

ASS. REC. BY:

REF: CS3 / FWD 18006181 / ABS21

Special Instruction:

Range 2 days

Survivor:

Adrian

ASSIGNMENT (Office)

From (Person):

Clara Li

of

FWD

Date/Time: 04042018 9:41am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKP 2170P

Insured:

SLJ 26AY

at Workshop m/s

Best Solution

Tel:

6744 0777

of

53 Ubi Ave 1 #03-01

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

01-04-2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp'

H.O.D. Endorsement:

Date/Time:

04042018 11:58am

Person Contacted:

Cui Ping

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SKP 2170P - NA/ INC 18005989 / h4
	SLJ 26AY - X
	After Repair - 17/4/2018

DCA: 01042018

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : **Yes** or **No**
 GIA / PR Seen: _____ Consistent? : **Yes** or **No**
 Est. Repairs: 4 days Res.: **Yes** or **No**
 Lum Sum: _____ % 3 Val.: **Yes** or **No**

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: **IN** / OUT

Veh No: SKP2170P Yr Regn: 2009 / May
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Vellfire c.c. 2362
 Colour: Black A/C: **Insured** / Std / NI / NA
 Sp. Reading: 161431 T/Radio: **Insured** / Std / NI / NA

Eng/No: _____
 C/No: ANH208002127

Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **Inorder** / Jammed / Leaked / Burnt or
 Brake: **Inorder** / Jammed / Leaked / Burnt or
 Modi: **Nil** / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17
 R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Maxtrex

Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 04/04/18

Survey held at Best Solution

Des. of Damages: **Frt** / Rear / O/S / N/S / U/C / Rooftop or
Front W/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP FWD. PRS</u>
	<u>Estimated Repair Cost: AK-SK. 868. 27/04/18.</u>
	<u>04 days.</u>

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Report Format: PRS

Lump Sum / I.B.I. (\$) _____

Catherine Chong (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Wednesday, 4 April, 2018 11:41 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: CLAIMANT: CARWAY LEASING & RENTAL | ACCIDENT INVOLVING SKP 2170P AND SLJ 269Y ALONG JALAN LINGKARAM DALAM & JLN STULANG TRAFFIC JUNCTION (MALAYSIA/JOHOR DARUL TAKZIM) ON 1 APRIL 2018.
Attachments: Lt to FWD - 4 Apr 2018.pdf

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Please create the case in Merimen. Our insured has yet to report the accident.

Thank you.

04.04.2018 @ 11:58am

Angel veh in.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



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--	--	--	--

From: Motor Claims SG - SG Common

Sent: Wednesday, 4 April, 2018 11:39 AM

To: 'shane yeo'

Subject: RE: CLAIMANT: CARWAY LEASING & RENTAL | ACCIDENT INVOLVING SKP 2170P AND SLJ 269Y ALONG JALAN LINGKARAM DALAM & JLN STULANG TRAFFIC JUNCTION (MALAYSIA/JOHOR DARUL TAKZIM) ON 1 APRIL 2018.

WITHOUT PREJUDICE

Dear Shane,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your client's vehicle, SKP2170P. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



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fwd.com.sg
save now

From: shane yeo [<mailto:shane@parwanilaw.com.sg>]

Sent: Wednesday, 4 April, 2018 11:29 AM

To: Motor Claims SG - SG Common

Subject: RE: CLAIMANT: CARWAY LEASING & RENTAL | ACCIDENT INVOLVING SKP 2170P AND SLJ 269Y ALONG JALAN LINGKARAM DALAM & JLN STULANG TRAFFIC JUNCTION (MALAYSIA/JOHOR DARUL TAKZIM) ON 1 APRIL 2018.

Without prejudice

Dear Clara,

Thank you for your email below.

Kindly note that our client has rejected your list of surveyors.

As per the non-injury motor accident protocol, our client nominates **Mr. Owyong Kay Hong, Andrew of Raleigh Services** to be the mutual surveyor.

