. : 19-9806389-N
Co. Reg No. : 199806389NContract : NTUCW/Order No. : T 145870**PART A: JOB DETAILS**

Service Date 3-4-18 Time Received 1200
Member / Customer's Name _____ Time Arrived 1220
Membership / NRIC No. _____ Time Completed 1310
Contact No. 91860987 Total Mileage 30
Vehicle Registration No. SKK 7229Z Car Make / Model NISSAN
Breakdown Location outtram PK Towed Destination UB1 AVE 1 (NA)

NORMAL TOWING	ADDITIONAL SERVICES
☐ Straight Towing	☐ Multi-Storey / Basement Car Park
☐ Straight Towing with King Dolley	☐ Woodlands Checkpoint / Tuas 2nd Link
☐ Flat Bed / Car Carrier	☐ Accident Towing
☐ Flat Bed / Car Carrier with King Dolley	☐ Car Ditched / Winched Up / Crane Up
☐ Heavy Goods Vehicle (Class 5 Towing)	☐ Dismantle Shaft / Release Brakes
SURCHARGES / OTHERS	ROADSIDE SERVICES
☐ Sunday / Public Holiday Towing (full day)	☐ Jump Start
☐ Midnight Towing (2400hrs to 0700hrs)	☐ Tyre Replacement
☐ Call Cancelled / Car Missing	☐ Patch Tyre Service
☐ Standby / Waiting Time	☐ Repair Tyre & Returned
Duration : _____	☐ Battery Replacement
☐ AA Membership Enrolment / AA Renewal	Battery Receipt No: _____

REMARKS / COMMENTS BY TOW CREWTow Crew ID / Signature 69 \$Truck No. YK 8868G

Operation Officer's Signature _____

PART B: MEMBER / CUSTOMER ACKNOWLEDGEMENT

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- I accept that there may be damages to my vehicle arising from the towing operation and I will not hold AutoSwift Recovery liable for the damages.

5 Remarks : no owner no key

Member / Customer Signature _____

Date _____

PART C: WORKSHOP / AGENT DECLARATION

- I hereby represent the company receiving the above mentioned vehicle.
- AutoSwift Recovery Pte Ltd will not be held responsible for any damages or loss of valuables discovered while the vehicle is in our possession.

3 Remarks : _____

Workshop's Representative Signature _____

Workshop's Stamp LKK

Date _____

WORKSHOP COPY

Swift and Safe

AutoSwift Recovery Pte Ltd

(A wholly-owned subsidiary of AA Singapore)

Head Office: 535 Kallang Bahru #02-08 GB Point Singapore 339351 Office: 6333 8811 Fax: 6733 5094
Branch Office: 10 Kallang Way Singapore 349215 24 Hours Hotline: 6844 3611 Office: 6389 4261 Fax: 6473 4996

Enquire Transfer Fee

Vehicle Details

Vehicle No.:	SKK7229Z
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR
Chassis No.:	MNTBBAB17Z0010121
Propellant:	Petrol
Engine No.:	HR16993848A
Engine Capacity:	1598 cc
Maximum Power Output:	85.0 kW (113 bhp)
Maximum Laden Weight:	1605 kg
Unladen Weight:	1205 kg
Year Of Manufacture:	2013
Original Registration Date:	26 Aug 2013
Lifespan Expiry Date:	-
COE Category:	A - Car (1600cc & below)
Quota Premium:	\$75,556.00
COE Expiry Date:	25 Aug 2023
Road Tax Expiry Date:	25 Aug 2018
PARF Eligibility Expiry Date:	25 Aug 2023
Inspection Due Date:	25 Aug 2018
Intended Transfer Date:	04 Apr 2018
CO2 Emission:	149.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$5,000.00
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

Driver Reported on 4/4/2018 @ 1615 HRS.

ACCIDENT STATEMENT

Vehicle Tow in to
Idac on 3/4/2018

ACCIDENT DATE: 3/4/2018 (DD/MM/YYYY), TIME: 10:10 (HH:MM) 1310 HRS

LOCATION: CTE TWDS SGT BEFORE CAIRNHILL CIRCLE EXIT.

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SKK 7229Z
b) INSURANCE COMPANY: _____
c) POLICY NUMBER: _____
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: _____
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: _____
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO) (NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: 98326321
c) ADDRESS: _____

* d) DATE OF BIRTH: (____/____/____) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: _____

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: _____ MODEL: _____
b) DRIVER'S NAME: _____
c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

* No of passengers
(including driver)

(3)
2 passengers
females

* No of passenger
(including driver)

()

* No of passenger
(including driver)

()

Referred workshop: (Poh Hwee Auto Trading)
HP: 91095745

Email =

Fax =

Call Clearance ~~by~~ (NTUC)
on 3/4/2018 @ 1310 HRS
accident was happen in (tunnel ways) ✓

Ask by
NTUC ✓

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8232815G



Name

NEO KIAN ANN
(LIANG JIAN'AN)

梁健安

Race

CHINESE

Date of birth

29-09-1982

Country/Place of birth

SINGAPORE

Sex

M



5178051



NRIC No S8232815G



Date of issue

03-06-2013

Address

APT BLK 586 WOODLANDS DRIVE 16
#04-112
SINGAPORE 730586

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S8232815G

Name

NEO KIAN ANN
(LIANG JIAN'AN)

Birth Date: 29 Sep 1982

Issue Date: 05 Feb 2005



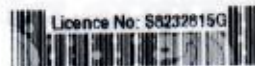
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

05 Feb 2005

Class 3

Motor cars $\leq$ 3000 kg with $\leq$ 7 passengers,
exclusive of the driver; and motor tractors
/vehicles $\leq$ 2500 kg



Licence No: S8232815G

NP 428A

Hello, NAC_PAYA_UBI_800601

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Policy Query

Policy No.

Date of Accident

Vehicle No. (For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5061411975-04	NEO KIAN ANN	S8232815G	GPC	drivo CLASSIC	SKK7229Z	SKK7229Z	26/08/2017	25/08/2018

▼ Policy Information

Policy No.	5061411975-04	Policyholder Name	NEO KIAN ANN	Policyholder NRIC	S8232815G
Address	BLK 586 #04-112 WOODLANDS DRIVE 16 SINGAPORE 730586				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	20/08/2017	Effective Date	26/08/2017 00:00	Expiry Date	25/08/2018 23:59
Third Party Excess	0.0	Own damage Excess	600.0	Windscreen Excess	100.0
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600.0	Outside Singapore TP Excess	0.0		
Agent	INCOME-BRANCH SERVICES	Agent Tel.	67886616	GST Flag	Y
Co-Insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	BLK 586 #04-112	Address 2	WOODLANDS DRIVE 16	Address 3	SINGAPORE 730586
Address 4		Address Type	Singapore address	Post Code	730586
Unit No.		Related Policy Number	5061411975-04		

▶ Insured Object: SKK7229Z

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue

Cancel

Claim Handling

Accident MT/0989036

Policy No.	5061411975-04	Vehicle No.	SKK7229Z	GST Registration No.	
Policyholder Name	NEO KIAN ANN			Policyholder NRIC	S82
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	98326321	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	☐ No ☐ Yes	TCA	☐ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

▼ Accident Details

Report Date	04/04/2018 16:51	Accident Report Within 24 hrs	Yes	Accident Type	Colli
Date of Accident	03/04/2018	Time of Accident hh:mm	10:10	Country of Accident	Sing
Reporting Centre		Orange Force		ICM No.	
Accident Location	CTE TWDS SGH BEFORE CAIRNHILL CIRCLE EXIT				

▼ Benefits

▼ Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 586 #04-112	Address 2	WOODLANDS DRIVE 16	Address 3	SINGAPORE
Address 4		Address Type	Singapore address	Post Code	7301
Unit No.		Related Policy Number	5061411975-04		

▼ OI Driver Info

Driver Name	NEO KIAN ANN	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S8232815G	Driver DOB	29/01/1988
Register Date of Driver License	05/02/2005	Driver Age	35	Driving Experience	13
Contact No.(Mobile)	98326321	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 586	Address 2	WOODLANDS DRIVE 16	Address 3	
Address 4		Address Type	Singapore address	Post Code	7301
Unit No.	#04-112				
Does he own a Singapore Registered car?	Yes ☐ No ☐	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001 OD-MD

New

Claim Type *	OD-MD	Insured Name	NEO KIAN ANN	Insured NRIC	S82
Contact No.(Mobile)	98326321	Contact No.(Home)	67653870	Contact No.(Office)	
Email Address	KIANNEO@GMAIL.COM	OI Vehicle Number	SKK7229Z	TP Vehicle Number	SLX874B
Claim Description	SKK7229Z / SLX874B ON 3 Apr 2018			Name of Preferred Workshop	POH
Preferred Workshop Contact No.	91095745	Insured Liability *	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Rec
Date Registered	04/04/2018 17:07	Claim Close Date		Date Received	04/04/2018
Report Taken By	KRISHNASAMY	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter					

Save

Submit

Attachment



Accident No.

MT/0989036

Claim No.

001

Last Doc. Received

Yes No

Upload Date

04/04/2018 17:00

Path *

Category *

Confidential

Urgency *

Choose File

No file chosen

Choose File

No file chosen

Choose File

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Choose File

No file chosen

Choose File

No file chosen

Choose File

No file chosen

Message Read

Clear

Please Select

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Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Descrip
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:03	NRIC/ Driving License	Normal	NRIC/ Driving Lic
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:01	SAS	Normal	SAS 201
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:01	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:01	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:01	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:01	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:01	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:00	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:00	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:00	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:00	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:00	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:00	Photos	Normal	Photos 20
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 Apr 2018 17:00	Photos	Normal	Photos 20

Video List

Uploaded By/Date	Folder Date	File Name	Source
		Display in New Window Scan and uploading	

ASSIGNMENT (IDAC)By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: 2) Vehicle hit ??
- a) Motorcar () a) Pedestrian ()
- b) M/cycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govn. Property () b) Road Work Object ()
(Eg: signboard, barrier, tree etc)
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other: _____
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for Internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SKK 7229 Z Yr Regn: 26 Aug / 2013

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV
/ Truck / Trailer or _____

Make & Model: Nissan Sylphy 1.6 CVT c.c. 1598

Colour: Silver Transmission Type: Auto / Manual

Eng/No: _____ Sp. Reading: 72469

C/No: MNTBBAB17Z0010121

Gen. Cond: Good / Fair / Poor / Burnt or _____

Steering: Good / Jammed / Leaked / Burnt or _____

Brake: Good / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 195 / 60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____

Front R/Bal. 7 mm Rear R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

Parallel Import: Yes / NoTowed-In: Yes / NoRepair Type: LS / I.B.ITowing Required: Yes / NoNo of Repair Days: 10Vehicle in Idac: Yes / NoD.O.I. 5/4/2018Time: 9.35 amBy Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
- e. Animal () f. Govn Object () g. Road Work Object ()
- h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
- e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

MOTOR CAR (Frt)

Front Person

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	DIS		
1002	991887	Frt Number Plate Base	CRA		
1003	991889	Frt Number Plate Garnish	CRA		
1004	991300	Frt Bumper	DD		
1005	992341	Frt Bumper Clips	NEC	6	
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	DIS	2	
1008	991433	Frt Bumper Reinforcement	BT		
1009	991318	Frt Bumper Beam Eye Cover	DIS		
1010	991468	Frt Bumper Sponge	CRA		
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	CRA		
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover	CRA		
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	CRA		
1022	991328	Frt Grille Emblem	CRA		
1023	991799	Frt Grille Chrome Moulding	CRA		
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	BT		
1026	992025	Frt Support Panel Top Garnish Cover	DIS		
1027	992416	Horn		2	
1028	991277	Frt Brace Panel	BT		
1029	995153	Frt LH Headlamp Assy	CRA		
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BUS		
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock	BT		
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge	BT	2	
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	BT		
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator	DD		
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top	BT		
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank	DD		
1059	990151	Air Duct	CUT		
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

