

Jaclyn

CC3, ALG 1800

6147, R1 Jazzy

ASSIGNMENT

DOI:

5/4/2018

Date / Time:

3/4/18

Registered in Meriman:

2/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 5135L

Name of Insured:

Lim Sook Hian Jennifer

Insured Tel No.:

HP:

9665271

Excess Sec II :SS

D.O.A.:

29/03/18

Is driver the owner?

(YBS / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L:YBS / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKR 5135L

SDV503C

SLX1729C



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen

7P



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

5/4/18

SDV503C X: SKR 5135L X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

JULY 10-4-18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

Repair Cost:

S\$

15,167.10

Loss of Rental (LOR):

S\$

-

Loss of Use (LOU):

S\$

900

(5

60 x 15

days)

Loss of Income (LOI):

S\$

-

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

2.XX

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

16,069.10

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

16,069.10

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2 (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3 (Strike if N.A.)

S\$

-

Name 3:

-

ASSIGNMENT

Sum: Date: 03042018

Estimated Cost:

OD ☒ TP AWS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDV 503C

at Workshop m/s Volkswagen

of 249 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SDV 503C Yr Regn: 2017 / Jan

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf 1.4 C.O. 1395

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: 11265 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WUWZ22A UZH W116415

Gen. Cond: Good ☒ Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 29/03/18 D.O.I. 05/04/18

Survey held at Volkswagen Alexandra

Des. of Damages: ☒ Front / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1st \$14,174.56

2nd \$8,136.52 / 367

Date/Time. File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1. S + R: \$

1. Photos

1. Copies

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Insp (\$☐ : Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18006147/ja3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-04-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKR 5135L	Veh. Inspected	SDV 503C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/03/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

HO CHING SUM
3 SPRINGLEAF RISE
Singapore, 787983
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV037860
Quote No. SER/QUO/1800540
QuoteDate 29/03/18
Salesperson Anthony Yong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	14	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SDV503C	WVWZZZAUZHW116415	30/06/17	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 146055	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR FRONT	3	UNIT		840.00
P B&P ALEX LABOUR	LABOUR REAR	4	UNIT		840.00
P B&P ALEX LABOUR	RE+REINSTALLED REAR WSREE	1	UNIT		840.00
P B&P ALEX LABOUR	TRANSFER BOOT LID PARTS	1	UNIT		840.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		840.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		840.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT FRO	1	pcs		80.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT REA	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				14,080.00
P 5G0805915 989	FRONT LOWER SPOILER	1	Pieces		162.61
P 5G0805931	HEADLIGHT BRACE SUPPORT L	1	Pieces		30.18
P 5G0805932	HEADLIGHT BRACE SUPPORT R	1	Pieces		30.18
P 5G0807049A	FRONT BUMPER BRACKET LHS	1	Pieces		16.90
P 5G0807050A	FRONT BUMPER BRACKET RHS	1	Pieces		16.90
P 5G0807109H	FRONT BUMPER REINFORCEME	1	Pieces		460.54
	Use Predecessor 5G0807109B				
P 5G0807217BNGRU	FRONT BUMPER	1	Pieces		999.11
P 5G0807248F	FOAM INSERT	1	Pieces		34.81
	Use Predecessor 5G0807248D				
P 5G0807305B	BUMPER REINFORCEMENT	1	Pieces		629.03
	Successor 5G0807305D				

Sum carried forward

16,460.26

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

HO CHING SUM
3 SPRINGLEAF RISE
Singapore, 787983
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV037860
Quote No. SER/QUO/1800540
QuoteDate 29/03/18
Salesperson Anthony Yong
Page 2

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SDV503C	WVWZZZAUZHW116415	30/06/17	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 146055	5G13HZ

Continued

16,460.26

P 5G0853651G ZLL	FRONT UPPER GRILLE	1 Pieces	SCA 441.45
P 5G0853675 2ZZ	NAME PLATE TSI	1 Pieces	NE 47.16
P 5G0853675AT2ZZ	NAME PLATE 230	1 Pieces	NE 57.46
P 5G0853687 2ZZ	NAME PLATE GOLF	1 Pieces	NE 60.65
P 5G0919491	SENSOR BRACKET REAR	1 Pieces	NE 12.74
P 5G0919491	SENSOR BRACKET REAR	1 Pieces	NE 12.74
P 5G0919491A	SENSOR BRACKET REAR	1 Pieces	NE 12.74
P 5G0919492A	SENSOR BRACKET REAR	1 Pieces	NE 12.74
P 5G0919493	SENSOR BRACKET	1 Pieces	NE 12.74
P 5G0919493A	SENSOR BRACKET	2 Pieces	NE 25.48
P 5G0919494	SENSOR BRACKET	1 Pieces	NE 12.74
P 5G2941005E	HEADLAMP LHS	1 Pieces	? 929.96
	Use Predecessor 5G2941005		
P 5G2941006E	HEADLAMP RHS	1 Pieces	? 929.96
	Use Predecessor 5G2941006		
P 5G6807393	REAR BUMPER BRACKET LHS	1 Pieces	SCA 31.59
P 5G6807393A	REAR BUMPER RETAINER LHS	1 Pieces	? 31.59
P 5G6807394	REAR BUMPER BRACKET RHS	1 Pieces	? 31.59
P 5G6807394A	REAR BUMPER RETAINER RHS	1 Pieces	? 31.59
P 5G6807417APGRU	REAR BUMPER COVER	1 Pieces	BT 996.45
	Predecessor 5G6807417ARGRU		
P 5G6807568D 9B9	REAR DIFFUSER SPOILER	1 Pieces	cut 279.81
	Use Predecessor 5G6807568D		
P 5G6807863A	REAR CENTER STRIP	1 Pieces	SCA 58.12
	Use Predecessor 5G6807863		
P 5G6827025Q	REAR LID	1 Pieces	BT 1,174.75
	Use Predecessor 5G6827025H		

Sum carried forward

21,664.31

Payments to: - BBN: - Acc.-No.:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PDI TUAS

Phone No.

Fax No.

E-Mail

VAT Registration No. M20098505-2

Tax No. 199101494Z

Service Quote

Customer No. CV037860
Quote No. SER/QUO/1800540
QuoteDate 29/03/18
Salesperson Anthony Yong
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SDV503C	WVWZZZAUZHW116415	30/06/17	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 146055	5G13HZ

		Continued	21,664.31
P 5Q0919133 9B9	SENSOR O RING	8 Pieces	13.68
P D 002000A2	CLEANER	1 Pieces	128.14
P D 004660M2	2K GLUE	1 Pieces	159.35
P D 00920002	PRIMER	1 Pieces	27.89
P D 00950025	APPLICATOR	2 Pieces	19.38
P D 180KU2A1	2KADHESIVE	1 Pieces	89.84
P D 181802M1	ACTIVATOR	1 Pieces	25.53
P D 822150A1	BONDAGENT	1 Pieces	64.27
	Sum Item		8,112.39

RASUL

Ap 90010068

8 days

05/04/18 @

Resurvey b4 paint

Sum Labor	14,080.00
Sum Item	8,112.39
Total SGD	22,192.39
7% GST	1,553.47
Total SGD Incl. GST	23,745.86

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN - Acc.-No.:

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKR 5135L

Claimant's Vehicle No. SDV 503C

Accident on 29. 5-18 involving vehicle/s No. SDV 503C SKR 5135L
along/at UPP - THOMSON RO-

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 15167-10 Payable to Volkswagen Centre Singapore

15000 x 160
2. Loss-of-Use/
Car Rental S\$ 900 Payable to HO CHING SUM

3. Medical and
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks :

Service Adviser -----

Contact No./H/P. -----

Print Received Message

This mail is associated with :

***SDV503C (7229346454SG)
[SKR5135L]**

TP

HO CHING SUM

Mar 29 2018 1:00PM

[LIM SEOK HIANG JENNIFER]

Volkswagen Centre Singapore

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **28/11/2018 11:53 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$16069.10) - SDV503C - Claim Handler: Kesaval, Jaclyn-M**

Approved:16069.10:COR - S\$15,167.10 LOU - S\$900.00 (\$60/day for 15 days) LTA/GIA - S\$2.00

Print Received Message

This mail is associated with :

***SDV503C (7229346454SG)**
[SKR5135L]

TP

HO CHING SUM

Mar 29 2018 1:00PM

[LIM SEOK HIANG JENNIFER]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 11/10/2018 09:39 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15889.10) - SDV503C - Claim Handler: Kesaval, Jaclyn-M

Approved:15889.10:COR - S\$15,167.10 LOU - S\$720.00 (\$60/day for 12 days) LTA/GIA - S\$2.00

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 10 April 2018 10:52 AM
To: 'jenmuffie@gmail.com'
Subject: ACCIDENT INVOLVING SKR 5135L /SDV 503C / OTHERS ON 29.03.2018

CC3/AIG18006147/R1ja3

LIM SEOK HIANG JENNIFER

Policy Holder

Dear Madam,

ACCIDENT INVOLVING SKR 5135L /SDV 503C / OTHERS ON 29.03.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, HO CHING SUM (the third party claimant") of
3 SPRING LEAF RISE S787983 (address), owner of SDV503C
(vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SDV503C that was damaged pursuant to the accident which occurred on
29/03/2018 (date) along UPPER THOMSON ROAD IN D/TW OF YUHAN (location)
involving vehicle no/s SKR613SL ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of APRIL (month) 2018 (year)

**Provide always that this discharge of my claim
for damages relating to the damage to my vehicle
shall not prejudice or affect or preclude me
from making a further claim for general and special
damages for my personal injuries sustained
in the same accident**


Signed by "the third party claimant"
(with chop if applicable)


VOLKSWAGEN
GROUP
SINGAPORE
Signed by "the workshop"

81030001

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 15,167.10 (repair costs), S\$ 900.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SDV 503 C that was damaged pursuant to the accident which occurred on 29.03.18 (date) along UPPER THOMSON ROAD (location) involving vehicle no/s SKR 5135 L.

This is pursuant to the inspection conducted on 5-4-18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HO CHING SUM ("third party claimant") of vehicle no. SDV 503 C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDV 503 C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 day of 12 (month) 20 18 (year)



mpa

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

VOLKSWAGEN
GROUP
SINGAPORE



81030001

Signed by AIG appointed surveyor

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P19364

Biz Reg. No. 53103069E
GST No. M20096505-2

SERVICE ORDER NO: 18IP0944

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 075120

VEH NO.: SDV503C

DATE: 30/04/18

Pickup:

VIN NO.: WVVZZZAUZHW116415

KM: 11,788

GEARBOX CODE: RRE

Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DBG)

SA: Cheong Pearyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DATE OF ACCIDENT: 29/03/2018					
SURVEYED BY: LKK RASUL					
3RD PARTY VEHICLE NUMBER: SFR5135L					
	Labor				
1	LABOUR FRONT	1.00	UNIT	840.00	840.00
2	LABOUR REAR+ REPAIR END PANEL	3.00	UNIT	840.00	2,520.00
3	RE+REINSTALLED REAR WSCREEN	1.00	UNIT	840.00	840.00
4	TRANSFER BOOT LID PARTS	0.50	UNIT	840.00	420.00
5	SPRAY PAINT FRT	1.00	UNIT	800.00	800.00
6	SPRAY PAINT REAR + END PANEL	3.00	UNIT	800.00	2,400.00
7	B&P NUMBER PLATE FRONT & REAR	2.00	ST	60.00	160.00
8	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	Tow SVC- Quality Recovery Services	1.00	UNIT		
10	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
11	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
12	FRONT BUMPER	1.00	PCS	999.11	999.11
13	BUMPER REINFORCEMENT - IMPROVE	1.00	PCS	748.02	748.02
14	FRONT UPPER GRILLE	1.00	PCS	441.45	441.45

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P19364

Biz Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0844

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SDV503C

DATE: 30/04/18

Pickup:

VIN NO.: WVGZZZAU2HW119415

KM : 11,788

GEARBOX CODE: RRE

Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DSG)

SA : Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	NAME PLATE TSI	1.00	PCS	47.16	47.16
16	NAME PLATE 230	1.00	PCS	57.46	57.46
17	NAME PLATE GOLF	1.00	PCS	60.65	60.65
18	SENSOR BRACKET REAR	1.00	PCS	12.74	12.74
19	SENSOR BRACKET REAR	1.00	PCS	12.74	12.74
20	SENSOR BRACKET REAR	1.00	PCS	12.74	12.74
21	SENSOR BRACKET REAR	1.00	PCS	12.74	12.74
22	SENSOR BRACKET	1.00	PCS	12.74	12.74
23	SENSOR BRACKET	2.00	PCS	12.74	25.48
24	SENSOR BRACKET	1.00	PCS	12.74	12.74
25	REAR BUMPER COVER	1.00	PCS	996.45	996.45
26	REAR DIFFUSER SPOILER	1.00	PCS	279.81	279.81
27	REAR LID	1.00	PCS	1,174.75	1,174.75
28	SENSOR O RING	6.00	PCS	1.71	13.68
29	CLEANER	1.00	PCS	128.14	128.14
30	2K GLUE	1.00	PCS	159.36	159.36
31	PRIMER	1.00	PCS	27.69	27.69
32	APPLICATOR	2.00	PCS	9.69	19.38

