

INS. CASE OWNER:

CC 4/1111800 6069, S ub 39

LKK  
IDAC

Surveyor: Sensation

DOI: 3/4/18

Date / Time: 3/4/18

Registered in Merimen: 3/4/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SHB 43752

Claim No. : ACT150400V6

Name of Insured : LTP

Policy No. : MLOM0015

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : Hyundai

Excess Sec II :SS \_\_\_\_\_ D.O.A : 2/4/18

Place of Accident : 4147 RD PROM BIRDEFOR

Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

RO TO LATENTHILL RD

If NO, Driver Name / Age : HEWA FOR BAWAY

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SHB 409M



INSRS: \_\_\_\_\_  
WSP: SMRT  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
<u>5/4/18</u> <u>11N</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PRC:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

OI turning into main Road.

RECEIVED 27 SEP 2018

<b>PRELIMINARY ADVICE</b>	Date/Time: _____	Sent By: _____	Confirm with: _____	Confirm by: _____
<b>FINALIZATION</b>	Date/Time: _____	Confirm with: _____	Confirm by: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	\$S _____	( _____ days) Reduction:	% _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time: <u>14/9/18</u>	Confirm with: <u>Lee Goh</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No. : <u>9</u>	If NO or B 28, Ass. Lia :	
Repair Cost:	\$S <u>4200.00</u>			
Loss of Rental (LOR):	\$S <u>709.41</u>	( <u>6.5</u> days)		
Loss of Use (LOU):	\$S <u>515.58</u>	( <u>57932</u> <u>6.5</u> days)		
Loss of Income (LOI):	\$S _____	( \$ _____ x _____ days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	\$S _____			
Medical:	\$S _____			
Disbursement:	\$S _____	(e.g. Tow/ Independent )	1) Claim status: Normal/Reject/Private Settle	
Legal Cost	\$S _____			2) Report Format: _____
<b>Total:</b>	\$S <u>5424.99</u>	Global Sum \$S: <u>5400.00</u>	3) Survey fee: _____	
<b>FINAL PAYMENT</b>	Date/Time: _____	Confirm with: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$S <u>5400.00</u>	Name 1: <u>SMRT TAXIS PTE LTD</u>		
Payee 2: (Strike if N.A.)	\$S _____	Name 2: _____		
Payee 3: (Strike if N.A.)	\$S _____	Name 3: _____		

COPY SENT  
20/9/18

REF:

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_  
at Workshop no: \_\_\_\_\_  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 5 days Res: Yes or No  
Lum Sum: 20 % 3 Val: Yes or No  
CA / REV / REP / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHB 5072 Yr Regn: 7/10/2014  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or \_\_\_\_\_  
Make: Toyota Proace CC: 1718  
Colour: Maroon A/C: Insured / Std / NI / NA  
Sp. Reading: 42030 T/Radio: Insured / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C/No: JT0KJ 364 20575219  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In Order / Jammed / Leaked / Burnt or \_\_\_\_\_  
Brake: In Order / Jammed / Leaked / Burnt or \_\_\_\_\_  
Mod: NP / S/Rim / STD A/Rim or \_\_\_\_\_  
Tyre Size: F: 195/65R15  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Falken  
Front \_\_\_\_\_ Rear \_\_\_\_\_  
R/Bal. 6 mm R/Bal. 6 mm  
L/Bal. 6 mm L/Bal. 6 mm  
D.O.A. 2/4/19 D.O.I. 3/4/10  
Survey held at SMA  
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
Frt O/S  
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

LIS - \$ 4200w (Red: \$ 7283.54/63%)

1A x 104/10/2007  
Lbr  
10

SHB5433SC

One/Time: File Pass to?  : Prell. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_  
Transportation: \_\_\_\_\_  
1 - \$ - Res - D

Date/Time: File Return to?