Vehicle No: SKK7229Z

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box		1	
1072	994011	Relay Box		1	
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy		2	
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover		1	
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member	BTR		
1093	991520	Frt RH Chassis Member	BTR		
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	BUS		
1097	995072	Frt LH Fender Inner Panel	BTR		
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield		1	
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender	BTR		
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield	CRA		
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992093	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish		1	
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy	BR		
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag	BUS		
1128	994485	Steering Wheel Airbag Sensor	NEC		
1129	990749	Dashboard Airbag	BUS		
1130	990750	Dashboard Airbag Sensor	NEC		
1131	990020	Airbag Control Unit		1	
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy	DM		
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy	DM		
1136	990247	Sticker			
		Frt LH Dr Engine Cover Unit	SCR	R	
		Radiator Coolant Tank	DD		
		Oil Cooler			

Claim Handling

Accident MT/0989036

Policy No.	5061411975-04	Vehicle No.	SKK7229Z	GST Registration No.	
Policyholder Name	NEO KIAN ANN			Policyholder NRIC	58232815G
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	98326321	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	04/04/2018 16:51	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	03/04/2018	Time of Accident hh:mm	10:10	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	Yes	ICM No.	3424386
Accident Location	CTE TWDS SGH BEFORE CAIRNHILL CIRCLE EXIT				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 586 #04-112	Address 2	WOODLANDS DRIVE 16	Address 3	SINGAPORE 730586
Address 4		Address Type	Singapore address	Post Code	730586
Unit No.		Related Policy Number	5061411975-04		

OI Driver Info

Driver Name	NEO KIAN ANN	Driver Type	Main Driver	Driver DOB	29/09/1982
Unnamed driver Name		Driver NRIC	58232815G	Driving Experience	13
Register Date of Driver License	05/02/2005	Driver Age	35	Contact No.(Home)	0
Contact No.(Mobile)	98326321	Contact No.(Office)	0	Address 3	
Address 1	BLK 586	Address 2	WOODLANDS DRIVE 16	Post Code	730586
Address 4		Address Type	Singapore address		
Unit No.	#04-112				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No
Modification History	04/04/2018 17:19 s990621 Modify Orange Force(N-->Y) 04/04/2018 17:19 s990621 Modify ICM No(-->3424386)		

Investigation

Claim 001 OD-MD

Claim Case Officer Yap Chee Ling

Claim Type	OD-MD	Insured Name	NEO KIAN ANN	Insured NRIC	58232815G
Contact No.(Mobile)	98326321	Contact No.(Home)	67653870	Contact No.(Office)	
Email Address	KIANNEO@GMAIL.COM	OJ Vehicle Number	SKK7229Z	TP Vehicle Number	SLX874B
Claim Description	SKK7229Z / SLX874B ON 3 Apr 2018			Name of Preferred Workshop	POH HWEE AUTO TRAI
Preferred Workshop Contact No.	91095745	Insured Liability	Fully at Fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	Date Received	04/04/2018 17:00
Date Registered	04/04/2018 17:09	Claim Close Date		Total Loss but Repaired	
Report Taken By	KRISHNASAMY	Workshop Repairer			
Print AK letter	05/04/2018 09:20 s991212 Modify Insured Liability(Partially at Fault-->Fully at Fault)				
Modification History					

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment Activity Handling Attachment

Vehicle Info

Vehicle Make	NISSAN	Vehicle Model	SYLPHY	Engine Capacity	
Date of Registration	26/08/2013	Classis No.	MNTBBAB17Z0010121		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☐ Yes ☒ No
Type of Tender	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

Remark

NO OF REPAIR DAYS 10 /1X FRT BUMPER TOW EYE COVER REPLACE/1X FRT GRILLE CHROME MOULDING REPLACE/1X BONNET LOCK REPLACE/1X BOONET RUBBER UNCONFIRM/ SUCTION PIPE LOW PRESSURE UNCONFIRM/1X AIR CON DISCHARGE PIPE HIGH PRESSURE UNCONFIRM/1X AIR CON LIQUID PIPE UNCONFIRM/1X AJR DUCT REPLACE/1X AIR CL UNCONFIRM/1X AIR CLEANER HOSE UNCONFIRM/1X FUSE BOX UNCONFIRM/1X RELAY BOX UNCONFIRM/1X ENGINE UNDER COVER UNCONFIRM/1X STEERING WHEEL AIRBAG RE COVER UNIT UNCONFIRM/1X RADIATOR COOLANT TANK REPLACE/

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *
root	1	32200101	NUMBER PLATE (FRONT)	1	Replace
Not Applicable	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace
ABS	3	16000101	BUMPER (FRONT)	1	Replace
ABSORBER	4	16002401	BUMPER CLIPS (FRONT)	6	Replace
ACCELERATOR	5	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm
ACTUATOR	6	27100101	GRILLE (FRONT)	1	Replace
ADVERTISEMENT STICKER	7	27100801	GRILLE EMBLEM (FRONT)	1	Replace
	8	41300901	SUPPORT PANEL TOP GARNISH CLIP (FRONT)	1	Replace
	9	28500101	HORN (LEFT)	1	Unconfirm
	10	28500102	HORN (RIGHT)	1	Unconfirm
	11	15600101	BRACE PANEL (FRONT)	1	Replace
	12	27700102	HEAD LAMP (RIGHT)	1	Unconfirm
	13	149001	BONNET	1	Replace
	14	149029	BONNET INSULATOR	1	Unconfirm
	15	14902201	BONNET HINGE (LEFT)	1	Replace
	16	14902202	BONNET HINGE (RIGHT)	1	Replace
	17	112023	AIR CON CONDENSER	1	Replace
	18	112060	AIR CON FAN	1	Unconfirm
	19	344001	RADIATOR	1	Replace
	20	344008	RADIATOR FAN	1	Unconfirm
	21	32200501	NUMBER PLATE GARNISH (FRONT)	1	Replace
	22	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
	23	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace
	24	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace
	25	16005901	BUMPER SPONGE (FRONT)	1	Replace
	26	16003201	BUMPER GRILLE (FRONT)	1	Replace
	27	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Replace
	28	41300101	SUPPORT PANEL (FRONT)	1	Replace
	29	27700101	HEAD LAMP (LEFT)	1	Replace
	30	344005	RADIATOR COWLING	1	Unconfirm
	31	34402802	RADIATOR HOSE (TOP)	1	Replace
	32	34402801	RADIATOR HOSE (BOTTOM)	1	Unconfirm
	33	124001	ALTERNATOR	1	Unconfirm
	34	19600502	CHASSIS MEMBER (FRONT RIGHT)	1	Repair
	35	25400801	FENDER INNER PANEL (FRONT LEFT)	1	Repair
	36	25400103	FENDER (FRONT RIGHT)	1	Repair
	37	344011	RADIATOR FAN CLUTCH	1	Unconfirm

38	344007	RADIATOR EXPANSION TANK	1	Replace
39	141001	BATTERY	1	Unconfirm
40	19600501	CHASSIS MEMBER (FRONT LEFT)	1	Repair
41	25400102	FENDER (FRONT LEFT)	1	Replace
42	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm
43	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace
44	454009	WIPER PANEL GARNISH	1	Unconfirm
45	22600101	DASHBOARD (BOTTOM)	1	Replace
46	401005	STEERING AIR BAG SENSOR	1	Replace
47	226003	DASHBOARD AIR BAG SENSOR	1	Replace
48	106007	AIR BAG CONTROL UNIT	1	Unconfirm
49	36300102	SEAT BELT (FRONT RIGHT)	1	Replace
50	23300201	DOOR (FRONT LEFT)	1	Repair
51	226002	DASHBOARD AIR BAG	1	Replace
52	36300101	SEAT BELT (FRONT LEFT)	1	Replace
53	323001	OIL COOLER	1	Unconfirm

[Save](#) [Submit](#)

Claim Handling

Accident MT/0989036

Policy No.	5061411975-04	Vehicle No.	SKK7229Z	GST Registration No.	
Policyholder Name	NEO KIAN ANN			Policyholder NRIC	S8232815G
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	98326321	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	04/04/2018 16:51	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	03/04/2018	Time of Accident hh:mm	10:10	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	Yes	ICM No.	3424386
Accident Location	CTE TWDS SGH BEFORE CAIRNHILL CIRCLE EXIT				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 586 #04-112	Address 2	WOODLANDS DRIVE 16	Address 3	SINGAPORE 730586
Address 4		Address Type	Singapore address	Post Code	730586
Unit No.		Related Policy Number	5061411975-04		