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P19364

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP0944

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SDV503C

DATE: 30/04/18

Pickup:

VIN NO.: WZWZZZALJZH115415

KM : 11,788

GEARBOX CODE: RRE

Engine No.:

MODEL: GOLF AT 1.4 CL 92 (DSG)

SA: Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	2KADHESIVE	1.00	PCS	89.84	89.84
34	ACTIVATOR	1.00	PCS	25.53	25.53
35	BONDAGENT	1.00	PCS	64.27	64.27

Sub Total 14,174.86
GST (7%) AMOUNT 992.24
TOTAL AMOUNT 15,167.10

for Volkswagen Group Singapore Pte Ltd



Customer

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-047933

Date of Request: 29/03/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/03/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SKR5135L
Accident Date 29/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKR5135L	AIG Asia Pacific Insurance Pte. Ltd.	12/02/2018-11/02/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-047933

Date of Request: 29/03/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/03/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SKR5135L
Accident Date 29/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Apr 2018 Edit Reg		05 Apr 2018 00:00 Edit Adj Rpt	S\$14,174.86 Edit Estimates	S\$14,174.86 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LIM SEOK HIANG JENNIFER , ID: S1465060A								
Main Claimant:	HO CHING SUM , ID: S25393611								
Vehicle Reg. No.:	SDV503C	Date of Loss:	29/03/2018 13:00 - :59 [8 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7229346454SG	Policy/Cover Note No.:	2100402900						
Vehicle Reg. No. (Insured):	SKR5135L	Policy No. (Claimant):	A28984807AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (28/11/2018): Alert - Adj Mandate Approved (S\$16069.10) - SDV503C - Claim Handler: Kesaval, Ja... - AIG_SG_EXPRESS (11/10/2018): Alert - Adj Mandate Approved (S\$15889.10) - SDV503C - Claim Handler: Kesaval, Ja...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDV503C (7229346454SG)

[SKR5135L]

TP

HO CHING SUM

Mar 29 2018 1:00PM

[LIM SEOK HIANG JENNIFER]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
Assessment Reports			1 per page ☐	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/04/18 11:09	Accident Statement From: SC - Reg. No: SKR5135L, Claimant: LIM SEOK HIANG JENNIFER	 Load HTML	
Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/10/18 16:16	General View	 Load JPG	☒
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Letters/Correspondences			1 per page	☒
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Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
81	09/10/18 16:16	Reinspection Photo	 Load JPG	☒
82	09/10/18 16:16	Reinspection Photo	 Load JPG	☒
83	09/10/18 16:16	Reinspection Photo	 Load JPG	☒
84	09/10/18 16:16	Reinspection Photo	 Load JPG	☒
85	09/10/18 16:16	Reinspection Photo	 Load JPG	☒
86	09/10/18 16:16	Reinspection Photo	 Load JPG	☒
87	09/10/18 16:16	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 20:19	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	09/04/18 22:49	TP ESTIMATE - MARKED	 Load PDF	
3	10/04/18 10:56	LETTER TO INSURED	 Load PDF	
4	25/09/18 14:12	GIA SEARCH	 Load PDF	
5	11/12/18 10:39	WORKSHOP INVOICE	 Load PDF	
6	11/12/18 10:39	AUTHORISATION TO ACT FORM	 Load PDF	
7	11/12/18 10:39	Release Voucher	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKR5135L (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 TSI
	SDV503C (TP veh)		(A)
Date of Accident:	29/03/2018		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$	23,873.18	
Final Repair Cost	:	\$	15,167.10	
Loss of Use	:	\$	900.00	15.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	16,069.10	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____100_____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____100_____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 16,069.10
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

11 Dec
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18006147/R1JA3Q2

Date: 11/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100402900
 Claimant Vehicle No: SDV503C Insured Vehicle No: SKR5135L
 Date of Loss: 29/03/2018 Nature of Claim: TP Claim No: 7229346454SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDV503C**
 Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A) Engine No: CZC146055
 Reg. Date: 30/06/2017 (Man. Year: 2017) Chassis No: WWWZZAUZHW116415
 Colour: Blue Odometer: 11265 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,391.38	5,594.86	2,796.52	33.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,920.00	8,580.00	5,340.00	38.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	22,311.38	14,174.86	8,136.52	36.47
+ GST 7.00/7.00% (S\$)	1,561.80	992.24	569.56	36.47
Nett Amount (S\$)	23,873.18	15,167.10	8,706.08	36.47
+ Loss of Use (15.0 x S\$60.00/day) (S\$)		900.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		16,069.10		

INSPECTION

Date of Assignment: 05/04/2018
 Date Inspected: 05/04/2018 Inspected At: Volkswagen Centre Singapore (Alexandra)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 8.0 days

Adjuster: MOHD RASUL**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*B&P NUMBER PLATE	Scratched	80.00 FS	*80.00 FS
3	1		*FRONT LOWER SPOILER	Serviceable	162.61 FS	*- FS
4	1		*HEADLIGHT BRACE SUPPORT L	Serviceable	30.18 FS	*- FS
5	1		*HEADLIGHT BRACE SUPPORT R	Serviceable	30.18 FS	*- FS
6	1		*FRONT BUMPER BRACKET LHS	Serviceable	16.90 FS	*- FS
7	1		*FRONT BUMPER BRACKET RHS	Serviceable	16.90 FS	*- FS
8	1		*FRONT BUMPER REINFORCEMENT	Serviceable	460.54 FS	*- FS
9	1		*FRONT BUMPER	Deformed	999.11 FS	*999.11 FS
10	1		*FOAM INSERT	Serviceable	34.81 FS	*- FS
11	1		*BUMPER REINFORCEMENT	Bent	748.02 FS	*748.02 FS
12	1		*FRONT UPPER GRILLE	Scratched	441.45 FS	*441.45 FS
13	1		*NAME PLATE TSI	Necessary	47.16 FS	*47.16 FS
14	1		*NAME PLATE 230	Necessary	57.46 FS	*57.46 FS
15	1		*NAME PLATE GOLF	Necessary	60.65 FS	*60.65 FS
16	1		*SENSOR BRACKET REAR	Necessary	12.74 FS	*12.74 FS
17	1		*SENSOR BRACKET REAR	Necessary	12.74 FS	*12.74 FS
18	1		*SENSOR BRACKET REAR	Necessary	12.74 FS	*12.74 FS
19	1		*SENSOR BRACKET REAR	Necessary	12.74 FS	*12.74 FS
20	1		*SENSOR BRACKET	Necessary	12.74 FS	*12.74 FS
21	2		*SENSOR BRACKET	Necessary	25.48 FS	*25.48 FS
22	1		*SENSOR BRACKET	Necessary	12.74 FS	*12.74 FS
23	1		*HEADLAMP LHS	Serviceable	929.96 FS	*- FS
24	1		*HEADLAMP RHS	Serviceable	929.96 FS	*- FS
25	1		*REAR BUMPER BRACKET LHS	Serviceable	31.59 FS	*- FS
26	1		*REAR BUMPER RETAINER LHS	Serviceable	31.59 FS	*- FS
27	1		*REAR BUMPER BRACKET RHS	Serviceable	31.59 FS	*- FS
28	1		*REAR BUMPER RETAINER RHS	Serviceable	31.59 FS	*- FS
29	1		*REAR BUMPER COVER	Deformed	996.45 FS	*996.45 FS
30	1		*REAR DIFFUSER SPOILER	Cut	279.81 FS	*279.81 FS
31	1		*REAR CENTER STRIP	Serviceable	58.12 FS	*- FS
32	1		*REAR LID	Bent	1,174.75 FS	*1,174.75 FS
33	8		*SENSOR O RING	Necessary	13.68 FS	*13.68 FS
34	1		*CLEANER	Necessary	128.14 FS	*128.14 FS
35	1		*2K GLUE	Necessary	159.35 FS	*159.35 FS
36	1		*PRIMER	Necessary	27.89 FS	*27.89 FS
37	2		*APPLICATOR	Necessary	19.38 FS	*19.38 FS
38	1		*2KAHESIVE	Necessary	89.84 FS	*89.84 FS
39	1		*ACTIVATOR	Necessary	25.53 FS	*25.53 FS
40	1		*BONDAGENT	Necessary	64.27 FS	*64.27 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	8,391.38	5,594.86
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR FRONT	New	2,520.00	840.00
2	LABOUR REAR	New	3,360.00	2,520.00
3	RE+REINSTALLED REAR WSREE	New	840.00	840.00
4	TRANSFER BOOT LID PARTS	New	840.00	420.00
5	SPRAY PAINT	New	2,400.00	800.00
6	SPRAY PAINT	New	3,200.00	2,400.00
7	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
8	CHECK WIRE HARNESS ,ECU S	New	280.00	280.00
Gross Labour Cost (\$\$)			13,920.00	8,580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >