

Survey:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

10,500.00

(9 days)

Reduction:

62

%

Confirm by:

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Final Liability:

%

100

(Agreed/ Assessed)

BOLA S/N No.:

28

Email ☐ Call ☐

Repair Cost:

SS

10,500.00

If NO or B 28, Ass. Lia:

0%

Loss of Rental (LOR):

SS

1,100.00

(11 days)

x 100.00

(A 0611-0.0.1, 010 320)

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.95

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$550.00

Total:

SS

11,607.45

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

11,607.45

Name 1:

ZOOM AUTOWORKS PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

u2)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18006180/Uha3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 04-04-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SLV 7964P	Veh. Inspected	SLD 4551L
	Policy No.		Coverage (\$)	0.00
	Claim No.	S8M00CIA	Excess (\$)	0.00
	Assign From		Assign Date	04/04/2018
2. Vehicle Particulars & Condition				
	Make & Model	c.c 0		
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date	31/03/2018	Inspection Date	
	Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



ZOOM AUTOWERKS PTE LTD

832 Sims Avenue,unosville

#12-884 Singapore 400832

Tel: 9450 7920

* zoomautowerks@gmail.com

NH170

AXA

D.O.A : 31 MARCH 2018

OWNER : LOW LEONG CHAI

REG NO. : SLD 4551 L

MAKE/MODEL : TOYOTA SIENTA

Not Authorized
hkh
2/5.810500
9 day.
4/4/18
take photo After repair

02 APRIL 2018

ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMT(S\$)
LIST ITEMS		
1	Rear tailgate <i>body 1399.10</i>	\$ 1,602.40
2	Rear tailgate dampers <i>11</i>	\$ 482.60 X
1	Rear tailgate inner trim board <i>2x/2m</i>	\$ 481.90 2
1	Rear tailgate lamp <i>one</i>	\$ 358.00 2
1	Rear tailgate lock <i>2m/1m 329.10</i>	\$ 489.70
1	Rear tailgate logo <i>rec</i>	\$ 58.50
1	Rear tailgate rubber <i>2m</i>	\$ 291.60
1	Rear tailgate emblem <i>me</i>	\$ 43.00
1	Rear tailgate outer garnish <i>11</i>	\$ 257.30 X
2	Rear tailgate number plate lamps <i>11</i>	\$ 97.30 X
2	Rear taillamps <i>one</i>	\$ 934.40
1	Rear end panel <i>body 766.10</i>	\$ 820.60
1	Rear end panel inner garnish <i>D.S</i>	\$ 221.50
1	Rear smart keyless sensor <i>11</i>	\$ 189.50 X
2	Rear fenders <i>11</i>	\$ 2,541.00 X
2	Rear fender inner trim boards <i>one/one 695.50 x 2</i>	\$ 1,391.00 2
1	Rear bumper <i>D.S</i>	\$ 488.70
2	Rear bumper brackets <i>2x</i>	\$ 197.00
1	Rear bumper centre pad <i>D.S</i>	\$ 225.00
2	Rear bumper reflectors <i>11</i>	\$ 114.00 X
2	Rear bumper reflector outer garnishes <i>n/s de</i>	\$ 361.00 1pc
2	Rear bumper side outer garnishes <i>n/s de</i>	\$ 255.00 1pc
2	Rear bumper side retainers <i>n/s 2x</i>	\$ 128.80 1pc
1	Rear bumper tow hook cover <i>green</i>	\$ 55.20
1	Rear floor board <i>2x wanged</i>	\$ 381.50 X
1	Rear floor compartment tray <i>one</i>	\$ 411.50 2
1	Rear floor compartment panel <i>11</i>	\$ 1,055.00 X
1	Rear exhaust silencer <i>11</i>	\$ 715.50 X
2	Rear exhaust mountings <i>11</i>	\$ 57.00 X
2	Front headlamps <i>n/s one</i>	\$ 3,775.00 7pc
1	Front grille <i>one</i>	\$ 355.20 2
1	Front grille chrome moulding <i>11</i>	\$ 258.00 X
1	Front grille logo <i>5.2</i>	\$ 55.00
		\$ 19,148.70