Alternatively, you may nominate one of the surveyors from the list below: -

- 1) Aw Po Huat, Andrew;
- 2) Choo Beng Hai;

- 3) Chow Cher Pow;
- 4) Chuah Poh Siong, Gary;
- 5) Ee Lian Seng, Michael;
- 6) How Andrew;
- 7) Lim Khoo Chye, Leslie;
- 8) Looi Eng Chai; and
- 9) Tan Tiong Hai, Errol.

Kindly note that in the event we, our clients or our clients' repairers do not hear from you or your surveyors within **two working days**, our clients' repairers shall appoint their own surveyors to conduct the said pre-repair inspection on the Vehicle and carry out the necessary repairs without further reference.

Thank you.

Best Regards,
Shane Yeo
Associate
Parwani Law LLC
Tel : (65) 6734 9100
Fax : (65) 6734 9160
Website: www.parwanilaw.com.sg

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>

Sent: 4 April, 2018 11:20 AM

To: shane@parwanilaw.com.sg

Subject: RE: CLAIMANT: CARWAY LEASING & RENTAL | ACCIDENT INVOLVING SKP 2170P AND SLJ 269Y ALONG JALAN LINGKARAM DALAM & JLN STULANG TRAFFIC JUNCTION (MALAYSIA/JOHOR DARUL TAKZIM) ON 1 APRIL 2018.

WITHOUT PREJUDICE

Dear Shane,

We refer to your letter dated 03 April 2018 of the PRI Notice of your client's vehicle SKP2170P.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



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Limited time offer!

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save now

From: shane yeo [<mailto:shane@parwanilaw.com.sg>]

Sent: Tuesday, 3 April, 2018 6:37 PM

To: SG Corporate Contact

Subject: CLAIMANT: CARWAY LEASING & RENTAL | ACCIDENT INVOLVING SKP 2170P AND SLJ 269Y ALONG JALAN LINGKARAM DALAM & JLN STULANG TRAFFIC JUNCTION (MALAYSIA/JOHOR DARUL TAKZIM) ON 1 APRIL 2018.

Dear Sirs,

We act on the instructions of **CARWAY LEASING & RENTAL**, the owner of Motor Vehicle No. **SKP 2170P** (the "Vehicle").

Please find attached our letter of even date for your immediate attention.

Best Regards,

Shane Yeo

Associate

Parwani Law LLC

Tel : (65) 6734 9100

Fax : (65) 6734 9160

Website: www.parwanilaw.com.sg

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/04/2018 17:09
Date Of Accident	01/04/2018 21:20
Exact Location Of Accident	JALAN LINGKARAM DALAM & JLN STULANG TRAFFIC JUNC
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKP2170P
Insured/Policyholder	
Name Of Registered Owner	CARWAY LEASING & RENTAL
Co Reg No	53264813K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67440777

Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5069958322-03
Cover Note Number	-

Driver

Name of Driver	SEA KWAN SAN (XU GUANGSHAN)
NRIC No	S7105388A
Date Of Birth	17/02/1971
Occupation	INDOOR
Date Of Driving Pass	18/09/2015
Driving Experience	2 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98627777
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 134 LOR AH SOO #13-462
Postcode	530134
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	7
Passenger 1	NAME: : UNKNOWN GENDER: : MALE
Passenger 2	NAME: : UNKNOWN GENDER: : MALE
Passenger 3	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 4	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 5	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 6	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH DRIVER

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLJ269Y

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

Please

Refer

to

Sketch

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

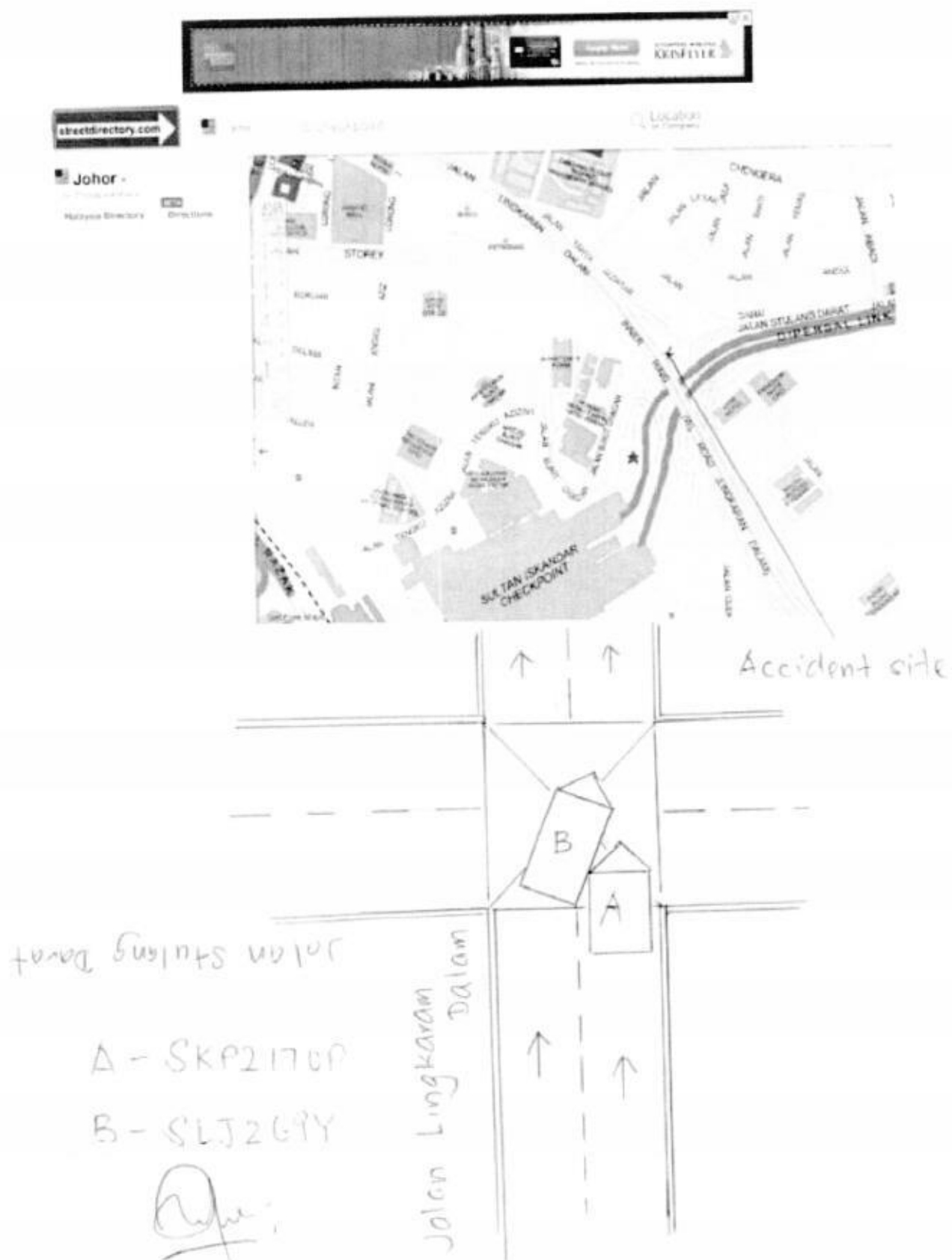
Reporting Centre Personnel's Signature:

Name:

NRIC/FIN No.:

Accident Sketch Plan

Page 1 of 1



24/2018

Accident Report

On 1st of April 2018 at around 2120hrs, my vehicle (SKP2170P) was stationary at Jalan Lingkaram Dalam and Jalan Stulang Darat traffic junction (Johor Bahru). When the traffic light was in my favour, I proceed to move off. Suddenly a vehicle (SLJ269Y) cut into my lane and hit onto my front left of my vehicle. The third party did not alight to acknowledge the accident and drove off. I have an In-Car camera footage on this accident. Due to it was a hit and run incident, I have reported the accident to the police. I'm making a third party claim.



