

ASS. REC. BY:

REF: CS/GAL18006198/Kybnz

Special Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

Kelvynna

of

GAM

Date/Time:

04042018 1:50pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLU 8146H

Insured:

SLH 1585M

at Workshop m/s

C. S. Ong Auto

Tel:

6483 1933

of

Blk 10 ~ AMK Ind Park 2A #02-16

Policy No:

Claim No:

CLMO MVR00000639

Sum Insured:

Excess:

Make of Veh:

D.O.A.

29032018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

H.O.D. Endorsement:

Date/Time:

04042018 1:55pm

Person Contacted:

Ms. Ong

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SLU 8146H - x

SLH 1585M - x

05/4/18@

5:18pm revised to Kelvynna by email.

9/5 11pm @ 410d end &amp; ca firm chkd \$9743.92, 70%.

ASS. REC. BY:

REF:

GAZ/

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

5/4

File pass to Catherine

RECEIVED 15 MAY 2018

Veh No:

SLU 8146H

Yr Regn:

12, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Wagon

Make:

Honda

c.c.

1498

Colour

M.P. White

A/C: Insured / Std / NI / NA

Sp. Reading

20161

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GB7

1048670

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: M / S / R / Lm / STD A / R / Lm or

Tyre Size:

F:

185/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal.

d

mm

Rear

R/Bal.

d

mm

L/Bal.

d

mm

L/Bal.

d

mm

D.O.A.

29/3/18

D.O.I.

4/4/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1) 15/5 14:15

Date/Time, File Return to?

Days Of Repair:

6

Resurvey No. of Trlp:

1

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

350

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

TP

4100



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18006198/Kqb

3 TEMASEK AVENUE  
#16-01 CENTENNIAL TOWER  
SINGAPORE 039190

Date : 04-04-2018



Code : GAI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLH 1585M	Veh. Inspected	SLU 8146H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	KELVYNA	Assign Date	04/04/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	29/03/2018	Inspection Date	04/04/2018
Survey held at	C. S. ONG AUTO PTE LTD BLOCK 10 ANG MO KIO IND PK 2A #04-01/#03-11 AMK AUTOPOINT SINGAPORE 568047		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## Catherine Chong (LKK Auto)

---

**From:** Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Sent:** Wednesday, 4 April, 2018 1:50 PM  
**To:** SUR; Catherine Chong (LKK Auto)  
**Subject:** TP survey: RE: Re: Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA: 29/03/2018  
**Attachments:** csongauto@starhub.net.sg\_20180402\_134254.pdf

Hi team

Please conduct TP survey

Thanks  
Kelvyna

04042018 @ 1:55pm  
ms Ong with in  
Kenneth

---

**From:** C. S. ONG AUTO PTE. LTD. [mailto:csongauto@yahoo.com.sg]  
**Sent:** Wednesday, April 04, 2018 11:53 AM  
**To:** Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; Ng, Sharon <Sharon.Ng@sg.gaig.com>  
**Cc:** Tan, Angela <Angela.Tan@sg.gaig.com>; Tan, Rachel <Rachel.Tan@sg.gaig.com>  
**Subject:** [External] Re: RE: Re: Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA: 29/03/2018

Dear Mdm,

Kindly arrange PRI for the following.

***Warmest Regards,***

**C. S. ONG AUTO PTE. LTD.**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK AutoPoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto@yahoo.com.sg](mailto:csongauto@yahoo.com.sg)

---

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

## Shiau Chan (LKKAUTO)

---

**From:** Tan, Angela <Angela.Tan@sg.gaig.com>  
**Sent:** Monday, 14 May 2018 4:57 PM  
**To:** Shiau Chan (LKKAUTO); SUR  
**Cc:** Ngian, Kelvyna  
**Subject:** RE: RE: TP survey // Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA : 29/03/18 // GAIC ref: CLMOMVP000000639 // LKK ref: CS/GAI18006198/kqb

Dear Shiau,

Our claim number is CLMOMVP000000639.