147.25

180.50

127.50

64.40

1887.50

10703.2

c/f:

\$ 19,148.70

1	Front bumper	2 1058.10	\$ 20/pc	2,668.00	—
1	Front bumper centre air grille		\$ 22	94.50	—
2	Front bumper fog lamp side garnishes		\$ 11	676.00	X
2	Front bumper fog lamps		\$ 11	540.80	X
1	Front bumper inner sponge		\$ 10.1	81.60	X
1	Front bumper reinforcement		\$ 291	291.90	X
2	Front bumper side retainers		\$ 34	141.80	—
1	Front fender		\$ 11	811.80	X
1	Front fender inner shield		\$ 11	162.60	X
1	Front support panel		\$ 2	911.50	X
1	Front brace panel		\$ 11	68.00	X
1	Horn		\$ 11	105.50	X
1	Air con condenser		\$ 11	1,361.80	X
1	Radiator		\$ 11	1,846.60	X
			\$	28,911.10	
			\$	7,227.78	
			\$	21,683.33	

Less 25%

12371.1
9278.32SPECIAL NETT ITEMS

1	Rear windscreen seal		\$ 22	85.00	30
1	Rear windscreen sealant		\$ 22	80.00	40
1	Rear bumper clip (1 set)		\$	50.00	✓
1	Rear reverse sensor (1 set)		\$ 22	350.00	200
1	Rear reverse camera		\$ 22	480.00	300
1	Front bumper clip (1 set)		\$ 22	50.00	—
1	Front number plate with holder		\$ 22	50.00	40
1	Front fender inner shield clip (1 set)		\$ 11	35.00	X
			\$	1,180.00	

710

S/N

LABOUR CHARGES

1	To check wiring and reset headlamps focusing.		\$	80.00	30
2	To remove, replaced damaged lamps and check up rear wiring.		\$	80.00	30
3	To remove and refit inner garnishes.		\$	180.00	80
4	To remove and refit rear reverse sensor.		\$	150.00	50
5	To transfer boot lid mechanism and wiring assembly.		\$	120.00	X
6	To remove, refit air-con condenser, refill gas & conduct leakage test.		\$ 11	180.00	X
7	To remove and refit rear windscreen glass.		\$	180.00	120
8	To remove, refit and replace exhaust silencer and mountings.		\$ 11	150.00	X
9	To apply undercoating.		\$	200.00	100
10	Panel beating.		\$	2,000.00	1200
11	To re-spray painting on the affected areas.		\$	1,800.00	1600
			\$	5,120.00	

3180

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

GRAND TOTAL :

\$ 27,983.33

Acknowledged by Repairer

Signature:

Date:

D.O.A : 31 MARCH 2018

OWNER : LOW LEONG CHAI

REG NO. : SLD 4551 L

MAKE/MODEL : TOYOTA SIENTA

02 APRIL 2018

*Not Authorized
w/llk
2/5/18
9 day.
\$14/18
take photo After repair*

ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMT(\$)
<u>LIST ITEMS</u>		
1	Rear tailgate <i>3rd Gen</i>	\$ 1,602.40
2	Rear tailgate dampers <i>11</i>	\$ 482.60 X
1	Rear tailgate inner trim board	\$ 481.90 ?
1	Rear tailgate lamp	\$ 358.00 ?
1	Rear tailgate lock <i>tw/3m</i>	\$ 489.70
1	Rear tailgate logo <i>rec</i>	\$ 58.50
1	Rear tailgate rubber <i>tw</i>	\$ 291.60
1	Rear tailgate emblem <i>me</i>	\$ 43.00
1	Rear tailgate outer garnish	\$ 257.30 ?
2	Rear tailgate number plate lamps <i>11</i>	\$ 97.30 X
2	Rear taillamps	\$ 934.40 ?
1	Rear end panel <i>3rd Gen</i>	\$ 820.60
1	Rear end panel inner garnish <i>D.S</i>	\$ 221.50
1	Rear smart keyless sensor	\$ 189.50 ?
2	Rear fenders <i>11</i>	\$ 2,541.00 X
2	Rear fender inner trim boards	\$ 1,391.00 ?
1	Rear bumper <i>D.S</i>	\$ 488.70
2	Rear bumper brackets <i>2nd</i>	\$ 197.00
1	Rear bumper centre pad <i>D.S</i>	\$ 225.00
2	Rear bumper reflectors <i>11</i>	\$ 114.00 X
2	Rear bumper reflector outer garnishes <i>n/s de</i>	\$ 361.00 1/2C
2	Rear bumper side outer garnishes <i>n/s de</i>	\$ 255.00 1/2C
2	Rear bumper side retainers <i>n/s de</i>	\$ 128.80 1/2C
1	Rear bumper tow hook cover <i>green</i>	\$ 55.20
1	Rear floor board <i>11 warped</i>	\$ 381.50
1	Rear floor compartment tray	\$ 411.50 ?
1	Rear floor compartment panel	\$ 1,055.00 ?
1	Rear exhaust silencer <i>11</i>	\$ 715.50 X
2	Rear exhaust mountings <i>11</i>	\$ 57.00 X
2	Front headlamps	\$ 3,775.00 ?
1	Front grille	\$ 365.20 ?
1	Front grille chrome moulding	\$ 258.00 ?
1	Front grille logo	\$ 55.00 ?
		\$ 19,148.70

c/f:

\$ 19,148.70

1	Front bumper		\$ 20/pc	2,668.00	
1	Front bumper centre air grille		\$ 2e	94.50	
2	Front bumper fog lamp side garnishes		\$ 11	676.00	X
2	Front bumper fog lamps		\$ 11	540.80	X
1	Front bumper inner sponge		\$	81.60	1
1	Front bumper reinforcement		\$	291.90	7
2	Front bumper side retainers		\$ 3m	141.80	
1	Front fender		\$ 11	811.80	X
1	Front fender inner shield		\$ 11	162.60	X
1	Front support panel		\$ 1	911.50	X
1	Front brace panel		\$	68.00	7
1	Horn		\$ 11	105.50	X
1	Air con condenser		\$ 11	1,361.80	X
1	Radiator		\$ 11	1,846.60	X
				\$ 28,911.10	
Less 25%				\$ 7,227.78	
				\$ 21,683.33	

SPECIAL NETT ITEMS

1	Rear windscreen seal		\$ 2e	85.00	30
1	Rear windscreen sealant		\$ 2e	80.00	40
1	Rear bumper clip (1 set)		\$	50.00	✓
1	Rear reverse sensor (1 set)		\$ 2e	350.00	20
1	Rear reverse camera		\$ 2e	480.00	?
1	Front bumper clip (1 set)		\$ 2e	50.00	✓
1	Front number plate with holder		\$ 2e	50.00	40
1	Front fender inner shield clip (1 set)		\$ 11	35.00	X
				\$ 1,180.00	

S/N LABOUR CHARGES

1	To check wiring and reset headlamps focusing.		\$	80.00	30
2	To remove, replaced damaged lamps and check up rear wiring.		\$	80.00	
3	To remove and refit inner garnishes.		\$	180.00	80
4	To remove and refit rear reverse sensor.		\$	150.00	50
5	To transfer boot lid mechanism and wiring assembly.		\$ 2e	120.00	X
6	To remove, refit air-con condenser, refill gas & conduct leakage test.		\$ 11	180.00	X
7	To remove and refit rear windscreen glass.		\$	180.00	120
8	To remove, refit and replace exhaust silencer and mountings.		\$ 11	150.00	X
9	To apply undercoating.		\$	200.00	100
10	Panel beating.		\$	2,000.00	1200
11	To re-spray painting on the affected areas.		\$	1,800.00	1600
				\$ 5,120.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- To display damaged part(s) during resurvey.
- Parts prices are subject to confirmal.
- Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

GRAND TOTAL :**\$ 27,983.33**

PAGE 2 OF 2

Acknowledged by Repairer

Signature:

Date:

PAGE 1

R	?	X	
1,602.40	481.90	482.60	
489.70	358.00	97.30	
58.50	257.30	2,541.00	
291.60	934.40	114.00	
43.00	189.50	180.50	
820.60	1,391.00	127.50	
221.50	411.50	64.40	
488.70	1,055.00	715.50	
197.00	3,775.00	57.00	
225.00	355.20		
180.50	258.00		
127.50	55.00		
64.40			
55.20			
381.50			
5,247.10	9,521.80	4,379.80	19,148.70

30.00	480.00	55.00	
40.00		40.00	
50.00		150.00	
200.00		10.00	
50.00		35.00	
40.00			
410.00	480.00	290.00	1,180.00

R		X	
30.00		130.00	
80.00		100.00	
50.00		100.00	
120.00		120.00	
100.00		180.00	
1,200.00		60.00	
1,600.00		150.00	
		100.00	
		800.00	
		200.00	
3,180.00	-	1,940.00	5,120.00

PAGE 1

R	?	X	
2,668.00	81.60	676.00	
94.50	291.90	540.80	
141.80	68.00	811.80	
		162.60	
		911.50	
		105.50	
		1,361.80	
		1,846.60	
2,904.30	441.50	6,416.60	9,762.40
5,247.10	9,521.80	4,379.80	19,148.70
2,904.30	441.50	6,416.60	9,762.40
8,151.40	9,963.30	10,796.40	28,911.10
75.00	75.00	75.00	75.00
6,113.55	7,472.48	8,097.30	21,683.33

R	6,113.55	7,472.48	8,097.30	21,683.33
?	410.00	480.00	290.00	1,180.00
X	3,180.00	-	1,940.00	5,120.00
T	9,703.55	7,952.48	10,327.30	27,983.33

 16/4/18



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00CIA
Our ref: CC4/ASM18006180/Uha3

Date: 17.04.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLD 4551L

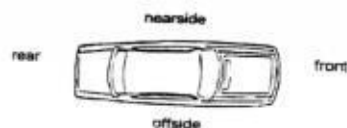
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.04.2018 at the premises of M/s Zoom Autowerks Pte Ltd - Kaki Bukit and have the following to report:-

Workshop Estimate Amount	: S\$	27,983.33	
Revised Estimate Amount	: S\$	9,703.55	
"Check" Items Amount	: S\$	7,952.48	
Total (Including Check Items)	: S\$	17,656.03	
Market Value	: S\$	78,000.00	(est.)
LTA Reimbursement Value	: S\$	47,779.00	(est.)
Nett Value	: S\$	30,221.00	(est.)

Description of Damage:

The vehicle sustained damages at the
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 9.0 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser



Service Request Details

Claim

S8M00CIA

Reference

None

Loss Date

March 31, 2018

Request Date

April 2, 2018

Due Date

April 9, 2018

LKK AUTO CONSULTANTS PTE LTD (TP) ▼

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLD4551L

Make

TPVD TOYOTA

03042018 @1058am

Elim vehin

15 Kaki Bukit Rd 4 #04-53

Zoom Autoworks
manus

Service Address

...

Primary Contact/Insured

FAUZIAH BINTE ISMAIL

BLK 704, CHOA CHU KANG STREET 53, #11-82, 680704, Singapore

DOCUPRINT@AXA.COM.SG

Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours : Monday to Friday, 09:00 – 17:00
UEN: 366550020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MBM218043515 Vehicle Registration No: SLV7964P
Name (as shown in NRIC) : _____ NRIC/FIN/Passport No : _____
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore()
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : _____ Time of Accident : _____
Place of Accident : _____
Insurance Company: _____

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

REVERT TO OD

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

Status of Driving Licence

QUALIFIED DRIVING LICENCE

Qualified Driving Licence No. :	S9401915Z
Status of Qualified Driving Licence :	Valid
Class of Qualified Driving Licence :	3A
Expiry Date :	Valid for life unless revoked, suspended or disqualified.

