

**Shu Pei (LKKAUTO)**

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 11 April 2018 9:20 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 18/18/18/VP05/020511 SLC 2399D /SJW 5612L & others on 02.04.2018  
\*\*\*\*LKK REF:CC4/LPC18006160/Keb3  
**Attachments:** 11042018091548.pdf

Dear Shu Pei,

Attached insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 10 April, 2018 5:58 PM  
**To:** ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: Our Ref: 18/18/18/VP05/020511 SLC 2399D /SJW 5612L & others on 02.04.2018 \*\*\*\*LKK  
REF:CC4/LPC18006160/Keb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLC 2399D at M/s JA AutoCare Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 4 April 2018 1:15 PM

**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/18/18/VP05/020511 SLC 2399D /SJW 5612L & others on 02.04.2018

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Wednesday, 4 April, 2018 12:22 PM

**To:** Jen Eliva <[elivacassandra@hotmail.com](mailto:elivacassandra@hotmail.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref: 18/18/18/VP05/020511 SLC 2399D /SJW 5612L & others on 02.04.2018

Dear Jenny,

Please note that we will be appointing LKK Auto Consultants Pte Ltd to survey SLC 2399D.

Dear Catherine / Nivitha,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Jen Eliva [<mailto:elivacassandra@hotmail.com>]

**Sent:** Wednesday, 4 April, 2018 11:02 AM

**To:** MT\_Claim\_SG

**Subject:** Fw: SLC 2399D /SJW 5612L & others on 02.04.2018

Hi,

We are the authorize workshop for SLC 2399D to claim against your insured SJW 5612L.

We would like to appoint Raleigh Services - Andrew to conduct the survey at :

JA AutoCare Pte Ltd (Continental Transmission Service)

160 Sin Ming Dr

#08-16 Sin Ming AutoCity

Singapore 575722

Thank you.

Best Regards

Jenny Chew - 94513429