OI Driver Info

Driver Name	NEO KIAN ANN	Driver Type	Main Driver	Driver DOB	29/09/1982
Unnamed driver Name		Driver NRIC	S8232815G	Driving Experience	13
Register Date of Driver License	05/02/2005	Driver Age	35	Contact No.(Home)	0
Contact No.(Mobile)	98326321	Contact No.(Office)	0	Address 3	
Address 1	BLK 586	Address 2	WOODLANDS DRIVE 16	Post Code	730586
Address 4		Address Type	Singapore address		
Unit No.	#04-112				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any Injury?	Yes No
Modification History	04/04/2018 17:19 s990621 Modify Orange Force(N-->Y) 04/04/2018 17:19 s990621 Modify ICM No(-->3424386)		

Investigation

Claim 001 OD-MD

Claim Case Officer Yap Chee Ling

Claim Type	OD-MD	Insured Name	NEO KIAN ANN	Insured NRIC	S8232815G
Contact No.(Mobile)	98326321	Contact No.(Home)	67653870	Contact No.(Office)	
Email Address	KIANNEO@GMAIL.COM	OI Vehicle Number	SKK7229Z	TP Vehicle Number	SLX874B
Claim Description	SKK7229Z / SLX874B ON 3 Apr 2018			Name of Preferred Workshop	POH HWEE A
Preferred Workshop Contact No.	91095745	Insured Liability	Fully at Fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	Date Received	05/04/2018
Date Registered	04/04/2018 17:09	Claim Close Date		Total Loss but Repaired	
Report Taken By	KRISHNASAMY	Workshop Repairer			
Print AK letter	05/04/2018 09:20 s991212 Modify Insured Liability(Partially at Fault-->Fully at Fault)				
Modification History					

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment

Activity Handling

Attachment

▼

Accident No.

MT/0989036

Claim No.

001

Last Doc. Received

☒ Yes

☐ No

Upload Date

05/04/2018 11:00

Path *

Category *

Confidential

Urgency *

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Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 05 Apr 2018 11:00	Photos	Normal	Photos 2018-4-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 05 Apr 2018 11:00	Photos	Normal	Photos 2018-4-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 05 Apr 2018 11:00	Photos	Normal	Photos 2018-4-5
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 05 Apr 2018 11:00	Photos	Normal	Photos 2018-4-5
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 05 Apr 2018 11:00	Photos	Normal	Photos 2018-4-5
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 04 Apr 2018 17:03	NRIC/ Driving License	Normal	NRIC/ Driving License 2011
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 04 Apr 2018 17:01	Photos	Normal	Photos 2018-4-4
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o n 04 Apr 2018 17:00	Photos	Normal	Photos 2018-4-4

Video List

Uploaded By/Date	Folder Date	File Name	Source
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NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SKK 7229 Z Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Poh Hwa Auto Trading

Collection Date: 9/4/18 Time: 5 PM with Keys: Yes / No

Tow Truck No: _____ Tow Man: Neo Beng Poh NRIC: 12117327

Signature: [Signature] HP: 91095745

For office use

Attended by: Sham Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Yap Chee Ling <CheeLing.Yap@income.com.sg>
Sent: Friday, 6 April 2018 12:30 PM
To: 'LKK Paya Ubi'
Subject: SKK7229Z | MT/0989036 (Awarding Letter to Poh Hwee Auto)

Importance: High

Hi IDAC,

The repairer is Poh Hwee Auto.

Please release the above Nissan Sylphy to them.

Thank you.

Yap Chee Ling (Ms)
Claims Executive
Motor Insurance
T +65 6430 7893
www.income.com.sg



Our Ref: MT/CA/OD/051/0989036-001/YCL

06 Apr 2018

POH HWEE AUTO TRADING (EUNOS)
53 UBI AVENUE 1
#05-44 PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934

Dear Sir

CLAIM NUMBER: MT/0989036-001
REPAIR OF VEHICLE NUMBER: SKK7229Z

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 06 Apr 2018
Make: NISSAN
Model: SYLPHY
Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits: Not applicable

Excess Applicable: 600

Please note that supplementary items will not be allowed.

If you have any queries, please contact Yap Chee Ling at 6430-7893 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee
Senior Manager
Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.