

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 31 August 2018 11:26 AM  
**To:** 'shufatt@singnet.com.sg'  
**Subject:** RE: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3  
**Attachments:** P1350399.JPG; P1350400.JPG; OI veh (1).jpg; OI veh (2).jpg; OI veh (3).jpg  
**Importance:** High

### Without Prejudice

Hi Julia,

We refer to your below email.

We attached here with a copy of our insured vehicle photos for your reference. There was no damage on our insured vehicle.

Based on our observation, the slight crack on your client's front left bumper is lower than our insured rear bumper. It is unlikely that our insured vehicle had caused the damage to it. Therefore, we would like to contact height measurement on your client's vehicle to confirm the damage consistency.

Appreciate if you could arrange with your client on our request.

Kindly let us know 1 week in advance.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

**Sent:** Tuesday, 28 August 2018 2:56 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

**Importance:** High

Miss Chew Hsiao Tong  
Without prejudice

The above matter has been outstanding for many months.  
The needed evidence by way of video footage has been forwarded to establish liability.

Pls let us have your urgent confirmation on liability.  
Also, please let us have the marked copy of the quotation soonest.

Thank you  
樹發汽車修理廠  
*Shu Fatt Auto Works*  
*Julia Wong*  
Tel: 62730119

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]  
**Sent:** Saturday, June 02, 2018 9:49 AM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Subject:** RE: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

Miss Chew Hsiao Tong  
Without prejudice

As requested, we forward a photo depicting the damages to the front bumper sustained by our client during the impact.

Pls revert soonest.

Thank you  
Shu Fatt Auto Works  
Julia Wong

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Friday, June 01, 2018 6:02 PM  
**To:** Julia - Shu Fatt Auto Works  
**Subject:** RE: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

**Without Prejudice**

Hi Julia,

We refer to the above matter.

As spoken, please be informed that we are reviewing the matter as we need to determine the damage consistency of both vehicle.

We will get back to you soon.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Wednesday, 30 May 2018 3:31 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

**Importance:** High

Miss Chew Hsiao Tong  
Without prejudice

Our email dd 22/5/2018 refers.

Pls let us have your marked quotation asap for us to proceed with the necessary repairs since liability issue has already been confirmed.

Thank you  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Tuesday, May 22, 2018 3:59 PM

**To:** 'Hsiao Tong (LKKAuto)'

**Subject:** RE: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

Miss Chew Hsiao Tong  
Without prejudice

Thank you for your confirmation.

As discussed, please let us have your marking on our quotation before we proceed with repairs.

Regards,  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, May 22, 2018 3:16 PM

**To:** Julia - Shu Fatt Auto Works

**Subject:** RE: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Tuesday, 22 May 2018 3:09 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

**Importance:** High

Miss Chew Hsiao Tong

Without prejudice

We refer to the above.

Our client is enquiring about the status on confirmation of liability again.

Pls revert.

Thank you

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Friday, May 18, 2018 4:22 PM

**To:** Hsiao Tong ([chewht@lkkauto.com](mailto:chewht@lkkauto.com))

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

**Importance:** High

Miss Chew .Hsiao Tong  
Without prejudice

We refer to the above and our email dd 16/5/2018.

Pls confirm liability soonest as our client is chasing.

Thank you  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Wednesday, May 16, 2018 9:21 AM

**To:** Hsiao Tong ([chewht@lkkauto.com](mailto:chewht@lkkauto.com))

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

**Importance:** High

Miss Chew Hsiao Tong  
Without prejudice

As requested, we forward quotation to you again.

Pls confirm liability asap.

Thank you  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Monday, April 30, 2018 10:35 AM

**To:** Hsiao Tong ([chewht@lkkauto.com](mailto:chewht@lkkauto.com))

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

**Importance:** High

Miss Chew Hsiao Tong  
Without prejudice

urgent

We refer to the above.

We trust the driver of SLN 6907 D has already reported the accident.  
Pls confirm liability quickly before we proceed with the necessary repairs.

Regards,  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Wednesday, April 18, 2018 11:03 AM

**To:** Hsiao Tong ([chewht@lkkauto.com](mailto:chewht@lkkauto.com))

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

Miss Chew Hsiao Tong  
Without prejudice

We refer to the above.

Pls confirm liability asap.

Thank you  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Tuesday, April 10, 2018 3:14 PM

**To:** 'Hsiao Tong (LKKAuto)'

**Cc:** 'Admin A'; 'assignments'; 'SUR'

**Subject:** RE: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

Miss Chew Hsiao Tong  
Without prejudice

As requested, we attach video footage showing your principal's insured was reversing his car and caused damages to our client's vehicle.

Pls urge the driver of SLN 6907 D to report the accident quickly and let us have your confirmation on liability soonest.

Thank you  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, April 09, 2018 1:57 PM

**To:** 'shufatt@singnet.com.sg'

**Cc:** Admin A; assignments; SUR

**Subject:** FW: accident involving SJF 9595 R and SLN 6907 D on 31/3/2018 \*LKK REF: CC6/AIG18006168/pa3

Without Prejudice

Hi Julia,

Thank you for your email.

Please be informed that our insured has yet lodge the accident report. Therefore, we are unable to advise liability at this moment.

As per AIG instruction, we would like to request a copy your client's video footage for our necessary action.

Appreciate an early reply.

By copy to Team Assign,

Kindly assist to arrange wp survey on 10/04/2018 between 12pm – 1 pm.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Monday, 9 April 2018 12:20 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** accident involving SJF 9595 R and SLN 6907 D on 31/3/2018

To : LKK Consultants

Without prejudice

We refer to the above and forward request for survey.

**Pls arrange survey tomorrow between 12pm – 1 pm.**

Kindly confirm liability asap too.

Thank you

Shu Fatt Auto Works

Julia Wong

Tel: 62730119