PROVISIONAL DRIVING LICENCE

Provisional Driving Licence No. :	S9401915Z
Status of Provisional Driving Licence :	No Licence
Class of Provisional Driving Licence :	
Expiry Date :	-

The above information is accurate as at 18/04/2018 12:01 AM.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16/6/2018

Survey Details:

Date of loss	31-Mar-18
Date of appointment	2-Apr-18
Date of survey	4-Apr-18
Location of survey	ZOOM AUTOWERKS PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLD 4551L
Make and Model	TOYOTA SIENTA HYBRID 1496cc
Date of registration	17-Jun-17
Excess	
Market Value	\$ 78,000.00
Parf Rebate	\$ 47,779.00
Nett Loss	\$ 30,221.00

Repair details:

Initial Estimate	\$ 27,983.33
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 9,988.33
Check items (estimate)	\$0
Labour	\$ 3,180.00
Total	\$ 13,168.33
Lump Sum(if applicable)	\$ 10,500.00

Number of days for repair	<u>9 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We had spoken to the Insured Driver Ms Putri where she confirmed accident details and agreed to settle TP claim. A letter was sent out to Insured. BOLA 28 - 4 veh.c.c. OID 3rd car.

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	10,500.00
Loss of use	\$	-
Loss of rental	\$	1,100.00
Loss of income	\$	-
GIA/LTA search fees	\$	7.45
Others	\$	-
Proposed Total	\$	11,607.45

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 20 June, 2018 2:13 PM
To: Zoom Autowerks
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Letter of Claim for SLD 4551 L LKK REF CC4/ASM18006180/Uha3
Attachments: DV.pdf

Your Ref: SLD 4551L
Our Ref: CC4/ASM18006180/Uha3

WITHOUT PREJUDICE

Dear Elin,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement without admission of liability, we have our principal's mandate and we offer settlement as below:

Cost of Repair	\$ 10,500.00
Loss of Rental (\$100 x 11 days)	\$ 1,100.00
LTA Search Fee	\$ 7.45
TOTAL	\$ 2,780.00

If agreeable, kindly let the owner sign the attached DV and forward back to us a copy **together with the Final Repair Bill/Invoice** for our Principal to process the payment.

The above amount is to be made payable to **ZOOM AUTOWERKS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAUTO)
Sent: Wednesday, 16 May, 2018 9:15 AM
To: Zoom Autowerks
Cc: Admin A; Bevan Lim (LKK Auto); Vic (LKKAUTO)
Subject: RE: Letter of Claim for SLD 4551 L LKK REF CC4/ASM18006180/Uha3

Without Prejudice

Dear Elin,

Kindly forward a copy of the LTA Search Fee Invoice.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 16 May, 2018 9:07 AM
To: Zoom Autowerks
Cc: Admin A; Vic (LKKAUTO); Bevan Lim (LKK Auto)
Subject: RE: Letter of Claim for SLD 4551 L LKK REF CC4/ASM18006180/Uha3

Without Prejudice

Dear Elin,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

Sent: Tuesday, 15 May, 2018 8:57 PM

To: Vic (LKKAuto)

Subject: Letter of Claim for SLD 4551 L

Dear All,

- Without Prejudice -

Enclosed please find Letter of Claim for your kind attention.

Look forward to your favorable reply.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

832 Sims Avenue, Eunosville

#12-884, Singapore 400832

☎9450 7920

✉zoomautowerks@gmail.com

◀ SEEK MANDATE

Type

🔗 Question

Message

pls proceed.

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV 7964P (Insd veh)	Model:	TOYOTA
	SLD 4551L (TP veh)		SIENTA HYBRID 1.5X A
Date of Accident:	31/03/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	27,983.33
Final Repair Cost	:	\$	10,500.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	1,100.00 11 days
LTA / GIA Search Fee	:	\$	7.45

Others:	:	\$	
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	:	\$	
Final Settlement Sum	:	\$	11,607.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown			
1)	ZOOM AUTOWERKS PTE LTD	:	\$ 11,607.45

NUR SHAQILAH BTE ABDOL
WAHAB

04/07/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

SERVICE REQUESTS

MESSAGES

CLAIMS

<< Service Request Details

Claim	S8M00CIA	Vehicle Information	
Reference		Incident Vehicle	SLD4551L
CC4/ASM18006180/Ubass2Date		Registration #	TPVD TOYOTA
March 31, 2018	Request Date	Make	SIENTA
May 24, 2018	Due Date	Model	Primary Contact/Insured
April 3, 2019	Vendor Name	FAUZIAH BINTE ISMAIL BLK 704, CHOA CHU KANG STREET 53, #11-82, 680704, Singapore	
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss	DOCUPRINT@AXA.COM.SG	
Third Party Vehicle Damage	Services		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
------	------	----------	--------	------------------

LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 12, 2018
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Preliminary Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 17, 2018
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LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 11, 2018
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LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 11, 2018
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LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 11, 2018
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TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	April 11, 2018
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OI GIA REPORT (SLV 7964P) - 3rd vehicle.PDF	Reports & Statement	GIA Report	HO Winnie	April 3, 2018
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TP GIA REPORT (SLX 1032H) - 1st vehicle.PDF	Reports & Statement	GIA Report	HO Winnie	April 3, 2018
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SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S8M00CIA	Vehicle Information	
Reference CC4/ASM18006180/Uber 		Incident Vehicle	SLD4551L
		Registration #	TPVD TOYOTA
		Make	...
		Service Address	
Request Date	March 31, 2018	Model	SIENTA
Due Date	May 24, 2018	Primary Contact/Insured	
Vendor Name	April 3, 2019	FAUZIAH BINTE ISMAIL BLK 704, CHOA CHU KANG STREET 53, #11-82, 680704, Singapore	
Type of Loss	LKK AUTO CONSULTANTS PTE LTD (TP)	DOCUPRINT@AXA.COM.SG	
Third Party Vehicle Damage	Services		

Actions

Next Step

Finish the work

Complete Work

More



SERVICE REQUESTS

MESSAGES

CLAIMS

English (default) ▾ LKK AUTO CONSULTANTS PTE LTD (TP) ▾



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#

SLD4551L

Purchase Date

mm/dd/yyyy



Registration State

SINGAPORE

Registration Date *

06/17/2016



Mileage

47631

Age of Vehicle

1

CATEGORY

Manufacturing Year

Driver Details

POLICY INFORMAT...

CATEGORY

Driver Name

ASSESSMENT INFO...

2016

FNOL INFORMATI...

POST SURVEY INF...

CATEGORY

Make

CATEGORY	Engine No
POLICY INFORMAT ...	
ASSESSMENT INFO...	1NZR384988
CATEGORY	Engine Capacity
POLICY INFORMAT ...	
ASSESSMENT INFO...	1496 cc
CATEGORY	Sum Insured
POLICY INFORMAT ...	
ASSESSMENT INFO...	0
CATEGORY	Market Value
POLICY INFORMAT ...	
ASSESSMENT INFO...	0

FNOL INFORMATI... POST SURVEY INF ...	
CATEGORY	License Type
FNOL INFORMATI...	
POST SURVEY INF ...	▼
CATEGORY	License Issue Date
FNOL INFORMATI...	
POST SURVEY INF ...	mm/dd/yyyy 
CATEGORY	License Expiration Date
FNOL INFORMATI...	
POST SURVEY INF ...	mm/dd/yyyy 
CATEGORY	Address
FNOL INFORMATI...	
POST SURVEY INF ...	
CATEGORY	Address type

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Front left side

YOKOHAMA 8mm

Rear left side

YOKOHAMA 8mm

Front right side

YOKOHAMA 8mm

Rear right side

YOKOHAMA 8mm

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details			Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts		
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)				
☐	 1	1			REAR TAILGATE (DISC 25%)			Dented	1049.33		0		1049.33				
☐	 2	2			REAR TAILGATE DAMPERS			Serviceable	0		0		0				
☐	 3	1			REAR TAILGATE INNER TRIM BOARD (DISC 25%)			Deformed	361.43		0		361.43				
☐	 4	1			REAR TAILGATE LAMP (DISC 25%)			Cracked	268.5		0		268.5				
☐	 5	1			REAR TAILGATE LOCK (DISC 25%)			Twisted	246.83		0		246.83				
☐	 6	1			REAR TAILGATE LOGO (DISC 25%)			Necessary	43.88		0		43.88				
☐	 7	1			REAR TAILGATE RUBBER (DISC 25%)			Twisted	218.7		0		218.7				
☐	 8	1			REAR TAILGATE EMBLEM (DISC 25%)			Necessary	32.25		0		32.25				
☐	 9	1			REAR TAILGATE OUTER GARNISH			Serviceable	0		0		0				

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISC.OUNT%	SALV AGE%	PART PRICE(NET)
☐		22	1		REAR BUMPER SIDE OUTER GARNISHES (N/S) (DISC 25%)			Dented	95.63		0		95.63
☐		23	1		REAR BUMPER SIDE RETAINER (N/S) (DISC 25%)			Bent	48.3		0		48.3
☐		24	1		REAR BUMPER TOW HOOK COVER (DISC 25%)			Grazed	41.4		0		41.4
☐		25	1		REAR FLOOR BOARD (DISC 25%)			Damaged	286.13		0		286.13
☐		26	1		REAR FLOOR COMPARTMENT TRAY (DISC 25%)			Cracked	308.62		0		308.62
☐		27	1		REAR FLOOR COMPARTMENT PANEL			Repair	0		0		0
☐		28	1		REAR EXHAUST SILENCER			Serviceable	0		0		0
☐		29	2		REAR EXHAUST MOUNTINGS			Serviceable	0		0		0
☐		30	1		FRONT HEADLAMPS (N/S) (DISC 25%)			Cracked	1415.62		0		1415.62
☐		31	1		FRONT GRILLE (DISC 25%)			Cracked	266.4		0		266.4
☐		32	1		FRONT GRILLE CHROME MOULDING			Serviceable	0		0		0
☐		33	1		FRONT GRILLE LOGO (DISC 25%)			Damaged	41.25		0		41.25

Labour

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT
	1		TO CHECK WIRING AND RESET HEADLAMPS FOCUSING. }	30	0	0	Reviewing	
	2		TO REMOVE, REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING. }	0	0	0	Reviewing	
	3		TO REMOVE AND REFIT INNER GARNISHES.	80	0	0	Reviewing	
	4		TO REMOVE AND REFIT REAR REVERSE SENSOR.	50	0	0	Reviewing	
	5		TO TRANSFER BOOT LID MECHANISM AND WIRING ASSEMBLY.	0	0	0	Reviewing	
	6		TO REMOVE, REFIT AIR-CON CONDENSER, REFILL GAS & CONDUCT LEAKAGE TEST.	0	0	0	Reviewing	
	7		TO REMOVE AND REFIT REAR WINDSCREEN GLASS.	120	0	0	Reviewing	
	8		TO REMOVE, REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS.	0	0	0	Reviewing	
	9		TO APPLY UNDERCOATING.	100	0	0	Reviewing	
	10		PANEL BEATING.	1200	0	0	Reviewing	
	11		TO RE-SPRAY PAINTING ON THE AFFECTED AREAS.	1600	0	0	Reviewing	

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary		EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐		1	DAYS OF REPAIR	Reviewing	9			
☐		2	REAR WINDSCREEN SEAL	Reviewing	30	NECESSARY		
☐		3	REAR WINDSCREEN SEALANT	Reviewing	40	NECESSARY		
☐		4	SET REAR BUMPER CLIP	Reviewing	50	NECESSARY		
☐		5	SET REAR REVERSE SENSOR	Reviewing	200	SHORTED		

SERVICE REQUESTS

MESSAGES

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Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous
Summary	Claim Amount	\$13,168.32	Claim Amount	\$13,168.32	

CATEGORY	ESTIMATE	REVISED AMOUNT
Labour	\$3,180.00	\$3,180.00
Miscellaneous	\$710.00	\$710.00

Submit for Review

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Add

Approve

Deny

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
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		1	FINAL LUMP SUM	Reviewing	10500	
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