

**Vivian Lau (LKKAuto)**

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Friday, 2 November, 2018 11:07 AM  
**To:** 'ONG LI LI'  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident involving SJV6809K & SHB1052M along Newton Circle Roundabout on 31/03/2018 Our Ref: 18/18/18/VP05/020504  
**Attachments:** LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

**Your ref: 18/18/18/VP05/020504**  
**LKK ref: CC4/LPC18006153/Swa3**

Hi Lili

We refer to the above matter.

We have highlighted to your good office on 12 April 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, SMRT AUTOTIVE SERVICE PTE LTD is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$5,731.34	\$ 700.00
2. Loss of RENTAL (\$ 1333.95 x 5days)	\$ 669.75	\$ 669.75(5days x \$133.95 )
GIA SEACH	\$ 7.00	\$ 7.00
<b>Total</b>	<b>\$6,408.09</b>	<b>\$ 1,376.75</b>

\*\*02 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Thank you  
Best Regards,  
**Vivian Lau** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]  
**Sent:** Tuesday, 17 April, 2018 9:55 AM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Accident involving SJV6809K & SHB1052M along Newton Circle Roundabout on 31/03/2018 Our Ref: 18/18/18/VP05/020504

Dear Vivian

For your info.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**From:** ATH Insurance [<mailto:athinsurancesg@gmail.com>]  
**Sent:** Friday, 13 April, 2018 12:21 PM  
**To:** MT\_Claim\_SG  
**Cc:** LEE YOK ENG; ONG LI LI  
**Subject:** Accident involving SJV6809K & SHB1052M along Newton Circle Roundabout on 31/03/2018

Dear Team,

Your Ref No: 18/18/18/VP05/020504

Policy No: Z/18/VP05/017203

Policyholder: Lim Kwee Eng

DOL: 31/03/2018

TP Claim Amount: \$4,400.00

Refer to you letter dated 03/04/2018 attached.

Please find attached Accident Report and 2 accidents photo for your action.

Do let us know if you required any additional information/assistance.

Thanks and Regards,  
Olivia Hong on behalf of Michelle Hoong  
ATH Insurance Agencies Pte Ltd  
O : +65 6298-6222  
F : +65 6294-9992