

INS. CASE OWNER:

CC 6, AIG 1800

6146, Alhaz

LKK:
IDAC:

Surveyor:

WSP

DOI:

ASSIGNMENT

24-18

Date / Time:

03/04/18

Registered in Merimen:

03/04/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SL5 2477C

Name of Insured:

Lm DE

Insured Tel No.:

90091248

HP:

90615600

Excess Sec II :SS

D.O.A.:

26/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

789106633156

Policy No.:

170060091

Make / Model:

Mazda 3

Place of Accident:

Paya Ubaru Rd

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

Skim 624



INSRS:

WSP:

Tel:

Liability:

RMKS:

Best Solution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
6/4	Skim 624-04/18/17/23/24/25/26/27/28/29/30/31/32/33/34/35/36/37/38/39/40/41/42/43/44/45/46/47/48/49/50/51/52/53/54/55/56/57/58/59/60/61/62/63/64/65/66/67/68/69/70/71/72/73/74/75/76/77/78/79/80/81/82/83/84/85/86/87/88/89/90/91/92/93/94/95/96/97/98/99/100/101/102/103/104/105/106/107/108/109/110/111/112/113/114/115/116/117/118/119/120/121/122/123/124/125/126/127/128/129/130/131/132/133/134/135/136/137/138/139/140/141/142/143/144/145/146/147/148/149/150/151/152/153/154/155/156/157/158/159/160/161/162/163/164/165/166/167/168/169/170/171/172/173/174/175/176/177/178/179/180/181/182/183/184/185/186/187/188/189/190/191/192/193/194/195/196/197/198/199/200/201/202/203/204/205/206/207/208/209/210/211/212/213/214/215/216/217/218/219/220/221/222/223/224/225/226/227/228/229/230/231/232/233/234/235/236/237/238/239/240/241/242/243/244/245/246/247/248/249/250/251/252/253/254/255/256/257/258/259/260/261/262/263/264/265/266/267/268/269/270/271/272/273/274/275/276/277/278/279/280/281/282/283/284/285/286/287/288/289/290/291/292/293/294/295/296/297/298/299/300/301/302/303/304/305/306/307/308/309/310/311/312/313/314/315/316/317/318/319/320/321/322/323/324/325/326/327/328/329/330/331/332/333/334/335/336/337/338/339/340/341/342/343/344/345/346/347/348/349/350/351/352/353/354/355/356/357/358/359/360/361/362/363/364/365/366/367/368/369/370/371/372/373/374/375/376/377/378/379/380/381/382/383/384/385/386/387/388/389/390/391/392/393/394/395/396/397/398/399/400/401/402/403/404/405/406/407/408/409/410/411/412/413/414/415/416/417/418/419/420/421/422/423/424/425/426/427/428/429/430/431/432/433/434/435/436/437/438/439/440/441/442/443/444/445/446/447/448/449/450/451/452/453/454/455/456/457/458/459/460/461/462/463/464/465/466/467/468/469/470/471/472/473/474/475/476/477/478/479/480/481/482/483/484/485/486/487/488/489/490/491/492/493/494/495/496/497/498/499/500/501/502/503/504/505/506/507/508/509/510/511/512/513/514/515/516/517/518/519/520/521/522/523/524/525/526/527/528/529/530/531/532/533/534/535/536/537/538/539/540/541/542/543/544/545/546/547/548/549/550/551/552/553/554/555/556/557/558/559/560/561/562/563/564/565/566/567/568/569/570/571/572/573/574/575/576/577/578/579/580/581/582/583/584/585/586/587/588/589/590/591/592/593/594/595/596/597/598/599/600/601/602/603/604/605/606/607/608/609/610/611/612/613/614/615/616/617/618/619/620/621/622/623/624/625/626/627/628/629/630/631/632/633/634/635/636/637/638/639/640/641/642/643/644/645/646/647/648/649/650/651/652/653/654/655/656/657/658/659/660/661/662/663/664/665/666/667/668/669/670/671/672/673/674/675/676/677/678/679/680/681/682/683/684/685/686/687/688/689/690/691/692/693/694/695/696/697/698/699/700/701/702/703/704/705/706/707/708/709/710/711/712/713/714/715/716/717/718/719/720/721/722/723/724/725/726/727/728/729/730/731/732/733/734/735/736/737/738/739/740/741/742/743/744/745/746/747/748/749/750/751/752/753/754/755/756/757/758/759/760/761/762/763/764/765/766/767/768/769/770/771/772/773/774/775/776/777/778/779/780/781/782/783/784/785/786/787/788/789/790/791/792/793/794/795/796/797/798/799/800/801/802/803/804/805/806/807/808/809/810/811/812/813/814/815/816/817/818/819/820/821/822/823/824/825/826/827/828/829/830/831/832/833/834/835/836/837/838/839/840/841/842/843/844/845/846/847/848/849/850/851/852/853/854/855/856/857/858/859/860/861/862/863/864/865/866/867/868/869/870/871/872/873/874/875/876/877/878/879/880/881/882/883/884/885/886/887/888/889/890/891/892/893/894/895/896/897/898/899/900/901/902/903/904/905/906/907/908/909/910/911/912/913/914/915/916/917/918/919/920/921/922/923/924/925/926/927/928/929/930/931/932/933/934/935/936/937/938/939/940/941/942/943/944/945/946/947/948/949/950/951/952/953/954/955/956/957/958/959/960/961/962/963/964/965/966/967/968/969/970/971/972/973/974/975/976/977/978/979/980/981/982/983/984/985/986/987/988/989/990/991/992/993/994/995/996/997/998/999/1000/1001/1002/1003/1004/1005/1006/1007/1008/1009/1010/1011/1012/1013/1014/1015/1016/1017/1018/1019/1020/1021/1022/1023/1024/1025/1026/1027/1028/1029/1030/1031/1032/1033/1034/1035/1036/1037/1038/1039/1040/1041/1042/1043/1044/1045/1046/1047/1048/1049/1050/1051/1052/1053/1054/1055/1056/1057/1058/1059/1060/1061/1062/1063/1064/1065/1066/1067/1068/1069/1070/1071/1072/1073/1074/1075/1076/1077/1078/1079/1080/1081/1082/1083/1084/1085/1086/1087/1088/1089/1090/1091/1092/1093/1094/1095/1096/1097/1098/1099/1100/1101/1102/1103/1104/1105/1106/1107/1108/1109/1110/1111/1112/1113/1114/1115/1116/1117/1118/1119/1120/1121/1122/1123/1124/1125/1126/1127/1128/1129/1130/1131/1132/1133/1134/1135/1136/1137/1138/1139/1140/1141/1142/1143/1144/1145/1146/1147/1148/1149/1150/1151/1152/1153/1154/1155/1156/1157/1158/1159/1160/1161/1162/1163/1164/1165/1166/1167/1168/1169/1170/1171/1172/1173