-	Surveyor:	Myens		1.1	Time: 314(18
	Pre-assign / CCU / FTE Insured Vehicle No. : Name of Insured : Insured Tel No. : Excess Sec II :S5	SEG 8	HP: 96 (66762 D.O.A: 14 18	Claim No. : \(\frac{1}{2}\) Policy No. :	MIS/18/10/15/10 0705/10 HITUPOSOLETAY MERLEDES TIX AME LATE 6 OPEN CF
	Is driver the owner? If NO. Driver Name / Age Driver Tel No.:	(SVEST / NO)	Nature of Accident : (V/L: (TE) / NO)	Of GIA REPORT ATE	NO : TP GIA REPORT (YES)/NO Final? Yes/No

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Date/Time		
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प्रशान		Final Repair Bill:
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		Towing Invoice
		LTA/GIA:
		Medical Bill:
		PIR:
		Mandate/Reject Instruction:
		LOD
		Payment Breakdown Form.
PRELIMINARY ADVICE	E. Date/Time: Sent By:	Post-Repair Photos:
		Others:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost:	SS (days) Reduction: %	Email Call
FINAL SETTLEMENT	Date/Time: 38 5 9 9:100 Confirm with WAYS	Email Call
Final Liability:	(Agreed / Assessed) BOLA S/N No.: 22	If NO or B 28, Ass. Lia:
Repair Cost: [WOST]	The state of the s	Stationided with
Loss of Rental (LOR):	55 — (days)	of Bartleting TP.
Loss of Use (LOU):	SS 120 40 (S \$60 x 2 days)	18 9
Loss of Income (LOI):	SS - (S x days)	1191
LOR only LOU only		. V. I.
GIA/LTA Search	25 3.60	
Medical:	25 -	Claim status: Nørmal/Reject/Private Settle
Disbursement:	SS - (e.g. Tow/ Independent)	2) Report Format: TO
Legal Cost	SS -	3) Survey fee: \$1550 00
Total:	S\$ \\) \\ R \\ Global Sum S\$:	
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payee 1:	ss \$ 1241.86 Name 1: CUXLL & Carriage. Fulc	o motor Dealer Pte Ltd.
Payee 2: (Strike if N.A.)	SS Name 2:	
Payee 3: (Strike if N.A.)	SS Name 3:	

(08/11/13) wef REF:	12./
ASS. REC. BY: MOVELS	200/
<u>A</u>	SSIGNMENT
From: Date:	Veh No: SC 4464 Yr Regn: 7, (+
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TB/WS/TP RES/OD RES/EVA/INV/MV	Truck / Traller or A
To Inspect Vehicle No: SJC 45184	Make: LIA Carent ac 1681
at Workshop m/s C&C 3214	Colour Grey A/C: Insured / Std / NI / NA
of	Sp.Reading / / PS 7 T/Radio: Insured / Std / NI / NA
Insured	Eng/No:
Policy No.	CINO KNAHUSISVG7160293
Claims No.	Gen. Cond. Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: NII JEPPIN LETO APPIN OF
	Tyre Size: F: 201/5:4-11/6
(Policy Condition)	R:
Remark: The veh had commenced its N/S Q/S	3
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value:	
IDAC Accident Rport: Consistent? : Yes or No	Front Rear Rear
GIA (FR Sen: 9 Consistent?: Yes or No	The Total Inches
Est Repairs: 2 days Res.: Yes or No	1.11
Lum Sum: 15 % 3 Val.: Yes or No	1110
	Survey held at
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted: Vehicle: IN / OR	1/19 11).
Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
have when of helder	
PP = \$1046.60 WHV 3 V	repair days.
	F. V
	(grd = \$1443 50 \ 883)
Date/Time, File Pass to? : Prell. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee
Date/Time, File Return to?	Transportation
Add Fe	ee:
	: Interview (\$) Protos
Report Format :	: Tech. Invs (\$) Others
Lump Sum / I.B.I: (\$: Weekend (\$
	TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

LON	IPAC INSURANCE	BHD	Ref :	CC3/LPC18006	120/mb3
	BEACH ROAD -04/07 THE CONC	OURSESINGAPORE 199555	Date :	03-04-2018 LPC2	
1.		Policy Particulars	:- THIR	D PARTY CLAIR	N
	Insured Veh. SKG 8254P		_	nspected	SJC 4818Y
	Policy No.		Cover	age (\$)	0.00
	Claim No.		Exces	is (\$)	0.00
	Assign From		Assig	n Date	03/04/2018
2.		Vehicle Parti	culars 8	& Condition	
	Make & Model		c.c		0
	Engine No. HIDDEN		Year of Reg.		
	Chassis No. Odometer		Colour Steering		
	Brakes		Modification		
	General				
3.		Condit	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre				mm
	L/H Front Tyre				mm
	R/H Rear Tyre				mm
	IJH Rear Tyre				mm
4.		Descripti	on of D	amages	
5.		Genera	l Inform	nation	
	Accident Date	01/04/2018	Inspection Date		
	Survey held at	CYCLE & CARRIAGE FULCO N	OTOR I	DEALER PL	
		NO.330 UBI ROAD 3 SINGAPORE 408650			
5a.		R	emarks		



Auto Consultants Pte Ltd

Company Registration No. 199607196R

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 VAX: (065) 62564315

Your ref:

To Be Advised

Date:

19.04.2018

Our ref:

CC3/LPC18006120/Umb3

The Motor Claims Department M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJC4818Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.04.2018 at the premises of M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,489.80
Revised Estimate Amount	: S\$	1,046.60
"Check" Items Amount	: SS	-
Market Value	: S\$	
LTA Reimbursement Value	: S\$	-
Nett Value	: SS	-

Description of Damage:

The vehicle sustained damages at the

Front N/S Portion

rear (maracle)

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

2 days

Yours faithfully,

MARCUS CHUA

Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	8716H
Vehicle No.:	SJC4818Y
Vehicle to be Exported:	No
Intended De-registration Date:	19 Apr 2018
Vehicle Make:	KIA
Vehicle Model:	CARENS 1.7(A) DIESEL
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	D4FDGH110973
Chassis No.:	KNAHU815VG7160293
Maximum Power Output:	104.0 kW (139 bhp)
Open Market Value:	\$22,313.00
Original Registration Date:	07 Jul 2016
First Registration Date:	07 Jul 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$18,239.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Jul 2026
PARF Rebate Amount: Intended COE Rebate Details	\$13,679.00
COE Expiry Date:	06 Jul 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$49,700.00
COE Rebate Amount:	\$40,373.00
Total Rebate Amount:	\$54,052.00

The information contained herein is correct as at 19 Apr 2018

ОК



CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE



330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info			
Mr RAJAGOPAL S/O NARAYANAN	Cust No/Name	/Mr Rajagopal S/O Narayanan		
3 Mei Hwan Cres	Reg No/Reg Date	SJC4818Y / 07/07/2016		
Golden Hill Estate	Date In/Mileage	/ 0		
Singapore 568448	Chassis No	KNAHU815VG7160293		
	Engine No	D4FDGH110973		
Contact No Home: 97359250	Make/Model	KIA/CARENS 1.7 A D EX GP7		
	Colour/Trim	IM / WK		

Account No	Terms	Date/Time	Printed	CSE	Operator		WIP No		
CSM00001	Cash	03/04/201	8/ 16:56	DS	323 / ChrisBulacla	С	55076		
TO THE				ds / Services		Qty	Unit Price	Disc%	Amount
MIPNT880	88							60	80.00
	LIGHTIN	G & WIRING	SYSTEM D	N FRONT ACC	IDENT			00	
AREAS			4		* 10.00				
S MIPNT880								14 X	250.00
		TER SCANNIN	NG, PROGRA	MMING &					
RESETTIN									000 00
MIPNT880								11 X	280.00
				R & RADIATO					
			AIR OF TO	P SUPPORT P	NL				
		& COOLANT		19				500	2400.00
MIPNT880	OF FRONT	DUMPED TO	CURRORT	OWNER CTTO		Π_{-}		200	2400.00
STRAIGHT	CE FRUNT	BUMPER, TU	POCETOEN	T AREECTED	AREAS TO S	11/0			
MIPNT980	EN, KETUK	M, ALIGN PR	ACCIDEN	550	THE MS	11/0	7	420	1680.00
		RONT ACCIDE				GC		1.0	1000.00
4 KS 86511				ONT BUMPER		1.00	799.00	10.00 /	719.10
KS 86561				NT BUMPER.		1.00		10.00 4	
KS 92201				- FRONT FO		1.00		10.00 4	
4 KS 86350				Y - RADIAT		1.00		10.00	
P KS 86520				FRONT BUM		1.00	78.00	10.00	7 70.20
KS 86530		117.77		FRONT BUM		1.00		10.00	350.10
M KS 86551				ACKET - FR		1.00	12.00	20.00	ec 10.80
M KS 86513	A4 000	L	H BRACKET	- FRONT B		1.00	12.00		10.80
M KS 64101	A4 000	C	ARRIER AS	SY - FRONT		1.00	628.00		7 565.20
M JJMR2003	00	C	IP, BUMP	ER		15.00		the state of the s	LU 27.00
P JJMU4880	06	C	IP, BUMP	ER		16.00			28.80
M KS 92101	A4 160	L	AMP ASSY-	HEAD, LH		1.00	1558.00	10.00 1	1402.20
Z NOTES						0 1.	Much		
			NG BLK 71	2 AMK AVE 6	CARPARK /V	7 7	COUNTY IN		
		HIRD PARTY					un ,	10 100	
REQUIRED			EDSS COND	AC THEUDANG		The	24-1341	gar My	
TP # SKG	8254P	IN THOUSE	EK : LUNP	AC INSURANC	E.	1	florial philosophia	1,0	
			IIII Jada Ca	naulinais hono	e notify		18/41	19	
Confirm & a	ccepted	by	ul Repaires	of the following	1: F	arts	,	/	3,799.8
				elprevarier spray pr		abour	0	m.	0.0
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		,	Parts prices a	re subject to confe	mation S	specialis			4,690.0
						thers(Lu	ıb,etc)		0.0
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		y and compa	The second second second	ry itumes) must be a	and the same of th	man the La	CETI		8,489.8