Regards

On behalf of Kelvyna

Great American

---

**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Monday, May 14, 2018 4:30 PM  
**To:** Tan, Angela <Angela.Tan@sg.gaig.com>; SUR <sur@lkkauto.com>  
**Cc:** Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Subject:** [External] RE: RE: TP survey // Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA : 29/03/18

Dear Angela,

Kindly provide us the claim number of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 9 May 2018 12:00 PM  
**To:** 'Tan, Angela' <Angela.Tan@sg.gaig.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>  
**Subject:** RE: RE: TP survey // Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA : 29/03/18

Dear Angela,

Thank you for your email.

Dear Shiau Chan,

**FYNA. Our Ref: CS/GAI18006198/Kqb**

Best Regards,

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 5 April 2018 5:18 PM  
**To:** 'Ngian, Kelvyna'; SUR  
**Cc:** assignments  
**Subject:** RE: TP survey: RE: Re: Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA: 29/03/2018  
**Attachments:** CSGAI18006198Kqb.pdf

Dear Kelvyna,

Enclosed herewith preliminary advice of SLU 8146H.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 4 April 2018 1:54 PM  
**To:** 'Ngian, Kelvyna' <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: TP survey: RE: Re: Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA: 29/03/2018

Dear Kelvyna,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]  
**Sent:** Wednesday, 4 April, 2018 1:50 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** TP survey: RE: Re: Arrange PRI SLU8146H - GAIC veh no. SLH1585M - DOA: 29/03/2018

Hi team

Please conduct TP survey

Thanks  
Kelvyna

---

**From:** C. S. ONG AUTO PTE. LTD. [<mailto:csongauto@yahoo.com.sg>]  
**Sent:** Wednesday, April 04, 2018 11:53 AM  
**To:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>; Ng, Sharon <[Sharon.Ng@sg.gaig.com](mailto:Sharon.Ng@sg.gaig.com)>



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SLH1585M

Date: 05<sup>th</sup> April 2018

Our Ref: CS/GAI18006198/Kqb

The Motor Claims Department  
Great American Insurance Company

Attn: Kelvyna

Dear Sirs/Mdm

**PRELIMINARY ADVICE OF VEHICLE NO. SLU 8146H**

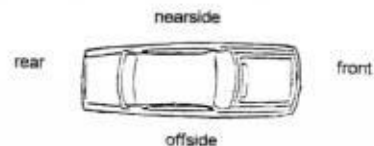
We thank you for the instruction on 04/04/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 04/04/2018 at the premises of M/s C. S. ONG AUTO and have the following to report:-

Workshop Estimate Amount	: S\$ <u>13,843.92</u>
Revised Estimate Amount	: S\$ <u>6,326.24</u>
"Check" Items Amount	: S\$ <u>300.32</u>
Market Value	: S\$ <u>-</u>
Salvage Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages consistent.

We have NOT authorise repair.

Yours faithfully

KONG SENG CHEONG  
Licensed Appraiser

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 31/03/2018 12:03  
Date Of Accident 29/03/2018 17:05  
Exact Location Of Accident TAMPINES EXPRESSWAY EXIT 10 OF TPE (PIE)  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLU8146H  
**Insured/Policyholder**  
Name Of Registered Owner C.S. ONG AUTO PTE LTD  
Co Reg No 201408916W  
Email Address CSONGAUTO@YAHOO.COM.SG

Mobile Phone No  
Alternative Phone No OFFICE-64841933

### Vehicle Particulars

Manufacturer HONDA  
Model FREED HYBRID 1.5G AUTO

Exact Purpose for which vehicle was being used at time of accident PRIVATE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken

Vehicle Category THIRD PARTY  
PRIVATE HIRE

### Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD  
Type Of Coverage COMPREHENSIVE  
Fleet Policy YES  
Policy Number 5087025460-01  
Cover Note Number

### Driver

Name of Driver THOR BENG HUAT (ZHUO MINGFA)  
NRIC No S7302505B  
Date Of Birth 28/01/1973  
Occupation OUTDOOR  
Date Of Driving Pass 13/05/1993  
Driving Experience 24 YEARS AND 10 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-91116663  
Fax Number  
Contact Number  
Email Address NOEMAIL



Address 95A PAYA LEBAR CRESCENT  
Postcode 536180  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OTHER - HIRER & LEASEE  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -

### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
Weather Conditions CLEAR  
Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles involved in the accident  
Was any body injured in the Accident? YES  
Was any injured conveyed to hospital by ambulance? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 2  
Passenger 1 NAME: : MISS TAN  
GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police? YES  
If Yes, Please state which Police Station  
Police Station Name PAYA LEBAR NEIGHBOURHOOD POLICE POST  
Police Station Address ROAD: BLK 114 HOUGANG AVENUE 1 #01-1270 , POSTCODE: 530114 ,  
COUNTRY: SINGAPORE  
Police Station Contact TEL NO: 1800-2899999 - FAX NO: 62815961  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

### Circumstances of Accident

PLEASE REFER TO ACCIDENT STATEMENT AS ATTACHED.

### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? YES  
Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLH1585M  
Vehicle Make/Model/Colour HYUNDAI / ELANTRA  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver CHEW KOK CHUNG, ALEX  
NRIC/Passport Number S8819669D  
Contact Number 91523836  
Address  
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name	THOR BENG HUAT
Approximate Age	45
Injuries Sustain	
Injured person in which vehicle?	SLU8146H
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	95A PAYA LEBAR CRESCENT
Postcode	536180

## Sketch Plan

### SKETCH PLAN

VEHICLE NO.: SLU18146H

INSURER : NTUC

DATE & TIME: 30/03/18 @

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No:

Joelle Tan

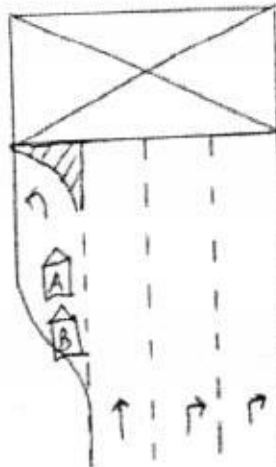
AME AUTO POINT PTE LTD

31.03.2018

# Sketch Plan #2

SKETCH PLAN

Tampines Expressway  
Exit 10 of TPE (PIE)



A' SL48146H

B' SLH1585M

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As per police Report NO. 1/20180329/2043

Claim 3rd party: C.S. ONG AUTO PTE LTD

E-mail a copy: csongauto@yahoo.com.sg

Tel: 6484 1933

Note: Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]*

Policyholder's Signature  
Date & Time:



*[Signature]*  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Signature]*  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

JOELLE TAN  
AMK AUTOPOINT PTE LTD  
31.13.2018

( ) Claim Own Policy ( ) Claim Third Party ( ) Reporting Only  
(x) Claim OD/TP at other workshop (C.S. ONG AUTO P/L)



# SINGAPORE POLICE FORCE



T/20180329/2043

1 of 3

Report No. T/20180329/2043

Police Station Of Origin:  
Paya Lebar NPP  
114 Hougang Avenue 1 #01-1270  
SINGAPORE 530114  
Tel No: 1800-2899999

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 29/03/2018 20:12	Vide Report No.:	Station Diary No.: 12
--	------------------	--------------------------

**Informant's Particulars**

Name of Informant: THOR BENG HUAT	Address: 95A PAYA LEBAR CRESCENT SINGAPORE 536180		
ID Type / ID No.: NRIC NO / S7302505B	Contact No.:	Mobile: 91116663	
Nationality: SINGAPORE CITIZEN	Home/Office:		
	Email:		
Sex: Male	Age: 45	Date of Birth: 28/01/1973	Type of Informant: Driver
Race: Chinese	Language: English		Institution / School Name:
Occupation: Grab Driver	Driving Licence Information: Class: 3		Date of Expiry:

**General Information of the Accident**

General Information of the Accident				
Type of Accident:	Non-Injury Others	Drink Drive: No	Date/Time of Accident: 29/03/2018 17:05	Type of Location: Straight Road
Location: Along Road 1 TAMPINES EXPRESSWAY				
EXIT 10 OF TPE (PIE)				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Dual Carriage Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLH1585M	Car	HYUNDAI	ELANTRA AD 1.6 GLS AT	Red	Slightly Damaged	0
SLU8146H	Car	HONDA	FREED HYBRID 1.5G AUTO	White	Slightly Damaged	1

**Details of Vehicle Insurance**

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
-------------	-------------------	--------------	-----------	-------------



**SINGAPORE  
POLICE FORCE**



T/20180329/2043

2 of 3

Police Station Of Origin:  
Paya Lebar NPP  
114 Hougang Avenue 1 #01-1270  
SINGAPORE 530114  
Tel No: 1800-2899999

Report No. T/20180329/2043

**CONTINUATION OF REPORT**

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
SLU8146H	NTUC Income Insurance Co-Operative Limited	5087025460	14/12/2017	13/12/2018

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA		
Driver				
Name	CHEW KOK CHUNG, ALEX	ID No.	S8819669D	
Related Vehicle	SLH1585M (Car)	Contact No.	91523836	
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL	
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	
Driver				
Name	THOR BENG HUAT	ID No.	S7302505B	
Related Vehicle	SLU8146H (Car)	Contact No.	91116663	
Hospital/Clinic	POW FAMILY CLINIC & SURGERY	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL	
Date Treatment	29/03/2018	Date Discharge	29/03/2018	
No. of Days granted Medical Leave	04	Degree of Injury	NIL	

**Brief Details.**

On 29/03/2018 at around 1705hrs, I was driving, SLU8146H, along Exit 10 of TPE (PIE). While I was queuing on the extreme left lane to turn left into Punggol Way, I felt an impact from the rear. I realized a vehicle, SLH1585M, had hit onto the rear portion of my vehicle.

No one was injured during the accident. However later, I felt pain on my back and neck. Thus, I sought medical treatment at Pow Family Clinic & Surgery and was given 4 days of medical leave.





**SINGAPORE  
POLICE FORCE**



T/20180329/2043

3 of 3

Report No. T/20180329/2043

Police Station Of Origin:  
Paya Lebar NPP  
114 Hougang Avenue 1 #01-1270  
SINGAPORE 530114  
Tel No: 1800-2899999

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sr Staff Sgt MOHAMED AZMI BIN MOHAMED  
RIDUAN

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / GIA /  
Staff Sgt TANG SIEW PING  
Contact No.: 65476430

Authentication Stamp  
NP168

Signature Of Informant

Date/Time:  
29/03/2018 20:12

Classification Of Case:

SN 085



Signature: \_\_\_\_\_

Singapore Police Force

NOT WORKING  
 Repairing the paint  
 11 hrs @ 4100/- 6 days

## C. S. ONG AUTO PTE. LTD.

Business Reg No.: 201408916W

GST Reg No.: 201408916W

10, Ang Mo Kio Ind. Park 2A, #02-16, AMK Autopoint, Singapore (568047).

Tel: 6484 1933 Fax: 6484 1922

E-Mail: csongauto@yahoo.com.sg

To: Motor Claims Department,  
 GREAT AMERICAN INSURANCE COMPANY

Date: 02/04/2018

Accident Involving Vehicles SLU8146H & SLH1585M [Your Insured] on 29/03/2018 @  
 1705Hrs along TAMPINES EXPRESSWAY EXIT 10 OF TPE (PIE)

### Estimated Repair Costs For SLU8146H [Honda Freed]

<u>Qty</u>	<u>Parts</u>	<u>Amount</u>
1Pc	Rear Tail Gate <i>1750.00</i>	<i>Bt</i> \$ 1,800.90 ✓
1Pc	Rear Tail Gate "Honda" Logo	<i>nc</i> \$ 45.00 —
1Pc	Rear Tail Gate "Freed" Emblem	<i>nc</i> \$ 62.50 —
1Pc	Rear Tail Gate "HYBRID" Emblem <i>45.60</i>	<i>nc</i> \$ 112.50 —
2Pcs	Rear Tail Gate Rubber Stopper @ \$12.50 Each	\$ <i>sn</i> 25.00 X
2Pcs	Rear Tail Gate Damper @ \$195.80 Each	<i>sn</i> \$ 391.60 X
2Pcs	Rear Tail Gate LH & RH Hinges @ \$112.50 Each	<i>n</i> \$ 225.00 X
1Pc	Rear Tail Gate Inner Trim Board Cover Assembly	\$ <i>sn</i> 375.40 <i>R</i>
1Pc	Rear Tail Gate Inner Weatherstrip Rubber <i>193.80</i>	<i>nc</i> \$ 225.80 ✓
1Pc	Rear Tail Gate Inner Lock Assembly	\$ <i>nc</i> 150.20 X
1Pc	Rear Tail Gate Striker Lock	\$ <i>n</i> 65.30 X
1Pc	Rear Windscreen Mldg <i>48.50</i>	<i>nc</i> \$ 255.40 ✓
2Pcs	Rear RH & LH Tail Gate Lamp @ \$525.80 each	<i>sn</i> \$ 1,051.60 X
2Pcs	Rear RH & LH Tail Gate Outer Lamp @ \$900.25 each	<i>sn</i> \$ 1,800.50 X
1Pc	Rear Bumper <i>1223.20</i>	<i>Bt</i> \$ 2,005.70 ✓
1Pc	Rear Towing Cover	<i>nc</i> \$ 35.00 X
1Set	Rear Bumper Clips	<i>nc</i> \$ 50.00 —
2Pcs	Rear Bumper Side Retainer @ \$25.00 Each	<i>sn</i> \$ 50.00 X
2Pcs	Rear Bumper RH & LH Reflector @ \$70.00 each	<i>sn</i> \$ 140.00 X
1Pc	Rear End Panel <i>620.60</i>	<i>Bt</i> \$ 950.00 ✓
1Set	Rear End Panel Inner Top Trim Garnish With Clips <i>117.10</i>	<i>nc</i> \$ 137.50 ✓
1Pc	Rear Spare Tyre Panel	<i>nc</i> \$ 1,875.00 X
Parts Sum:		\$ 11,829.90
Parts Less 20%:		\$ 2,365.98
Parts Total:		\$ 9,463.92



**Special Nett. Items**

1Set Rear Camera	Sm \$	350.00	X
1Set Rear Number Plate with Holder	nd \$	80.00	40sm
1Set Rear End Panel Sealants	nr \$	100.00	30sm
2Set Rear RH & LH Tail Lamp Panel Sealants	nn \$	100.00	X
1Set Rear WindScreen Glass Sealant	nr \$	100.00	40sm
1Set Rear Spare Tyre Panel Sealants	nn \$	100.00	X
<b>Special Nett. Items Total:</b>		\$	830.00

**Labour & MISC Charges**

<u>Description</u>	<u>Amount</u>
* To remove and replace rear windscreen to facilitate repair	\$ 200.00 1201
* To cut & remove all rear damaged panels, replace new parts, refit and to realign all of the above items	\$ 1,500.00 7001
* To putty & re-spray new paintwork on all rear affected areas.	\$ 1,500.00 8001
* To conduct a check on all wiring systems.	\$ 150.00 201
* To anti rust all affected areas.	\$ 200.00 601

<b>Labour &amp; Charges Total:</b>	\$ 3,550.00
<b>Parts Total:</b>	\$ 9,463.92
<b>Special Nett. Items Total:</b>	\$ 830.00
<b>Labour &amp; Charges Total:</b>	\$ 3,550.00
<b>Total Cost of Repair:</b>	\$ 13,843.92
<b>(Non inclusive of 7% GST)</b>	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18006198/Kqbn2

3 TEMASEK AVENUE  
#16-01 CENTENNIAL TOWER  
SINGAPORE 039190

Date : 16-05-2018



Code : GAI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLH 1585M	Veh. Inspected	SLU 8146H
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVP000000639	Excess (\$)	0.00
Assign From	KELVYNA	Assign Date	04/04/2018

### 2. Vehicle Particulars & Condition

Make & Model	HONDA FREED	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	GB71049670	Colour	METALLIC PEARL WHITE
Odometer	20161	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	DUNLOP	8 mm
L/H Front Tyre	185/65 R15	DUNLOP	8 mm
R/H Rear Tyre	185/65 R15	DUNLOP	8 mm
L/H Rear Tyre	185/65 R15	DUNLOP	8 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

### 5. General Information

Accident Date	29/03/2018	Inspection Date	04/04/2018
Survey held at	C. S. ONG AUTO PTE LTD BLOCK 10 ANG MO KIO IND PK 2A #04-01/#03-11 AMK AUTOPOINT SINGAPORE 568047		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 8146H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR TAIL GATE	BENT	1,800.90	1,750.00
1	REAR TAIL GATE "HONDA" LOGO	NECESSARY	45.00	45.00
1	REAR TAIL GATE "FREED" EMBLEM	NECESSARY	62.50	62.50
1	REAR TAIL GATE "HYBRID" EMBLEM	NECESSARY	112.50	45.60
2	REAR TAIL GATE RUBBER STOPPER @\$12.50	SERVICEABLE	25.00	-
2	REAR TAIL GATE DAMPER @\$195.80	SERVICEABLE	391.60	-
2	REAR TAIL GATE LH & RH HINGES @\$112.50	TO REPAIR SEE LABOUR	225.00	-
1	REAR TAIL GATE INNER TRIM BOARD COVER ASSEMBLY	SERVICEABLE	375.40	-
1	REAR TAIL GATE INNER WEATHERSTRIP RUBBER	DENTED	225.80	193.80
1	REAR TAIL GATE INNER LOCK ASSEMBLY	TO REPAIR SEE LABOUR	150.20	-
1	REAR TAIL GATE STRIKER LOCK	TO REPAIR SEE LABOUR	65.30	-
1	REAR WINDSCREEN MLDG	NECESSARY	255.40	48.50
2	REAR RH & LH TAIL GATE LAMP @\$525.80	SERVICEABLE	1,051.60	-
2	REAR RH & LH TAIL GATE OUTER LAMP @\$900.25	SERVICEABLE	1,800.50	-
1	REAR BUMPER	BUCKLED	2,005.70	1,223.20
1	REAR TOWING COVER	SERVICEABLE	35.00	-
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	50.00
2	REAR BUMPER SIDE RETAINER @\$25.00	SERVICEABLE	50.00	-
2	REAR BUMPER RH & LH REFLECTOR @\$70.00	SERVICEABLE	140.00	-
1	REAR END PANEL	BENT	950.00	620.60
1	SET REAR END PANEL INNER TOP TRIM GARNISH WITH CLIPS	DENTED	137.50	117.10
1	REAR SPARE TYRE PANEL	TO REPAIR SEE LABOUR	1,875.00	-
LESS 20% DISCOUNT			-2,365.98	-831.26
			9,463.92	3,325.04
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR CAMERA (SN)	SERVICEABLE	350.00	-

Report Ref No. CS/GAI18006198/Kqbn2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REAR NUMBER PLATE WITH HOLDER (SN)	DENTED	80.00	40.00
1	SET REAR END PANEL SEALANTS (SN)	NECESSARY	100.00	30.00
2	SET REAR RH & LH TAIL LAMP PANEL SEALANTS (SN)	NOT NECESSARY	100.00	-
1	SET REAR WINDSCREEN GLASS SEALANT (SN)	NECESSARY	100.00	40.00
1	SET REAR SPARE TYRE PANEL SEALANTS (SN)	NOT NECESSARY	100.00	-
			830.00	110.00
	<b>LABOUR</b>			
	TO REMOVE AND REPLACE REAR WINDSCREEN TO FACILITATE REPAIR.		200.00	120.00
	TO CUT & REMOVE ALL REAR DAMAGED PANELS,REPLACE NEW PARTS,REFIT AND TO REALIGN ALL OF THE ABOVE ITEMS.INCLUSIVE OF THE REPAIR OF REAR TAIL GATE LH & RH HINGES ,REAR TAIL GATE INNER LOCK ASSEMBLY,REAR TAIL GATE STRIKER LOCK AND REAR SPARE TYRE PANEL.		1,500.00	700.00
	TO PUTTY & RE-SPRAY NEW PAINTWORK ON ALL REAR AFFECTED AREAS.		1,500.00	800.00
	TO CONDUCT A CHECK ON ALL WIRING SYSTEMS.		150.00	20.00
	TO ANTI RUST ALL AFFECTED AREAS.		200.00	60.00
			3,550.00	1,700.00
	<b>GRAND TOTAL</b>		<b>13,843.92</b>	<b>5,135.04</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>4,100.00</b>

Report Ref No. CS/GAI18006198/Kqbn2

KONG SENG CHEONG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.