/1174/1175/1176/1177/1178/1179/1180/1181/1182/1183/1184/1185/1186/1187/1188/1189/1190/1191/1192/1193/1194/1195/1196/1197/1198/1199/1200/1201/1202/1203/1204/1205/1206/1207/1208/1209/1210/1211/1212/1213/1214/1215/1216/1217/1218/1219/1220/1221/1222/1223/1224/1225/1226/1227/1228/1229/1230/1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231/2232/2233/2234/2235/2236/2237/2238/2239/2240/2241/2242/2243/2244/2245/2246/2247/2248/2249/2250/2251/2252/2253/2254/2255/2256/2257/2258/2259/2260/2261/2262/2263/2264/2265/2266/2267/2268/2269/2270/2271/2272/2273/2274/2275/2276/2277/2278/2279/2280/2281/2282/2283/2284/2285/2286/2287/2288/2289/2290/2291/2292/2293/2294/2295/2296/2297/2298/2299/2300/2301/2302/2303/2304/2305/2306/2307/2308/2309/2310/2311/2312/2313/2314/2315/2316/2317/2318/2319/2320/2321/2322/2323/2324/2325/2326/2327/2328/2329/2330/2331/2332/2333/2334/2335/2336/2337/2338/2339/2340/2341/2342/2343/2344/2345/2346/2347/2348/2349/2350/2351/2352/2353/2354/2355/2356/2357/2358/2359/2360/2361/2362/2363/2364/2365/2366/2367/2368/2369/2370/2371/2372/2373/2374/2375/2376/2377/2378/2379/2380/2381/2382/2383/2384/2385/2386/2387/2388/2389/2390/2391/2392/2393/2394/2395/2396/2397/2398/2399/2400/2401/2402/2403/2404/2405/2406/2407/2408/2409/2410/2411/2412/2413/2414/2415/2416/2417/2418/2419/2420/2421/2422/2423/2424/2425/2426/2427/2428/2429/2430/2431/2432/2433/2434/2435/2436/2437/2438/2439/2440/2441/2442/2443/2444/2445/2446/2447/2448/2449/2450/2451/2452/2453/2454/2455/2456/2457/2458/2459/2460/2461/2462/2463/2464/2465/2466/2467/2468/2469/2470/2471/2472/2473/2474/2475/2476/2477/2478/2479/2480/2481/2482/2483/2484/2485/2486/2487/2488/2489/2490/2491/2492/2493/2494/2495/2496/2497/2498/2499/2500/2501/2502/2503/2504/2505/2506/2507/2508/2509/2510/2511/2512/2513/2514/2515/2516/2517/2518/2519/2520/2521/2522/2523/2524/2525/2526/2527/2528/2529/2530/2531/2532/2533/2534/2535/2536/2537/2538/2539/2540/2541/2542/2543/2544/2545/2546/2547/2548/2549/2550/2551/2552/2553/2554/2555/2556/2557/2558/2559/2560/2561/2562/2563/2564/2565/2566/2567/2568/2569/2570/2571/2572/2573/2574/2575/2576/2577/2578/2579/2580/2581/2582/2583/2584/2585/2586/2587/2588/2589/2590/2591/2592/2593/2594/2595/2596/2597/2598/2599/2600/2601/2602/2603/2604/2605/2606/2607/2608/2609/2610/2611/2612/2613/2614/2615/2616/2617/2618/2619/2620/2621/2622/2623/2624/2625/2626/2627/2628/2629/2630/2631/2632/2633/2634/2635/2636/2637/2638/2639/2640/2641/2642/2643/2644/2645/2646/2647/2648/2649/2650/2651/2652/2653/2654/2655/2656/2657/2658/2659/2660/2661/2662/2663/2664/2665/2666/2667/2668/2669/2670/2671/2672/2673/2674/2675/2676/2677/2678/2679/2680/2681/2682/2683/2684/2685/2686/2687/2688/2689/2690/2691/2692/2693/2694/2695/2696/2697/269		

ASSIGNMENT

From: Date: **04042018**

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SKM 627**
at Workshop n/s **Best Solution**
of **53' Ubi Ave 1 #03-01**

Insured:

Policy No.

Claims No.

Sum Insured Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

NIS	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / FR Seen: Consistent? : Yes or No

Est. Repairs: **5** days Res.: Yes or No

Lum Sum: **20** % 3 Val: Yes or No

CA / REV / REP. / 24 HRL

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: **SKM 627** Yr Regn: **2007, Sept.**

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Toyota Vios** C.G. **1497**

Colour: **White** A/C Insured / Std / NI / NA

Sp. Reading: **52089** TiRadio: Insured / Std / NI / NA

Eng/No:

Ci/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SiRim / STD A/Rim or

Tyre Size: F: **205/50R16**

R: **205/50R16**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: **06** mm R/Bal: **06** mm

L/Bal: **06** mm L/Bal: **06** mm

D.O.A. D.O.I. **04/04/18**

Survey held at: **Best Solution.**

Des. of Damages: Frt / Rear / O/S / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ALH.

COE Expiry: 25/09/22.

U/S \$3,000.00

(Net: \$ 4,909.00 / 62%)

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

Survey Fee:

Transportation:

2)

Add Fee: ☐ Site Insp. (\$

☐ Interview (\$

☐ Tech. Insp. (\$

☐ Weekend (\$

1) 3 + RS \$

1) Phone

1) Other

Report Format:

Lump Sum / I.B.I. (\$

13374



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18006146/ha3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-04-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLS 2477C	Veh. Inspected	SKM 62Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/04/2018	Inspection Date		
Survey held at	BEST SOLUTION AUTOCARE PTE LTD 53 UBI AVE 1 #03-01 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

☎ 6744 0777

☎ 6744 2377

Estimate Quotation

Quotation No	Apr 0001/2018
Date	2/4/2018
Vehicle No	SKM62Y
Make / Model	Toyota Vios

TPA IG
Vic

To: M/s AIG Asia Pacific Insurance Pte Ltd
Address: 8 Shenton Way, #27-01 AXA Tower, Singapore 068811

Qty	DESCRIPTION	UNIT	Amount
	Items		
1 pc	rear bumper turn		551 ✓
1 set	rear bumper clip		30 30 ✓
2 pcs	rear bumper retainer	95	190 95
1 pc	o/s rear fender		972
1 pc	o/s tailamp		298
1 pc	rear windscreen glass moulding		125 ✓
1 pc	o/s rear sport rim		680 190 (50)
1 pc	o/s rear s/absorber	2523	95 x 452
1 pc	o/s rear wheel bearing	1892-25	726 x
1 pc	rear axle beam	5N 450	1670 x
	Labour Charge		
1	to dismantle damaged parts, panel beat, repair		\$ 900.00 600
2	to putty and spray painting on affected area		\$ 900.00 500
3	anti rust	1410	\$ 80.00 50
4	wiring check		\$ 50.00 30
5	R&R rear w/screen		\$ 150.00 120
6	R&R cushion seat, upholstery, carpet		\$ 100.00 60
7	R&R rear sensor		\$ 80.00 40
	Subtotal:		\$ 2,080.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

BEST SOLUTION AUTOCARE PTE LTD

Authorized Signature

Adrian Wj
h/s 04/04/18
05 Apr ① 4/4/18 ② 5/4/18
total 3752.25 1100 am
h/s 3K ③ 10/4/18
(3K)

BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

☎ 6744 0777

☎ 6744 2377

Date: 15th Nov 2018, Thursday

M/s AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16

Singapore 079120

Attn: Motor Claims Dept

Dear Sir / Madam,

ACCIDENT INVOLVING SKM 62Y & SLS 2477C (YR INSURED) ON 02/04/2018

We note that you are the insurer of SLS 2477C.

We would like to confirm that repairs carry out to our client's vehicle of registration no.: **SKM 62Y** have been completed of satisfaction. As a result with the above-captioned road traffic accident, we therefore propose to claim from you as follows:

Cost of repairs	\$	3,000.00
Rental (\$ 120.00 x 08 Days)	\$	960.00

Total:	\$	<u>3,960.00</u>
--------	----	-----------------

We hope to go for direct settlement. Please let us have your reply the soonest possible.

Thank You



Authorized Signatory



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 APRIL 2018

LIM DE
BLOCK 288A PUNGGOL PLACE
#14-803
SINGAPORE 821288

By Post and By Email

Dear Sir/Madam,

OUR REF : CC6/AIG18006146/Aha3

YOUR REF : SLS 2477C

ACCIDENT INVOLVING SLS 2477C AND SKM 62Y ALONG PAYA LEBAR ROAD ON
02.04.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKM 62Y against your motor insurance policy.

Based on the accident report and accident scenario, both drivers reported that the other vehicle cut lane and resulted in this accident. As such, liability may not also be on your favour, unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Jabez.limde@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 17 April, 2018 1:39 PM
To: Jabez.limde@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLS 2477C_ACCIDENT INVOLVING SLS 2477C AND SKM 62Y ALONG PAYA LEBAR ROAD ON 02.04.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 APRIL 2018

LIM DE
BLOCK 288A PUNGGOL PLACE
#14-803
SINGAPORE 821288

By Post and By Email

Dear Sir/Madam,

OUR REF : CC6/AIG18006146/Aha3
YOUR REF : SLS 2477C
ACCIDENT INVOLVING SLS 2477C AND SKM 62Y ALONG PAYA LEBAR ROAD ON 02.04.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKM 62Y against your motor insurance policy.

Based on the accident report and accident scenario, both drivers reported that the other vehicle cut lane and resulted in this accident. As such, liability may not also be on your favour, unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

ACCIDENT ON : 02/04/2018
AT/ALONG : Paya Lebar Road before Circuit Link Junc
INVOLVING VEHICLE/S : AKM 62 Y 2 PLS 2477C

I/We, (Name) Lim Pek Keong of NRIC No S7344092J hereby authorize Best Solution Autocare Pte Ltd my repairer, to give all further instructions on my behalf concerning the above said claim and to appoint a solicitor. As such, all future correspondences should be addressed to them.

My repairer is further authorized to receive on my behalf the settlement sum monies.

I confirm in the event that my vehicle is required to be re-inspected and/or if I am required to attend Court proceedings, I agree to comply and extend my co-operation readily. Failing which I will be liable to pay the repair costs, incidentals and all legal costs incurred.

I confirm in the event the Third Party claim is unsuccessful (E.g. In cases whereby the Third Party driver is driving under the influence of alcohol, driving without insurance coverage, driving without license, driving without authorization) I agree to pay for all the repair costs, survey report and incidentals incurred by my repairer.

Dated this 03 day of APR 20 18

[Signature]
Signature or Right Thumb Print

[Signature]
Signature or Right Thumb Print

Name : Lim Pek Keong
NRIC No : S7344092J

Witness Name : Lee Chooi Peng
NRIC No : S8073195G

Company chop (if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **BEST SOLUTION AUTOCARE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,000.00** (Repair Cost), **S\$700.00** (Loss of Rental/Use), **S\$ --** (Disbursement), for vehicle no. **SKM 62Y** that was damaged pursuant to the accident which occurred on **02/04/2018** (date) along **PAYA LEBAR ROAD** (location) involving vehicle no/s **SLS 2477C**. This is pursuant to the inspection conducted on **04/04/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LIM PEK KEONG** ("the third party claimant") of vehicle no. **SKM 62Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKM 62Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of Feb (month) **2019** (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



BEST Solution Autocare Pte Ltd

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934

Business Reg. No.: 201626438D

 6744 0777

 6744 2377

Date: : 15th Nov 2018, Thursday

M/s AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16

Singapore 079120

FINAL REPAIR BILL

Registration No : SKM62Y
Make & Model : TOYOTA VIOS E AUTO
Chassis No : MR053HY9305020350

Spare Parts & Repair Cost of the mentioned vehicle as per surveyor's Finalization S\$ 3,000.00

Total Amount S\$ 3,000.00

Singapore Dollar : Three Thousand Only.

Thank You

Authorized Signature

 

BEST SOLUTION AUTOCARE PTE LTD

CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

R.O.C No: 53264813K

☎ 6744 0777

☎ 6744 2377

INVOICE

Bill To: Lim Pek Keong Contact: _____ Date: 11-Apr-18

Address: Blk 204A Punggol Field #13-286 Invoice No: 2018-0343
(S) 821204

Make / Model: Hyundai Avante (SJH2362G) Rental Agreement: CLR-180119

	Description	Unit Price	Total
1	Rental Period: <u>03-Apr-18</u> to <u>11-Apr-18</u> - <u>8</u> Day/s	\$ 120.00	\$ 960.00
2	M'sia Usage: _____ to _____ - _____ Day/s	\$ -	\$ -
3	Others:		
Total Payable:			\$ 960.00

Payment

- (1) By Nets / Cash
- (2) By Internet Banking
- a. Payment can also be remitted directly to our DBS Current Account No.: 023-904386-0
- b. Kindly inform us once remittance is done.
- (3) By Cheque Payment:
- a. Cheque should be crossed and made payable to CARWAY LEASING & RENTAL.
- b. Please write the "Vehicle Number" on the reverse side of the cheque and mail it to the address above.

Thank you! Looking forward to more future business with you again!


