

WINDMILL

CC 4 ASM AXA 1800 6093 / 42hb3

Surveyor: Kalin

DOI: 7/4/18

Date / Time: 3/4/18

Registered in Merit: _____

Pre-assign / CCU / FTE



Insured Vehicle No. : SGK 80YBH
 Name of Insured : CORINNE GON PELT YERN
 Insured Tel No. : _____ HP: 92725173
 Excess Sec II :SS D.O.A : 2/2/18
 Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : 88MOOCHJ / 37797
 Policy No. : UPA / P2013245
 Make / Model : TOYOTA
 Place of Accident : INTERSECTION OF RAPPLES
AWY & CROSS ST

If NO. Driver Name / Age : _____
 Driver Tel No. : _____ (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability : % Final ? Yes / No

5/4/18



INSRS: _____
 WSP: LOBE
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
5/4/18 vic	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
05/07/18 @ 2:00PM	Documentation Check List: Handler Typist	
25/07/18	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice:	
26/07/18	LTA/GIA: Medical Bill: PIR:	
26/07/18	Mandate/Reject Instruction: LOD: Payment Breakdown Form:	

PRELIMINARY ADVICE Date/Time: 4/4/18 Sent By: DK
 01/10/18 - OKIG. BY IN. ALL DOCS IN ORDER.

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: HS SS 2,250.00 (3 days) Reduction: GS % Email Call

FINAL SETTLEMENT Date/Time: 26/09/18 Confirm with: WILLIAM Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : DL

Repair Cost: W/GOT SS 2,407.50

Loss of Rental (LOR): SS 536.76 (4.5 days) x \$119.28

Loss of Use (LOU): SS 225.00 50 x 4.5 days

Loss of Income (LGI): SS - (3 x days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search SS 7.49

Medical: SS -

Disbursement: SS - (e.g. Tow/Independent)

Legal Cost SS -

Total: SS 3,176.75 Global Sum SS: 3,000.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: SS 3,000.00 Name 1: COMPUTERBUREAU ENGINEERING PTE LTD

Payee 2: (Strike if N.A.) SS - Name 2: -

Payee 3: (Strike if N.A.) SS - Name 3: 2018

RECEIVED

7/10/18

10/2/15

Name: Kevin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop no/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est Repairs: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHA 773 6P Yr Regn: 26 Mar, 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: Hyundai 290 c.c. 1685

Colour: Blue A/C: Ins 0 / Std / NI / NA

Sp. Reading: 380786 T/Radio: Ins 0 / Std / NI / NA

Eng/No: _____

C/No: KMHLB44AF4065951

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inop 0 / Jammed / Leaked / Burnt or

Brake: Inop 0 / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD 0 / Rim or

Tyre Size: F: 205/60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Waltke

Front 7 mm Rear 7 mm

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 29/3/8 D.O.I. 3/4/8

Survey held at (DGE/6024)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s. rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>5/4/15</u>	<u>Est Up \$2250 / 30%, cash \$3,965.52 (60%)</u>

AXA
45

Date/Time, File Pass to?

: Prell. Report

Days Of Repair: _____

1) _____

: Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Workshop (\$ _____)

Survey Fee:

Transportation: _____

\$ + RS _____ \$

Photos

Others

TOTAL

Report Format: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006093/K1hb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 03-04-2018	
Code : ASM			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGK 8026H	Veh. Inspected	SHA 7736P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/03/2018	Inspection Date	03/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Job: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO305137066

MEMBER NO. 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO. SHA7736P	MILEAGE
	MAKE HYUNDAI	FUEL E _____ 1/2 _____ F
	MODEL I-40	DATE/TIME IN 31.03.2018 09:50
	YR OF MANU. 26.03.2015	TARGET DATE
	CHASSIS CODE KMHLB41UMFU065951	COMPLETION DATE/TIME

UNIT CARD NO.

JOB DESCRIPTION

Incident Date: 29.03.2018
 DURE: 3P 29.03.18

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

RECEIVED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Identification Slip

Exit Pass

Vehicle No.: SHA7736P JU AXA

Vehicle No.: SHA7736P

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

Handwritten initials
 Jumanj

VEHICLE NO : SHA 7736P

DATE 2/4/2018 10:09

MAKE :

MODEL : HYUNDAI i40

LS

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>X repair</i>			\$ 603.60
	Rear Bumper Clips 10 pcs <i>X an</i>			\$ 22.00
	Rear Fender (RH) <i>X repair</i>			\$ 2,020.10
	Rear Fender Inner Lining (RH) <i>X an</i>			\$ 164.40
	Rear Windscreen Moulding <i>X an</i>			\$ 60.00
	Rear Door (RH) <i>Part</i>			\$ 1,351.10
	Rear Wheel Hup-Cap (RH) <i>Part</i>			\$ 150.70
	SUB TOTAL			\$ 4,371.90
	LESS 20%			\$ 874.38
	DISCOUNTED TOTAL			\$ 3,497.52
	Rear Bumper Advertisement Logo <i>an</i>			\$ 50.00 <i>Nett</i>
	Rear Bumper Rubber Mat <i>an</i>			\$ 50.00 <i>Nett</i>
	Rear Fender Advertisement Logo (LH/RH) <i>an</i>	\$	100.00	\$ 200.00 <i>Nett</i>
	Rear Windscreen Sealant <i>X an</i>			\$ 46.00 <i>Nett</i>
	Rear Door Advertisement Logo (RH) <i>an</i>			\$ 100.00 <i>Nett</i>
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>an</i>			\$ 80.00 <i>Nett</i>
				\$ 526.00
	Labour Charge			<i>400</i>
	Panel Beating			\$ 750.00
	Spray Painting Charge-Bumper/Fender/Door			\$ 750.00 <i>600</i>
	Wiring Charge			\$ 50.00 <i>X an</i>
	Tuff Kote			\$ 50.00 <i>X an</i>
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 <i>50</i>
	Remove/Refix Rear Windscreen Glass			\$ 120.00 <i>X an</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>X an</i>
	Transfer of Door			\$ 120.00 <i>50</i>
	Rear Wheel Alignment			\$ 80.00 <i>X an</i>
	TOTAL LABOUR			\$ 2,190.00
	ESTIMATE TOTAL			\$ 6,213.52

Kalin 1/1/18
3/4/18 11:30 L
3 Rys
LS
After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:
 • To survey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Party survey is on a "Without Prejudice" basis
 • No illegal modification is allowed
 • Supplementary terms must be surveyed and is subject to final approval by the insurance Company
 Signature: _____
 Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305137066
Date : 04/04/18

FINALIZATION FORM

To : LKK
Attn : KALVIN

Fax : _____

Vehicle Reg No. : SHA7736P Date of Accident : 29.03.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

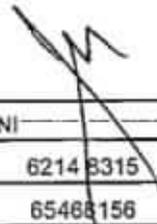
- The repair job shall bill to: AXA -- SGK8026H
###
- The finalized amount shall be:
 - Spare Parts after List discount _____
 - Labour Charges ### _____
 - Total for Part-By-Part Repair Cost _____
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,250.00
Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed If there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : 
Name : Kalvin
Date : 5/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Service Request Details

Claim

S8M00CHJ

Calvin

Reference

None 

Loss Date

March 29, 2018

Request Date

April 2, 2018

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Due Date

April 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHA7736P

Make

TPVD HYUNDAI

Service Address

...

Primary Contact/Insured

PECK YEAN CORINNE GOH
5 RHU CROSS, #10-08, 437434, Singapore
92715173
KESSLER@SINGNET.COM.SG

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7736P

DATE 2/4/2018 10:09

Jumani

MAKE :

MODEL : HYUNDAI i40

LS

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>X rep</i>			\$ 603.60
	Rear Bumper Clips 10 pcs <i>X</i>			\$ 22.00
	Rear Fender (RH) <i>X rep</i>			\$ 2,020.10
	Rear Fender Inner Lining (RH) <i>X</i>			\$ 164.40
	Rear Windscreen Moulding <i>X</i>			\$ 60.00
	Rear Door (RH) <i>-</i>			\$ 1,351.10
	Rear Wheel Hup-Cap (RH) <i>-</i>			\$ 150.70
	SUB TOTAL			\$ 4,371.90
	LESS 20%			\$ 874.38
	DISCOUNTED TOTAL			\$ 3,497.52
	Rear Bumper Advertisement Logo <i>-</i>			\$ 50.00 Nett
	Rear Bumper Rubber Mat <i>-</i>			\$ 50.00 Nett
	Rear Fender Advertisement Logo (LH/RH) <i>-</i>	\$	100.00	\$ 200.00 Nett
	Rear Windscreen Sealant <i>X</i>			\$ 46.00 Nett
	Rear Door Advertisement Logo (RH) <i>-</i>			\$ 100.00 Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>-</i>			\$ 80.00 Nett
				\$ 526.00
	Labour Charge			
	Panel Beating			\$ 750.00 <i>400</i>
	Spray Painting Charge-Bumper/Fender/Door			\$ 750.00 <i>600</i>
	Wiring Charge			\$ 50.00 <i>X</i>
	Tuff Kote			\$ 50.00 <i>X</i>
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 <i>50</i>
	Remove/Refix Rear Windscreen Glass			\$ 120.00 <i>X</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>X</i>
	Transfer of Door			\$ 120.00 <i>50</i>
	Rear Wheel Alignment			\$ 80.00 <i>X</i>
				\$ 2,190.00
				\$ 6,213.52

Kalin (11/16)
3/4/18 1130L
3 Reps
LS
After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged parts during resurvey
 • Parts prices are subject to confirmation
 • This survey is on a "Without Prejudice" basis
 • No major modifications to be made
 • Supplementary items and
 is subject to final price
 Acknowledged by Repairer
 Signature: _____
 Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 26 September, 2018 2:00 PM
To: William Tan Thoo Seng
Cc: KKLau; Aileen Tan Lee Noi; Admin A; Vic (LKKAuto)
Subject: RE: Yr ref : N.A. (SGK 8026 H) VS SHA 7736 P D.O.A. 29.03.18 LKK REF CC4/ASM18006093/K1hb3
Attachments: DV.pdf

Without Prejudice

Dear William,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we accept your proposed global sum of **\$3,000.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)
Sent: Wednesday, 26 September, 2018 1:18 PM
To: William Tan Thoo Seng
Cc: KKLau; Aileen Tan Lee Noi; Admin A; Vic (LKKAuto)
Subject: RE: Yr ref : N.A. (SGK 8026 H) VS SHA 7736 P D.O.A. 29.03.18 LKK REF CC4/ASM18006093/K1hb3

Without Prejudice

Dear William,

We refer to your below email and the contents were noted.

Please be informed that we are yet to receive instruction and approval from our principal with regards to your counter proposal.

We will follow up and will get back to you for an update.

Kindly bear with us for the time being.

Thank you.

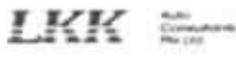
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Friday, 21 September, 2018 2:27 PM

To: Vic (LKKAuto)

Cc: KKLau; Aileen Tan Lee Noi

Subject: Yr ref : N.A. (SGK 8026 H) VS SHA 7736 P D.O.A. 29.03.18

**Gentle reminder,
Outstanding : > 5 months.**

Without prejudice.

Dear Vic

Kindly refer to our email dated **23.08.18**.

We had counter -offer global sum of \$3,000.00. Till to day, nothing heard.

Kindly confirm settlement.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Vic (LKKAuto)

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Wednesday, 26 September, 2018 1:45 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Our Ref: S8M00CHJ / 37757_ACCIDENT INVOLVING VEHICLES SGK 8026H AND SHA 7736P ON 29/03/2018 LKK REF CC4/ASM18006093/K1hb3

WITHOUT PREJUDICE
Save as to Costs

Hi Vic,

Please proceed.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



redefining / insurance

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 26 September, 2018 1:17 PM
To: HO Winnie <winnie.ho@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Your Ref: S8M00CHJ / 37757_ACCIDENT INVOLVING VEHICLES SGK 8026H AND SHA 7736P ON 29/03/2018 LKK REF CC4/ASM18006093/K1hb3

Your Ref: S8M00CHJ / 37757

Dear Winnie,

ACCIDENT INVOLVING VEHICLES SGK 8026H AND SHA 7736P ON 29/03/2018

We refer to the above matter.

We had offered to TP repairer as mandated at \$2,100.00 (all in).

However, our offer was rejected and TP insisted full claim on their favour based on their client's video (as attached) and counter proposed a global sum of **\$3,000.00** (all in).

Please advise and for your further instruction as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Our Ref : T 0318/ SHA7736P /WT(st)

Your Ref :

Date : 09-Apr-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 102050000

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 725791

Yishun
Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA7736P YOUR INSURED SGK8026H
AND OTHER _____ ON 29.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHA7736P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SGK8026H we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,407.50
2	<u>5</u> days Loss of Rental @ \$ <u>119.28</u> per day	\$ 596.40
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,011.39

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 400.00
Total Claims:		\$ 3,411.39

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs
- b) LTA search slip/s of : SGK8026H
- c) GIA / Police report/s of : SHA7736P
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopie/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





05 APRIL 2018

**CORINNE GOH PECK YEAN
5 RHU CROSS
#10-08
SINGAPORE 437434**

BY POST AND BY EMAIL

Dear Sir/Madam,

**OUR REF : CC4/ASM18006093/K1hb3
YOUR REF : SGK 8026H
ACCIDENT INVOLVING SGK 8026H AND SHA 7736P ALONG JUNCTION OF
RAFFLES QUAY AND CROSS STREET ON 29.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHA 7736P against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

kessler@singnet.com.sg
(Email)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA7736P , SGK8026H **ON 29-Mar-18 17:30**
ALONG **ROBINSON RD JUCTION AND CROSS STREET**

I / We **ANG TEOW HON (HONG...** (Hirer) NRIC No.: **S8106106H**

and/or (Relief) NRIC No.:

Taxi Number **SHA7736P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **31-Mar-2018**

Name of Hirer **ANG TEOW HON (HONG CHAOFENG)**
Hirer NRIC **S8106106H** Signature :



Address **128A PUNGGOL FIELD WALK #10-343**
821128

Contact No. **81280658**



redefining / insurance

CLAIM REF : S8M00CHJ
INSURED : CORRINE GOH PECK YEAN

DISCHARGE VOUCHER

We, **COMFORTDELGRO ENGINEERING PTE LTD** confirm that by letter of authorisation dated **31/03/2018**, we are authorised to and do hereby give this discharge for ourselves and on behalf of **COMFORT TRANSPORTATION PTE LTD** and the Hirer, **ANG TEOW HON (HONG CHAOFENG)** of vehicle no. **SHA 7736P**.

Now we **COMFORTDELGRO ENGINEERING PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars **THREE THOUSAND** only (**S\$3,000.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SGK 8026H** arising out of an accident with **SHA 7736P** on **29/03/2018**.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SGK 8026H** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **COMFORTDELGRO ENGINEERING PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SGK 8026H**.

Dated this 26 day of September 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____
COMFORTDELGRO ENGINEERING PTE LTD
38 LLOYANG DRIVE
SINGAPORE 638888

Witness : _____
Name : _____
I/C No : _____
Address : _____
COMFORTDELGRO ENGINEERING PTE LTD
38 LLOYANG DRIVE
SINGAPORE 638888

Please forward your cheque made payable to **COMFORTDELGRO ENGINEERING PTE LTD**

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHERRIN WAY AXA TOWER
 SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
 SHA7736P

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 26.03.2015

CHASSIS CODE
 KMHLB41UMFU065951

INV. NO/DATE
 91366193 05.04.2018

JOB NO.
 305137066

ODOMETER READING

JOB TYPE

Description : 3P 29.03.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,250.00
Add GST @ 7.000 %		157.50
Total Invoice amount		2,407.50

Issued by : KATHERINE TAN 05.04.2018 14:33:02
 Repair Type : CISO/57/57
 Payment Type/Term : /Credit 30 days

I/WE, BY TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CLAIM ON OTHER PROPERTIES BELONGING TO CUSTOMERS AND EMPLOYEES ARE ADVISED THAT OUTSIDE-A OWNER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF BANK CHARGES DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS BATTERY IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCY WITHIN 24 HOURS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS SERVICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18030980

Date: 05 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/03/2018 @ 17:30 hrs
ALONG ROBINSON RD JUNCTION AND CROSS STREET
INVOLVING SGK8026H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7736P** (the "Taxi"). The Taxi was hired to **ANG TEOW HON (HONG CHAOFENG) IC NO S8106106H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHM 7136P

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (H)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (H)	
		FROM	TO			FROM	TO		FROM	TO
377	390	0200	0900	26/3/2018	Amal Jeon km.	379	434	209	1600	0200
377	121	1500	1800	27/3/2018	"	379	524	89	0200	0200
377	246	0200	0700	27/3/2018	"	379	782	258	1600	0200
377	277	0200	0700	28/3/2018	"	377	978	115	0200	0230
378	258	0700	0200	28/3/2018	"	380	198	300	1600	0200
378	273	0200	0530	29/3/2018	"	380	273	74	0200	0200
378	184	1600	0200	29/3/2018	"	380	584	311	1600	0200
378	230	0200	0430	30/3/2018	"	380	024	40	0200	0100
379	331	1200	2300	30/3/2018	"	380	777	153	0900	1400
379	39	-	-	31/3/2018	Accident	44	-	020	0900	-
379	147	0300	0800	02/04/2018	Repair	44	-	020	1100	-

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGK8026H	29 Mar 2018 / 17:30:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

3HA 7736 P

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGK 8026H (Insd veh)	Model:	HYUNDAI I40
	SHA 7736P (TP veh)		
Date of Accident:	29/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$	6,648.47	
Final Repair Cost	:	\$	2,407.50	
Loss of Token Sum	:	\$	225.00	4.50days at \$50.00 per day
Rental (if any)	:	\$	536.76	4.50 days
LTA / GIA Search Fee	:	\$	7.49	

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,000.00

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 3,000.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

08/10/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006093/K1hb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:WINNIE		Date : 08-10-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGK 8026H	Veh. Inspected	SHA 7736P
Policy No.	VPA/P2013245	Coverage (\$)	0.00
Claim No.	S8M00CHJ	Excess (\$)	0.00
Assign From		Assign Date	03/04/2018
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU065951	Colour	BLUE
Odometer	380786	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	29/03/2018	Inspection Date	03/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7736P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	603.60	-
10	REAR BUMPER CLIPS (CONSISTENT)	NOT NECESSARY	22.00	-
1	REAR FENDER (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	2,020.10	-
1	REAR FENDER INNER LINING (RH) (CONSISTENT)	SERVICEABLE	164.40	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	60.00	-
1	REAR DOOR (RH) (CONSISTENT)	DENTED	1,351.10	1,351.10
1	REAR WHEEL HUB-CAP (RH) (CONSISTENT)	GRAZED	150.70	150.70
	LESS 20% DISCOUNT		-874.38	-300.38
			3,497.52	1,201.44
SPECIAL NETT ITEMS				
1	REAR BUMPER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO @\$100.00 (LH/RH)(SN) (CONSISTENT)	NECESSARY	200.00	200.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	46.00	-
1	REAR DOOR ADVERTISEMENT LOGO (RH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (SN) (CONSISTENT)	NECESSARY	80.00	80.00
			526.00	480.00
LABOUR				
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER AND REAR FENDER (RH).		750.00	400.00
	SPRAY PAINTING CHARGE-BUMPER/FENDER /DOOR.		750.00	600.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR.		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	120.00	-

Report Ref No. CC4/ASM18006093/K1hb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. :2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TRANSFER OF DOOR . REAR WHEEL ALIGNMENT .	NOT NECESSARY	120.00 80.00	50.00 -
			2,190.00	1,100.00
	GRAND TOTAL		6,213.52	2,781.44
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,250.00

Report Ref No. CC4/ASM18006093/K1hb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.