

22/03/2007

ASS. REC. BY:

REF: CS/MSG/118006119 / Gvd3ez Special Instruction:

Surveyor  
Merimen

GR

ASSIGNMENT (Office)

MSG

Date/Time: 03/4/18 @ 3:17pm

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SIN 7335Y

Insured:

SJM 6661R

at Workshop m/s

World Auto

Tel:

63621776

of

No. 1 Kranji Loop

Policy No:

MSD / VPCB / 17-007629

Claim No:

Excess:

Sum Insured:

Make of Veh:

(Client's Record)

D.O.A.

28/3/2018

4/4/18

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

lwp

Date/Time:

5:21pm @ 3/4/18

Person Contacted:

Ainee

Vehicle (IN) OUT

Date/Time Action/Instruction (✓) Estimate

SIN 7335Y - X

SJM 6661R - X

05/04/18

@ 14:05 p.m. revised to Lionel Tan Tan Pei via merimen.

10/4/18

Final fig \$ 1050 confirmed by email (Ref 1517.50, 5990)



09/11/18  
Bureaucracy

XPR

REF: msh

# ASSIGNMENT

From:

Date: 04042018

Estimated Cost:

OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLN 7335Y

at Workshop m/s Wood Auto

of No. 1 Kranji Loop

Insured:

Policy No.

Claims No.

Sum Insured:

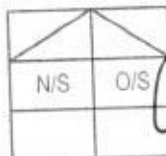
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SLN7335Y Yr Regn: 16 May 2017

Type: ☒ M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C

1798

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

70017

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

STD KB3FU70355 8313

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In Order / Jammed / Leaked / Burnt or

Brake: ☒ In Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

195/65R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

NEUTON

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

04-04-18

Survey held at

w/s

4:20pm

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 09 APR 2018

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time, File Return to?

2)

104- typist

Report Format :

merimen

Lump Sum / I.B.I: (\$

10502

Days Of Repair: 3

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech. Invs (\$)  
☐ : Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS: \$

) Photos

) Others

TOTAL

200
10
210





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18006119/Gvd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 03-04-2018	
			Code : MSG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJM 6661R	Veh. Inspected	SLN 7335Y	
Policy No.	MSD/VPCB/17-001629	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	MERIMEN (LIONEL TAN)	Assign Date	03/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	28/03/2018	Inspection Date		
Survey held at	NO 1 KRANJI LOOP			
Repairer	WORLD AUTO PTE LTD			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Mar 2018		03 Apr 2018 15:17 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	CROWN LINE PTE LTD, Co. Reg. No.: 198000821K, Tel: +6597730250								
Main Claimant:	LCRF PTE LTD, Co. Reg. No.: 201604597K								
Vehicle Reg. No.:	SLN7335Y	Date of Loss:	28/03/2018 20:00 - :59 [10 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:	MSD/VPCB/17-001629 (Comprehensive) Coverage: 13/07/2017 - 12/07/2018						
Vehicle Reg. No. (Insured):	SJM6661R	Policy No. (Claimant):							
		Excess:	S\$300.00						
Repairer:	World Auto Pte Ltd - Kranji (HQ) No 1 Kranji Loop, 739535 Kranji - Tel: 63621776								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Lionel Tan Tian Pei - 6643 1307]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 04/04/2018]								
Driver/Custodian (Insured):	MISATO WATANABE (29 / Female), NRIC: G3079387R, Tel: +6597730250								
Adj Asg. Remarks:	Please appoint MR KENNETH KONG to conduct the survey . Kindly contact the workshop directly @ 6362 1776								
<a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<b>ASSOCIATED MAIL RECEIVED</b>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



**Iryani Amin**

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**From:** Woon Choo Kwok  
**Sent:** Thursday, 29 March, 2018 5:24 PM  
**To:** Lionel Tan; Iryani Amin  
**Cc:** Christopher Chionh; Jason Sim  
**Subject:** FW: Request for Third Party Motor Claim Survey

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Red Category

Dear officers

fya

Best Regards

**Kwok Woon Choo**  
Senior Administrative Officer, Claims Services  
Direct line +65 6643 1330 | Direct fax +65 6225 7402 | [woonchoo\\_kwok@sg.msiga-asia.com](mailto:woonchoo_kwok@sg.msiga-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Agnes Lee  
**Sent:** Thursday, March 29, 2018 5:21 PM  
**To:** Woon Choo Kwok <[WoonChoo\\_Kwok@sg.msiga-asia.com](mailto:WoonChoo_Kwok@sg.msiga-asia.com)>  
**Subject:** FW: Request for Third Party Motor Claim Survey

**From:** Ainee31 [<mailto:aine31@worldauto.com.sg>]  
**Sent:** 29 March 2018 17:17  
**To:** Claims <[claims@sg.msiga-asia.com](mailto:claims@sg.msiga-asia.com)>  
**Cc:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)  
**Subject:** Request for Third Party Motor Claim Survey

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLN7335Y  
Your Insured: SJM6661R  
DOA: 28/03/2018

Our vehicle is currently in the workshop, address as follow;



AINEE

World Auto Pte Ltd  
No.1, Kranji Loop  
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Thanks and Rgds,

World Auto Pte Ltd

Tel HQ: 64513933

Kranji: 63621776

Fax: 64557576

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CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.



4/5/2018

Adjuster Immediate Advice

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Lionel Tan Tian Pei

Date: 05 Apr 2018

### Preliminary Advice

Insured Vehicle No	: SJM6661R	Accident Date	: 28/03/2018
TP Vehicle No	: SLN7335Y	Assignment Date	: 03/04/2018
Make	: TOYOTA PRIUS HYBRID	Est. Duration of Repair	: 3.00
Date of Inspection	: 04/04/2018		
Inspection At	: WORLD AUTO PTE LTD - KRANJI (HQ) NO 1 KRANJI LOOP SINGAPORE 739535		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,567.50
Revised Amount	:S\$	1,050.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,050.00
Lump Sum Repair	:S\$	

### Total Loss Consideration

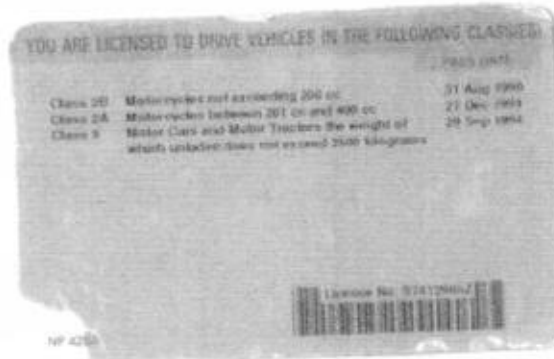
New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.



### Sketch Plan #3





TP (IN) MSIG

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	29/03/2018 15:49
Date Of Accident	28/03/2018 20:15
Exact Location Of Accident	KEPPEL ROAD TOWARDS CITY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN7335Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LCRF PTE LTD
Co Reg No	201604597K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62414992

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS HYBRID-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE HIRE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995174
Cover Note Number	

### Driver

Name of Driver	TAN ENG KEONG
NRIC No	S7412965Z
Date Of Birth	23/04/1974
Occupation	OUTDOOR
Date Of Driving Pass	29/09/1994
Driving Experience	23 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL



Address	NOADDRESS
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJM6661R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law firms/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law firms/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law firms/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

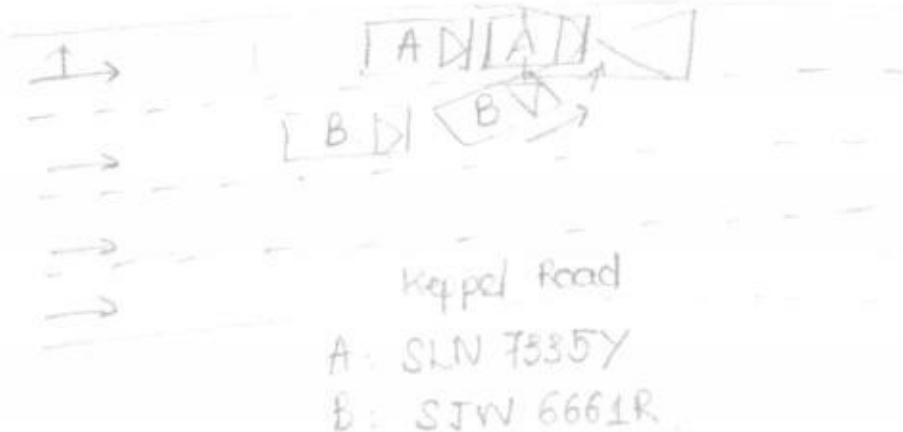


Policyholder's Signature / Date & Time

Sketch Plan

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel





## Sketch Plan #2

### Describe Circumstances of the Accident

On 28/03/2018 around 2050PM, I was driving along  
Kipple Road ~~to the~~ toward Pansau Road, ~~the moment~~  
I were driving on <sup>extremely</sup> left lane, the moment when I  
driving near to ~~the~~ yellow box, suddenly SJW6661R driving  
my right lane cut into my lane and bang on my  
driver side. Smart door

### Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date &  
Time

Driver's Signature (if driver is not the policyholder) / Date  
& Time

Witnessed by Reporting Centre  
Personnel



# WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

MSIG INSURANCE (SINGAPORE) PTE LTD

4 SHENTON WAY #21-01 SGX CENTRE 2

068807

Attention : Motor Claim Department

Contact : 68277888

Estimate : ES000043

Date : 29/03/2018

Vehicle Num. : SLN 7335Y (LCR)

Make/Model : TOYOTA PRIUS HYBRID

Chassis/Eng# :

Accident Date : 28/03/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	LIST ITEMS : FRONT DOOR - RH <i>Repair X</i>		1,450.00
		List TotalS\$ :		1,450.00
		25.00% Discount S\$ :		362.50
				1,087.50
		LABOUR : TRANSFER DOOR MECHANISM		X 180.00
		LABOUR FOR REMOVING THE FRT RH DOOR & REPLACEMENT THE ACCIDENT DAMAGED PARTS.	350	500.00
		TO PUTTY & SPRAY PAINT THE FRT RH DOOR, REAR RH DOOR, REAR RH FENDER & AFFECTED AREAS.	700	800.00
		Labour Total S\$ :		1,480.00
		<i>3 Days.</i> <i>part by part.</i> <i>After paint photos.</i> <i>Gino Ariani - 8288 0282</i>		1050.
		E. & O.E.	Total S\$ :	2,567.50

for WORLD AUTO PTE LTD

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**LIST ITEMS**

<u>PAY</u>	<u>UNPAID</u>
	1450.00

**NETT ITEMS**

<u>PAY</u>	<u>UNPAID</u>

**LABOUR**

<u>PAY</u>	<u>UNPAID</u>
350.00	180.00
700.00	150.00
	100.00

0.00

0.00

0.00

1450.00

1050.00

430.00

0.00

0.00

0.00

0.00

0.00

0.00

1480.00

1050.00

430.00

0.00

0.00 (20% DISC )

0.00 LIST ITEM AFTER DISC (PAY)

0.00 NETT ITEM (PAY)

1050.00 LABOUR (PAY)

---

1050.00

---

}

CHECK ITEM

0.00

0.00 (20% DISC )

0.00 LIST ITEM AFTER DISC (CHECK ITEM)

0.00 LABOUR (CHECK ITEM)

---

0.00

---

TOTAL = 1050.00 (PAY ITEM )



**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 10 April 2018 10:24 AM  
**To:** Denise Tay (LKKAUTO); tggtan@worldauto.com.sg  
**Cc:** SUR  
**Subject:** RE: SLN 7335Y Our ref: TP/1925/18

Dear Sophia,

Confirm labour at \$1,050/3 days repairs.

**Final invoice and all supporting documents sent over to MSIG**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAUTO)  
**Sent:** Monday, 9 April 2018 5:22 PM  
**To:** tggtan@worldauto.com.sg; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** RE: SLN 7335Y Our ref: TP/1925/18

Dear Sophia,

Let us check and get back to you.

Dear Veron.

Please.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** tggtan@worldauto.com.sg [mailto:tggtan@worldauto.com.sg]  
**Sent:** Monday, 9 April 2018 5:22 PM  
**To:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Subject:** SLN 7335Y Our ref: TP/1925/18

Hi Denise



- Can assist this case with Guo Qiang.

Confirm labour at \$1,050/3 days repairs.

Rdgs

Sophia Tan

World Auto Pte Ltd (Kranji)

Tel : 63621776



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Mar 2018		03 Apr 2018 15:17 <a href="#">Edit Adj Rpt</a>	<b>S\$1,050.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,050.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	<b>CROWN LINE PTE LTD</b> , Co. Reg. No.: 198000821K, Tel: +6597730250		
Main Claimant:	<b>LCRF PTE LTD</b> , Co. Reg. No.: 201604597K		
Vehicle Reg. No.:	<b>SLN7335Y</b>	Date of Loss:	28/03/2018 20:00 - :59 [10 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / MSC/V/18-000479</b>	Policy/Cover Note No.:	MSD/VPCB/17-001629 (Comprehensive) Coverage: 13/07/2017 - 12/07/2018
Vehicle Reg. No. (Insured):	<b>SJM6661R</b>	Policy No. (Claimant):	
		Excess:	S\$300.00
Repairer:	<b>World Auto Pte Ltd - Kranji (HQ)</b> No 1 Kranji Loop, 739535 Kranji - Tel: 63621776		
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Lionel Tan Tian Pei</b> - 6643 1307]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 03/05/2018]		
Driver/Custodian (Insured):	<b>MISATO WATANABE</b> (29 / Female), NRIC: G3079387R, Tel: +6597730250		
Adj Asg. Remarks:	Please appoint MR KENNETH KONG to conduct the survey. Kindly contact the workshop directly @ 6362 1776		

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

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### ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

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## Claim Documents

\*SLN7335Y (MSC/V/18-000479)  
[SJM6661R]  
TP  
LCRF PTE LTD  
Mar 28 2018 8:00PM  
[CROWN LINE PTE LTD]  
World Auto Pte Ltd - Kranji

[Upload Documents](#)
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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/04/18 14:05	Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
2	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
3	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
4	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
5	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
6	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
7	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
8	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
9	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
10	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
11	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
12	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
13	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
14	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>
15	10/04/18 10:29	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	02/04/18 14:30	OI SJM6661R GIA REPORT		Load PDF	
2	02/04/18 14:30	TPD SLN7335Y GIA REPORT		Load PDF	
3	02/04/18 14:33	TPD SLN7335Y - PRI		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>  <div style="border: 1px solid black; height: 100px; width: 100%;"></div> </div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			







## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18006119/GVD3E2

Date: 12/04/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VPCB/17-001629
Claimant Vehicle No :	SLN7335Y	Insured Vehicle No :	SJM6661R
Date of Loss:	28/03/2018	Nature of Claim:	TP
		Claim No:	MSC/V/18-000479

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLN7335Y	Engine No:	2ZRS047002
Make & Model:	TOYOTA PRIUS HYBRID, 1.8 CVT (A)	Chassis No:	JTDKB3FU703558313
Reg. Date:	16/05/2017 (Man. Year: 2017)	Odometer:	70017 km
Colour:	Silver		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Neuton 6 mm	Rear Left Side:	Neuton 6 mm
Front Right Side:	Neuton 6 mm	Rear Right Side:	Neuton 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,087.50	0.00	1,087.50	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,480.00	1,050.00	430.00	29.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>2,567.50</b>	<b>1,050.00</b>	<b>1,517.50</b>	<b>59.10</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>179.73</b>	<b>73.50</b>	<b>106.23</b>	<b>59.11</b>
<b>Nett Amount (\$\$)</b>	<b>2,747.23</b>	<b>1,123.50</b>	<b>1,623.73</b>	<b>59.10</b>

## INSPECTION

Date of Assignment:	03/04/2018	Inspected At:	World Auto Pte Ltd - Kranji (HQ)
Date Inspected:	04/04/2018		No 1 Kranji Loop
			Singapore 739535
Estimated Period of Repair:	3.0 days		

Adjuster: XING GUO QIANG

Manager: VERON CHEN



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 12 Apr 2018)
<b>Parts:</b> 144	TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLN7335Y)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - RH	Repair	1,450.00 FL	*- FL
						F=Franchise part. L=ListItemDisc.
Sub Total (S\$)					1,450.00	0.00
- List Item Discount on L Items 25.00/25.00% (S\$)					362.50	0.00
Total Parts (S\$)					1,087.50	0.00

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TRANSFER DOOR MECHANISM	New	180.00	0.00
2	LABOUR FOR REMOVING THE FRT RH DOOR & REPLACEMENT THE ACCIDENT DAMAGED PARTS	New	500.00	350.00
3	TO PUTTY & SPRAY PAINT THE FRT RH DOOR, REAR RH DOOR, REAR RH FENDER & AFFECTED AREAS	New	800.00	700.00
Gross Labour Cost (\$\$)			1,480.00	1,050.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >