

A.S.S. REC. BY:

REF: CS/MSG18006096/ Uvd3dz Special Instruction:

Surveyor: Marcus ASSIGNMENT (Office)

From (Person): Ongchin Kiat of MSIG Date/Time: 3/4/18 @ 3:30pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

IP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKU 3258M Insured: \_\_\_\_\_

at Workshop m/s: Kah Motor Tel: 68465673

of 15 Ubi Rd #

Policy No: 71544206QMY Claim No: 553505

Sum Insured: \_\_\_\_\_ Excess: \$500.00

Make of Veh: \_\_\_\_\_ D.O.A. 26/3/2018

(Client's Record) CA  REV / REP. / REV 24 HRS 'wp' 04/04/18 @ 9:30am

Date/Time: 4:00pm @ 3/4/18 Person Contacted: Ary H.O.D. Endorsement: \_\_\_\_\_

Vehicle-IN/ OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SKU 3258M-X</u>
<u>4/4/18</u>	<u>Revert by merimen</u>
<u>4/4/18</u>	<u>Rate approved from chen How by merimen</u>
<u>4/4/18</u>	<u>Informed Ary c/A ex \$500 by email</u>

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD /  TP /  WS /  TP RES /  OD RES /  EVA /  INV /  MV

To Inspect Vehicle No: SKU 3258

at Workshop m/s Kah nuto

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 500

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: \$73

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA /  REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKU 3258 Regn: 7, 15

Type:  M Car /  M.Cycle /  Bus /  Van /  Lorry /  Taxi /  Prime Mover /

Truck / Trailer or CA

Make: Honda HR-V c.c. 1497

Colour: Grey A/C:  Insured /  Std /  NI /  NA

Sp. Reading: 14777 T/Radio:  Insured /  Std /  NI /  NA

Eng/No: \_\_\_\_\_ C/No: MRHRU1810FP000024

Gen. Cond:  Good /  Fair /  Poor /  Burnt

Steering:  In order /  Jammed /  Leaked /  Burnt or

Brake:  In order /  Jammed /  Leaked /  Burnt or

Modi:  Nil /  S/Brim /  STD A/Rim or

Tyre Size: F: 215 / 60R16

R: \_\_\_\_\_

BS /  DUN /  EXNOVA /  GY /  FS /  LIZA /  MIC /  OHTSU /  PIR /  SUMI /  TOYO /  YOKO or

Front R/Bal. 6 mm Rear R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 26/3/18 D.O.I. 4/4/18

Survey held at \_\_\_\_\_

Des. of Damages:  Frt /  Rear /  O/S /  N/S /  U/C /  Rooftop or

LR O/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

by 9h.

10/4/18 confirmed final by \$3494.84 with Any. (Red 2732.24, H410)

RECEIVED 09 APR 2018

Date/Time, File Pass to?

: Prel. Report  
 : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

1) \_\_\_\_\_  
Date/Time, File Return to?

2) 10/4-typist

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech. Invs (\$ \_\_\_\_\_)  
 : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_  
Transportation: \_\_\_\_\_  
Photos: \_\_\_\_\_  
Others: \_\_\_\_\_  
TOTAL: \_\_\_\_\_

200
10
210

Report Format: Merimen  
Lump Sum / I.B.I. (\$) 3494.84



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18006096/Uvd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 03-04-2018	
		Code : MSG	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SKU 3258M
Policy No.	71544206QMY	Coverage (\$)	0.00
Claim No.	553505	Excess (\$)	500.00
Assign From	MERIMEN (ONG CHIN KIAT)	Assign Date	03/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	26/03/2018	Inspection Date	04/04/2018
Survey held at	KAH MOTOR CO SDN BERHAD 15 UBI ROAD 4 SINGAPORE 408610		
5a. Remarks			
A)THE MARKET VALUE IS S\$------(EST. AVERAGE)			
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Mar 2018		03 Apr 2018 15:30 <input type="button" value="Assign"/>				<b>New Assignment</b> <input type="button" value="Cancel Case"/>

Main	Reference	Claim Details	Documents	<input type="button" value="Show All"/>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	MYLENE PHUA SWEE MAY, ID: S7612884G, Tel: +6594240545, Email: PEPPANOOK@YAHOO.COM								
Vehicle Reg. No.:	SKU3258M	Date of Loss:	26/03/2018 09:00 - :59						
Claim Type:	OD / 553505	Policy/Cover Note No.:	71544206QMY (Comprehensive) Coverage: 20/07/2017 - 19/07/2018						
		Excess:	S\$500.00						
Repairer:	Kah Motor Co Sdn Bhd (Ubi) 15 Ubi Road 4, 408610 Ubi - Tel: 68465671								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Ong Chin Kiat - 6594 2558]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 04/04/2018]								
Driver/Custodian:	MYLENE PHUA SWEE MAY (41 / Female), NRIC: S7612884G, Tel: +6594240545								
Adj Asg. Remarks:	Please revert. tks. appt: 04/04/2018 @ 9.30am								
<b>ASSOCIATED MAIL RECEIVED</b>				<input type="button" value="View All"/> <input type="button" value="Compose Case Mail"/>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>				<input type="button" value="View All"/> <input type="button" value="Search Tasks"/> <input type="button" value="Create New Task"/> <input type="button" value="Complete"/>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Winnie Chua <pingping\_chua@sg.msig-asia.com>  
**Sent:** Tuesday, 3 April 2018 3:42 PM  
**To:** ASSIGNMENTS@LKKAUTO.COM  
**Subject:** FW: O/D-MSIG: SKU3258M, DOA:26/03/2018 appt: Wednesday 04/04/2018 @ 09.30am our ref: M553505  
**Attachments:** 0398\_001.pdf  
**Importance:** High

Dear Sir,

Please arrange survey.

Thank you

Best Regards

**Winnie Chua**  
Admin Officer, Claims Services (Motor)  
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)   

A Member of **MS&AD** INSURANCE GROUP

**From:** Ary Chua [<mailto:arychua@honda.com.sg>]  
**Sent:** 02 April 2018 15:36  
**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>  
**Subject:** O/D-MSIG: SKU3258M, DOA:26/03/2018@09.15AM

Hi MSIG OIC,  
Kindly Authorised & Arrange for Car Survey on Wednesday [04/04/2018@09.30am](mailto:04/04/2018@09.30am) and proceed for repair

Thank you  
Best Regards,  
Ary Chua Wai Ngee  
Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610  
E-mail: [arychua@honda.com.sg](mailto:arychua@honda.com.sg) Fax: 67480770 DID:68465673 H/P:81006306



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recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

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**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 4 April 2018 2:04 PM  
**To:** 'Ary Chua'; SUR  
**Subject:** SKU 3258M-DOA: 26/3/2018 (MSIG OD)

Dear Ary,

As instructed by our client MSIG , please proceed to repair the insured vehicle **SKU 3258M (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

\***SKU3258M (553505)**  
OD  
Mar 26 2018 9:00AM  
[MYLENE PHUA SWEE MAY]  
Kah Motor Co Sdn Bhd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 04/04/2018 13:32 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3494.84) - SKU3258M - Claim Handler: Ong Chin Kiat

Approved:3494.84.

### DOCUMENTS SUMMARY

There are no documents.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

<b>To:</b> MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	<b>From:</b> LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
<b>Attn:</b> Ong Chin Kiat	
<b>Date:</b> 04 Apr 2018	

### Preliminary Advice

Vehicle No	: SKU3258M	Accident Date	: 26/03/2018
Make	: HONDA HR-V	Policy No.	: 71544206QMY
Assignment Date	: 03/04/2018	Excess	: S\$500.00
Date of Inspection	: 04/04/2018	Est. Duration of Repair	: 4.00
Inspection At	: KAH MOTOR CO SDN BHD (UBI) 15 UBI ROAD 4 SINGAPORE 408610		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,227.08
Revised Amount	:S\$	3,494.84
Check Items (Estimated)	:S\$	0.00
<b>Total</b>	<b>:S\$</b>	<b>3,494.84</b>

Lump Sum Repair :S\$

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	73,000.00
COE / PARF Rebate	:S\$	58,085.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,915.00

### Remarks

The vehicle is economical for repair.

The above survey was conducted on a 'without prejudice' basis.

**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2884G
<b>Vehicle Details</b>	
Vehicle No.:	SKU3258M
Vehicle to be Exported:	No
Intended De-registration Date:	04 Apr 2018
Vehicle Make:	HONDA
Vehicle Model:	HRV 1.5 DX CVT
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	L15Z71000240
Chassis No.:	MRHRU1810FP000024
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$20,277.00
Original Registration Date:	20 Jul 2015
First Registration Date:	20 Jul 2015
Transfer Count:	0
Actual ARF Paid:	\$20,388.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes <i>10194</i>
PARF Eligibility Expiry Date:	19 Jul 2025
PARF Rebate Amount:	\$15,291.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	19 Jul 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$58,700.00
COE Rebate Amount:	\$42,794.00
<b>Total Rebate Amount:</b>	<b>\$58,085.00</b>

The information contained herein is correct as at 04 Apr 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/03/2018 20:11
Date Of Accident	26/03/2018 09:15
Exact Location Of Accident	BLK 6 MARINE TERRACE #05-214 S440006
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKU3258M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MYLENE PHUA SWEE MAY
NRIC No	S7612884G
Email Address	PEPPANOOK@YAHOO.COM
Mobile Phone No	(LOCAL) +65-94240545
Alternative Phone No	OFFICE-94240545

### Vehicle Particulars

Manufacturer	HONDA
Model	HR-V-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	VEHICLE IS PARKING
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
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### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	71544206 QMY
Cover Note Number	

### Driver

Name of Driver	MYLENE PHUA SWEE MAY
NRIC No	S7612884G
Date Of Birth	29/04/1976
Occupation	INDOOR
Date Of Driving Pass	27/10/2003
Driving Experience	14 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94240545
Fax Number	
Contact Number	OFFICE-94240545
E-Mail Address	PEPPANOOK@YAHOO.COM

Sketch Plan Pg. 1

Vehicle No SKU3258M

SKETCH PLAN

Annex D

IMPORTANT NOTICE

*HIT & RUN while vehicle parked in parking lot, see police report attached*

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**B. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

*[Signature]*

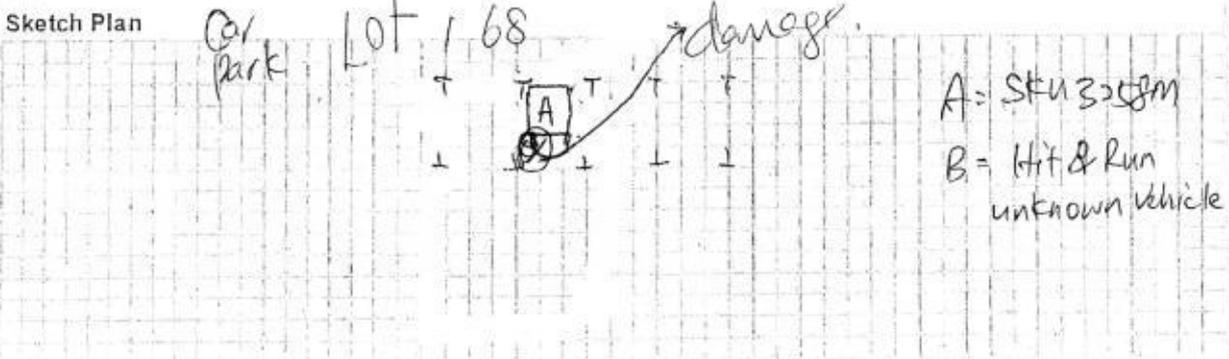
19:19pm  
26 MAR 2018  
*ARY CHUA*

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



A = SKU3258M  
B = Hit & Run unknown vehicle

*BUC 6 Marine Terrace*

Please continue in Annex E



**SINGAPORE  
POLICE FORCE**



T/20180326/2019

1 of 3

Report No. T/20180326/2019

Police Station Of Origin:  
Marine Parade N.P.C  
300 Marine Parade Road SINGAPORE  
449296  
Tel No: 1800-4428999

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 26/03/2018 10:28	Vide Report No.:	Station Diary No.: 17
--	------------------	--------------------------

Informant's Particulars			
Name of Informant: MYLENE PHUA SWEE MAY		Address: APT BLK 6 MARINE TERRACE #05-214 SINGAPORE 440006	
ID Type / ID No.: NRIC NO / S7612884G		Contact No.: Home/Office:                      Mobile: 94240545	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Female	Age: 41	Date of Birth: 29/04/1976	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: Housewife		Driving Licence Information: Class: 3                      Date of Expiry:	

General Information of the Accident				
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 26/03/2018 09:15	Type of Location: Carpark
Location: Along Road 1 MARINE TERRACE Blk 6 Marine Terrace Carpark, Carpark lot 168.				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKU3258M	Car				Slightly Damaged	0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



SINGAPORE  
POLICE FORCE



T/20180326/2019

3 of 3

Report No. T/20180326/2019

Police Station Of Origin:  
Marine Parade N.P.C  
300 Marine Parade Road SINGAPORE  
449296  
Tel No: 1800-4428999

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: G / Sgt 2 JEREMY GOH ZEN KIAT	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 26/03/2018 10:28
Officer In Charge Of Case: TP / HRT / SSI GOH GEOK LYE Contact No.: 65476148	Classification Of Case:
Authentication Stamp NP:58	





# QUOTATION

**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

Service and Body Repair  
Tel: +65 6841 3838 Website: www.honda.com.sg  
For 24-hours Roadside Assistance, Call 98203838

**Customer** : MSIG INSURANCE (SINGAPORE) PTE  
16 RAFFLES QUAY  
HONG LEONG BUILDING  
SINGAPORE 048581  
**Registration No** : SKU3258M  
**Chassis No** : MRHRU1810FP000024  
**Model** : HRV DX-SIN CVT YM 2015  
**Owner's Name** : MYLENE PHUA SWEE MAY  
**Ins Policy No.** : EXTERNAL LABOUR SALE  
**Date of Accident** : 26/4/2018

**Document No.** : SQT18001358 **Page** 2  
**Date** : 2. Apr 2018  
**Customer No.** : WM003  
**Svc Advisor** : ARY CHUA WAI NGENE  
**Engine No** : L15Z71000240  
**Date | Time** : 2. Apr 2018 1:07:19 PM  
**Surveyor Name** :  
**Survey Date** : DID : +65 6846 5673  
HP : +65 8100 6306  
**Authorisation Date** : Email : arychua@honda.com.sg

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
Survey By	<u>Mercus Loh</u>						
Date & Time	<u>4/4/18</u>						
Excess	<u>8500</u>						
Status	<u>not submit</u>						
Signature	<u>take photo before repair, 4 day.</u>						
					<b>Total Amount</b>	6,227.08	435.89
					<b>Total (Inclusive of GST)</b>		<b>6,662.97</b>

*for o/s.*  
*Fax 62564315*  
*5/4/18*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To stop any damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:



# SERVICE PRE-INVOICE

**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022  
255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

<b>Customer:</b>	WM003 / MSIG INSURANCE	<b>Document No:</b>	SVO18018849
<b>Chassis No:</b>	MRHRU1810FP000024	<b>Printed By:</b>	ARYCHUA
<b>License No:</b>	SKU3258M	<b>Order Date:</b>	2. April 2018
<b>Mileage:</b>	14777	<b>Order Time:</b>	3:37:41 PM
<b>Engine No:</b>	L15Z71000240	<b>Service Advisor:</b>	ARY CHUA WAI NGEN

ITEM	DESCRIPTION	QTY	UNIT PRICE	DISC %	AMOUNT	7% GST Amount	incld GST
	OWN DAMAGE CLAIMS-J/NO: 70235 POLICY/CLAIMS NO: 71544206 QMY OWNER: MYLENE PHUA SWEE MAY ACC DATE: 26-03-2018@09.15am SURVEYED BY: MARCUS CHUA(LKKAUTO) AUTHORIZED ON: 04/04/2018@14.14PM REF NO:						
54206	EXTERNAL LABOUR SALES - INS. EXCESS -\$500	-1	500.00		-500.00	-35.00	-535.00
			<b>SUM EXCESS:</b>		<b>-500.00</b>	<b>-35.00</b>	<b>-535.00</b>
71101-T7J-H00ZZ	FACEFR.BUMPER	1	466.20	35	303.03	21.21	324.24
71140-T7A-000	BEAMR.FR.BUMPER UPPER	1	23.90	35	15.53	1.09	16.62
91505-TM8-003	CLIPBUMPER	14	2.00	35	18.20	1.27	19.47
71193-T7A-000	SPACERR.FR.BUMPER SIDE	1	10.40	35	6.76	0.47	7.23
33100-T7S-T51	HEADLIGHT ASSY,R.	1	348.20	35	226.33	15.84	242.17
60210-T8N-T11ZZ	PANEL COMPR.FR.FENDER	1	358.30	35	232.89	16.30	249.19
60100-T8N-T00ZZ	HOOD COMPENGINE	1	634.00	35	412.10	28.85	440.95
			<b>SUM PARTS:</b>		<b>1,214.84</b>	<b>85.03</b>	<b>1,299.87</b>
BOSUN	0672	1	10.00		10.00	0.70	10.70
	SUNDRIES						
BML01I	EXT-YJ INSPECT FR LIGHTING MECHANISMS & FOCUS	1	80.00		80.00	5.60	85.60
	HEADLIGHTS.(N)						
BKBH12S	EXT-YJ STRAIGHTEN ALIGN FR R BULKHEAD WHEELHOUSE & RENEW DAMAGE PARTS.	1	840.00		840.00	58.80	898.80
BP05R	EXT-YBH SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P)	1	1,350.00		1,350.00	94.50	1,444.50
			<b>SUM LABOUR:</b>		<b>2,280.00</b>	<b>159.60</b>	<b>2,439.60</b>
			<b>TOTAL SGD</b>		<b>2,994.84</b>	<b>209.63</b>	<b>3,204.47</b>

**Total Payable (SGD) 3,204.47**

GST Amount is calculated from individual line(s)

**Veron Chen (LKKAuto)**

---

**From:** Ary Chua <arychua@honda.com.sg>  
**Sent:** Monday, 9 April 2018 5:37 PM  
**To:** Marcus Chua (LKKAuto); SUR  
**Subject:** Finalise OD-MSIG: SKU3258M, DOA: 26/03/2018@09.15AM  
**Attachments:** 0597\_001.pdf

Hi Marcus Chua,  
Kindly Finalise OD-MSIG: SKU3258M, DOA: 26/03/2018@09.15AM

<b>Final Repair Costs (include GST)</b>	<b>\$2,994.84 + (\$209.63) = \$3,204.47</b>
<b>Repair Period* (Working Day)</b>	<b>04</b>

**\*NOTES: The Repair Not Includes Public Holiday & Sunday.**

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

Thank you.  
Best Regards,  
Ary Chua Wai Ngee  
Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610  
E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306



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**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Mar 2018		03 Apr 2018 15:30 <a href="#">Edit Adj Rpt</a>	<b>S\$3,494.84</b> <a href="#">Edit Estimates</a>	<b>S\$3,494.84</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>MYLENE PHUA SWEE MAY</b> , ID: S7612884G, Tel: +6594240545, Email: PEPPANOOK@YAHOO.COM								
Vehicle Reg. No.:	<b>SKU3258M</b>	Date of Loss:	26/03/2018 09:00 - :59 [32 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 553505</b>	Policy/Cover Note No.:	71544206QMY (Comprehensive) Coverage: 20/07/2017 - 19/07/2018						
		Excess:	S\$500.00						
Repairer:	<b>Kah Motor Co Sdn Bhd (Ubi)</b> 15 Ubi Road 4, 408610 Ubi - Tel: 68465671								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Ong Chin Kiat</b> - 6594 2558]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 03/05/2018]</b>								
Driver/Custodian:	MYLENE PHUA SWEE MAY (41 / Female), NRIC: S7612884G, Tel: +6594240545								
Adj Asg. Remarks:	Please revert. tks. appt: 04/04/2018 @ 9.30am								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>MSIG_SG (04/04/2018): <b>Alert - Adj Mandate Approved (S\$3494.84) - SKU3258M - Claim Handler: Ong Chin Ki...</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a>	<a href="#">Search Tasks</a>					
			<a href="#">Create New Task</a>	<a href="#">Complete</a>					
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SKU3258M (553505)  
OD  
Mar 26 2018 9:00AM  
[MYLENE PHUA SWEE MAY]  
Kah Motor Co Sdn Bhd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
<b>Assessment Reports</b>									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kah Motor Co Sdn Bhd (Ubi)		Thumbnail	Print					
1	26/03/18 20:18	<b>Accident Statement</b>		Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	04/04/18 11:28	<b>Adjuster Immediate Advice</b>		Load HTM						
<b>Photos/Images</b>									3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kah Motor Co Sdn Bhd (Ubi)		Thumbnail	Print					
1	26/03/18 20:17	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
2	26/03/18 20:17	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
3	26/03/18 20:17	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
4	26/03/18 20:17	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
5	26/03/18 20:17	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
2	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
3	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
4	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
5	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
6	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
7	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
8	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
9	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
10	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
11	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
12	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
13	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
14	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
15	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
16	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
17	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
18	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
19	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
20	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
21	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
22	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
23	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
24	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
25	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					
26	04/04/18 18:42	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>					

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kah Motor Co Sdn Bhd (Ubi)	Thumbnail	Print
27	04/04/18 18:42	General View	Load JPG	<input checked="" type="checkbox"/>
28	04/04/18 18:42	General View	Load JPG	<input checked="" type="checkbox"/>
29	04/04/18 18:42	General View	Load JPG	<input checked="" type="checkbox"/>
30	04/04/18 18:42	General View	Load JPG	<input checked="" type="checkbox"/>
31	04/04/18 18:42	General View	Load JPG	<input checked="" type="checkbox"/>
32	04/04/18 18:42	General View	Load JPG	<input checked="" type="checkbox"/>
33	04/04/18 18:42	General View	Load JPG	<input checked="" type="checkbox"/>
34	04/04/18 18:43	General View	Load JPG	<input checked="" type="checkbox"/>
35	04/04/18 18:43	General View	Load JPG	<input checked="" type="checkbox"/>
36	04/04/18 18:43	General View	Load JPG	<input checked="" type="checkbox"/>
37	04/04/18 18:43	General View	Load JPG	<input checked="" type="checkbox"/>
38	09/04/18 08:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
39	09/04/18 08:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
40	09/04/18 08:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
41	09/04/18 08:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
42	09/04/18 08:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
43	09/04/18 08:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/03/18 08:50	POLICY	Load PDF	
2	03/04/18 15:04	email to survey	Load PDF	
3	03/04/18 15:06	od estimates, ic dl & ci, gia	Load PDF	

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/04/18 11:28	MARK ESTIMATE	Load PDF	

### Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kah Motor Co Sdn Bhd (Ubi)	Thumbnail	Print
1	26/03/18 20:18	Accident Statement	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kah Motor Co Sdn Bhd (Ubi)	Thumbnail	Print
1	26/03/18 20:17	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	26/03/18 20:17	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	26/03/18 20:17	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	26/03/18 20:17	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	26/03/18 20:17	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kah Motor Co Sdn Bhd (Ubi)	Thumbnail	Print
1	26/03/18 20:17	Sketch Plan	Load TIF	

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
There are no document checklists configured.	

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer  
Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

**Our File No:** CS/MSG18006096/UVD3E2

**Date:** 10/04/2018

#### REFERENCE

Insured/Claimant:	MYLENE PHUA SWEE MAY	Policy No:	71544206QMY	
Date of Loss:	26/03/2018	Nature of Claim:	OD	Claim No: 553505

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKU3258M	Engine No:	L15271000240
Make & Model:	HONDA HR-V, 1.5 (A)	Chassis No:	MRHRU1810FP000024
Reg. Date:	20/07/2015 (Man. Year: 2015)	Odometer:	14777 km
Colour:	Grey		
Engine Capacity:	1497 cc		
Market Value/New Car Price:	S\$73,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,477.08	1,224.84	252.24	17.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,750.00	2,270.00	2,480.00	52.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,227.08</b>	<b>3,494.84</b>	<b>2,732.24</b>	<b>43.88</b>
<b>- Excess (S\$)</b>	500.00	500.00	0.00	0.00
<b>(S\$)</b>	5,727.08	2,994.84	2,732.24	47.71
<b>+ GST 7.00/7.00% (S\$)</b>	400.90	209.64	191.26	47.71
<b>Nett Amount (S\$)</b>	<b>6,127.98</b>	<b>3,204.48</b>	<b>2,923.50</b>	<b>47.71</b>

#### INSPECTION

Date of Assignment:	03/04/2018		
Date Inspected:	04/04/2018	Inspected At:	Kah Motor Co Sdn Bhd (Ubi) 15 Ubi Road 4 Singapore 408610
Estimated Period of Repair:	4.0 days		

**Adjuster:** MARCUS CHUA

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 10 Apr 2018)
<b>Parts:</b> M1-SUV	HONDA HR-V 1.5 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SKU3258M)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FACEFR.BUMPER	Distorted	303.03 FS	*303.03 FS
2	1		*BEAMR.FR.BUMPER UPPER	Cracked	15.53 FS	*15.53 FS
3	1		*BEAM COMPFR.BUMPER	Not Necessary	162.24 FS	*- FS
4	14		*CLIPBUMPER	Necessary	18.20 FS	*18.20 FS
5	1		*SPACERR.FR.BUMPER SIDE	Cracked	6.76 FS	*6.76 FS
6	1		*HEADLIGHT ASSY, R	Broken	226.33 FS	*226.33 FS
7	1		*PANEL COMPR.FR.FENDER	Buckled / Cracked	232.89 FS	*232.89 FS
8	1		*HOOD COMPENGINE	Dented / Buckled	412.10 FS	*412.10 FS
9	1		*SUNDRIES	Necessary	100.00 FS	*10.00 FS
<b>Total Parts (S\$)</b>					<b>1,477.08</b>	<b>1,224.84</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	INSPECT FR LIGHTING MECHANISMS & FOCUS	New	100.00	80.00
2	REMOVE & INSTALL RADIATOR WITH FITTINGS	New	250.00	0.00
3	REMOVE & INSTALL A/C CONDENSER WITH FITTINGS	New	350.00	0.00
4	STRAIGHTEN ALIGN FR R BULKHEAD WHEELHOUSE &	New	1,800.00	840.00
5	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (5P)	New	2,250.00	1,350.00
<b>Gross Labour Cost (S\$)</b>			<b>4,750.00</b>	<b>2,270.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >