

INS. CASE OWNER:

CC 4/FWD1800

6075, 11/6/18

LKK:  
IDAC:

Surveyor:

MARMS

DOI:

ASSIGNMENT

21/4/18

Date / Time:

21/4/18

Registered in Merimen:

21/4/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

SJE 46879

Name of Insured :

BEH 7104 QUAN NIKOLAS

Insured Tel No. :

HP:

Claim No. :

1201800004012

Policy No. :

PNP02018-0000611

Make / Model :

HONDA

Place of Accident :

447 AMK AVE 104

Excess Sec II :S\$

D.O.A :

21/2/18

Is driver the owner?

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

BEH AM FIM

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO )

Insured Liability :

% Final ? Yes / No

SBW 92286



INSRS:

WSP:

Tel:

Liability:

RMKS:

preux



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/4/18

WHLW

6/4/18

SBW 92286-7

SJE 46879-7

EMAIL WSP LIABILITY CASE.

19-6-18

THE PASS TO TPMS TO PREPARE REPORT.

RECEIVED 10 SEP 2018

RECEIVED 19 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler: Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 19.6.18

Sent By: FWH

FINALIZATION

Date/Time:

Confirm with: FWH-HOR

Confirm by: CKS

Repair Cost:

S\$ 4,000

( 4 days)

Reduction:

43 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 06-09-18

Confirm with: YAGHONG

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. :

NIL

If NO or B 28, Ass. Lia :

Repair Cost:

S\$ 4,280.00

OLD HIT TP PRECED

VEHICLE

Loss of Rental (LOR):

S\$ 500.00

( 4 days)

x 140

Loss of Use (LOU):

S\$ -

(S

x

days)

Loss of Income (LOI):

S\$ -

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$ 8.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent )

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 17

3) Survey fee: 200

Total:

S\$ 4,848.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with: YAGHONG

Email ☐ Call ☐

Payee 1:

S\$ 4,848.00

Name 1:

PREUX AUTO SERVICE

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF: FWD

## ASSIGNMENT

From:

Date:

3/4/18

Estimated Cost:

OD / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SBW9228G

at Workshop m/s

Precise Auto

of

1 Kaki Bkt Ave 6 #02-33

Insured:

Policy No.

Claims No.

Sum Insured:

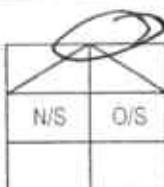
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lump Sum:

20

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS w/p

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

274 17650

a weekly Estimate

net 8350

43: 44,000 (220: 3,016.84 45%)

Veh No:

SBW9228G

Yr Regn:

11/09

Type: M / Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

(A /

Make:

Toyota Camry

CC

1998

Colour:

(grey)

Insured / Std / NI / NA

Sp. Reading

117495

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MR053BK 41070 49609

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

3.93/18

mm

L/Bal.

3.94/18

mm

D.O.A.

D.O.I.

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: File Pass to?

☐

: Preli. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

1 \$ + RS \$

: Photos

: Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18006075/Ueb3		
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986		Date : 03-04-2018		
		Code : FWD		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJE 4687Y	Veh. Inspected	SBW 9228G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	31/03/2018	Inspection Date	03/04/2018	
Survey held at	PRECISE AUTO SERVICE NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 #02-34/36 AUTOBAY SINGAPORE 417883

TEL : 67457367 FAX : 68413390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

29-05-18

Date Of Accident : 31-03-2018

OUR REF : SBW 9228G/T/18

LOH AH KOW

Blk 661 Hougang Ave 4

#10-377

Singapore 530661

Marcus

Date in/out: 31/03/18 to 07/04/18

3/4/18  
To the other side  
4 days

ESTIMATE BILL ON VEH. NO. : SBW 9228G

MODEL : TOYOTA CAMRY 2.0A

CHASSIS NO. : MR053BK4107049609

## LIST ITEM

Front Bumper Fascia		Dis	581.45	—
Front Bumper Side Retainer	2pcs @ 132.25	Self	264.50	—
Front Bump Reinforcement		2	374.50	X
Front Bumper Sponge		Term	182.25	—
Front Bumper Tow Cover		Cur	43.70	—
Front Bumper Air Guide		Term	181.90	—
Front Bumper Clips	50 10pcs @ 12.90	ru	129.00	—
Fog Lamp Cover - RH & LH	2pcs @ 174.45	11	348.90	X
Fog Lamp Cover Chrome - RH & LH	2pcs @ 182.10	11	364.20	X
Front Grille		Cur	374.42	—
Front Grille Badge	68.10	ru	171.40	—
Front Grille Clips	6pcs @ 12.90	11	77.40	X
Head Lamp Assy	2pcs @ 1712.45	h/dere	3,424.90	—
Front Number Plate Garnish		Dis	58.60	—

Signature:  
Date:

6,577.12  
Less Discount 25%: 1,644.28  
4,932.84

P-5229.82

### SPECIAL NETT ITEM

Front Number Plate

SM 45.00 20

Front Number Casing

SM 29.00 20

### LABOUR CHARGE

Towing.

