

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 3 April 2018 5:11 PM  
**To:** 'Joyce Foo'  
**Cc:** assignments; Admin A  
**Subject:** RE: Request for prs GBB3620G

Dear Joyce,

Received with thanks.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [mailto:joyce.foo@qbe.com]  
**Sent:** Tuesday, 3 April, 2018 4:59 PM  
**To:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** 'LKK Assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Request for prs GBB3620G

Our Ref. VC011344

Hi Catherine

Attached Insured's report for your attention.

Please do direct settlement.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, 3 April, 2018 3:48 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Cc:** 'LKK Assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Request for prs GBB3620G

Dear Joyce,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]  
**Sent:** Tuesday, 3 April 2018 3:14 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Request for prs GBB3620G

Policy No. V0000995

Hi

Please arrange a TP survey on WP basis as Insured has yet to report.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

**Sent:** Tuesday, 3 April, 2018 2:54 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Subject:** RE: Request for prs GBB3620G

WITHOUT PREJUDICE

Dear Sirs/Madam

*Please arrange* LKK Auto Consultants Pte Ltd to survey the car.

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Tuesday, April 3, 2018 2:50 PM

**To:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>

**Subject:** RE: Request for prs GBB3620G

Our Policy No. V0000995

WITHOUT PREJUDICE

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services

KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Currently we are not able to comment on liability as our Insured has not report the accident.

Thank You & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Tuesday, 3 April, 2018 2:24 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** FW: Request for prs GBB3620G

*Hi Sir*

*My client claiming your insured XD 2801L.*

*Please kindly arrange PRS for GBB 3620G.*

*Date of accident 03.04.2018*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

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