

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 4 April 2018 6:15 PM  
**To:** joyce.foo@qbe.com  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Pre-Repair Inspection - [VC011300] \*\*\*LKK REF:CC4/QBE18006113/Upb3  
**Attachments:** TP GIA REPORT.PDF

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PC 2570C at M/s Quan De Motor Trading.

Enclosed for your perusal is:  
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 3 April 2018 11:40 AM  
**To:** joyce.foo@qbe.com  
**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Pre-Repair Inspection - [VC011300]

Dear Joyce,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]  
**Sent:** Tuesday, 3 April 2018 10:33 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Pre-Repair Inspection - [VC011300]

Our Ref. VC011300

Hi

Please assist to arrange for TP survey – Direct settlement.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]  
**Sent:** Tuesday, 3 April, 2018 9:29 AM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** Re: Pre-Repair Inspection - [VC011300]

Dear Joyce Foo,

We refer to tha above.

Kindly arrange M/s. LKK Auto Consultants to survey vehicle PC2570C soonest possible.

Thank you.

Regards,  
Quan De Motor Trading  
Jennifer

[Sent from Yahoo Mail for iPhone](#)

On Tuesday, April 3, 2018, 9:12 AM, Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)> wrote:

Our ref : VC0011300

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

We would like to have a direct settlement.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: [+65 6477 1184](tel:+6564771184)  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)

Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Jennifer Pang [<mailto:quanv3@yahoo.com.sg>]  
**Sent:** Monday, 2 April, 2018 5:10 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** Pre-Repair Inspection

Hi All,

Accident on 14/03/2018 involving vehicles PC2570C & GZ9427Z along Paya Lebar Road

Kindly arrange pre-repair inspection for vehicle PC2570C soonest possible. Thank you.

Quan De Motor Trading

1 Kaki Bukit Avenue 6

#01-67 Autobay (417883)

Contact: Ms. Jennifer (Hp: [96709191](tel:96709191))

Regards,

Quan De Motor Trading

Jennifer

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