

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 27 June, 2018 5:05 PM
To: 'Tan, Wilson-KL'
Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: AIG REF: 1598318285SG003 YR LCR REF: SLG9442U Accident date: 22 March 2018 Third Party Vehicle: SJV2490X (LCR DRIVER NON REPORTING)
Attachments: My Movie FRONT-SJV 2490.mp4; POINT OF ACCIDENT-SJV 2490.mp4

Your ref: 1598318285SG
Our Ref: CC6/LCR18006118/wb3

Dear Wilson,

Accident involving Vehicle SLG 9442U & SJV 2490X on 22/03/2018

We refer to the above matter.

Enclosed is the TP video your perusal

Based on the circumstances of both parties and available information in hand. Base on TP video. We are in the opinion that TP vehicle was stationary and OID brush against TP.

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL [mailto:Wilson-KL.Tan@aig.com]
Sent: Thursday, 24 May, 2018 4:08 PM
To: Chan Tong Ho <chantong@lioncityrentals.com.sg>
Cc: eyap@lioncityrentals.com.sg; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Insurance LCR SG <insurance@lioncityrentals.com.sg>
Subject: RE: AIG REF: 1598318285SG003 YR LCR REF: SLG9442U Accident date: 22 March 2018 Third Party Vehicle: SJV2490X (LCR DRIVER NON REPORTING)

Driver seems to be near accident location.

Ok, we will keep you updated.

In the meantime, please try your best to get the LCR driver to report the accident.

Wilson Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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Wilson-KL.Tan@aig.com | www.aig.com.sg

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From: Chan Tong Ho [mailto:chantong@lioncityrentals.com.sg]

Sent: Thursday, May 24, 2018 4:04 PM

To: Tan, Wilson-KL

Cc: eyap@lioncityrentals.com.sg; Vivian Lau (LKKAuto); Insurance LCR SG

Subject: Re: AIG REF: 1598318285SG003 YR LCR REF: SLG9442U Accident date: 22 March 2018 Third Party Vehicle: SJV2490X (LCR DRIVER NON REPORTING)

Attached the GPS data for your attention.

Sure, please let us know if you should require any further assistance on the above matter.

On Thu, May 24, 2018 at 3:57 PM, Tan, Wilson-KL <Wilson-KL.Tan@aig.com> wrote:

Dear Chan Tong

We need your help to furnish us with the GPS location of this mentioned vehicle at time of accident.

In the meantime, we are asking our appointed surveyor, LKK, to request a copy of the video footage.

Let us wait for the video footage to be made available to us and we decide how to deal with the issue of reporting of accident.

Dear Vivian

Please request video footage from claimant on an urgent basis.

Wilson Tan
AIG

Senior Complex Claims Examiner
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From: Chan Tong Ho [mailto:chantong@lioncityrentals.com.sg]

Sent: Thursday, May 24, 2018 3:51 PM

To: Tan, Wilson-KL

Cc: eyap@lioncityrentals.com.sg; Insurance LCR SG

Subject: Re: AIG REF: 1598318285SG003 YR LCR REF: SLG9442U Accident date: 22 March 2018 Third Party Vehicle: SJV2490X (LCR DRIVER NON REPORTING)

Dear Wilson,

We were made aware of the incident on 5 Apr 2018 and had sent hirer an email on 5 Apr 2018, notifying him of the same.

A reminder was sent on 11 Apr 2018.

To date, driver has been elusive and has yet to lodge a report.

Highly unlikely that driver will comply.

Please let us know if you would require LCR to lodge the report as the owner of the vehicle.

On Thu, May 24, 2018 at 3:40 PM, Tan, Wilson-KL <Wilson-KL.Tan@aig.com> wrote:

Dear LCR

Refer to above

Please be informed that the LCR driver has yet to report the accident.

Accident Details as follows

Location: Keong Siak Road

Date and time: 22 March 2018, 1900 hours

Third Party vehicle: SJV2490X

We appreciate your kind assistance to inform the driver at time of accident to report the accident to us soonest.

Wilson Tan
AIG

Senior Complex Claims Examiner
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Kind Regards

Mr Sean Ho

Email: chantong@lioncityrentals.com.sg



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Kind Regards

Mr Sean Ho

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