Name : Sea Kwan San

NRIC : S7105388A

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Apr 2018 Edit Reg		04 Apr 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Tan Guowei, ID: S8407949I		
Main Claimant:	CARWAY LEASING & RENTAL, Co. Reg. No.: 53264813K		
Vehicle Reg. No.:	SKP2170P	Date of Loss:	01/04/2018 21:00 - :59 [106 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201800004229	Policy/Cover Note No.:	PNPV2018-00001897 (Comprehensive)
Vehicle Reg. No. (Insured):	SLJ269Y	Policy No. (Claimant):	
		Excess:	
Repairer:	Best Solution Autocare Pte Ltd (HQ) 53 UBI AVE 1 #03-01 PAYA UBI INDUSTRIAL PARK, 408934 Ubi - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/04/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKP2170P (1201800004229)**
[SLJ269Y]
TP
CARWAY LEASING & RENTAL
Apr 1 2018 9:00PM
[Tan Guowei]
Best Solution Autocare Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser ▼	
Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/04/18 16:33	General View	1 Load JPG	✓
2	27/04/18 16:33	General View	1 Load JPG	✓
3	27/04/18 16:33	General View	1 Load JPG	✓
4	27/04/18 16:33	General View	1 Load JPG	✓
5	27/04/18 16:33	General View	1 Load JPG	✓
6	27/04/18 16:33	General View	1 Load JPG	✓
7	27/04/18 16:33	General View	1 Load JPG	✓
8	27/04/18 16:33	General View	1 Load JPG	✓
9	27/04/18 16:33	General View	1 Load JPG	✓
10	27/04/18 16:33	General View	1 Load JPG	✓
11	27/04/18 16:33	General View	1 Load JPG	✓
12	27/04/18 16:33	General View	1 Load JPG	✓
13	27/04/18 16:33	General View	1 Load JPG	✓
14	27/04/18 16:33	General View	1 Load JPG	✓
15	27/04/18 16:33	General View	1 Load JPG	✓
16	27/04/18 16:33	General View	1 Load JPG	✓
17	27/04/18 16:34	Photo After Spray	1 Load JPG	✓
18	27/04/18 16:34	Photo After Spray	1 Load JPG	✓
19	27/04/18 16:34	Photo After Spray	1 Load JPG	✓
20	27/04/18 16:34	Photo After Spray	1 Load JPG	✓
21	27/04/18 16:34	Photo After Spray	1 Load JPG	✓
22	27/04/18 16:34	Photo After Spray	1 Load JPG	✓
23	27/04/18 16:34	Photo After Spray	1 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	12/04/18 17:31	OI GIA Report	1 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18006181/ABS2

Date: 04/05/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00001897
 Claimant Vehicle No: SKP2170P Insured Vehicle No: SLJ269Y
 Date of Loss: 01/04/2018 Nature of Claim: TP Claim No: 1201800004229

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKP2170P
 Make & Model: TOYOTA VELLFIRE, 2.4 Z (A) Engine No: 2AZC424195
 Reg. Date: 21/05/2009 (Man. Year: 2008) Chassis No: ANH208002727
 Colour: Black Odometer: 161431 km
 Engine Capacity: 2362 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55R17 Rear Tyre Size: 225/55R17
 Front Left Side: Maxtrex 6 mm Rear Left Side: Maxtrex 6 mm
 Front Right Side: Maxtrex 6 mm Rear Right Side: Maxtrex 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 04/04/2018
 Date Inspected: 04/04/2018 Inspected At: Best Solution Autocare Pte Ltd (HQ)
 53 UBI AVE 1 #03-01 PAYA UBI INDUSTRIAL PARK
 Singapore 408934
 Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

5/4/2018

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 - \$5,000.00

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 May 2018)
Parts:	M1-MPV	TOYOTA VELLFIRE 2.4 Z (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKP2170P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >