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Insured Vehicle No		4030	271.5			
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Is driver the owner	(YES / (ND)	Nature of Accident				
If NO, Driver Nan	DC/Age: Wen W	MM	OI GIA REPORT	YOS NO TE G	IA REPORT DES / N	NO
Driver Tel 1	No.: - 8491	HOGYVIL YES (NO)	Insured Liability	% F	inal? Yes/No	
SHA 445	n					
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princk) pre-		
ANNE SE KOLVIN		
	GNMENT	234
•	CUAMAR	- Yr Regn. 24 216
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(Policy Condition)	Rt	~
centaric: The veh had commenced its N/S 0/S	BS/DUN/EXNOVA/GY/FS/LIZA/	
repair at the time of inspection.	TOYO / YOKO or	Halale
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IA / PR Seen: Consistent? : Yes or No	L/Bal.) mm	L/Bol. 1 mm
st.Ropein: ± days Res.: Yes or No.	D.O.A. 28/3/8	DOL 2/4/-8
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CA / REV / REP. / 24 HRS Vehicle: IN / OUT	Des. of Damages : Frt 1 Rear 1 O/S	15 Bd.
att: Person Contacted:	The U/C / Chassis frame / Body	y Structure affected due to collision.
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estaffina, File Pass to? : Prell. Report	Days Of Repair:	
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Designa, File Relatin to?		Transportation:
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Designa, File Relatin to?		

TORK



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auto	mobile
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG1800	6081/K1ea3
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 03-04-2018	
1.	No. of Concession, Name of Street, or other	Policy Particu	lars :- THIRD PARTY CLA	MIM
	Insured Veh.	GBC 4903D	Veh. Inspected	SHA 4452C
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	03/04/2018
2.		Vehicle i	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
3.		Co	nditions of Tyres	The Property of the Party of th
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Desc	ription of Damages	
E	1	Ca	neral Information	
5.	Accident Date	28/03/2018	Inspection Date	02/04/2018
_	Survey held at	COMFORTDELGRO ENGI	The second secon	02010
	Survey neid at	59 LOYANG DRIVE SINGAPORE 508969		
5a.			Remarks	THE SHEET PROPERTY.

:OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Date/Time: 29:03.2018 17:35

Page: 1

eam:

AS.

(R)

ARC Repair TP(CLSO)1

JOB CARD Sales Order: 3814314

JC NO305136672

FOMER

COMFORT TRANSPORTATION PTE LTD

7010045

TOMER NO. 383 SIN MING DRIVE

RESS Singapore SINGAPORE 575717

65508755

(0)

(P)

OUNT CARD NO.

REGN NO. SHA4452C	MILEAGE
MAKE HYUNDAI	FUEL 1/2 F
MODEL 1-40 29	.03.2018 14:10
YR OF MANU 21.07.2016	TARGET DATE
CHASSIS CODE KMHLB41UMGU091909	COMPLETION DATE/TIME:

JOB DESCRIPTION

ccident Date: 28.03.2018

ATURE: 3P 28.03.18/C

returned to Service Reception upon collection

/NO

LABOR CODE

DESCRIPTION

CKED & PASSED OUT BY:						
SERVICE ADVI	SOR				CUSTOMER'S SIGNATURE	
wiedgement Slip			Exit Pass			
sha4452C	FZ AIG	LKK	Vehicle No.:	SHA4452C		
of Service Advisor		Signature/Date	Name of Service Ad	visor	Date	

To be kept by Security Guard

. . € MFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VENULE NO : SHA 4452C

A16/LKK

DATE 2/4/2018 11:27 TRUNT LEFT MAKE : HYUNDAI i40 MODEL Parts Description/ Labour Unit Price Amount 0ty Type Labour Charge 200 5 Panel Beating 250,00 Spray Painting Charge-Fender/Bumper S Tuff Kote 5 59:00 Front By X Paris TOTAL LABOUR ESTIMATE TOTAL 5 800.00 800.00 S Ka brillas)

2/4/18 1215h

2 Rs.

P/P

After Report pll notify

LKK Auto Consultants hence the Repairer of the following * TO HARDING PHICKING STORY D To decisy demograp panis) during insurvey. * Parts prode are subject to con OUR PRESIDENT . Third party survey is on a "Ville No Westernorth College (N) is a linear pe resurveyed om interance · Supplemental (Israel I) must is subject to lead sporous Automorphists by Repair Signaturiti-

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum ∞ill be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305136672 ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 05.04.2018 Date FINALIZATION FORM LKK Fax: KALVIN Attn : Vehicle Reg No. : SHA4452C 28.03.2018 Date of Accident : The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-GBC4903D The repair job shall bill to: AIG 2 The finalized amount shall be: Spare Parts after List discount \$0.00 \$600.00 (b) Labour Charges Total for Part-By-Part Repair Cost \$600.00 (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% \$0.00 \$0.00 Final Lumpsum Repair cost 2 working days. Estimated normal period for repairs: We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days Thank you for your assistance. We confirm the estimates and 5. finalized amount Signature: Signature: : FAUZY BIN MOKHTAR : 62148319 Fax : 65468156 For Official Use Only Document Confirm By Item Amount Attached Remarks (Signature) Yes or No YES 1. Rental Rate P/Day 2. Loss of Income Paid N Survey Fees 7.49 4. LTA Search Fee 5. Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 06.04.2018 Time: 10:38:23

REPAIR ESTIMATE Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE

: 305136672 : SHA4452C : 0000000000

MAKE

HYUNDAI

MODEL

: 1-40

DATE OF REGN : 21.07.2016 DATE/TIME IN : 29.03.2018 14:10

ACCIDENT DATE : 28.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL: 0.00

JOB NATURE

0000 L PANEL BEATING

200.00

0001 L

SPRAY PAINTING CHARGE

400.00

SUB-TOTAL: 600.00

TOTAL : 600.00

AUTHORISED: YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*
VEHICLE NO: SHA 4452C

MAKE:
REPAIR ESTIMATE*

VEHICLE NO: SHA 4452C

A/G/LKK

DATE 29/3/2018 16:46

Qty	Parts Description/ Labour	Type	Unit Price	A	mount
	Front Wheel Hub Cap (LH)			\$	150.7
	SUB TOTAL			S	150.7
	Freet Bree X Hart LESS 20%			\$	30.1
	Front Byer X HAM LESS 20% Front CH Facher's Front DISCOUNTED TOTAL			S	120.5
	That the fact				
	Labour Charge				200
	Panel Beating			S	280.0
	Spray Painting Charge- Bumper/Fender			S	500.0
	Tuff Kote			5	50.0
	FRT Wheel Alignment			S	120.0
	TOTAL LABOUR			\$	920.0
	ESTIMATE TOTAL			S	1,040.5
	Kakr 1 Clau				
	2/x/8 mich				
	2 Pays				
	PIP				
	After Repair rul	the Rep	to Consultants hence no ainer of the following: was tenored that apray painting by damaged parties during res		
		· Parts pa	ces are subject to confirmatio	m	
		* Third pa	fly survey is on a "Without Pro I mod l'eason(s) in allowed	utice" be	13
		* Supplier	r mod ricacoons) is alliqued entary demis i must be realize t la final approval from insura	myed and	piny
		Acknowled	ged by Repairer		
		Signature			

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 9 May 2018 2:41 PM

To:

Cecilia Lee Peng Geok

Cc:

Jasmine Cai Yuyan; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject:

Your Ref: T0318/SHA4452C/CL(st), ACCIDENT INVOLVING SHA 4452C & GBC 4903D

ON 28/03/2018

Attachments:

OI SKETCH PLAN.pdf

Without Prejudice

Your Ref: T0318/SHA4452C/CL(st)
Our Ref: CC3/AIG18006081/K1ea3

Dear Sirs,

ACCIDENT INVOLVING SHA 4452C & GBC 4903D ON 28/03/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client cut into his lane and collided his vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



51 UBI AVE 4, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (1065) 62563561 FAX: (1065) 63414108

Our Ref: CC3/AIG18006081/K1ea3

07 JUNE 2018

CONNALD MOTOR PTE LTD 34 VEERASAMY ROAD SINGAPORE 207338

Dear Sir/Madam.

ACCIDENT INVOLVING GBC 4903D AND SHA 4452C ON 28/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Case Handler

DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

COMFORTDELGRO

Our F		T 0318 / SHA4452	C /CL(st)					ENG	INEERING
Your Date	Ref.	16-Apr-18	_						Engineering Pts Ltc
	-		-	(CDGE Taxi Cla	ims Depl	205 B	radrieli Ri	ood Singapore 579701
2.45	ASIA PAC	CIFIC INSURANCE	PTE LTD		59 Loyang Drive Singapore 5089		or		Minister +65 6353 6250 Similar +65 6260 9755
		C (10) (2)			TO SERVICE STATE OF THE SERVIC				www.odge.com.sg
	nenton Wa	y						-	Nagerial In Contract the
#07-1		22							Workshops
1800	apore 0791	20 Claims Department	withou	UT PRE	JUDICE				Braddell Road Singapore 579701
Dear		oranno Doparanon							Loyang 59 Layang Drive Singapore 508966
ACCI	DENT INV	OLVING OUR TAXI	SHA4452C	YOUR	INSURED	GBC4	903D		Sin Ming
AND	OTHER			ON	28.03.18				383 Sin Ming Drive Singappre 676717
in pre		er and the taxi driver or air claims against the p he vehicle.							320 Usi Road 3 Singapore 40ff649 Senoko
		was caused by the neg							24 Senoka Loop Singapore 758156
	OWNER'S	Z	consideration	i on ben	all of the cia	airriarita	6		Z Sungei Kadul Way
1	Cost of R					S	642.00		Singapore 72879
2		days Loss of Rental @	D S 117.00	per day	10	\$	819.00	LIBRER	Yishur Sebue Industrial Part A
3		eport Fees (Surveyed			10	\$			Singapore 766733
4		Search Fees			10	\$	7.49		
5		ce Report Fees			100	\$	-		
6	Towing / I	Medical / Transporatio	п			\$	-		
				1	Sub Total:	\$ 1,	468.49		
	R'S CLAIR		2 2000	nor do		•	E60 00		
7		days Loss of Income (3 80.00	50 O			560.00	-	
				Tot	al Claims :	\$ 2	028.49		
We e	nclosed he	rewith the following do	cuments to s	upport ti	ne claims: -				
a)	Original re	epair bill and photocop	ies of photogr	raphs:	93		4	pcs.	
b)		ch slip/s of :	GBC490			31			
c)		ce report/s of :	SHA445	127					
d)		authority from owner /	(7.)						
		ograph/s of Accident Sce ss statement/s	ene (x) Downtin	. (2)	ificate of Insu pe record	ırance			
	y look into t as possible	he matter and let us h	ear from you	on the s	ettlement of	the sa	id claims	as as	
		it is a condition of any			hat it shall b	e witho	ut preju	dice	

Yours faithfully Cecilia Lee

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of









COMFORTDELGRO ENGINEERING

A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

265 Breddel Road Singapore 579701 Marrine + 65 6383 6280 Facebrile + 65 6250 9755

Workshops

NV Layering Drive Singapore \$68809 363 Sin Ming Drive Singapore \$75717 45 Paniten Rived Singapore 800280 100 Uhi Post 2 Singapore 499649

24 Sensiro Lico Singapore 758156 T Surger Kesst Way Singapore 758791 501 Water Houseal Fork A Singapore 76879

(XMPANY RRG. NO.: 199506048W

8010004

AIG ASIA PACIFIC INSURANCE PTR LTD

#08-16 78 SHENTON WAY CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 54193000 3225094

Description: 3P 28.03.18

VEHCLE NO SHA4452C

INV. NO/DATE 91366778 09.04.2018

MAKK HYUNDAT

JOB NO. 305136672

MODEL I - 40

ODOMETER READING

DATE OF REG

DATE/TIME IN 29.03.2018 14:10

21.07.2015

CHASSIS CODE KMHLB41UMGU091909

S/No Part No.

Oty Unit Price *Disc

Net

PART REQUISITION

SUB-TOTAL:

0.00

JOB NATURE

0001 L

PANKI, HKATING

200:00

200.00

0002

SPRAY PAINTING CHARGE

400,00

400,00

SUB-TOTAL

600.00

Items total

600.00

Add GST 6

7,000 %

42.00

Invoice amount

642.00

ComfortDelGro Engineering Pte Ltd A member of COMFORTOLICAD

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHO No. 8010004 91366778 642.00

Kindly note that no receipt shall be issued unless requested.



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Briddell Road Singapore 579704 Marriere - 65 6363 6360 Faculatio - 65 6260 9766

Workshops

50 Loyerg Ditve Singapore 508968 393 Sin Meg Deve Singapore 573717 45 Panden Road Singapore 505265 24 Sensile Loop Singapore 758150. 7 Sungai Radul Way Singapore 728791. 501 Yestun Industrial Park & Singapore 766752. 320 Uhr Pined 3 Singapone 408649

COMPANY RRG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTR LTD

#08-16 78 SHENTON WAY CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VKHCLK NO SHA4452C

INV. NO/DATK 91366778 09.04.2018

MAKK HYUNDAT

JOB NO. 305136672

MODRI. 1-40

ODOMRTER READING

DATE OF REG 21.07.2016

DATE/TIME IN 29.03.2018 14:10

CHASSIS CODE KMHT.B41UMGU091909

KATHERINETAN 09.04.2018 15:01:47 Issued by

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 2010004 91366778 642.00

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18030939

Date: 09 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON ALONG

28/03/2018 @ 17:45 hrs UBI AVE 3 BEFORE UBI RD 3

INVOLVING

GBC4903D

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA4452C (the "Taxi"). The Taxi was hired to CHUA TER TEE IC NO S0718167A a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$117.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SHA4452C , GBC4903D

ON 28-Mar-18 17:45

ALONG

UBI AVE 3 BEFORE UBI RD 3

1 / We

CHUA TER TEE

(Hirer) NRIC No.: S0718167A

and/or

NG POH WATT

(Relief) NRIC No.: S2159932H

Taxi Number

SHA4452C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of

"ComfortDelGro Engineering Pte Ltd".

Date

29-Mar-2018

Name of Hirer

CHUA TER TEE

Hirer NRIC

S0718167A

Signature:

Address

188B RIVERVALE DRIVE #09-1074

542188

Contact No.

96679188

Name of Relief

NG POH WATT

Relief NRIC

S2159932H

Signature:

Address

188D RIVERVALE DRIVE #11-1038

544188

Contact No.

94312788

) R	\$ 1010	MILEAGE	HOURS OPERATED (TIM	HATED (TIM	DATE	NAME OF DRIVER	MILEAG
DATE	NAME OF DRIVER	NAME OF DRIVER MILEAGE READING	(KM)	FROM	01	4000		
290318	ACARAPA	7	3	1410	l			
04040	ago 40 Depoin	1	[m)	(300	,.			
		<u> </u>						
	0							

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBC4903D 28 Mar 2018 / 17:45:00 Successful A04 AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

SUALLISE C

Asher Sng (LKKAuto)

From:

Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent:

Friday, 7 September 2018 9:52 AM

To:

Asher Sng (LKKAuto)

Subject:

RE: Your ref: 5680799501SG, ACCIDENT INVOLVING GBC 4903D (OI) & SHA 4452C (TP)

ON 28/03/2018

Attachments:

5680799501SG scene photo.JPG

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear Asher,

Please proceed to reject 3rd party claim on the basis taxi was straddling in between lanes and overtaking our insured vehicle. However, CDGE may come back for 50/50 as our insured did not signal his intention to filter into the right lane.

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff

AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, August 28, 2018 11:03 AM

To: Syed-Yusoff, Saliha

Subject: RE: Your ref: 5680799501SG, ACCIDENT INVOLVING GBC 4903D (OI) & SHA 4452C (TP) ON 28/03/2018

Hi Saliha,

We refer to the email below.

Enclosed the video for your easy reference.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$1408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Friday, 24 August 2018 4:12 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Your ref: 5680799501SG, ACCIDENT INVOLVING GBC 4903D (OI) & SHA 4452C (TP) ON 28/03/2018

Importance: High

Dear Asher,

please request for longer version of the video for our further assessment.

thank you,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff

AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, August 13, 2018 10:21 AM

To: Syed-Yusoff, Saliha

Subject: Your ref: 5680799501SG, ACCIDENT INVOLVING GBC 4903D (OI) & SHA 4452C (TP) ON 28/03/2018

Your ref: 5680799501SG

Our Ref: CC3/AIG18006081/K1ea3

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 4903D (OI) & SHA 4452C (TP) ON 28/03/2018

We refer to the above matter.

TP reported that OI filter right into his lane and hit front left portion of the vehicle.

OI reported that TP cut into his lane from the right and hit his vehicle.

Based on third party video and accident location clearly show that third party overtake insured from the right while insured in the midst of moving into the spilt lane to turn right.

We are of the opinion that liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

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Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 28 November 2018 2:43 PM

To:

'Cecilia Lee Peng Geok'

Subject:

RE: Your Ref: T0318/SHA4452C/CL(st), ACCIDENT INVOLVING SHA 4452C & GBC 4903D

ON 28/03/2018

Attachments:

SHA4452C VC (TS) _ L.MP4; 5680799501SG scene photo.jpg

WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client overtake our insured vehicle from the right while insured in the midst of moving into the slip lane.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk: 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Tuesday, 28 August 2018 10:50 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Your Ref: T0318/SHA4452C/CL(st), ACCIDENT INVOLVING SHA 4452C & GBC 4903D ON 28/03/2018

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Friday, 24 August 2018 4:38 PM

To: Cecilia Lee Peng Geok

Subject: RE: Your Ref: T0318/SHA4452C/CL(st), ACCIDENT INVOLVING SHA 4452C & GBC 4903D ON 28/03/2018

Without Prejudice

Hi Cecilia,

We refer to above matter.

Our principal would like to request for a longer version of the video footage.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Utd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51. Paya Ubi Industrial Park. Ubi Avenue 1, #02-25 | 5(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Tuesday, 22 May 2018 11:32 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Re: Your Ref: T0318/SHA4452C/CL(st), ACCIDENT INVOLVING SHA 4452C & GBC 4903D ON

28/03/2018

Without Prejudice

Dear Sir/Madam

Attached video footage shows your insured moved off from stationary position, swerving to right that caused the accident. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:6214 1843

"Asher Sng (LKKAuto)" < AsherSng@kkauto.com> From: Tai

Cecilia Lee Peng Geok cecilialee@sparkcarcare.com
Jasmine Cai Yuyan assminecas@cdge.com:sq, "Hsiao Tong (LKKAuto)" chewht@kkauto.com, "Joy Irene (LKKAuto)" dovirene@kkauto.com> Cc:

09/05/2018 02:41 PM Onte

Subject Your Ref: T0318/SHA4452C/CL(st), ACCIDENT INVOLVING SHA 4452C & GBC 4903D ON 28/03/2018

Without Prejudice

Your Ref: T0318/SHA4452C/CL(st) Our Ref: CC3/AIG18006081/K1ea3

Dear Sirs,

ACCIDENT INVOLVING SHA 4452C & GBC 4903D ON 28/03/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client cut into his lane and collided his vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards, Asher Sng | Case Handler LKK Auto Consultants Pte Ltd phone: 6841-6051 | email: ashersna@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933) [attachment "OI SKETCH PLAN.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 28 November 2018 2:45 PM

To: Cc: Chin

CC.

Admin A

Subject:

RE: TP Claim SKZ3773R & EJ1688Y (AIG) ***LKK REF:CC6/AIG18020728/pb3

Without Prejudice

HI Ms Chin.

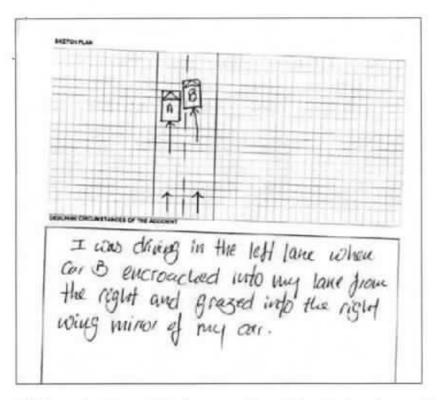
We refer to the above matter.

Please be informed that liability is not clear as our insured driver reported that your client encroached into his lane and grazed onto the right wing mirror of his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

	Gender	Petrale
Details of Police Action		
Was the accident reported to the police?	NO	
If Yes,Please state which Police Station		
Was notice of intended Prosecution given?	NO	
If Yes,against whom?		
Circumstances of Accident		
WAS DRIVING IN THE LEFT LANE WHEN CAR B (THE RIGHT WING MIRROR OF MY CAR.	(SKZ3773R) EN	CROACHED INTO MY LANE FROM THE RIGHT AND GRAZED INTO
Attachment(s)		
Are accident photos available for attachment?	YES	
Was there any video captured by Car Carnera?	NO	
Was there any audio recorded?	NO	
DETA	LS OF OTHER	VEHICLE PROPERTY 1
Vehicle Registration Number	5X23773R	
Vehicle Make/Model/Colour		



"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 15 November 2018 5:13 PM To: Chin <chin@modernautomotive.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: FW: TP Claim SKZ3773R & EJ1688Y (AIG) ***LKK REF:CC6/AIG18020728/pb3

Dear Grace,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pel | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin <chin@modernautomotive.com.sg>
Sent: Thursday, 15 November 2018 11:57 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: TP Claim SKZ3773R & EJ1688Y (AIG)

Dear Sir

We refer to the above matter.

Kindly advise liability of the accident for vehicle below:

Your Insured: EJ1688Y Our Insured: SKZ3773R DOA: 07.11.2018

We enclosed herewith our client report for your perusal.

Please reply.

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

LAIM SUB	FOLDER TRA	CKING								
Case	Natified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	S	tatus	
Main	29 Mar 2018 Edit Reg		02 Apr 2018 00:00 Edit Adj Rpt	S\$600.00 Edit Estin		S\$600.00 View Rpt			ending for eport Cancel Case	ATTENANTA
	Main	∏ R	eference	CI	aim Deta	nils]	Docume	nts	٦.	Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]			
Insured:	CONNALD	MOTOR PTE LT	D, Co. Reg. No.: 19	97602539R						
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	Reg. No.: 1	19930382	1R				
Vehicle Reg No.:	SHA445	2C			Date of L		8 17:00 - :59 is and 7 Days Fr	rom LTA	Reg Date (Man Yr)]
Claim Type	Note No.:									
Vehicle Req No. (Insured):	GBC4903	D			Policy No (Claiman		5			
10011000000					Excess:					
Repairer:	ComfortD	elGro Engineeria	ng Pte Ltd (Loyang) 59 Loyang	Drive, 5	08969 Loyang -	Tel: 6214 8300			
Handling Insurer:	AIG Asia Yusoff@aig		e Pte. Ltd. (Expres	s) - Tel: 65	6419-30	00 [Handled I	by Syed-Yusoff	f, Saliha] Saliha.Sy	ed-
Claimant's Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 63476	100					
Adjuster:	12/04/20		Ltd (HQ) - Tel: 62:	56-3561	Handled	by KALVIN AND	G WEI KUN]	. [Final	Rpt due	II
ASSOCIA	TED MAIL RE	CEIVED						View All	Compos	e Case Mai
 AIG_SG 	(04/04/2018)	TP GIA REPORT	r							
ALL ASSO	CIATED TAS	кѕ⊟				View All	Search Tasks	Create	New Task	Complete
Due Dat No results.	e Priority	Type Task	Group Subject	t Handle	r A	signed By	Completed O	m (Created Or	Done

Merimen e-Claims Page 1 of 2

Claim Documents

*SHA4452C (5680799501SG)

[GBC4903D]

TP

COMFORT TRANSPORTATION PTE LTD

Mar 28 2018 5:00PM

[CONNALD MOTOR PTE LTD]

