

## Shu Pei (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 5 April 2018 9:02 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 17/18/18/VP05/020501 DOA: 31/3/18 Pre-repair Inspection for SJN 6627K. Your Insured Vehicle no : SJT 4388G. \*\*\*LKK REF:CC4/LPC18006107/Uwb3  
**Attachments:** 05042018085919.pdf

Dear Shu Pei,

Attached insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, 4 April, 2018 6:28 PM  
**To:** ERIC WOO JUN KIAT; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vivian Lau (LKKAuto)  
**Subject:** RE: Our Ref: 17/18/18/VP05/020501 DOA: 31/3/18 Pre-repair Inspection for SJN 6627K. Your Insured Vehicle no : SJT 4388G. \*\*\*LKK REF:CC4/LPC18006107/Uwb3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJN 6627K at M/s Precise Auto Service.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 2 April 2018 5:23 PM

**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 17/18/18/VP05/020501 DOA: 31/3/18 Pre-repair Inspection for SJN 6627K. Your Insured Vehicle no : SJT 4388G.

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Monday, 2 April, 2018 5:15 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [support@preciseauto.sg](mailto:support@preciseauto.sg)

**Subject:** FW: Our Ref: 17/18/18/VP05/020501 DOA: 31/3/18 Pre-repair Inspection for SJN 6627K. Your Insured Vehicle no : SJT 4388G.

Dear Catherine,

Kindly refer to email below and attachments.

Please proceed to appoint Marcus Chua conduct a survey of the vehicle SJN 6627K on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Precise Auto Service [<mailto:support@preciseauto.sg>]

**Sent:** Monday, 2 April, 2018 5:09 PM

**To:** ERIC WOO JUN KIAT

**Cc:** MT\_Claim\_SG

**Subject:** Re: Our Ref: 17/18/18/VP05/020501 DOA: 31/3/18 Pre-repair Inspection for SJN 6627K. Your Insured Vehicle no : SJT 4388G.

Dear Mr. Eric,

We refer to your email on dated 02-04-2018. Please be informed that we are select **Mr. Marcus Chua from LKK Auto** as our SJE.

Thank You

Best Regards  
Arine

On 2 April 2018 at 15:23, ERIC WOO JUN KIAT <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)> wrote:

Dear Arine,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Precise Auto Service [<mailto:support@preciseauto.sg>]  
**Sent:** Monday, 2 April, 2018 1:11 PM  
**To:** GERALD POH WEE BIN  
**Subject:** Pre-repair Inspection for SJN 6627K. Your Insured Vehicle no : SJT 4388G.

Dear Sir,

We refer to the above mentioned matter, herewith enclosed a 2 days notice for your attention.

Please arrange to do pre-repair inspection for SJN 6627K in our workshop ASAP.

Thank You!

Best Regards

Arine

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**T :** 6745 7367 | **F :** 6841 3390

**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W:** [www.preciseauto.sg](http://www.preciseauto.sg)

**A :** 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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