11 80.00 X

To Check Wiring System.

80.00 20

To Tuff Coat Affected Areas

11 150.00 X

To Respray Affected Areas.

850.00 600

To Renew Damaged Parts, Straighten & Repair Front Support Panel, Front Fender & Aligned All Parts.

850.00 420

TOTAL :	7,016.84
GST 7% :	491.18
AMOUNT DUE :	<u>7,508.02</u>

9-5229.82  
less 25%  
3922.36  
S.W - 40  
labour - 1040  
5002.36

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modifications is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 30 July 2018 5:03 PM  
**To:** 'Precise Auto Service'  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO. SBW 9228G & SJE 4687Y ON 31 MAR 2018 @ 12 : 45 HRS ALONG CAR PARK AREA OF BLK 447 HOUGANG AVE 10

Without Prejudice

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 4,280.00
2. Loss of Rental (4days x \$120)	\$ 480.00
3. LTA/GIA search fee	\$ 8.00
<b>TOTAL</b>	<b><u>\$ 4,768.00</u></b>

Kindly let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Precise Auto Service <[support@preciseauto.sg](mailto:support@preciseauto.sg)>  
**Sent:** Monday, 11 June 2018 5:38 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** ACCIDENT INVOLVING VEHICLE NO. SBW 9228G & SJE 4687Y ON 31 MAR 2018 @ 12 : 45 HRS ALONG CAR PARK AREA OF BLK 447 HOUGANG AVE 10

Without Prejudice

**Your Ref. : SJE 4687Y**  
**Vehicle No. : SBW 9228G/T/18**

M/s FWD Singapore Pte Ltd  
6 Temasek Avenue  
#18-01 Suntec Tower Four  
Singapore 038986

Dear Ms. Asher

## Print Received Message

This mail is associated with :

**\*SBW9228G (1201800004012)**  
**[SJE4687Y]**

TP

LOH AH KOW

Mar 31 2018 12:00PM

[Beh Jing Qun, Nicholas]

Precise Auto Service

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 27/08/2018 19:25 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4848.00) - SBW9228G - Claim Handler: Clara Li Zi Rong

Approved:4848.00:Hi! Please offer LOR at \$140.00 per day

## Asher Sng (LKKAUTO)

**From:** Precise Auto Service <support@preciseauto.sg>  
**Sent:** Monday, 11 June 2018 5:38 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING VEHICLE NO. SBW 9228G & SJE 4687Y ON 31 MAR 2018 @ 12 : 45 HRS ALONG CAR PARK AREA OF BLK 447 HOUGANG AVE 10  
**Attachments:** 11062018173346.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

### Without Prejudice

**Your Ref. : SJE 4687Y**  
**Vehicle No. : SBW 9228G/T/18**

M/s FWD Singapore Pte Ltd  
6 Temasek Avenue  
#18-01 Suntec Tower Four  
Singapore 038986

Dear Ms. Asher

We are the repairer for vehicle no. **SBW 9228G** and instructed by the owner, **Loh Ah Kow**, on his behalf to submit the claims against your insured's vehicle no. **SJE 4687Y** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Survey By Mr. Marcus)	\$ 4,280.00	(Including GST)
2. Car Rental (4 days X \$220.00)	\$ 880.00	
3. LTA/GIA Search	\$ 8.00	
<b>Total :</b>	<b>\$ 5,168.00</b>	

Please let us have your payment in our favour of "**Precise Auto Service**".  
Your prompt reply of the above claims will be much appreciated.

Thank You

Best Regards  
Jiang Yanhong

T : 6745 7367 | F : 6841 3390  
E : [support@preciseauto.sg](mailto:support@preciseauto.sg)  
W : [www.preciseauto.sg](http://www.preciseauto.sg)  
A : 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



TO: **PRECISE AUTO SERVICE**  
**NO. 1 KAKI BUKIT AVENUE 6**  
**#02-34/36**  
**SINGAPORE 417883**

**LETTER OF AUTHORITY & INDEMNITY**

**ACCIDENT INVOLVING VEHICLE NO. SBW 9228G AND SJE 4687Y**

I/We, Loh Ah Kow NRIC No. S0839603E  
owner of vehicle no. SBW 9228G, hereby authorise **M/S PRECISE AUTO SERVICE** to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.


I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.

  
\_\_\_\_\_  
Owner Signature  
(Company Stamp, if Applicable)

RELEASE

Claim Reference:	1201800004012
Surveyor's Reference:	CC4/FWD18006075/Ueb3
TP Reference:	SBW 9228G

We, PRECISE AUTO SERVICE ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SBW 9228G ("Vehicle") to accept the sum of \$4,848.00, being the amount claimed for \$4,280.00 (repair costs), \$560.00 (loss of rental/ use), \$ - (loss of income), \$8.00 (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 31/03/2018 (date of accident) at / along CARPARK AREAS OF BLK 447 HOUGANG AVE 10 (location) involving vehicle no/s. SBW 9228G and SJE 4687Y.

This is pursuant to the inspection conducted on 03/04/2018 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SJE 4687Y be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 07 day of 09 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



CKS

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

## PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

=====

Accident Date : 31-03-18

OUR REF : SBW 9228G/T/18

Loh Ah Kow

Blk 661 Hougang Ave 4

#10-377

Singapore 530661

## TAX INVOICE

Invoice No. : TP1804-010

DATE : 30-04-18

FINAL BILL ON VEH. NO. : SBW 9228G  
VEHICLE MODEL : TOYOTA CAMRY 2.0A

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

4,000.00

SUB-TOTAL	:	<u>4,000.00</u>
ADD GST 7%	:	<u>280.00</u>
TOTAL AMOUNT SGD	:	<u><u>4,280.00</u></u>

This is a computer generated document and requires no signature.



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
PRECISE AUTO SERVICE C/O LOH AH KOW BLK 661 HOUGANG AVENUE 4 #10-377 SINGAPORE 530661

DATE	INVOICE NO.
16-Apr-2018	A 37529

	VHA NO.	DUE DATE	VEH. NO.
	A 37529	16-Apr-2018	SKK 7606 T
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 02 APRIL 2018 TO 06 APRIL 2018 YOUR REF: SBW 9228 G	4	205.607	822.43
GST @ 7%		\$57.57	
TOTAL		\$880.00	

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of BKW Automobile Pte Ltd



**bizSAFE**

**HIRER'S PARTICULARS**

Name (as in V/D): *KEVIN LOH AH KOW*

NRIC/Passport No: *S0839603E* Date of Birth: *19/12/1946*

Address: *BLK 661 HULIMANG AVE 4* Age: *53*

*#10-377* St: *S30061*

Name & Address of Employer: \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

Driving Licence No: *any car* Passed Date: *5/9/1970*

D/L Type: Local/Int'l/Other: \_\_\_\_\_

Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP \_\_\_\_\_

**DRIVER'S PARTICULARS**

Name (as in I/C): \_\_\_\_\_

NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Age: \_\_\_\_\_ Sex: \_\_\_\_\_ Age: \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs: \_\_\_\_\_

Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_

D/L Type: Local/Int'l/Other: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: *3809181* Replace Veh No: \_\_\_\_\_

Loan Vehicle No: *SKK 766T* VR No: \_\_\_\_\_

Make & Model: *T-Golf* Auto/Manual Group: \_\_\_\_\_

CHARGES		\$	cts
Daily	<i>4</i> day @ \$ <i>220</i>	Per day	<i>\$380</i>
Weekly/Monthly	week @ \$ _____	Per week/Monthly	
Others			
CDW/PAI	@ \$ _____	Per day/Monthly	
Delivery/Collection Svc			
GST			
OR No: <i>7</i>	(A) SUB-TOTAL <i>780</i>		
Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
First _____ km FREE per day		GST	
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	

Security Deposit : \$ \_\_\_\_\_ Bank: \_\_\_\_\_

CASH/NETS/VISA/MC/AMEX/CHQ No: \_\_\_\_\_

Expiry Date: \_\_\_\_\_ Card ID No: \_\_\_\_\_

Name as in Card: \_\_\_\_\_

NON WAIVER EXCESS (Subject to GST): \$ *3000*

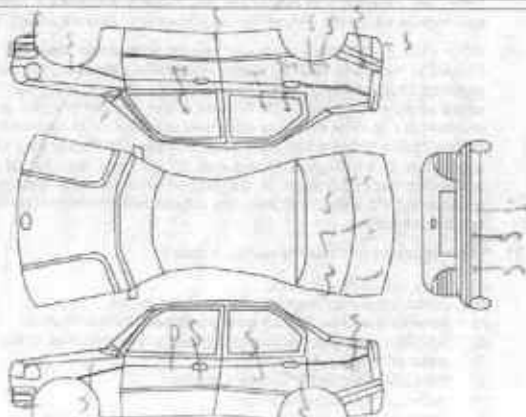
**ACCESSORIES CHECK**

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
- ☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: \_\_\_\_\_ Additional Driver's Signature: \_\_\_\_\_

**SINGAPORE Use Only**

INDICATE:  
A - Accidents  
D - Dents  
S - Scratches  
Y - "Y" MARK



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The Hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hole, between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to settle all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The Hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other related matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>11/11/18</i>	<i>11:10</i>	<i>702.9</i>	<i>Rexed</i>	

Return Of Vehicle: The Hirer Driver is Required to Sign in The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)

Date In	Time In	Mileage	Check By	Remarks
<i>16/01/18</i>	<i>1:50pm</i>			

**Enquire Vehicle & Owner Information ( Vehicle No. SJE4687Y As At 31 Mar 2018 / 12:45:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: PRECISE-5BW922BG

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S86314951

Owner Name: BEH JING QUN, NICHOLAS

Registered Address Type: HDB / HUDC

Registered Block/House No.: 629

Registered Street Name: HOUGANG AVENUE 8

Registered Unit No.: # 04 - 70

Registered Building Name: -

Registered Postal Code: 530629

**Current Vehicle Details**

Vehicle No.: SJE4687Y

Make Description/Model: HONDA / CIVIC 1.6L VTI AUTO

Insurance Company Name: FWD SINGAPORE PTE. LTD.

Direct settlement with  
LKK.

Need to issue \$8.00  
to 'Bonnie Kwok LLC'

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Apr 2018 <a href="#">Edit Reg</a>		03 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Beh Jing Qun, Nicholas, ID: S86314951								
Main Claimant:	LOH AH KOW, ID: S0839603E								
Vehicle Reg. No.:	SBW9228G	Date of Loss:	31/03/2018 12:00 - :59 [100 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800004012	Policy/Cover Note No.:	PNPV2018-00002611 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJE4687Y	Policy No. (Claimant):	2100175557-08						
		Excess:	S\$500.00						
Repairer:	Precise Auto Service (HQ) No 1 Kaki Bukit Ave 6, #02-34/36, 417883 Kaki Bukit - Tel: 67457367								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 12/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>FWD_SG (27/08/2018): Alert - Adj Mandate Approved (S\$4848.00) - SBW9228G - Claim Handler: Clara Li Zi...</li> <li>FWD_SG (18/07/2018): Alert - Adj Mandate Approved (S\$4768.00) - SBW9228G - Claim Handler: Clara Li Zi...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





















































## Claim Documents

\*SBW9228G (1201800004012)  
[SJE4687Y]  
TP  
LOH AH KOW  
Mar 31 2018 12:00PM  
[Beh Jing Qun, Nicholas]  
Precise Auto Service

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Letters/Correspondences									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown							1	Edit	
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	19/06/18 14:24	Adjuster Immediate Advice							1	Load HTM	
Photos/Images									3 per page		<input checked="" type="checkbox"/>
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2	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
3	19/06/18 14:21	Odometer Reading							1	Load JPG	<input checked="" type="checkbox"/>
4	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
5	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
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24	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
25	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
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27	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
28	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
29	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>
30	19/06/18 14:21	General View							1	Load JPG	<input checked="" type="checkbox"/>



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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77	19/06/18 14:21	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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79	19/06/18 14:21	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
80	19/06/18 14:21	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 15:27	EMAIL FROM FWD DD 02042018	Load PDF	
2	03/04/18 15:27	WKSP NOTICE	Load PDF	
3	03/04/18 19:06	FWD EMAIL TO INSURED	Load PDF	
4	04/04/18 17:53	TP GIA REPORT	Load PDF	
5	19/06/18 14:20	TP ESTIMATE MARKED	Load PDF	
6	21/06/18 10:02	WORKSHOP INVOICE	Load PDF	
7	21/06/18 10:02	RENTAL RECEIPT	Load PDF	
8	21/06/18 10:02	LTA SEARCH	Load PDF	
9	21/06/18 10:02	LOD	Load PDF	
10	07/08/18 08:52	EMAIL FROM WSP DD 060818	Load PDF	
11	12/09/18 09:50	Release Voucher	Load PDF	
12	12/09/18 09:50	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	03/04/18 18:03	OI GIA Report	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJE4687Y (Insd veh)	Model:	TOYOTA CAMRY 2.0 (A)
	SBW9228G (TP veh)		
Date of Accident:	31/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	7,508.02	
Final Repair Cost	: \$	4,280.00	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	560.00	4 days
LTA / GIA Search Fee	: \$	8.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	4,848.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Precise Auto Service	: \$	4,848.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

12 Sep  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18006075/UEB3Q2  
Date: 12/09/2018

### REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00002611  
Claimant Vehicle No: SBW9228G Insured Vehicle No: SJE4687Y  
Date of Loss: 31/03/2018 Nature of Claim: TP Claim No: 1201800004012

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SBW9228G  
Make & Model: TOYOTA CAMRY, 2.0 (A) Engine No: 1AZE149445  
Reg. Date: 20/11/2009 (Man. Year: 2009) Chassis No: MR053BK4107049609  
Colour: Grey Odometer: 117495 km  
Engine Capacity: 1998 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,006.84	3,962.36	1,044.48	20.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,010.00	1,040.00	970.00	48.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,016.84</b>	<b>5,002.36</b>	<b>2,014.48</b>	<b>28.71</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,000.00</b>		
(S\$)	7,016.84	4,000.00	3,016.84	42.99
<b>+ GST 7.00/7.00% (S\$)</b>	491.18	280.00	211.18	42.99
<b>Nett Amount (S\$)</b>	<b>7,508.02</b>	<b>4,280.00</b>	<b>3,228.02</b>	<b>42.99</b>
<b>+ Car Rental (4.0 x S\$140.00/day) (S\$)</b>		560.00		
<b>+ Doc/Search Fee (S\$)</b>		8.00		
<b>Nett Liability (S\$)</b>		<b>4,848.00</b>		

### INSPECTION

Date of Assignment: 03/04/2018  
Date Inspected: 03/04/2018 Inspected At: Precise Auto Service (HQ)  
No 1 Kaki Bukit Ave 6, #02-34/36  
Singapore 417883

Estimated Period of Repair: 4.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 21 Jun 2018)
<b>Parts:</b> 143	TOYOTA CAMRY 2.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SBW9228G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER FASCIA	Distorted	581.45 FL	*581.45 FL
2	2		*FRONT BUMPER SIDE RETAINER	Bent	264.50 FL	*264.50 FL
3	1		*FRONT BUMPER REINFORCEMENT	Repair	374.50 FL	*- FL
4	1		*FRONT BUMPER SPONGE	Torn	182.25 FL	*182.25 FL
5	1		*FRONT BUMPER TOW COVER	Cut	43.70 FL	*43.70 FL
6	1		*FRONT BUMPER AIR GUIDE	Torn	181.90 FL	*181.90 FL
7	10		*FRONT BUMPER CLIPS	Necessary	129.00 FL	*50.00 FL
8	2		*FOG LAMP COVER -RH & LH	Not Necessary	348.90 FL	*- FL
9	2		*FOG LAMP COVER CHROME -RH & LH	Not Necessary	364.20 FL	*- FL
10	1		*FRONT GRILLE	Cracked	374.42 FL	*374.42 FL
11	1		*FRONT GRILLE BADGE	Necessary	171.40 FL	*68.10 FL
12	6		*FRONT GRILLE CLIPS	Not Necessary	77.40 FL	*- FL
13	2		*HEAD LAMP ASSY	Holder Cracked	3,424.90 FL	*3,424.90 FL
14	1		*FRONT NUMBER PLATE GARNISH	Distorted	58.60 FL	*58.60 FL
15	1		*FRONT NUMBER PLATE	Bent	45.00 FS	*20.00 FS
16	1		*FRONT NUMBER CASING	Bent	29.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,651.12</b>	<b>5,269.82</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,644.28</b>	<b>1,307.46</b>
<b>Total Parts (\$\$)</b>	<b>5,006.84</b>	<b>3,962.36</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TOWING	New	80.00	0.00
2	TO CHECK WIRING SYSTEM	New	80.00	20.00
3	TO TUFF COAT AFFECTED AREAS	New	150.00	0.00
4	TO RESPRAY AFFECTED AREAS	New	850.00	600.00
5	TO RENEW DAMAGED PARTS ,STRAIGHTEN & REPAIR FRONT SUPPORT PANEL ,FRONT FENDER & ALIGNED ALL PARTS	New	850.00	420.00
Gross Labour Cost (S\$)			2,010.00	1,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >