

## Joy Irene (LKKAuto)

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**From:** LOH Cynthia <cynthia.loh@axa.com.sg>  
**Sent:** Wednesday, 11 July 2018 1:58 PM  
**To:** Joy Irene (LKKAuto)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: Service ID 7801 / S8M00CL4 / SHB 8838S / SGW 4107X / 31.03.2018 (H2R)

Dear Irene,

Mandate approved.

Thanks & Regards,

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Cynthia Loh | Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 8804741



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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Wednesday, July 11, 2018 11:51 AM  
**To:** LOH Cynthia <cynthia.loh@axa.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: Service ID 7801 / S8M00CL4 / SHB 8838S / SGW 4107X / 31.03.2018 (H2R)  
**Importance:** High

Dear Ms. Cynthia

We refer to our mandate request on 16/05/2018.

TP M/s Premier Automotive Services Pte Ltd is chasing for an offer settlement.

Kindly advise quantum mandate in SMART.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Wednesday, 13 June 2018 11:20 AM  
**To:** LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Service ID 7801 / S8M00CL4 / SHB 8838S / SGW 4107X / 31.03.2018 (H2R)

Dear Ms. Cynthia,

We sought approval on quantum in SMART on 16/05/2018.

Breakdown as follows:

1.) COR + GST	\$ 1,070.00
2.) LOR	\$ <u>448.45</u> (89.69 x 5 days)
3.) TOTAL	\$ 1,520.45

TP is chasing for DS offer. Kindly advise mandate please.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 25 May 2018 3:52 PM  
**To:** LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>  
**Subject:** RE: REQUEST FOR QUANTUM APPROVAL IN SMART

Dear Ms. Cynthia,

- 1) 37801 --- S8M00B1U
- 2) 35533 --- S8M00CL4

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]  
**Sent:** Friday, 25 May 2018 3:49 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** RE: REQUEST FOR QUANTUM APPROVAL IN SMART

Dear Joy,

Please advise us the claim ref.no.

Thanks & Regards,

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Cynthia Loh | Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 8804741



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**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]  
**Sent:** Friday, May 25, 2018 3:41 PM  
**To:** LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>  
**Subject:** REQUEST FOR QUANTUM APPROVAL IN SMART

Dear Ms. Cynthia,

We would like to follow-up for your mandate approval in SMART for the following service ID:

- 1) 37801; and
- 2) 35533

For your kind assistance please.

Thank you.

Best Regards,  
Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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