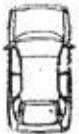


INS. CASE OWNER:

CC 4/QBE1800 6113, Upb3m2

LKK:
IDAC:Surveyor: MariusDOI: ASSIGNMENT
7/4/18Date / Ti: 7/4/18
Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: GT 94777
 Name of Insured: NEW SPARKLEBAR WANNERY PT
 Insured Tel No.: HP:
 Excess Sec II :SS D.O.A: 7/4/18
 Is driver the owner? (YES / NO) Nature of Accident:
 If NO, Driver Name / Age: AMY DEAN 47
 Driver Tel No.: (V/L: YES / NO)

Claim No.: V0011700
 Policy No.: 8-V0009325-MAR-K003
 Make / Model: TOYOTA
 Place of Accident: 1474 LEBAR RD TAMU
BEYLAH EAST
 OI GIA REPORT: YES / NO: YES TP GIA REPORT: YES / NO: YES
 Insured Liability: % Final? Yes / No:



INSRS: Quan
 WSP: De
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date / Time	STAGE	DATE / PIC
5/4/18	Non-Reporting ltr (1st):	
10/4/18	Non-Reporting ltr (2nd):	
30/4/18	Non-Reporting ltr (Final):	
1/5/18	Notification ltr (if non-pickup):	
25/7/18	Call OI: <u>2/5/10/4/18</u>	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Others:	<input checked="" type="checkbox"/> <input type="checkbox"/>
PRELIMINARY ADVICE Date/Time: <u> </u> Sent By: <u> </u>		
FINALIZATION Date/Time: <u> </u> Confirm with: <u> </u> Confirm by: <u> </u>		
Repair Cost: \$S <u> </u> (days) Reduction: % <u> </u> Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT Date/Time: <u>11/7/18</u> Confirm with: <u>Jennifer</u> Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: % <u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>27</u> If NO or B 28, Ass. Lia: <u> </u>		
Repair Cost: \$S <u>3100.00</u>		
Loss of Rental (LOR): \$S <u> </u> (days)		
Loss of Use (LOU): \$S <u>450.00 (\$150 x 3 days)</u>		
Loss of Income (LOI): \$S <u> </u> (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)		
GIA/LTA Search: \$S <u>7.45</u>		
Medical: \$S <u> </u>		
Disbursement: \$S <u> </u> (e.g. Tow/ Independent)		
Legal Cost: \$S <u> </u>		
Total: \$S <u>3557.45</u> Global Sum \$S: <u> </u>		
FINAL PAYMENT Date/Time: <u>11/7/18</u> Confirm with: <u>Jennifer</u> Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: \$S <u>3557.45</u> Name 1: <u>Quan DE Motor Trading</u>		
Payee 2: (Strike if N.A.) \$S <u> </u> Name 2: <u> </u>		
Payee 3: (Strike if N.A.) \$S <u> </u> Name 3: <u> </u>		

COPY SENT

- 1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee: \$400.00

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: PC 2570Cat Workshop n/s Queen De

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 03 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: PC 2570C Yr Regn: 7, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Commuter 28frColour: wh. fl A/C: Insured / Std / NI / NASp. Reading: 20702 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KIDH/2230-02025-

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim orTyre Size: F: 195 R15

R: _____

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 0 mm Rear 0 mmR/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. _____ D.O.I. 3/4/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

high roof.US \$ 3100 (Red \$ 3948-95/56%).

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Report Format: _____

Lump Sum / I.B.I. (\$) _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE18006113/Upb3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 03-04-2018	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GZ 9427Z	Veh. Inspected	PC 2570C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	14/03/2018	Inspection Date	03/04/2018
Survey held at	QUAN DE MOTOR TRADING BLK 1 KAKI BUKIT AVENUE 6 #01-67 AUTOBAY SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/QBE18006113/Upb3

Date: 10.04.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PC2570C

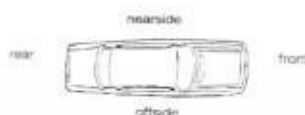
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.04.2018 at the premises of M/s Quan De Motor Trading and have the following to report:-

Workshop Estimate Amount	: S\$	7,048.95
Revised Estimate Amount	: S\$	3,100.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Shu Pei (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Thursday, 5 April 2018 8:31 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3
Attachments: GZ9427Z.pdf

Our Ref. VC011300

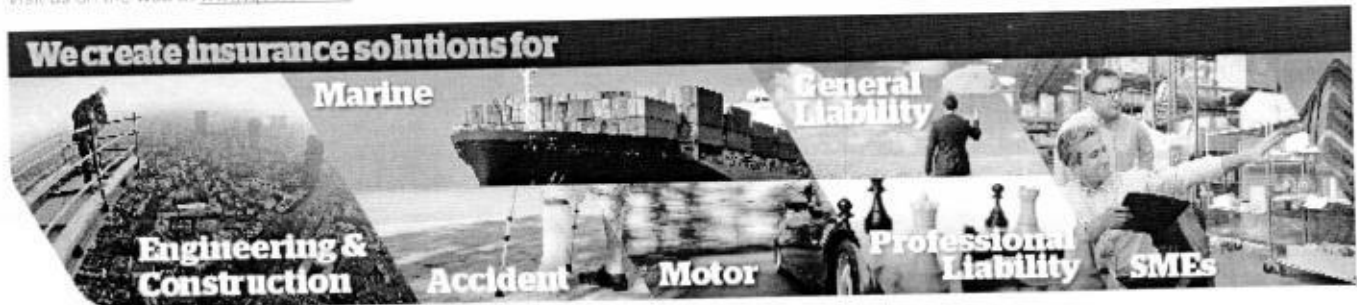
Hi

Attached Ol's report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 4 April, 2018 6:15 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PC 2570C at M/s Quan De Motor Trading.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 3 April 2018 11:40 AM
To: joyce.foo@qbe.com
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Pre-Repair Inspection - [VC011300]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Tuesday, 3 April 2018 10:33 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: Pre-Repair Inspection - [VC011300]

Our Ref. VC011300

Hi

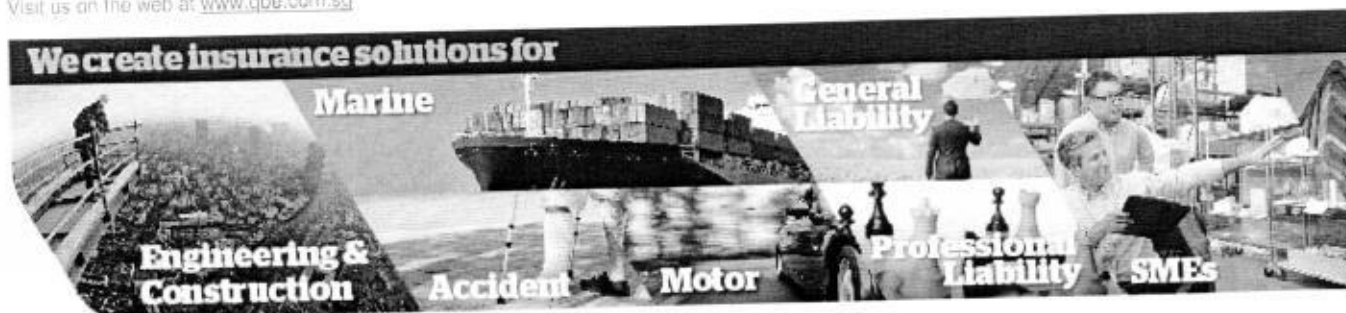
Please assist to arrange for TP survey – Direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]
Sent: Tuesday, 3 April, 2018 9:29 AM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: Re: Pre-Repair Inspection - [VC011300]

Dear Joyce Foo,

We refer to the above.

Kindly arrange M/s. LKK Auto Consultants to survey vehicle PC2570C soonest possible.

Thank you.

Regards,
Quan De Motor Trading
Jennifer

Sent from Yahoo Mail for iPhone

On Tuesday, April 3, 2018, 9:12 AM, Joyce Foo <joyce.foo@qbe.com> wrote:

Our ref : VC0011300

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

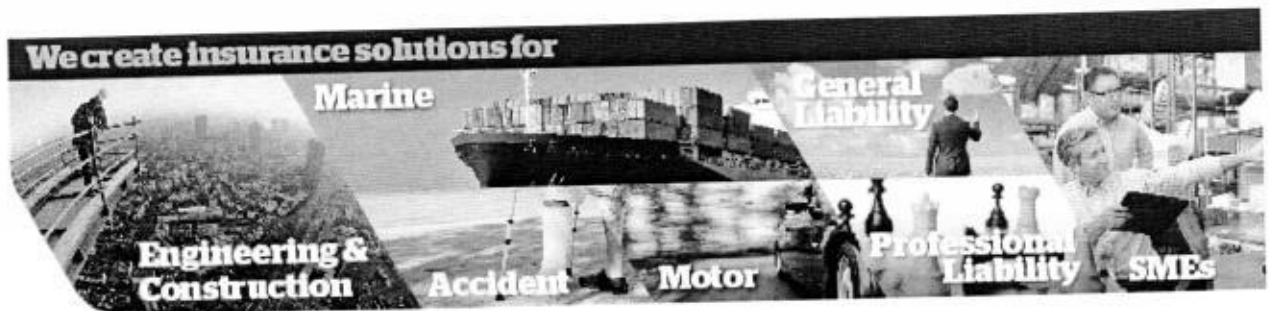
We would like to have a direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: **+65 6477 1184**
Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]
Sent: Monday, 2 April, 2018 5:10 PM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: Pre-Repair Inspection

Hi All,

Accident on 14/03/2018 involving vehicles PC2570C & GZ9427Z along Paya Lebar Road

Kindly arrange pre-repair inspection for vehicle PC2570C soonest possible. Thank you.

Quan De Motor Trading

1 Kaki Bukit Avenue 6

#01-67 Autobay (417883)

Contact: Ms. Jennifer (Hp: 96709191)

Regards,

Quan De Motor Trading

Jennifer

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REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7621493Z



Name
SET MENG GEE
(XUE MINGYI)
薛明義

Race
CHINESE

Date of birth
20-07-1976

Sex
M

Country of birth
SINGAPORE



S7621493Z

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7621493Z

Name
SET MENG GEE
(XUE MINGYI)

Birth Date: 20 Jul 1976

Issue Date: 05 Sep 2007




001524519A

Land Transport Authority

VOCATIONAL LICENCE

Licence No: S7621493Z

Name: SET MENG GEE

Issue Date: 2/8/2013

Please visit www.lta.gov.sg to check the status of this vocational licence



4134308



NRIC No: S7621493Z



Date of issue
05-11-2007

APT. BLK 770 CHOA CHU KANG STREET 54 #19-07
SINGAPORE 680770

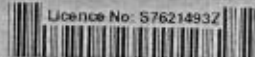
NRIC No: S7621493Z Date: 01/11/2010 No: 6606351

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 2B	Motorcycles <= 200 cc	09 Mar 2008
Class 2A	Motorcycles between 201 cc and 400 cc	07 Sep 2007
Class 2	Motorcycles > 400 cc	05 Sep 2007
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg	20 May 2008
Class 4	*Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg	25 Aug 2003
Class 5	*Motor vehicles which are not constructed to carry load and the unladen weight < 7250kg	16 Jan 2004
	Motor vehicles not constructed to carry any load and the unladen weight > 7250kg	


NP 428A

Licence No: S7621493Z



This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to the LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type	Description	Issue Date
02	TAXI VL	06/11/2007
03	BUS VL	02/08/2013
04	BUS ATTENDANT	02/08/2013



THE SCHEDULE

Private Bus Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Insured named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract. We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number : 5092176741
 The Policyholder : CRESCENDO LIMO SERVICES
 BLK 770 #19-07
 CHOA CHU KANG STREET 54
 SINGAPORE 680770

Period of Insurance : 01 Jul 2017 To 30 Jun 2018
 Sum Insured : Market Value of Insured Vehicle less Residual COE/PARF Value at Time of Loss
 Premium (inclusive GST) : S\$1,441.36

Interest Insured

Cover Type	: Comprehensive		
Make/Model	: TOYOTA/HIACE	Number of Seater	: 14
Capacity	: 2982 ton(s)	Registration Date	: 01 Jul 2014
Registration Number	: PC2570C	Insure with COE	: No
Chassis Number	: KDH2230020051	NCD Entitlement	: 15%
Excess (Section I)	: S\$2,000		
Excess (Section II)	: S\$1,500		
Windscreen Excess	: S\$500		
Geographical Limit	: WITHIN THE REPUBLIC OF SINGAPORE ONLY		
Hire Purchase Company	: ABWIN PTE LTD		

Memo A : N/A

Endorsement Operative : M3

Agency : INSUREMYCAR.COM.SG (00000615275)
 Date of Issue : 28 Jun 2017 13:26 hrs

DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Business

Owner ID: 9968M

Vehicle Details

Vehicle No.: PC2570C

Vehicle to be Exported: No

Intended De-registration Date: 04 Apr 2018

Vehicle Make: TOYOTA

Vehicle Model: HIACE COMMUTER GL 3.0 AT 2WD 4DR LWB

Primary Colour: White

Manufacturing Year: 2014

Engine No.: 1KD2406264

Chassis No.: KDH2230020051

Maximum Power Output: -

Open Market Value: \$38,143.00

Original Registration Date: 01 Jul 2014

First Registration Date: 01 Jul 2014

Transfer Count: 0

Actual ARF Paid: \$1,908.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 30 Jun 2024

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$42,001.00

COE Rebate Amount: \$26,203.00

Total Rebate Amount: \$26,203.00

The information contained herein is correct as at 04 Apr 2018

OK

QUAN DE MOTOR TRADING

1 KAKI BUKIT AVENUE 6, #01-67
 AUTOBAY, SINGAPORE 417883
 HP: 96709191 FAX: 66840767

QBE Insurance (S) Pte Ltd
 1 Raffles Quay
 #29-10 South Tower
 Singapore 048583
 Attn: Motor Claims Department

Date: 3 April 2018

**Accident on 14/03/2018 involving vehicles PC2570C & GZ9427Z
 along Paya Lebar Road**

Estimate cost of repair to vehicle PC2570C Toyota Hiace Hi-roof

1 pc.	tailgate hi-roof	20/3rd	\$	2,419.10	✓
1 pc.	tailgate rear logo	rec	\$	68.10	✓
1 pc.	tailgate commuter sticker	rec	\$	48.50	✓
1 pc.	tailgate 3.0 emblem	rec	\$	45.00	✓
1 pc.	tailgate inner lock	11	\$	295.20	X
1 pc.	tailgate weatherstrip	11	\$	387.20	X
1 pc.	rear bumper	2	\$	680.10	X
1 pc.	rear end panel outer	1	\$	566.10	X
1 pc.	rear end panel inner	1	\$	929.30	X
			\$	5,438.60	
			Less 25%	\$	1,359.65
				\$	4,078.95

S.Nett Items:

1 pc.	rear bumper top protector	2e	\$	420.00	✓
1 pc.	rear bumper lower skirting	gnd	\$	480.00	✓
1 set	rear bumper clips	rec	\$	50.00	✓
1 pc.	rear windscreen sealant	rec	\$	50.00	40
1 pc.	rear 70km/hr sticker	rec	\$	20.00	10

Labour Charges:

To check wiring	\$	50.00	20
To remove & reinstall rear windscreen	\$	150.00	100
To transfer tailgate mechanism	\$	100.00	60
To spray rust proofing	\$	100.00	30
To remove & refix rear exhaust	\$	100.00	X
Labour for panel beating, welding & renew parts	\$	700.00	400
Spray painting	\$	750.00	400
Total:	\$	7,048.95	

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

not Admin.
 dhr

2/5 = 3/100
 3 day.
 3/4/18

Attn: Mr. Marans (Surveyor)
 telephone after 4pm -

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 April 2018 11:37 AM
To: 'quanv3@yahoo.com.sg'
Subject: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Your ref: **PC 2570C**
Our Ref: CC4/QBE18006113/Upb3

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018

We refer to the above matter.

For COR, recommended amount at L/sum **\$3,100.00 with 03days.**

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

QUAN DE MOTOR TRADING

1 KAKI BUKIT AVENUE 6, #01-67

AUTOBAY, SINGAPORE 417883

HP: 96709191 FAX: 66840767

QBE Insurance (S) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Attn: Motor Claims Department

Date: 2 May 2018

**Accident on 14/03/2018 involving vehicles PC2570C & GZ9427Z
along Paya Lebar Road**

With regards to the above, we are writing on behalf of the registered owner of vehicle PC2570C which was involved in the abovementioned accident.

We are informed that the accident was caused solely by the negligence of your insured vehicle GZ9427Z. As a result of the accident, our client's vehicle was damaged and our client has been put to great loss and expenses, particulars of which are as follows:

- 1) Cost of Repairs
- 2) Loss Of Use (3 days x @\$250.00)
- 3) LTA search fee

\$3,100.00

\$750.00

\$5.35

Total:

\$3,855.35

We hereby enclosed herewith the following documents for your confirmation of the above claim.

- a) Original Invoice
- b) GIA Accident Report
- c) Certificate of Insurance
- d) Owner/Driver NRIC & Driving License
- e) Letter of Authorisation
- f) LTA search tax invoice

Kindly acknowledge receipt of the above documents and your favourable reply is much appreciated.

Yours sincerely,
QUAN DE MOTOR TRADING

email: quanv3@yahoo.com.sg

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 9 June 2018 11:12 AM
To: Joyce Foo
Cc: Admin A
Subject: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3
[ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; TP LOD_PC
2570C.pdf; Transfer Fee Enquiry.pdf

Your ref : **VC011300**
Our ref : CC4/QBE18006113/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **QUAN DE MOTOR TRADING**" at **\$3,707.45(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,048.95	\$ 3,100.00
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 600.00 (3days x \$200.00)
3. LTA/GIA search fee	\$ 7.45	\$ 7.45
Total	\$ 7,806.40	<u>\$ 3,707.45</u>

**03days recommendation for repair.

Note: Third party vehicle is a Private Hire Bus.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 11 June 2018 10:08 AM
To: Joyce Foo
Subject: RE: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; TP LOD_PC 2570C.pdf; Transfer Fee Enquiry.pdf

Hi Joyce,

We refer to your below email.

We will proceed to offer third party as follows: -

	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,100.00
2. Loss of Use (3days x \$50.00)	\$ 150.00 (3days x \$50.00)
3. LTA/GIA search fee	\$ 7.45
Total	\$ 3,257.45

We will update if there is any issue.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Monday, 11 June 2018 8:44 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: FW: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]

Our Ref. VC011300

Hi Hsiao Tong

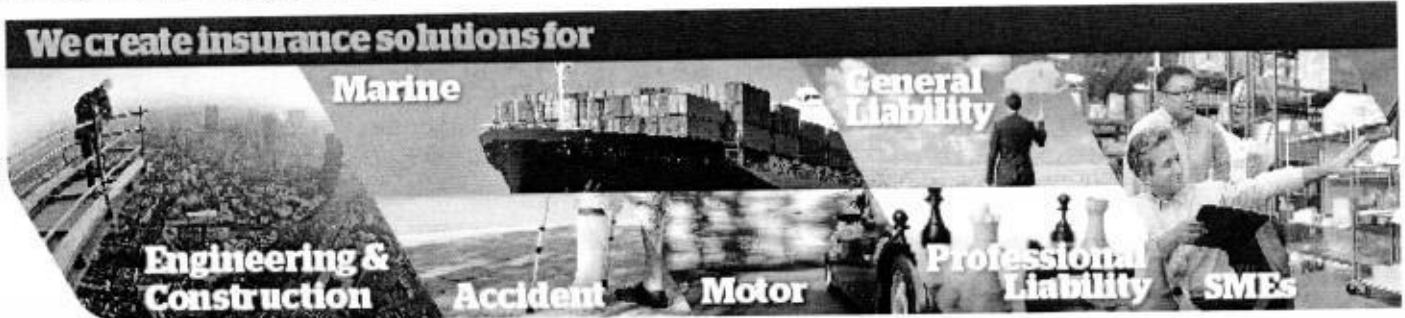
We refer to the above.

Please note that our offer for loss of use is \$50/- per day for private hire vehicles. Kindly adjust accordingly.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 9 June, 2018 11:12 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]

Your ref : **VC011300**

Our ref : CC4/QBE18006113/Upb3q2

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ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **QUAN DE MOTOR TRADING**" at **\$3,707.45(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,048.95	\$ 3,100.00
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 600.00 (3days x \$200.00)
3. LTA/GIA search fee	\$ 7.45	\$ 7.45
Total	\$ 7,806.40	<u>\$ 3,707.45</u>

**03days recommendation for repair.

Note: Third party vehicle is a Private Hire Bus.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 10 April 2018 5:49 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Thursday, 5 April 2018 8:31 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3

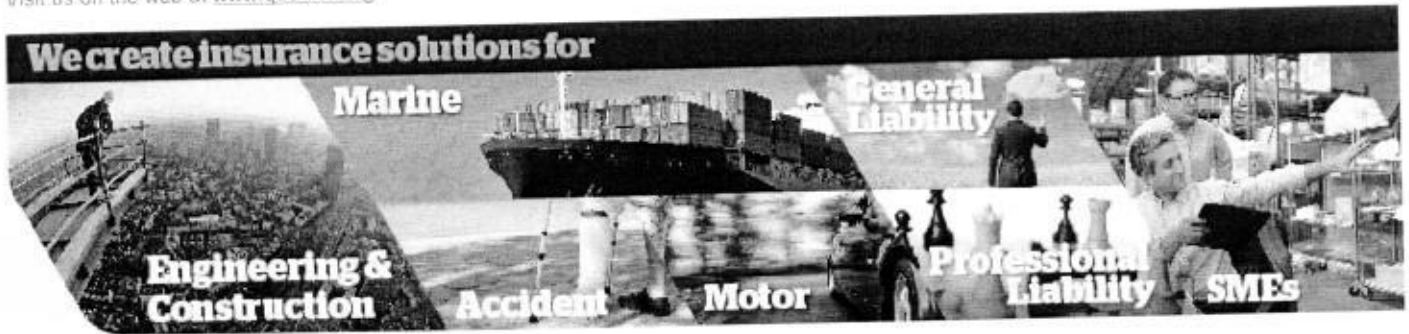
Our Ref. VC011300

Hi

Attached OI's report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore



From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]
Sent: Wednesday, 4 April, 2018 6:15 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PC 2570C at M/s Quan De Motor Trading.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 3 April 2018 11:40 AM
To: joyce.foo@qbe.com
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Pre-Repair Inspection - [VC011300]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 3 April 2018 10:33 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Pre-Repair Inspection - [VC011300]

Our Ref. VC011300

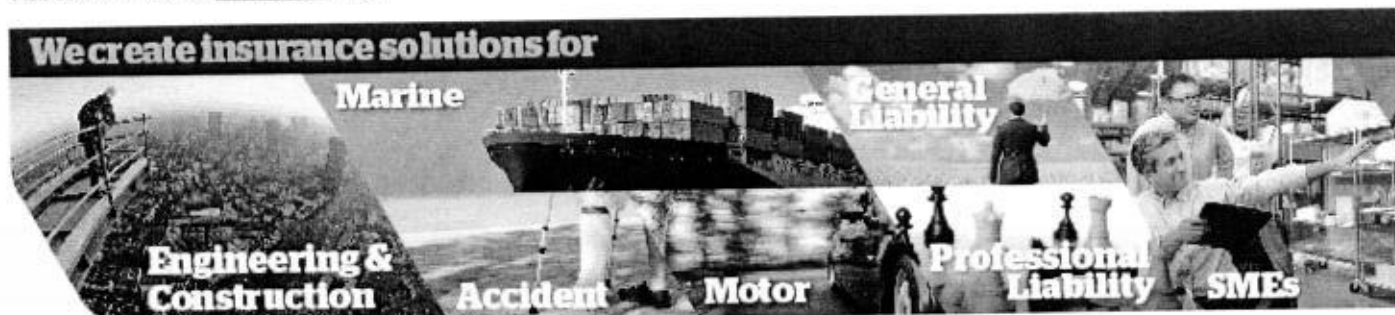
Hi

Please assist to arrange for TP survey – Direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone +65 6477 1184
Email joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]

Sent: Tuesday, 3 April, 2018 9:29 AM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: Re: Pre-Repair Inspection - [VC011300]

Dear Joyce Foo,

We refer to tha above.

Kindly arrange M/s. LKK Auto Consultants to survey vehicle PC2570C soonest possible.

Thank you.

Regards,
Quan De Motor Trading
Jennifer

Sent from Yahoo Mail for iPhone

On Tuesday, April 3, 2018, 9:12 AM, Joyce Foo <joyce.foo@qbe.com> wrote:

Our ref : VC0011300

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

We would like to have a direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: **+65 6477 1184**
Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]
Sent: Monday, 2 April, 2018 5:10 PM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: Pre-Repair Inspection

Hi All,

Accident on 14/03/2018 involving vehicles PC2570C & GZ9427Z along Paya Lebar Road

Kindly arrange pre-repair inspection for vehicle PC2570C soonest possible. Thank you.

Quan De Motor Trading

1 Kaki Bukit Avenue 6

#01-67 Autobay (417883)

Contact: Ms. Jennifer (Hp: [96709191](tel:96709191))

Regards,

Quan De Motor Trading

Jennifer

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 June 2018 12:36 PM
To: 'quanv3@yahoo.com.sg'
Subject: RE: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,100.00
2. Loss of Use (3days x \$50.00)	\$ 150.00
3. LTA/GIA search fee	\$ 7.45
Total	\$ 3,257.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 April 2018 11:37 AM
To: quanv3@yahoo.com.sg
Subject: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Your ref: **PC 2570C** **WITHOUT PREJUDICE**
Our Ref: CC4/QBE18006113/Upb3

Dear Sir/Madam,

ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 7 July 2018 11:16 AM
To: 'Joyce Foo'
Subject: RE: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3
[ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]
Attachments: Transfer Fee Enquiry.pdf

Hi Joyce,

We refer to the above matter.

For Loss of Use, third party repairer rejected our offer at \$50.00/day and proposed **\$180.00/day** as their client vehicle is a Private Hire Bus.

For your further instruction/ mandate please.

Vehicle Details			
Vehicle No.:	PC2570C		
Vehicle Type:	Z20 - Private Hire (Chauffeur) Bus/Coach/Minibus		
Vehicle Attachment 1:	Air-Conditioned		
Vehicle Scheme:	Public Service Vehicle (Others)		
Vehicle Make:	TOYOTA		
Vehicle Model:	HIACE COMMUTER GL 3.0 AT 2WD 4DR LWB		
Chassis No.:	KDH2230020051		
Propellant:	Diesel		
Engine No.:	1KD2406264		
Engine Capacity:	2982 cc		

TYPE	BENCHMARK RATES		FACTORS TO BE CONSIDERED
	RENTAL (Per day) S	LOSS OF USE (Per day) S	
COMMERCIAL OPERATORS			
Vans + pick ups	80-150	60-120	Consider the size of vehicle and type of usage.
Private Non hire Bus	200-350	90-180	
Lorry	200-350	90-180	

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 9 July 2018 8:51 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]

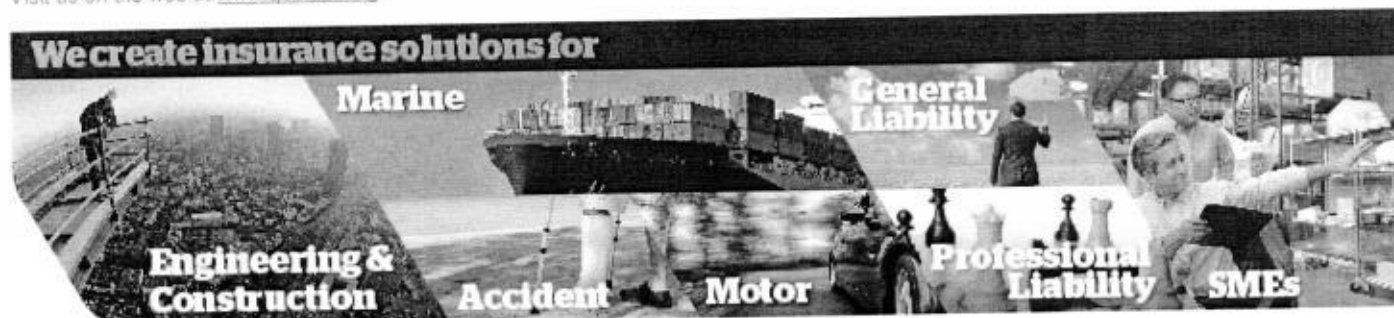
Hi Hsiao Tong

We are agreeable to settle at \$180.00 per day. Please proceed to offer.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 7 July, 2018 11:17 AM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: RE: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]

Hi Joyce,

We refer to the above matter.

For Loss of Use, third party repairer rejected our offer at \$50.00/day and proposed **\$180.00/day** as their client vehicle is a Private Hire Bus.

For your further instruction/ mandate please.

Vehicle Details

Vehicle No.: PC2570C
 Vehicle Type: Z20 - Private Hire (Chauffeur) Bus/Coach/Minibus
 Vehicle Attachment 1: Air-Conditioned
 Vehicle Scheme: Public Service Vehicle (Others)
 Vehicle Make: TOYOTA
 Vehicle Model: HIACE COMMUTER GL 3.0 AT 2WD 4DR LWB
 Chassis No.: KDH2230020051
 Propellant: Diesel
 Engine No.: 1KD2406264
 Engine Capacity: 2982 cc

TYPE	BENCHMARK RATES		FACTORS TO BE CONSIDERED
	RENTAL (Per day) S	LOSS OF USE (Per day) S	
COMMERCIAL OPERATORS			
Vans + pick ups	80-150	60-120	Consider the size of vehicle and type of usage.
Private Non hire Bus	200-350	90-180	
Lorry	200-350	90-180	

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 11 June 2018 10:08 AM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: RE: <Seek Mandate> Your ref: VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]

Hi Joyce,

We refer to your below email.

We will proceed to offer third party as follows: -

	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,100.00
2. Loss of Use (3days x \$50.00)	\$ 150.00 (3days x \$50.00)
3. LTA/GIA search fee	\$ 7.45
Total	\$ 3,257.45

We will update if there is any issue.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Monday, 11 June 2018 8:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]

Our Ref. VC011300

Hi Hsiao Tong

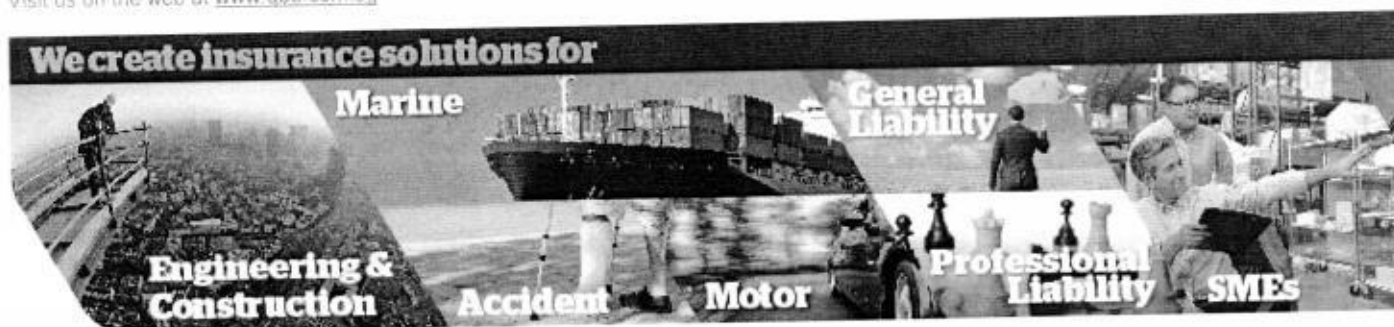
We refer to the above.

Please note that our offer for loss of use is \$50/- per day for private hire vehicles. Kindly adjust accordingly.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



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Sent: Saturday, 9 June, 2018 11:12 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Your ref :VC011300 *LKK REF:CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018]

Your ref : **VC011300**
Our ref : CC4/QBE18006113/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GZ 9427Z(OI) & PC 2570C(TP) ON 14/03/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **QUAN DE MOTOR TRADING**" at **\$3,707.45(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,048.95	\$ 3,100.00
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 600.00 (3days x \$200.00)
3. LTA/GIA search fee	\$ 7.45	\$ 7.45
Total	\$ 7,806.40	<u>\$ 3,707.45</u>

**03days recommendation for repair.

Note: Third party vehicle is a Private Hire Bus.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 10 April 2018 5:49 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Thursday, 5 April 2018 8:31 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3

Our Ref. VC011300

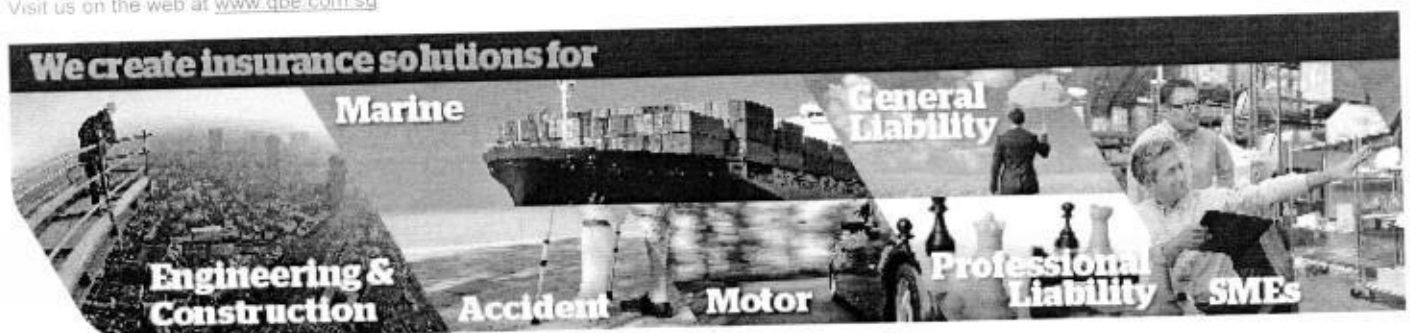
Hi

Attached OI's report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 4 April, 2018 6:15 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Pre-Repair Inspection - [VC011300] ***LKK REF:CC4/QBE18006113/Upb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PC 2570C at M/s Quan De Motor Trading.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 3 April 2018 11:40 AM

To: joyce.foo@qbe.com

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Pre-Repair Inspection - [VC011300]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 3 April 2018 10:33 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Pre-Repair Inspection - [VC011300]

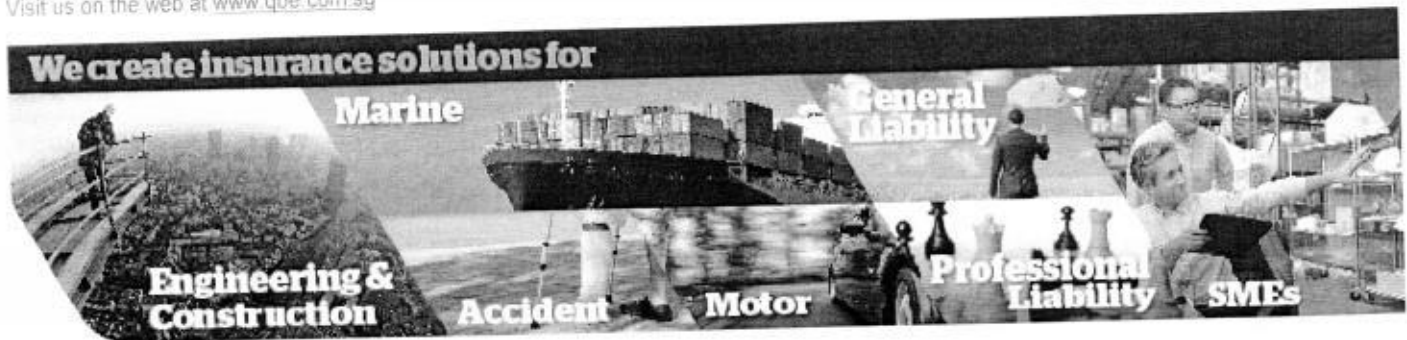
Our Ref. VC011300

Hi

Please assist to arrange for TP survey – Direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore



From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]
Sent: Tuesday, 3 April, 2018 9:29 AM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: Re: Pre-Repair Inspection - [VC011300]

Dear Joyce Foo,

We refer to the above.

Kindly arrange M/s. LKK Auto Consultants to survey vehicle PC2570C soonest possible.

Thank you.

Regards,
Quan De Motor Trading
Jennifer

Sent from Yahoo Mail for iPhone

On Tuesday, April 3, 2018, 9:12 AM, Joyce Foo <joyce.foo@qbe.com> wrote:

Our ref : VC0011300

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

We would like to have a direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: **+65 6477 1184**
Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]
Sent: Monday, 2 April, 2018 5:10 PM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: Pre-Repair Inspection

Hi All,

Accident on 14/03/2018 involving vehicles PC2570C & GZ9427Z along Paya Lebar Road

Kindly arrange pre-repair inspection for vehicle PC2570C soonest possible. Thank you.

Quan De Motor Trading

1 Kaki Bukit Avenue 6

#01-67 Autobay (417883)

Contact: Ms. Jennifer (Hp: 96709191)

Regards,

Quan De Motor Trading

Jennifer

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 9 July 2018 5:45 PM
To: 'quanv3@yahoo.com.sg'
Subject: RE: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Without Prejudice

Hi,

We refer to the above matter.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,100.00
2. Loss of Use (3days x \$150.00)	\$ 450.00
3. LTA/GIA search fee	\$ 7.45
Total	\$ 3,557.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 18 June 2018 12:36 PM
To: 'quanv3@yahoo.com.sg' <quanv3@yahoo.com.sg>
Subject: RE: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

Hsiao Tong (LKKAUTO)

From: Jennifer Pang <quanv3@yahoo.com.sg>
Sent: Tuesday, 10 July 2018 1:16 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: RE: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Dear Hsiao Tong,

We confirm acceptance of your offer settlement of \$3,557.45. Kindly send us the DV or thru email if possible.

Thank you.

Regards,
Quan De Motor Trading
Jennifer

On Monday, 9 July 2018, 5:45:03 PM GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to the above matter.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,100.00
2. Loss of Use (3days x \$150.00)	\$ 450.00
3. LTA/GIA search fee	\$ 7.45
Total	\$ 3,557.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 18 June 2018 12:36 PM

To: 'quanv3@yahoo.com.sg' <quanv3@yahoo.com.sg>

Subject: RE: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,100.00
2. Loss of Use (3days x \$50.00)	\$ 150.00
3. LTA/GIA search fee	\$ 7.45
Total	\$ 3,257.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 30 April 2018 11:37 AM

To: quanv3@yahoo.com.sg

Subject: Your ref: PC 2570C *Our Ref: CC4/QBE18006113/Upb3 [ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018]

Your ref: **PC 2570C**

WITHOUT PREJUDICE

Our Ref: CC4/QBE18006113/Upb3

Dear Sir/Madam,

ACCIDENT INVOLVING GZ 9427Z(QBE) & PC 2570C ON 14/03/2018

We refer to the above matter.

For COR, recommended amount at L/sum **\$3,100.00 with 03days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108


Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE18006113/Upb3n2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 01-08-2018	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GZ 9427Z	Veh. Inspected	PC 2570C
Policy No.	8-V0009325-MVA-R003	Coverage (\$)	0.00
Claim No.	VC011300	Excess (\$)	0.00
Assign From	JOYCE	Assign Date	03/04/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HIACE COMMUTER (A)	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KDH2230020051	Colour	WHITE
Odometer	207021	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195 R15	DUNLOP	6 mm
L/H Front Tyre	195 R15	DUNLOP	6 mm
R/H Rear Tyre	195 R15	DUNLOP	6 mm
L/H Rear Tyre	195 R15	DUNLOP	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	14/03/2018	Inspection Date	03/04/2018
Survey held at	QUAN DE MOTOR TRADING BLK 1 KAKI BUKIT AVENUE 6 #01-67 AUTOBAY SINGAPORE 417883		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 2570C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE HI-ROOF	DENTED / BENT	2,419.10	2,419.10
1	TAILGATE REAR LOGO	NECESSARY	68.10	68.10
1	TAILGATE COMMUTER STICKER	NECESSARY	48.50	48.50
1	TAILGATE 3.0 EMBLEM	NECESSARY	45.00	45.00
1	TAILGATE INNER LOCK	NOT NECESSARY	295.20	-
1	TAILGATE WEATHERSTRIP	NOT NECESSARY	387.20	-
1	REAR BUMPER	TO REPAIR SEE LABOUR	680.10	-
1	REAR END PANEL OUTER	TO REPAIR SEE LABOUR	566.10	-
1	REAR END PANEL INNER	TO REPAIR SEE LABOUR	929.30	-
	LESS 25% DISCOUNT		-1,359.65	-645.18
			4,078.95	1,935.52
SPECIAL NETT ITEMS				
1	REAR BUMPER TOP PROTECTOR (SN)	DEFORMED	420.00	420.00
1	REAR BUMPER LOWER SKIRTING (SN)	GRAZED	480.00	480.00
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	50.00	50.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	50.00	40.00
1	REAR 70KM/H STICKER (SN)	NECESSARY	20.00	10.00
			1,020.00	1,000.00
LABOUR				
	TO CHECK WIRING		50.00	20.00
	TO REMOVE & REINSTALL REAR WINDSCREEN		150.00	100.00
	TO TRANSFER TAILGATE MECHANISM		100.00	60.00
	TO SPRAY RUST PROOFING		100.00	30.00
	TO REMOVE & REFIX REAR EXHAUST	NOT NECESSARY	100.00	-
	LABOUR FOR PANEL BEATING, WELDING & RENEW PARTS INCLUSIVE OF THE REPAIR OF REAR END PANEL OUTER, REAR BUMPER AND REAR END PANEL INNER		700.00	400.00

Report Ref No. CC4/QBE18006113/Upb3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING .		750.00	400.00
			1,950.00	1,010.00
	GRAND TOTAL		7,048.95	3,945.52
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,100.00

Report Ref No. CC4/QBE18006113/Upb3n2

CHUA KANG SENG

Licensed Appraiser

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