Add Fee:  : Site Insp \$5  
 : Interview \$5  
 : Tech. Invs \$5  
 : Weekend \$5

: Photo  
: Other

Report Format :  
Lump Sum / I.B.I: \$5

TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18006069/Sub3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 03-04-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHB 4335C	Veh. Inspected	SHB 509U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	02/04/2018	Inspection Date	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



6.4.18 / 16.44  
 7.4.18 / 11.44 - ADV  
 7.4.18 / 15.44

SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

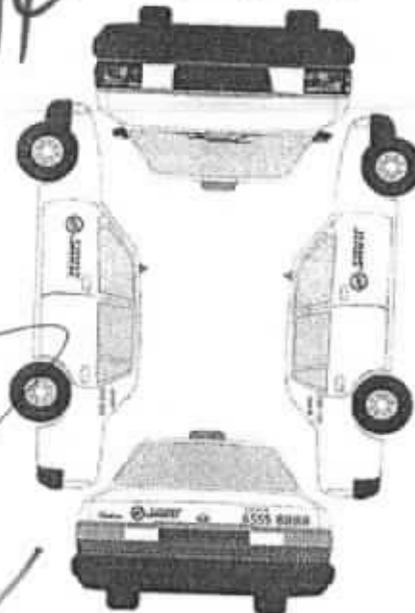
Accident Reporting Number : 68662672

### SMRT Accident Vehicle Repair Estimates

2/4/18/15.44

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB509U  
 Ref. No : TAX/04/18/2007  
 Reg. Date : 07/10/2014  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : RYAN FOO CHEE BOON  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 02/04/2018 11:00:00 AM  
 Accident Reported Date / Time : 02/04/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Sebastian  
 Vehicle is Towed Back? : Yes  
 Towed Back Date/Time : 02/04/2018  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024095326



*No Accident*  
*7/14*

Special Instruction to ARC, if any :  
 TOWED \$40/ SHB4335C(COMFORT) - III  
 lump sum repair. Question mark item photo, After PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM  
 PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP:90036121  
 Prepared Date : 02/04/2018 02:33:58 PM

420 991  
 420 930  
 ↓  
 1 1 1 1  
 1/4 1/2 3/4 1

Recording Camera    
 Radio Antenna    
 1<sup>st</sup> witness Se Date 3.4.18  
 2<sup>nd</sup> witness \_\_\_\_\_ Date \_\_\_\_\_

QC 6/4/18 14.01 pages

Supplementary  
 to refer to the Supplementary part list ✓

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 8/4/18

Vehicle Return Time: 1150

SMRT's site sign: \_\_\_\_\_

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U505752141 Mileage : 0

Work Shop : Repair Completed Date / Time :

**Summary of Repair Estimates**

	<b>Quotation from ARC</b>	<b>Adjusted by Surveyor, if applicable</b>
Total Labour Charges	: 1,014.00	500.00
Total Spray Painting Charges	: 1,674.00	550.00
Total Material Charges	: 7,267.10	2,857.69
Other Charges	: 1,528.44	268.44
<b>TOTAL</b>	<b>: 11,483.54</b>	<b>4,176.13</b>
<b>Lum Sum Total</b>	<b>: 11,500.00</b>	<b>4,200.00</b>
No. of Repair Days	: 6.00	5.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 02/04/2018 05:17:31 PM	03/04/2018 03:44:25 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 02/04/2018 05:16:07 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1804-0407

Invoice No :

Quotation Date : 17/4

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 4/3/2018 3:44:15 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	1,014.00	500.00 /
<b>Total Labour</b>	<b>1,014.00</b>	<b>500.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00 /
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	100.00 /
TO REPSRAY FRONT HOOD	378.00	0.00
TO RESPRAY FRONT SUPPORT PANEL	180.00	50.00 /
TO RESPRAY FRONT FENDER RH	378.00	200.00 /
TO RESPRAY RIM	180.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,674.00</b>	<b>550.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	40.00 /
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
TO TOP UP A/C GAS	120.00	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00
TO CHECK & RESET SYSTEM FUNCTION	350.00	0.00
TO REMOVE AND REFIT WIRE HARDESS	250.00	0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET) <i>Net</i>	148.44	148.44 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>1,528.44</b>	<b>268.44</b>

Part 4- Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No ✓	CRK
52127-47903			COVER, FR BUMPER HOLE RH	1	18.50	100.00	0.00	Replace	Repair	No R	
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Replace S	No ✓	CRK
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace	No ✓	CRK
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Replace	No ✓	BT
57013-47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Check	No X	NN
52114-47140			BRACKET, FR BUMPER	1	110.40	25.00	82.80	Replace	Replace S	No ✓	CRK
			NUMBER PLATE	0	15.00	0.00	0.00	Replace	Not given	No X	NN
			NUMBER PLATE FRAME	1	12.00	0.00	12.00	Replace	Replace	No ✓	CRK
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	233.32	Replace	Replace	No ✓	CRK
81210-12230		6505439	FOG LAMP RH	1	295.20	10.00	265.68	Replace	Replace	No ✓	CRK
81519-47050			BRACKET, FR TURN LOWER RH	1	26.00	25.00	19.50	Replace	Replace S	No ✓	CRK
81519-47060			BRACKET, FR TURN UPPER RH	1	24.40	25.00	18.30	Replace	Replace S	No ✓	CRK
81511-47050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace	Replace	No ✓	CRK
52818-47050		6505540	BUMPER FRT ABSORBER LOWER	1	127.70	25.00	95.78	Replace	Check	No X	
82113-47180			WIRE, ENGINE ROOM, NO.3	1	242.00	10.00	217.80	Replace	Check	No X	
53301-47060		6505555	HOOD PANEL	0	748.10	25.00	0.00	Replace	Not given	No X	NN
53395-47020			HOOD END PANEL SEAL	0	35.50	25.00	0.00	Replace	Not given	No X	
53201-47902			SUPPORT SUB-ASSY	1	1,460.40	100.00	0.00	Replace	Repair	No R	
81130-47500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace	No ✓	SCR
82111-47772			WIRE, ENGINE ROOM	1	5,567.10	10.00	5,010.39	Replace	Check	No X	NN
85315-47140			WIPER WASHER JAR	1	180.10	25.00	135.07	Replace	Replace	No ✓	Def
85330-47010			MOTOR NO:1, WIPER WASHER JAR	1	239.00	10.00	215.10	Replace	Replace S	No ✓	
85330-60180			MOTOR NO:2, WIPER WASHER JAR	1	240.00	10.00	216.00	Replace	Replace S	No ✓	DMG
85371 / 90099-62091			HOSE, WINDSHIELD WASHER (FROM MOTOR TO JOINT)	0	17.60	25.00	0.00	Replace	Not given	No X	
88710-47150			TUBE & ACCESSORY	0	631.90	25.00	0.00	Replace	Not given	No X	NN
53876-47030		6505554	FENDER LINER FRT/LH	0	171.70	25.00	0.00	Replace	Not given	No X	
53801-47050		6505557	FENDER FRT/RH	1	723.40	100.00	0.00	Replace	Repair	No R	
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No ✓	NEC

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53875-47030		6505553	FENDER LINER FRT/RH	1	171.70	25.00	128.77	Replace	Replace	No /
53852-47020			FENDER LINER PAD, FR WHEEL LH	0	49.30	25.00	0.00	Replace	Not given	No X
		6503707	TYRE	0	126.74	0.00	0.00	Replace	Not given	No X
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT	0	1,484.20	25.00	0.00	Replace	Not given	No X
81519-47060			BRACKET, FR TURN	1	58.20	25.00	43.65	Replace	Replace S	No /
<b>TOTAL MATERIALS</b>								<b>9,083.90</b>	<b>3,572.11</b>	
<b>TOTAL MATERIALS(Discounted)</b>								<b>7,267.10</b>	<b>2,857.69</b>	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
81519-47060		BRACKET, FR TURN	1	58.20	25.00	43.65	Replace	Replace	No
<b>TOTAL SUPPLEMENTARY MATERIALS</b>						<b>43.65</b>			

3572.11 /  
 - 20%  
 2857.69 /  
 + 500.00 /  
 + 818.44 /  


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 4176.13 /  
 LIS \$4200/- /

Sebastian  
 23/4/18

### Print Received Message

This mail is associated with :

\*SHB509U (MCT18040028)  
[SHB4335C]

TP

SMRT TAXIS PTE LTD

Apr 2 2018 11:00AM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 03/09/2018 11:46 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$5424.99) - SHB509U - Claim Handler: Priya

Approved: 5424.99.



SMRT AUTOMOTIVE SERVICES PTE LTD  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Tel : 65 6866 2647  
 Fax : 65 6368 7421  
 www.smrt.com.sg

India International Insurance Pte Ltd  
 c/o LKK Auto Consultants Pte Ltd  
 No. 51 Ubi Ave 1 #01-25  
 Paya Ubi Industrial Park  
 Singapore 408933

Date: 4 May 2018

Our Ref.: TAX/04/18/2007/LG

Dear Sirs,

**ACCIDENT ON 2/4/2018 INVOLVING SHB 509U & SHB 4335C  
 ALONG CAIRNHILL RD**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHB 509U. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	\$4,200.00
2. Loss of Rental for <u>6.5</u> days @ S\$ <u>109.14</u> /day	:	\$ 709.41
3. Loss of Income for <u>6.5</u> days @ S\$ <u>79.33</u> /day	:	\$ 515.58
4. Police Report/ SAS Report/ LTA Search Fee	:	—
5. Survey Fee	:	—
<b>Total Claims</b>	:	<u>\$5424.99</u>

We enclose the following documents:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Repair Invoice                        | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report                                    | <input type="checkbox"/> LTA Search result                  |
| <input type="checkbox"/> Photographs _____ pcs                            | <input checked="" type="checkbox"/> Others :                |
| <input type="checkbox"/> Investigation results                            | 1. <u>vehicle laid-up report</u>                            |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income    | 2. _____  |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SHB509U</u> | 3. _____  |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

  
 Tan Lee Gek  
 For Manager, Claims  
 Claims Department  
 DID: 6866 2647  
 Email: leegek@smrt.com.sg

**AUTHORISATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705** (address), owner of **SHB 509U** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 509U** that was damaged pursuant to the accident which occurred on **02/04/2018** (date) along **CAIRNHILL ROAD** (location) involving vehicle no/s **SHB 4335C** ("the accident").

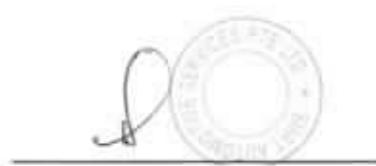
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Sept (month) 20 18 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



Date: 2/4/18

Our Ref. No.:

Letter of Authorisation

I, Ryan Foo (NRIC No.: S7115699J), the registered hirer / relief driver / contract hirer of SMRT taxi registration number SAB 5094 hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SAB 4335C happened on 2/4/2018 11 am along Cairnhill Rd

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Ryan Foo Signature:   
NRIC No.: S7115699J  
Tel No.: 81124571  
Address: 314 Hongkong Ave 5  
#10-137 J S'pore 530314

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18040028  
Claimant Ref: SHB 509U

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,400.00 (global sum) ~~(loss of part of cost)~~ S\$ ~~\_\_\_\_\_~~ (loss of ~~\_\_\_\_\_~~ ~~(cost of~~ ~~\_\_\_\_\_~~ ~~\_\_\_\_\_~~)), vehicle no. SHB 509U that was damaged pursuant to the accident which occurred on 02/04/2018 (date) at CAIRNHILL ROAD (location) involving vehicle no. SHB 4335C (insured vehicle). This is pursuant to the inspection conducted on 03/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 509U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB 509U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5400.00 to SMRT TAXIS PTE LTD

Dated this 14 day of Sept 20 18

**CLAIMANT:**

Signature: [Signature]

Signed by "the workshop" (with chop)

Name: Tan Lee Gell

NRIC: S1420706F

Address: 86 Woodlands Industrial Park Ed

Singapore 757705  
Tel: 65 6182 3868 Fax: 65 6368 7421  
www.smrt.com.sg

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature: [Signature]

Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180400481  
Date : 24.04.2018  
Vehicle No. : SHB509U  
Your Ref No. : TAX/04/18/2007  
Our Ref No. : 24095326  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 4,200.00
<b>GRAND TOTAL</b>				<b>\$ 4,200.00</b>

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 02.04.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/04/18/2007

From: SMRT Taxis Pte Ltd

Date: 4/4/2018

**ACCIDENT ON 02/04/2018 INVOLVING SHB 509U & SHB4335C  
ALONG CAIRNHILL ROAD**

This is to confirm that the daily rental rate for SHB 509U is \$109.14 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Tax Reference No : SXXXX699J  
Year of Assessment : 2017  
Income Tax  
Date : 29 May 2017

# NOTICE OF ASSESSMENT ORIGINAL



INLAND REVENUE  
AUTHORITY OF  
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR RYAN FOO CHEE BOON  
314 HOUGANG AVE 5  
#10-137  
SINGAPORE 530314



55 Newton Road  
Revenue House  
Singapore 307987  
Tel: 1800-356 8300  
Website: <http://www.iras.gov.sg>  
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	28,955.00		28,955.00
<b>TOTAL INCOME</b>	<b>28,955.00</b>		<b>28,955.00</b>
<b>ASSESSABLE INCOME</b>			<b>28,955.00</b>
<b>LESS: PERSONAL RELIEFS</b>			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Spouse/Handicapped Spouse		2,000.00	
Child (QCR)		12,000.00	
Provident Fund/Life Insurance		2,311.00	
<b>TOTAL PERSONAL RELIEFS</b>			<b>18,811.00</b>
<b>CHARGEABLE INCOME</b>			<b>10,144.00</b>
<b>TAX PAYABLE</b>			<b>0.00</b>

1. Your tax assessment is based on information given by you through e-Filing on 14 Apr 2017.

2. Your total outstanding income tax balance is shown in the Statement of Account which is attached / will be sent to you shortly.

3. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

@ \$79-32

TAN TEE HOW  
COMPTROLLER OF INCOME TAX

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Apr 2018 <a href="#">Edit Reg</a>		03 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	<b>SHB509U</b>	Date of Loss:	02/04/2018 11:00 - :59 [41 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT18040028</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHB4335C</b>	Policy No. (Claimant):	D-18090213MFSH						
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Priya</b> ]								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sebastian Yeang Wai Keen</b> ] ... [Final Rpt due 12/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• III_SG (03/09/2018): <b>Alert - Adj Mandate Approved (S\$5424.99) - SHB509U - Claim Handler: Priya</b></li> <li>• III_SG (10/04/2018): <b>Alert - Adj Mandate Approved (S\$0.00) - SHB509U - Claim Handler: Priya</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SHB509U (MCT18040028)  
[SHB4335C]  
TP  
SMRT TAXIS PTE LTD  
Apr 2 2018 11:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
SMRT Automotive Services Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			View	View in Browser
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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2	03/04/18 14:53	TP GIA REPORT	 Load PDF	
3	03/04/18 14:53	EMAIL FROM III DD 03042018	 Load PDF	
4	05/04/18 19:11	TP ESTIMATE- MARKED	 Load PDF	
5	28/08/18 12:16	WORKSHOP INVOICE	 Load PDF	
6	28/08/18 12:16	RENTAL RECEIPT	 Load PDF	
7	28/08/18 12:16	LOD	 Load PDF	
8	26/09/18 09:53	INCOME TAX	 Load PDF	
9	26/09/18 09:53	AUTHORISATION TO ACT FORM	 Load PDF	
10	26/09/18 09:53	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/04/18 09:05	Singapore Accident Statement	 Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset Save Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:**  Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/III18006069/SUB3Q2  
**Date:** 26/09/2018

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015	
<b>Claimant Vehicle No :</b> SHB509U	<b>Insured Vehicle No :</b>	SHB4335C	
Date of Loss: 02/04/2018	Nature of Claim:	TP	Claim No: MCT18040028

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SHB509U</b>		Engine No:	2ZR1444721
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)		Chassis No:	JTDKN36U505752141
Reg. Date:	07/10/2014 (Man. Year: 2014)		Odometer:	420930 km
Colour:	Maroon			
Engine Capacity:	1798 cc			
Market Value/New Car Price:	N/A			
Sum Insured (S\$):	<b>Market Value/New Car Price</b>			

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,130.58	3,720.55	12,410.03	76.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,068.00	1,170.00	2,898.00	71.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>20,198.58</b>	<b>4,890.55</b>	<b>15,308.03</b>	<b>75.79</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>20,198.58</b>	<b>4,200.00</b>	<b>15,998.58</b>	<b>79.21</b>
+ Loss of Use (6.5 x S\$79.32/day) (S\$)		515.58		
+ Car Rental (6.5 x S\$109.14/day) (S\$)		709.41		
<b>Nett Liability (S\$)</b>		<b>5,424.99</b>		
<b>Global Sum Settlement (S\$)</b>		<b>5,400.00</b>		

#### INSPECTION

Date of Assignment:	03/04/2018	
Date Inspected:	03/04/2018 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705

Estimated Period of Repair: 5.0 days

---

**Adjuster:** Sebastian Yeang Wai Keen

**Manager:** THIN THIN HLAING

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 28 Aug 2018)
<b>Parts:</b> 144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHB509U)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *	

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*BUMPER FRT (DISC 25%)	Cracked	482.00 F	*361.50 F
2	1	*BUMPER SUPPORT F/RH (DISC 25%)	Cracked	76.40 F	*57.30 F
3	1	*BUMPER ENERGY ABSORBER FRT (DISC 25%)	Cracked	78.80 F	*59.10 F
4	1	*BUMPER REINFORCEMENT FRT (DISC 25%)	Dented	498.40 F	*373.80 F
5	1	*BRACKET ,FR BUMPER (DISC 25%)	Cracked	110.40 F	*82.80 F
6	1	*BUMPER GRILLE SUB-ASSY ,LOWER (DISC 25%)	Cut	311.10 F	*233.32 F
7	1	*BRACKET ,FR TURN LOWER RH (DISC 25%)	Cracked	26.00 F	*19.50 F
8	1	*BRACKET ,FR TURN UPPER RH (DISC 25%)	Cracked	24.40 F	*18.30 F
9	1	*WIPER WASHER JAR (DISC 25%)	Deformed	180.10 F	*135.07 F
10	1	*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.92 F
11	1	*FENDER LINER FRT/RH (DISC 25%)	Torn	171.70 F	*128.77 F
12	1	*BRACKET ,FR TURN (DISC 25%)	Cracked	58.20 F	*43.65 F
13	1	*FOG LAMP RH (DISC 10%)	Cracked	295.20 F	*265.68 F
14	1	*LENS & BODY ,FR TURN RH (DISC 10%)	Cracked	511.80 F	*460.62 F
15	1	*HEAD LAMP RH (DISC 10%)	Scratched	945.20 F	*850.68 F
16	1	*MOTOR NO.1 WIPER WASHER JAR (DISC 10%)	Damaged	239.00 F	*215.10 F
17	1	*MOTOR NO.2 WIPER WASHER JAR (DISC 10%)	Damaged	240.00 F	*216.00 F
18	1	*ADVERTISEMENT STICKER (SN)	Necessary	148.44 F	*148.44 F
19	1	*NUMBER PLATE FRAME (SN)	Cracked	12.00 F	*12.00 F
20	1	*COVER ,FR BUMPER HOLE RH	Repair	18.50 F	*- F
21	1	*SUPPORT SUB-ASSY	Repair	1,460.40 F	*- F
22	1	*FENDER FRT/RH	Repair	723.40 F	*- F
23	1	*ARM SUB-ASSY ,FR BUMPER RH	Not Necessary	250.40 F	*- F
24	1	*NUMBER PLATE	Not Necessary	15.00 F	*- F
25	1	*BUMPER FRT ABSORBER LOWER	Not Necessary	127.70 F	*- F
26	1	*WIRE ENGINE ROOM,NO.3	Not Necessary	242.00 F	*- F
27	1	*HOOD PANEL	Not Necessary	748.10 F	*- F
28	1	*HOOD END PANEL SEAL	Not Necessary	35.50 F	*- F
29	1	*WIRE ,ENGINE ROOM	Not Necessary	5,567.10 F	*- F
30	1	*HOSE WINDSHIELD WASHER (FROM MOTOR TO JOINT)	Not Necessary	17.60 F	*- F
31	1	*TUBE & ACCESSORY	Not Necessary	631.90 F	*- F
32	1	*FENDER LINER FRT /LH	Not Necessary	171.70 F	*- F
33	1	*FENDER LINER PAD,FR WHEEL ,LH	Not Necessary	49.30 F	*- F
34	1	*TYRE	Not Necessary	126.74 F	*- F
35	1	*WHEEL DISC .FRONT	Not Necessary	1,484.20 F	*- F
				<b>Total Parts (\$\$)</b>	<b>16,130.58 3,720.55</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	1,014.00	500.00
2	SPRAY PAINT	New	1,674.00	550.00
3	TOWING CHARGE	New	80.00	40.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
6	TO TOP UP A/C GAS	New	120.00	0.00
7	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
8	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
9	TO CHECK & RESET SYSTEM FUNCTION	New	350.00	0.00
10	TO REMOVE AND REFIT WIRE HARDESS	New	250.00	0.00
11	TO REPLACE SUNDRY PARTS	New	100.00	20.00
12	TO WASH AND VACUUM	New	60.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>4,068.00</b>	<b>1,170.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >