

RE: Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G - CAS201804022630312 CC4/ASM18006101/Umb3

Mars Ler <mars.ler@ccfulco.com.sg>

♠ \$ Reply all | ✓

Wed 18/4/2018 6:20 PM

To: Bevan Lim (LKK Auto)

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg> \&

Inbox

Flag for follow up. Completed on Thursday, 19 April, 2018.

You forwarded this message on 9/10/2018 12:28 PM

Dear Bevan,

Ok noted Direct Settlement on this case.

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Tuesday, 17 April, 2018 3:56 PM

To: Mars Ler **Cc:** Chris Bulaclac

Subject: RE: Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312 CC4/ASM18006101/Umb3

Your ref: CAS201804022630312 Without Prejudice

Our Ref: CC4/ASM18006101/Umb3

Dear Sirs,

ACCIDENT INVOLVING SJY3927G (AXA) & SLR6186X ON 30/03/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.



And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>BevanLim@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Tuesday, 17 April 2018 2:48 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com> **Cc:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: RE: Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312

Dear Beven,

Refer to below mention email.

- 1. Your witness is an independent witness.
 - -YES, WITNESS TOTALLY NOT RELATIONSHIP WITH SLR6186X 's DRIVER.
- 2. Where was your witness at when the accident happen.
 - -INSIDE THE VEHICLE (BESIDE LANE OF THE SLR6186X)
- 3. Is your witness willing to do the SD if required.
 - -YES, WILLING TO DO SD IF REQUIRED.
- 4. If this case go up to court will your witness agree to attend.
 - -YES, WITNESS AGREE TO ATTEND.

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Monday, 16 April, 2018 5:53 PM

To: Mars Ler Cc: Chris Bulaclac

Subject: RE: Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312

Without Prejudice

Dear Mars,

We refer to our tele-conversation earlier.

Kindly confirm the following details:

- 1. Your witness is an independent witness.
- 2. Where was your witness at when the accident happen.
- 3. Is your witness willing to do the SD if required.
- 4. If this case go up to court will your witness agree to attend.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Monday, 16 April 2018 1:18 PM

To: Bevan Lim (LKK Auto) < bevanlim@lkkauto.com> Cc: Chris Bulaclac < ccfulco.com.sg>

Subject: RE: Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312

Dear Bevan,

Any update for this case? Please advise liability if we can do Direct Settlement.

Thank You,

Best regards

Cycle & Carriage Fulco Motor Dealer Pte Ltd 330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566

From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Monday, 9 April, 2018 3:06 PM

To: Mars Ler Cc: Chris Bulaclac

Subject: RE: Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312

Without Prejudice

Dear Mars Ler,

We refer to your email below.

Please be inform that we are pending for our principal instruction on direct settlement.

Kindly hold, we will revert back direct settlement soonest.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

----Original Message-----

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Monday, 9 April 2018 2:59 PM

To: Bevan Lim (LKK Auto) < bevanlim@lkkauto.com> Cc: Chris Bulaclac < ccfulco.com.sg>

Subject: RE: Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312

Hi Bevan,

May I check any update on this case? Please advise if we can do Direct Settlement.

Thank You,

Best regards

Mars Ler

Reply all | ✓ m Delete Junk | ✓

330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566

----Original Message-----

From: Mars Ler

Sent: Friday, 6 April, 2018 2:28 PM To: 'bevanlim@lkkauto.com'

Cc: Chris Bulaclac

Subject: Re:Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312

Hi Bevan,

As per attach for your reference, please advise liability if we can do Direct Settlement on this case.

Thank You,

Best regards

Mars Ler **B & P Service Advisor** Cycle & Carriage Fulco Motor Dealer Pte Ltd 330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566

----Original Message-----

From: No Reply [mailto:no.reply@axa.com.sg]

Sent: Monday, 2 April, 2018 6:46 PM

To: Mars Ler

Subject: Re:Accident On 30/03/2018 Involving Our Insured SLR6186X And Your Insured SJY3927G -

CAS201804022630312

Thank you for your email.

We will look into your enquiry and get back to you within 3-5 working days. We seek your understanding and patience should we take slightly longer to respond because of unusually high email volume.

Our operating hours are between 9.00am to 5.30pm Mondays-Fridays, excluding Public Holidays.

Some points to note:

- Enquiries on Health policies, please contact our colleagues at customer.care.health@axa.com.sg
- To report a motor accident, please do so at any of our AXA Premium Workshops within 24 hours from the time of accident. You may refer to this link for our list of Premium Workshops.
- To all workshops/ third party lawyers, please email your survey request with supporting documents to motor.survey@axa.com.sg for direct assistance.

Best Regards, Claims Service Team **AXA Insurance Pte Ltd**

ref: 00Db0Ky1f. 5006F1gBllb:ref

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