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

REPAIRER CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - EUNOS LINK SERVICE CENTRE

MOTOR VEHICLE CLAIM DISCHARGE VOUCHER

ATTN:

LONPAC INSURANCE BHD

100 BEACH ROAD # 19-00

SINGAPORE 189702

OWNER

: RAJAGOPAL S/O NARAYANAN

VEHICLE NO

SJC4818Y

VEHICLE MODEL

: KIA CARENS

DIRECT

SKG8254P

THIRD PARTY #

ACCIDENT DATE

: 01/04/2018

WIP NO

55076

I/WE CERTIFY THAT THE VEHICLE HAS BEEN FULLY REPAIRED TO MY ENTIRE SATISFACTION AND THE PAYMENT OF REPAIRER'S CHARGES ARE CLAIMABLE UNDER THE POLICY WILL BE DEEMED IN FULL AND THE FINAL SETTLEMENT OF MY CLAIMS.

OWNER/INSURED SIGNATURE

TIME:

26 MAT 2018

1226 1802

Shu Pei (LKKAuto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Wednesday, 11 April 2018 1:41 PM

To:

Bevan Lim (LKK Auto)

Cc:

MT_Claim_SG; Admin A; Shu Pei (LKKAuto); Vic (LKKAuto)
RE: Direct Settlement - Accident Involving SKG8254P (OI : LPC

Subject:

-17/18/18/VP058/020510) and SJC4818Y (TP : LKK REF - CC3/LPC18006120/mb3) on

01.04.2018

Attachments:

Re: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Dear Bevan

Please see attached for our Insured's GIA report and email.

Kindly review the case and update our Insured of your findings.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Tuesday, 10 April, 2018 2:41 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKG8254P (OI: LPC -17/18/18/VP058/020510) and SJC4818Y (TP:

LKK REF - CC3/LPC18006120/mb3) on 01.04.2018

Dear Sir/Madam,

We refer to your email below.

We have yet to survey the vehicle as TP repairer will arrange for survey only after we confirm direct settlement.

Thank you.

Bost Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 [email: <u>BevanLimo@likkauto.com</u>] fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Sava the Earth Print only when necessary

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 10 April 2018 2:29 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto)

<shupei@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKG8254P (OI : LPC -17/18/18/VP058/020510) and SJC4818Y (TP :

LKK REF - CC3/LPC18006120/mb3) on 01.04.2018

Dear Bevan

Please also provide us with the colour photographs showing the damages and your preliminary advice.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Tuesday, 10 April, 2018 12:28 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKG8254P (OI: LPC -17/18/18/VP058/020510) and SJC4818Y (TP:

LKK REF - CC3/LPC18006120/mb3) on 01.04.2018

Dear Sir/Madam,

We refer to your email below.

As requested, attached 2 CCTV for your reference.(one attached in this email and below link is the longer version where OI vehicle number is displayed.

https://www.dropbox.com/s/rxwteo8x4l82eh2/e844182a-ef09-4d47-b778-9d7f79407afc.mp4?dl=0

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 [email: <u>BevanLim@Bikauto.com]</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LIKK E- Save the Earth Print only when necessary

From: ONG LI LI [mailto:llong@lonpac.com] Sent: Tuesday, 10 April 2018 9:30 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto)

bevanlim@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKG8254P (OI: LPC -17/18/18/VP058/020510) and SJC4818Y (TP:

LKK REF - CC3/LPC18006120/mb3) on 01.04.2018

Hi Shu Pei

Please request for the CCTV footage. Our Insured did not recall any such accident.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 3 April, 2018 5:58 PM

To: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI

Cc: MT_Claim_SG; Admin A; Bevan Lim (LKK Auto)

Subject: FW: Direct Settlement - Accident Involving SKG8254P (OI: LPC - TBA) and SJC4818Y (TP: LKK REF -

CC3/LPC18006120/mb3) on 01.04.2018

Re-sent

Attach with document.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@likkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 3 April 2018 5:56 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; ONG LI LI

long@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto)

bevanlim@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKG8254P (OI: LPC - TBA) and SJC4818Y (TP: LKK REF -

CC3/LPC18006120/mb3) on 01.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd.

Enclosed for your perusal is:

TP EST & GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

Bevan Lim (LKK Auto)

From:

ONG LI LI llong@lonpac.com>

Sent:

Friday, 20 April 2018 9:03 AM

To:

Bevan Lim (LKK Auto)

Cc:

MT_Claim_SG; Shu Pei (LKKAuto); Vic (LKKAuto)

Subject:

RE: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Follow Up Flag:

Follow up

Flag Status:

Flagged

Hi Bevan

Are you able to address Insured's concern before proceeding further?

Let me know if you need my help.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Friday, 20 April, 2018 8:59 AM

To: ONG LI LI

Cc: MT_Claim_SG; Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Dear Li Li,

We refer to your email below.

Attached email with the PA sent to you.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Friday, 20 April 2018 8:54 AM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Hi Bevan

Please submit preliminary advice.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Friday, 20 April, 2018 8:47 AM

To: ONG LI LI

Cc: MT_Claim_SG; Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Dear Li Li,

Further to our email below.

We have surveyed TP vehicle. Attached photo and mark estimate for your reference.

Kindly Advise if we can proceed with Direct settlement as TP is chasing us for direct settlement.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

From: Bevan Lim (LKK Auto)

Sent: Thursday, 12 April 2018 4:53 PM To: 'ONG LI LI' < llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: RE: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Dear Li Li,

We refer to your email below.

Please find attached TP video for your reference. Based on the footage, there was a jerk to stationary TP vehicle while Insured reversed. We are of the view that there was contact between both vehicles at that time.

We also attached the some photos provided by the TP repairer which shows some damages to the front left portion of the TP vehicle.

With regards to the Insured's query on the COR, we do not have the adjusted COR yet as there was no survey done to TP vehicle due to unclear liability.

As such, based on all available information, we are of the view that Insured is liable of the accident.

For your approval on Direct Settlement as TP is chasing.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>BevanLim@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth- Print only when necessary.

Sent: Thursday, 12 April 2018 4:13 PM

From: ONG LI LI [mailto:llong@lonpac.com]

To: Bevan Lim (LKK Auto) < bevanlim@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: FW: RE: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Dear Bevan

As spoken, please see below for our Insured's comment and let us have your findings soon.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ektan [mailto:ektan@singnet.com.sg]
Sent: Wednesday, 11 April, 2018 3:48 PM

To: ONG LI LI

Subject: Re: RE: RE: SKG8254P Our Ref: 17/18/18/VP05/020510

Make sure that your surveyor check the original claim damages with the damage parts, a lot of workshop and claims used old damage parts to claim inflated demaged parts. The original claim damage is only a 30cm scratch to the bumper that do not need to change the entire bumper (\$2,000?) and the front netting.

Regards.

EK Tan

----Original Message----From : llong@lonpac.com

Date: 11/04/2018 - 13:38 GMT+8

To: ektan@singnet.com.sg Cc: mt_claim@lonpac.com

Subject : RE: RE: RE:SKG8254P Our Ref: 17/18/18/VP05/020510

Dear Mr Tan

Thank you for your email.

We will ask our appointed surveyor to review your case and update you on their findings.

Regards,

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The video did not show the accident, just a part footage of reversing my car, I have the reversing signal installed in my car, i did two very slow reversing to a vacant parking lot. There is no alarm sound during these two reversing indicating that there was no alleged impacts on both cars.

Attached please find your workshop inspection report and photos also evident that there is no slight accident marks left on my car. how could the other party claimed a serious damage to his car resulting a \$8000 plus repaired bill. Regards,

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Dear Mr Tan

The claimant has now given us the video footage.

Please see attached and below for the longer version which show our Insured vehicle no.

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Cc: MT_Claim_SG

Subject: RE: RE:SKG8254P Our Ref: 17/18/18/VP05/020510

Dear Mr Tan

As spoken, please see attached for the claimant's police statement.

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Dear Mr Tan

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Please see claimant's police statement below. Meanwhile, we will request the claimant to provide the CCTV footage of the alleged accident.

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I an not aware of this claim until I received your letter, therefore I have not file any police report.

Please advise what I should do to counter a false claim.

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Sent:

Thursday, 12 April 2018 4:13 PM

To:

Bevan Lim (LKK Auto)

Cc:

MT Claim SG: Shu Pei (LKKAuto)

Subject:

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Please see attached and below for the longer version which show our Insured vehicle no.

https://www.dropbox.com/s/rxwteo8x4l82eh2/e844182a-ef09-4d47-b778-9d7f79407afc.mp4?dl=0

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I an not aware of this claim until I received your letter, therefore I have not file any police report.

Please advise what I should do to counter a false claim.

Regards, EK Tan

Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Monday, 27 May 2019 12:52 PM

To:

'ONG LI LI'

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

FW: Your ref: 17/18/18/VP058/020510 (Our ref: CC3/LPC18006120/Ugb3n2) ***

ACCIDENT INVOLVING SKG 8254P & SJC 4818Y ON 01/04/2018 ***

Attachments:

ADJUSTMENT REPORT.pdf; INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK

SURVEY PHOTO.pdf; LOD AND OTHER DOCUMENTS.pdf

AMENDMENT ON THE TYPE OF COLLISION

Lonpac Ref: 17/18/18/VP058/020510 LKK Ref: CC3/LPC18006120/Ugb3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 03/04/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI reversed and hit onto stationary TP vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,084.09	\$1,119.86
2. Loss of Use (2days x \$80.00)	\$ 160.00	\$ 120.00 (2days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,246.09	\$ 1,241.86

^{**02}days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong @lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 24 May 2019 4:43 PM
To: ONG LI LI < llong@lonpac.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Your ref: 17/18/18/VP058/020510 (Our ref: CC3/LPC18006120/Ugb3n2) *** ACCIDENT INVOLVING SKG 8254P
& SJC 4818Y ON 01/04/2018 ***

Lonpac Ref: 17/18/18/VP058/020510 LKK Ref: CC3/LPC18006120/Ugb3n2

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This is a unknown collision. Liability is not in our driver's favour.

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJC 4818Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	COVER-FRONT BUMPER (SN)	TO REPAIR SEE LABOUR	719.10	i i
1	MESH-FRONT BUMPER (SN)	NOT NECESSARY	164.70	5
1	LAMP ASSY-FRONT FO (SN)	NOT NECESSARY	185.40	9
1	GRILLE ASSY-RADIAT (SN)	NOT NECESSARY	265.50	9
1	ABSORBER-FRONT BUM (SN)	NOT NECESSARY	70.20	a
1	RAIL ASSY-FRONT BUM (SN)	NOT NECESSARY	350.10	
- 1	LH SIDE BRACKET-FR (SN)	NECESSARY	10.80	10.80
1	LH BRACKET-FRONT B (SN)	NOT NECESSARY	10.80	2
1	CARRIER ASSY-FRONT (SN)	NOT NECESSARY	565.20	
15	CLIP,BUMPER (SN)	NECESSARY	27.00	27.00
16	CLIP, BUMPER (SN)	NECESSARY	28.80	28.80
	LAMP ASSY-HEAD,LH (SN)	NOT NECESSARY	1,402.20	
			3,799.80	66.60
	LABOUR			
	TO CHECK LIGHTING & WIRING SYSTEM ON FRONT ACCIDENT AREAS.		80.00	60.00
	TO CONDUCT COMPUTER SCANNING, PROGRAMMING & RESETTING.	NOT NECESSARY	250.00	19
	TO REMOVE & RE-INSTALL A/C CONDENSER & RADIATOR ASSY. TO GIVE WAY ACCESS FOR REPAIR OF TOP SUPPORT PNL. TO UP FREON GAS & COOLANT.	NOT NECESSARY	280.00	14
	TO REPLACE FRONT BUMPER, TOP SUPPORT PANEL ETC.STRAIGHTEN, REFORM, ALIGN FRT ACCIDENT AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF COVER-FRONT BUMPER.		2,400.00	500.00
	SPRAY PAINTING FRONT ACCIDENT REPAIRED AREAS.		1,680.00	420.00
	=,			
	e.		-	
			-	1.5
			4,690.00	980.00
	GRAND TOTAL		8,489.80	1,046.60

Report Ref No. CC3/LPC18006120/Ugb3n2



Page No.:2 of 2

RECOMMENDED COST OF REPAIRS 1,046.60

Report Ref No. CC3/LPC18006120/Ugb3n2

CHUA KANG SENG