

## Vivian Lau (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 20 April, 2018 12:58 PM  
**To:** Vivian Lau (LKKAUTO); Admin A; Thin Thin (LKKAUTO)  
**Cc:** Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GBB9034J (OI : SNM18D01720C02/4) and SHD6918Y (TP : LKK REF - CC3/CTI18006110/K1wb3) on 29.03.2018

LKK REF - CC3/CTI18006110/K1wb3  
CTI REF – **SNM18D01720C02/4 (GBB9034J)**

Dear Vivian

We refer to your email pertaining to the above matter.

Please proceed to negotiate the property damage claim at best possible terms.

Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Thursday, April 19, 2018 4:12 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBB9034J (OI : SNM18D01720C02/4) and SHD6918Y (TP : LKK REF - CC3/CTI18006110/K1wb3 ) on 29.03.2018

Dear Boon Sen

**Accident involving on 29/03/2018 involving vehicles GBB 9034J & SHD 6918Y**

We refer to the above matter

Enclosed is the TP video for your perusal.

Based on the circumstances of both parties and available information in hand. Base on TP video. OID collided on TP rear portion. BOLA 27 applies

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 3 April, 2018 6:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB9034J (OI : CTI - TBA) and SHD6918Y (TP : LKK REF - CC3/CTI18006110/K1wb3 ) on 29.03.2018

## **WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 6918Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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