

**Vivian Lau (LKKAuto)**

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 2 November, 2018 11:38 AM  
**To:** Vivian Lau (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident involving SJV6809K & SHB1052M along Newton Circle Roundabout on 31/03/2018 Our Ref: 18/18/18/VP05/020504

Dear Vivian

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]  
**Sent:** Friday, 2 November, 2018 11:07 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident involving SJV6809K & SHB1052M along Newton Circle Roundabout on 31/03/2018 Our Ref: 18/18/18/VP05/020504

**Your ref:** 18/18/18/VP05/020504  
**LKK ref:** CC4/LPC18006153/Swa3

Hi Lili

We refer to the above matter.

We have highlighted to your good office on 12 April 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, SMRT AUTOTIVE SERVICE PTE LTD is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$5,731.34	\$ 700.00
2. Loss of RENTAL (\$ 1333.95 x 5days)	\$ 669.75	\$ 669.75(5days x \$133.95 )
GIA SEACH	\$ 7.00	\$ 7.00
<b>Total</b>	<b>\$6,408.09</b>	<b>\$ 1,376.75</b>

\*\*02 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 17 April, 2018 9:55 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Accident involving SJV6809K & SHB1052M along Newton Circle Roundabout on 31/03/2018 Our Ref: 18/18/18/VP05/020504

Dear Vivian

For your info.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**From:** ATH Insurance [<mailto:athinsurancesg@gmail.com>]

**Sent:** Friday, 13 April, 2018 12:21 PM

**To:** MT\_Claim\_SG

**Cc:** LEE YOK ENG; ONG LI LI

**Subject:** Accident involving SJV6809K & SHB1052M along Newton Circle Roundabout on 31/03/2018

Dear Team,

Your Ref No: 18/18/18/VP05/020504

Policy No: Z/18/VP05/017203

Policyholder: Lim Kwee Eng

DOL: 31/03/2018

TP Claim Amount: \$4,400.00

Refer to you letter dated 03/04/2018 attached.

Please find attached Accident Report and 2 accidents photo for your action.

Do let us know if you required any additional information/assistance.

Thanks and Regards,  
Olivia Hong on behalf of Michelle Hoong  
ATH Insurance Agencies Pte Ltd  
O : +65 6298-6222  
F : +65 6294-9992



Lkk Auto  
Consultants

Attn: Vivian

SMRT AUTOMOTIVE SERVICES PTE LTD  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6866 2652  
Fax : 65 6368 7421  
www.smrt.com.sg

Date: 10.5.18

Our Ref.: Tax/03/18/2150/57

Dear Sirs,

ACCIDENT INVOLVING SHB 1052M & SJV 6809K  
ON 3/3/2018 ALONG Newton Circus.

LETTER OF CLAIM

We claim on behalf of **SMRT TAXIS PTE LTD**, owner of motor taxi no.: SHB 1052M

Your insured's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	\$	700.00.
2. Loss of Rental for <u>5</u> days @ S\$ <u>133.95</u> /day	:	\$	669.75
3. Loss of Income for _____ days @ S\$ _____/day	:	\$	
4. Police Report/ SAS Report/ LTA Search Fee	:	\$	7.00.
5. Survey Fee	:	\$	-
6. Others	:	\$	
Total Claims :		\$	<u>1,376.75</u>

We enclose the following documents:-

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Repair Invoice                     | <input checked="" type="checkbox"/> Vehicle laid-up report |
| <input checked="" type="checkbox"/> Police Report / SAS Report         | <input checked="" type="checkbox"/> LTA Search result      |
| <input checked="" type="checkbox"/> Letter of Authorisation            | <input type="checkbox"/> Others :                          |
| <input type="checkbox"/> Investigation results                         | 1. _____   |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____   |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

Selena Tan  
For Manager, Claims  
Claims Department  
Direct line: 6866 2653  
Email address: tanselena@smrt.com.sg

Driver of SJV 6809K  
Wanted private settlement at  
initial stage but backed out  
& refused pick up our calls..



Date: 2/4/2018

Our Ref. No.:

Letter of Authorisation

I, <sup>Name</sup> NOOR RAMLI B. MD NOR (NRIC No.: S2175045/2) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB 1052M hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SJV 6809 K happened on 31/3/18 @ 2150 along NEWTON CIRCUS

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name NOOR RAMLI Signature:  2/4/18  
NRIC No. S2175045/2  
Tel No. 93768888  
Address Blk 629 #12-240  
WOODLANDS RING RD 730629

## **AUTHORISATION TO ACT**

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 1052M (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 1052M that was damaged pursuant to the accident which occurred on 31/03/2018 (date) along NEWTON CIRCLE ROUNABOUT (location) involving vehicle no/s SJV 6809K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

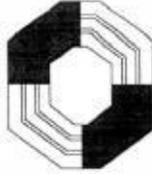
Dated this 8th (day) of Nov (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



# LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020504  
DATE : 07 November 2018

## DISCHARGE VOUCHER

I/We, SMRT TAXIS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJV 6809K the sum of Singapore Dollar One Thousand Three Hundred Nine and Cents Seventy Eight Only (\$ 1,309.78) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHB 1052M on 31 March 2018 along NEWTON CIRCLE ROUNDABOUT

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/LIM KWEE ENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to SMRT TAXIS PTE LTD

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



8/11/18

.....  
Signature of vehicle owner/Date



SMRT TAXIS PTE LTD

.....  
Name of vehicle owner/Date 8/11/18



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180400251  
Date : 16.04.2018  
Vehicle No. : SHB1052M  
Your Ref No. : TAX/03/18/2150  
Our Ref No. : 24095329  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 700.00
<b>GRAND TOTAL</b>					<b>\$ 700.00</b>

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 31.03.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/03/18/2150

From: SMRT Taxis Pte Ltd

Date: 4/4/2018

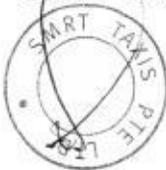
**ACCIDENT ON 31/03/2018 INVOLVING SHB 1052M AND SJV 6809K  
ALONG NEWTON CIRCUS**

This is to confirm that the daily rental rate for SHB 1052M is \$133.95 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB1052M                      Accident Case No. : TAX/03/18/2150  
Make / Model : TOYOTA PRIUS                      Ref. No. : 24095329

Date and Time Vehicle off-road for Accident Repair : 31.03.2018 22:40:00                      14 - 1  
Date and Time Repair Completed : 06.04.2018 08:57:52                      24 - 1

Remarks :

34 - 1  
44 - 1  
54 - 1  

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5

### Enquire Transaction History

#### Transaction History Details

Log Date/Time:	03 Apr 2018 / 08:40:55		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJV6809K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180403084055088975

Search Date / Time: 31 Mar 2018 21:50:00  
 Insurance Company: LONPAC INSURANCE BHD  
 Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)