

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 20 April, 2018 3:33 PM
To: Giselle Ng
Cc: green green; Vic (LKKAUTO); Admin A
Subject: RE: YOUR REF: SGL 72X_ACCIDENT INVOLVING SGL 72X AND SLV 6435G ALONG BALESTIER ROAD ON 30.03.2018

Dear All,

Received with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Giselle Ng [mailto:giselleng@gmail.com]

Sent: Friday, 20 April, 2018 9:56 AM

To: Vic (LKKAUTO); Admin A

Cc: green green

Subject: Re: YOUR REF: SGL 72X_ACCIDENT INVOLVING SGL 72X AND SLV 6435G ALONG BALESTIER ROAD ON 30.03.2018

resending as the previous mail had a delivery error notification.

Please download the files from <https://we.tl/jVhumKyI1q>

On 20 April 2018 at 09:45, Giselle Ng <giselleng@gmail.com> wrote:

Hello. Please find attached.

- Driver's driving license or foreign driving license (if any). Driver is Giselle Ng Pei Pei. Driving License attached
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

Thank you
Giselle Ng on behalf of Ng Chun Lin

On 17 April 2018 at 12:38, green green <greeeen@hotmail.com> wrote:

Begin forwarded message:

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 17 April 2018 at 11:56:34 SGT
To: "greeeen@hotmail.com" <greeeen@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Subject: YOUR REF: SGL 72X_ACCIDENT INVOLVING SGL 72X AND SLV 6435G ALONG BALESTIER ROAD ON 30.03.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 APRIL 2018

NG CHUN LIN
By Email

By Post &

[5 DRAYCOTT DRIVE](#)

[#31-01](#)

SINGAPORE 259420

Dear Sir/Madam,

OUR REF : CC4/AIG18006068/Kha3

YOUR REF : SGL 72X

**ACCIDENT INVOLVING SGL 72X AND SLV 6435G ALONG BALESTIER ROAD
ON 30.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLV 6435G against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLV 6435G. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

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