ComfortDelGro Engineering Pte Ltd

Vid	eo		1 per	page 💟	4
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Prin
1	24/08/18 16:13	Video - Accident from taxi	0	Load AVI	
2	07/09/18 09:52	Video - Accident from taxi (longer version)	0	Load MP4	_
Ass	essment Reports		1 per	page 🔻	1
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	04/04/18 16:23	Accident Statement From:SC - Reg. No: GBC4903D, Claimant: CONNALD MOTOR PTE LTD	0	Load HTM	
Pho	otos/Images		7 000	page v	12
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per	Thumbnail	-
1	03/04/18 17:29	General View	0	Load JPG	2
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3	03/04/18 17:29	General View	0	Load JPG	<u>S</u>
4	03/04/18 17:29	General View	0	Load JPG	₩.
5	03/04/18 17:29	General View	0	Load JPG	Z
6	03/04/18 17:29	General View	0	Load JPG	3
7	03/04/18 17:29	General View	0	Load JPG	₹
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9	03/04/18 17:29	General View	0	Load 3PG	<u>A</u>
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10		95110107150000	0	Load JPG	<u>S</u>
11	03/04/18 17:29	General View	0	Load JPG	
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13	03/04/18 17:29	General View	0	Load JPG	Z)
14	03/04/18 17:29	General View	0	Load JPG	8
15	03/04/18 17:29	General View	0	Load JPG	N
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17	03/04/18 17:29	General View	0	Load JPG	120
18	03/04/18 17:29	General View	0	Load JPG	N
19	03/04/18 17:29	General View	0	Load JPG	V
20	03/04/18 17:29	General View	0	Load JPG	52
21	03/04/18 17:29	General View	0	Load JPG	V
22	03/04/18 17:29	General View	0	Load JPG	N
2.3	03/04/18 17:29	General View	0	Load JPG	M
24	03/04/18 17:29	General View	0	Load JPG	150
25	03/04/18 17:29	General View	0	Load JPG	\square
26	03/04/18 17:29	General View	0	Load JPG	$\overline{\mathbf{v}}$
7	05/04/18 09:08	Reinspection Photo	0	Load JPG	V
26	05/04/18 09:08	Reinspection Photo	0	Load JPG	V
9	05/04/18 09:08	Reinspection Photo	0	Load JPG	W

Merimen e-Claims Page 2 of 2

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Doc	umentation		1 per s	sage 🔻	₩.
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/04/18 01:32	TP ESTIMATE - MARKED	0	Load PDF	
2	05/04/18 01:32	TP GIA REPORT	0	Load PDF	
3	07/06/18 17:35	LETTER TO OI	0	Load POF	
_	13/08/18 10:09	ACCIDENT LOCATION	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18006081/K1EA3Q2

Date:

04/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100317393

Claimant Vehicle

SHA4452C

Insured Vehicle No:

GBC4903D

Date of Loss:

28/03/2018

Nature of Claim:

TP

Claim No: 5680799501SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SHA4452C

Make & Model:

HYUNDAI 140, 1.7 D CRDI F/L ABS AIRBAG 4DR

Engine No:

D4FDGU655904

167610 km

Reg. Date:

(A)

21/07/2016 (Man. Year: 2016)

Chassis No: Odometer:

KMHLB41UMGU091909

Colour: Engine Capacity: Blue

1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Right Side:

Hankook 7 mm

Rear Left Side: Rear Right Side: Hankook 7 mm Hankook 7 mm

Hankook 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	800.00	600.00	200.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	800.00	600.00	200.00	25.00
+ GST 7.00/7.00% (S\$)	56.00	42.00	14.00	25.00
Nett Amount (S\$)	856.00	642.00	214.00	25.00
Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

02/04/2018

Date Inspected:

02/04/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER (NPA)	Repair	0.00 F	*-F
2	1	*FRONT LH FENDER (NPA)	Repair	0.00 F	*-F
F=Fra	anchise part		Total Parts (S\$)	0.00	0.00
		Report was unsubmitted	ed during this print-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	250.00	200.00
2	SPRAY PAINTING CHARGE-FENDER/BUMPER	New	500.00	400.00
3	TUFF KOTE	New	50.00	0.00
		Gross Labour Cost (S\$)	800.00	600.00
	Report was unsi	ubmitted during this print-out.		