

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 May 2018 2:42 PM
To: 'Kwok Sin'
Cc: Janice Leow
Subject: RE: Ref: CC6/AIG18006168/pa3 [Accident involving SLN 6907D and SJF 9595R on 31/03/2018]
Attachments: SJF 9595R vs SLN 6907D - TP VIDEO.MP4

Hi Mr Sin,

We refer to the above matter.

As per our tele-conversation earlier, we attached here with a copy of video footage from third party for your perusal.

Please call us if you have any queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kwok Sin [mailto:alloysius_sin@yahoo.com]
Sent: Monday, 30 April 2018 7:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Janice Leow <janice.leow@gmail.com>
Subject: Re: Ref: CC6/AIG18006168/pa3

Dear Hsiao Tong,

Attached also please find our traffic policy report, stating that we do not believe we were involved in any accident.

Please let us know what are the next steps in this case,

Thank you
Mr SIN Kwok Leung

On Monday, 30 April 2018, 6:59:40 PM GMT+8, Kwok Sin <alloysius_sin@yahoo.com> wrote:

Dear Hsiao Tong,

Thank you for speaking with me earlier. As mentioned, we believe that the claim made against the car SLN6907D is false, as there was zero damage, not even one scratch, to our car.

Attached are the photos of the car as proof. We are also happy to bring it down to an AIG authorized service centre to prove there was no scratches at all to the car, and no repairs at all have been made to the car

I will be sending you a copy of the Traffic Police report we made as well

Thank you,
Mr SIN Kwok Leung

On Monday, 30 April 2018, 4:53:00 PM GMT+8, Kwok Sin <aloysius_sin@yahoo.com> wrote:

Dear Hsiao Tong,

I refer to the above matter. I believe you tried to contact my wife, Ms Janice LEOW, about the alleged car accident. As she is busy today, I am settling this matter, but I tried calling you many times this afternoon at 6742-3197, but the line is busy. Can you call me back ASAP at 93623910 please?

To our knowledge, there was absolutely no accident. There was, and remains, no scratches or any sort of damage to the car SLN6907D, which would have occurred in the event of any accident. We have made our own policy report on 27 April 2018, report number T/20180427/2015, and reported our version of the incident to our insurers, AIG, as well.

We can attach photos of the car on all sides, showing no damage or scratches at all. The car has never been to any workshop, or had any repairs or painting at all, since our period of ownership for any damage whatsoever. So we do not believe there should be a claim against our policy at all.

Thank you

Mr SIN Kwok Leung
Tel: 93623910