



Auto  
• Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 April 2018

**Royal Sense Pte Ltd**

65 Ubi Rd 1

#01-70

Singapore 408729

Dear Sir/ Mdm

**OUR REF : CC4/ASM18006104/Kwb3**

**YOUR REF : GQ 3002C**

**ACCIDENT INVOLVING GQ 3002C & SLN 5649E ALONG PUNGGOL RD & SENGKANG EAST WAY ON 29/03/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Esteem Performance acting on behalf of the owner of SLN 5649E against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



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To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Vivian Lau', written over a faint, larger version of the signature.

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com)

c.c. *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GQ 3002C (Insd veh)	Model: <b>TOYOTA PRIUS HYBRID - 1.8</b>
	SLN 5649E (TP veh)	
Date of Accident/ Time:	29 /03/2018	

Repair Estimate	: \$	<b>6,078.55</b>	
Final Repair Cost	: \$	6,663.18	
Loss of Use	: \$	400.00	05 days at \$ 80.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
Final Settlement Sum	: \$	5,970.83	

Payee Name : Esteem Performance Pte Ltd

Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_  
 BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

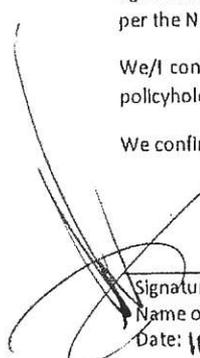
**NOTE:**

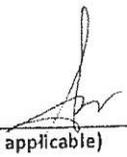
- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

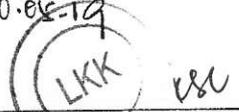
Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative:    
 Name of Representative: **Carmen Lim**  
 Date: **10.05.19**

Signature of Witness / Workshop stamp (if applicable)   
 Name of Witness: **Serence Chee**  
 Date: **10.05.19**

Signature of AXA's surveyor/representative:   
 Name of AXA's surveyor /Representative: **LKK**  
 Date:



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536;  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemper.com.sg  
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Claim No: CER1300996  
Final No: CIV1301267  
Date: 15 Aug 2018  
Policy No: A29069766MKF  
Veh Reg No: SLN5649E  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FU903557891  
Engine No:  
Reg. Date:

ATTN: Motor Claim Department

Your Ref No: GQ3002C  
Claim Type: Third Party  
Accident Date: 29/03/2018  
TP Veh Reg No: GQ3002C

### Tax Invoice to Vehicle No :SLN5649E

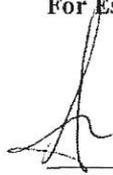
Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1PCS	5,199.23	5,199.23
		5,199.23	5,199.23
		Total	S\$ 5,199.23
		Add GST @ 7%	363.95
		Total Amount Payable	S\$ 5,563.18

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND FIVE HUNDRED SIXTY THREE AND CENTS EIGHTEEN ONLY

The above vehicle was surveyed by KENNETH on 04/03/2018

For Esteem Performance Pte Ltd

E. & O. E.

  
AUTHORISED SIGNATURE  



**Land Transport Authority**

Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 03 Apr 2018 / 09:55:16

Receipt Date/Time : 03 Apr 2018 / 09:55:16

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180403-000444

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GQ3002C As at 29 Mar 2018/23:15:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - GQ3002C Enquiry Fee 20180403095331461551	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180403095427659	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.