Authorised Signature

CARWAY LEASING & RENTAL

53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

R.O.C No: 53264813K

☎ 6744 0777

☎ 6744 2377

RENTAL AGREEMENT

No: CLR - 180119

Make / Model:	Vehicle No:	IU No:
Hyundai Avante 1.6 A	SJH 2362 G	1124078262

HIRER'S PARTICULARS	
Name	: LIM PEK KEONG
Address	: BLK 204A PUNGGOL FIELD #13-286 SG 821204
Email	:
Telephone (HP)	:
(O)	:
NRIC / PP No	: S7344092J
Occupation	:
Nationality	: SINGAPOREAN
D.O.B	: 7 NOV 1973
Driving Lic No	: S7344092J
Driving Experience:	Yrs

DRIVER'S PARTICULARS (if different from Hirer)	
Name	:
Address	:
	SG
Telephone (HP)	:
(O)	:
NRIC / PP No	:
Occupation	:
Nationality	:
D.O.B	:
Driving Lic No	:
Driving Experience:	Yrs

CHARGES			
8	Day (s)	@ S\$	120.00 / Day S\$ 960.00
	Week (s)	@ S\$	/ Week S\$
	Month (s)**	@ S\$	/ Month S\$
Note ** (Monthly rental cycle = 30 Days)			
Additional Rental Payable (eg: M'sia Usage) - 0 Days			S\$
Advanced Deposit (REFUNDABLE)			S\$
Subtotal			S\$
Less Deposit BY:			S\$
Balance Payable BY:			S\$ 960.00

* Theft / Fire / Accident (Direct / Conflict Cases) Excess Liability

Singapore	: Own	S\$ 2,000.00	TP	S\$ 2,000.00
Malaysia	: Own	S\$ 3,000.00	TP	S\$ 3,000.00

* Hirer / Driver shall be fully responsible for ALL cost incurred if the insurance company repudiated liability or rejected any claims raised.

Terms & Conditions:

The Hirer is OBLIGED to fulfil/complete the full Rentals stated in this Rental Agreement. Should there be any early termination by the Hirer, the Hirer shall pay ALL remaining Rentals in this Hire Agreement and return the vehicle to the owner.

Important Notes:

- 1) I, the Hirer, agreed to hold whatever responsibilities for any damage(s) caused by vehicular accident, traffic offence(s) and/or any other penalty(ies) in connection with the use of the said vehicle during the period when it is in my custody including in M'sia.
- 2) In the event of the accident, Hirer is fully liable for the towing charges from the accident scene to the repairer PLUS loss of earnings while the damaged vehicle is under repair (if any).
- 3) The vehicle can only be used within Singapore ONLY. PENALTY of S\$80.00 / day will be imposed for unauthorised usage to M'sia.
- 4) SMOKING IS STRICTLY PROHIBITED IN THE VEHICLE.
In the event of smoking, cleaning fees of \$150.00 will apply.

I/We declare that the above particulars are true and correct in every respect and I/We have read and understood the terms and conditions of the hire agreement printed overleaf.

Signature of Hirer / Date

Signature of Driver / Date

(if different from Hirer)

Date Out: 03-Apr-18	Date In: 11 APR 2018
Time Out: Hrs	Time In: Hrs
Delivery / Self-Collection	Self-Delivery / Collection

Hire period expires on: 11 APR 2018 at 1700 Hrs.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Pastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Apr 2018 Edit Reg		04 Apr 2018 00:00 Edit Adj Rpt	S\$3,000.00 Edit Estimates	S\$3,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LIM DE , ID: 57912282C								
Main Claimant:	LIM PEK KEONG , ID: 57344092J								
Vehicle Reg. No.:	SKM62Y	Date of Loss:	02/04/2018 14:00 - :59 [126 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7881006331SG	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SLS2477C	Policy No. (Claimant):	5095668273						
		Excess:							
Repairer:	Best Solution Autocare Pte Ltd (HQ) 53 UBI AVE 1 #03-01 PAYA UBI INDUSTRIAL PARK, 408934 Ubi - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (04/04/2018): Confirmation of DOA									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKM62Y (7881006331SG)
[SLS2477C]
TP
LIM PEK KEONG
Apr 2 2018 2:00PM
[LIM DE]
Best Solution Autocare Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
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Video					1 per page v	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	20/02/19 16:24	Video - Accident TP VIDEO FOOTAGE - FRONT	1	Load MP4		
2	20/02/19 16:26	Video - Accident TP VIDEO FOOTAGE - REAR	1	Load MP4		

Letters/Correspondences					1 per page v	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit		

Photos/Images					3 per page v	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
2	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
3	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
4	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
5	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
6	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
7	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
8	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
9	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
10	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
11	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
12	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
13	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
14	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
15	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
16	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
17	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
18	14/11/18 09:29	General View	1	Load JPG	<input checked="" type="checkbox"/>	
19	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
20	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
21	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
22	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
23	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
24	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
25	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
26	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	
27	14/11/18 09:29	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>	

Documentation						
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 20:11	TP GIA REPORT	 Load PDF	
2	17/04/18 13:44	EMAIL TO OI	 Load PDF	
3	17/04/18 13:44	LETTER TO OI	 Load PDF	
4	20/02/19 15:13	TP ESTIMATE - MARKED	 Load PDF	
5	20/02/19 16:26	TP SCENE PHOTOS	 Load PDF	
6	27/02/19 11:01	WORKSHOP INVOICE	 Load PDF	
7	27/02/19 11:01	AUTHORISATION TO ACT FORM	 Load PDF	
8	27/02/19 11:01	Release Voucher	 Load PDF	
9	27/02/19 11:01	RENTAL RECEIPT	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/04/18 11:18	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLS2477C (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SKM62Y (TP veh)		
Date of Accident:	02/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,089.00
Final Repair Cost	:	\$	3,000.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	700.00 7 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,700.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____100_____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Best Solution Autocare Pte Ltd	:	\$ 3,700.00
2)		:	\$

JOANNE LEE KHANG MIN

27 Feb
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18006146/AHA3Q2

Date: 27/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SKM62Y

Insured Vehicle No : SLS2477C

Date of Loss: 02/04/2018

Nature of Claim: TP

Claim No: 7881006331SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKM62Y

Make & Model: TOYOTA VIOS, 1.5 E (A)

Engine No: 1NZX596662

Reg. Date: 26/09/2007 (Man. Year: 2007)

Chassis No: MR053HY9305020350

Colour: White

Odometer: 52089 km

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/50 R16

Rear Tyre Size: 205/50 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,829.00	2,342.25	3,486.75	59.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,260.00	1,410.00	850.00	37.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,089.00	3,752.25	4,336.75	53.61
Approved Total (Overridden) (S\$)		3,000.00		
Nett Amount (S\$)	8,089.00	3,000.00	5,089.00	62.91
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
Nett Liability (S\$)		3,700.00		

INSPECTION

Date of Assignment: 04/04/2018

Date Inspected: 04/04/2018 Inspected At:

Best Solution Autocare Pte Ltd (HQ)
53 UBI AVE 1 #03-01 PAYA UBI
INDUSTRIAL PARK
Singapore 408934

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Torn	551.00 F	*551.00 FL
2	1		*SET REAR BUMPER CLIP	Necessary	50.00 F	*30.00 FL
3	1		*REAR BUMPER RETAINER	O/S Necessary	190.00 F	*95.00 FL
4	1		*O/S REAR FENDER	Dented	1,097.00 F	*972.00 FL
5	1		*O/S TAILLAMP	Cut	395.00 F	*298.00 FL
6	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	125.00 F	*125.00 FL
7	1		*O/S REAR SPORT RIM	Cut	680.00 FS	*450.00 FS
8	1		*O/S REAR S/ABSORBER	Not Necessary	95.00 F	*- FL
9	1		*O/S REAR WHEEL BEARING	Damaged	776.00 F	*452.00 FL
10	1		*REAR AXLE BEAM	Not Necessary	1,870.00 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,829.00	2,973.00
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	630.75
Total Parts (\$\$)	5,829.00	2,342.25

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE DAMAGED PARTS ,PANEL BEAT, REPAIR	New	900.00	600.00
2	TO PUTTY AND SPRAY PAINTING ON AFFECTED AREA	New	900.00	500.00
3	ANTI RUST	New	80.00	50.00
4	WIRING CHECK	New	50.00	30.00
5	R&R REAR W/SCREEN	New	150.00	120.00
6	R&R CUSHION SEAT ,UPHOLSTERY ,CARPET	New	100.00	60.00
7	R&R REAR SENSOR	New	80.00	50.00
Gross Labour Cost (S\$)			2,260.00	1,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >