

Shu Pei (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Thursday, 5 April 2018 8:30 AM
To: Shu Pei (LKKAuto)
Cc: Admin A; Bevan Lim (LKK Auto)
Subject: RE: Request for prs GBB3620G ***LKK REF:CC4/QBE18006112/Umb3
Attachments: XD2801L.pdf

Our Ref. VC011344

Hi

Attached OI report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 4 April, 2018 6:05 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: Request for prs GBB3620G ***LKK REF:CC4/QBE18006112/Umb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBB 3620G at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 3 April 2018 5:11 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request for prs GBB3620G

Dear Joyce,

Received with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 3 April, 2018 4:59 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: 'LKK Assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request for prs GBB3620G

Our Ref. VC011344

Hi Catherine

Attached Insured's report for your attention.

Please do direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore



From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 3 April, 2018 3:48 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: 'LKK Assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request for prs GBB3620G

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Tuesday, 3 April 2018 3:14 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: Request for prs GBB3620G

Policy No. V0000995

Hi

Please arrange a TP survey on WP basis as Insured has yet to report.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Tuesday, 3 April, 2018 2:54 PM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: RE: Request for prs GBB3620G

WITHOUT PREJUDICE

Dear Sirs/Madam

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, April 3, 2018 2:50 PM

To: Nancy Lam <nancy.lam@fastechauto.com.sg>

Subject: RE: Request for prs GBB3620G

Our Policy No. V0000995

WITHOUT PREJUDICE

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd

Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Currently we are not able to comment on liability as our Insured has not report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, 3 April, 2018 2:24 PM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: FW: Request for prs GBB3620G

Hi Sir

My client claiming your insured XD 2801L.

Please kindly arrange PRS for GBB 3620G.

Date of accident 03.04.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

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