

Vic (LKKAUTO)

From: kessler <kessler@singnet.com.sg>
Sent: Friday, 20 April, 2018 11:30 AM
To: Vic (LKKAUTO)
Cc: francis.cher@borneomotors.com.sg; Admin A
Subject: YOUR REF: SGK 8026H_ACCIDENT INVOLVING SGK 8026H AND SHA 7736P ALONG JUNCTION OF RAFFLES QUAY AND CROSS STREET ON 29.03.2018

Dear Vic,

Good morning!

Your e-mail and letter of 5th April (as below) refers.

Can you please get in touch with Mr Francis Cher of Toyota Motors for all the details? His contact details are:-

Francis Cher
Senior Motor Claims Assessor
Borneo Motors

Tel: 6631 1863 (Direct)
E-mail: francis.cher@borneomotors.com.sg

He has also been copied in on this e-mail.

As advised by Mr Cher, the full details have been lodged with the GIA Reporting Centre and AXA Insurance have also been notified.

Thank you.

With best regards,
Terence Kessler

-----Original Message-----

From : vicalpeh@lkkauto.com
Date : 05/04/2018 - 15:31 GMT+8
To : kessler@singnet.com.sg
Cc : admin-a@lkkauto.com, vicalpeh@lkkauto.com
Subject : YOUR REF: SGK 8026H_ACCIDENT INVOLVING SGK 8026H AND SHA 7736P ALONG JUNCTION OF RAFFLES QUAY AND CROSS STREET ON 29.03.2018



05 APRIL 2018

CORINNE GOH PECK YEAN
5 RHU CROSS
#10-08
SINGAPORE 437434

BY POST AND BY EMAIL

Dear Sir/Madam,

OUR REF : CC4/ASM18006093/K1hb3

YOUR REF : SGK 8026H

ACCIDENT INVOLVING SGK 8026H AND SHA 7736P ALONG JUNCTION OF RAFFLES QUAY AND CROSS STREET ON 29.03.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHA 7736P against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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