Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Friday, 6 April, 2018 11:24 AM

To: CHENG HOE MOTOR PTE LTD (AMK)

Cc: Bevan Lim (LKK Auto); Admin A; Vic (LKKAuto)

Subject: RE: ENQUIRY OF LIABILITY FOR SLV6435G ON 30 MARCH 2018 (AIG INSURED:

SGL72X) *** LKK REF: CC4/AIG18006068/ha3

WITHOUT PREJUDICE

Dear Dorlyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]

Sent: Friday, 6 April, 2018 10:40 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: Re: ENQUIRY OF LIABILITY FOR SLV6435G ON 30 MARCH 2018 (AIG INSURED: SGL72X) *** LKK REF:

CC4/AIG18006068/ha3

Hi Vic,

Please assist to check & advise on urgent basis.

Thank you.

Rgds,

Dorlyn Li (Ms)

CHENG HOE MOTOR PTE LTD (AMK)

No. 10 Ang Mo Kio Ind Park 2A

#01-04

Ang Mo Kio Autopoint Singapore 568047

Tel: 6481 2001 Fax: 6482 1296

Email: chmamk@singnet.com

From: Mei Kwan (LKKAuto)

Sent: Tuesday, April 03, 2018 2:52 PM **To:** CHENG HOE MOTOR PTE LTD (AMK)

Cc: Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: RE: ENQUIRY OF LIABILITY FOR SLV6435G ON 30 MARCH 2018 (AIG INSURED: SGL72X) *** LKK REF:

CC4/AIG18006068/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]

Sent: Tuesday, 3 April, 2018 11:49 AM

To: Admin-B <admin-b@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ENQUIRY OF LIABILITY FOR SLV6435G ON 30 MARCH 2018 (AIG INSURED: SGL72X)

Hi,

Please assist to advise if driver of SGL72X is authorise to drive the vehicle at point of accident & is AIG agreeable for direct settlement for the above case?

Thank you.

Rgds, Dorlyn Li (Ms) CHENG HOE MOTOR PTE LTD (AMK) No. 10 Ang Mo Kio Ind Park 2A #01-04 Ang Mo Kio Autopoint Singapore 568047 Tel: 6481 2001 Fax: 6482 1296

Email: chmamk@singnet.com

From: CHENG HOE MOTOR PTE LTD (AMK)
Sent: Monday, April 02, 2018 4:25 PM

To: Supramaniam, Darshene; CHENG HOE MOTOR PTE LTD (AMK)

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim,

Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran; CHENG HOE MOTOR PTE LTD (HQ)

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGL72X & SLV6435G ON

30 MARCH 2018

Hi,

Our Selection as follow:

1) Kenneth Kong (LKK Auto Consultants Pte Ltd)

Thank you.

Rgds,

Dorlyn Li (Ms)

CHENG HOE MOTOR PTE LTD (AMK)

No. 10 Ang Mo Kio Ind Park 2A

#01-04

Ang Mo Kio Autopoint Singapore 568047

Tel: 6481 2001 Fax: 6482 1296

Email: chmamk@singnet.com

From: Supramaniam, Darshene

Sent: Monday, April 02, 2018 3:20 PM

To: chmamk@singnet.com

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim,

Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGL72X & SLV6435G ON 30

MARCH 2018

WITHOUT PREJUDICE

Your Reference : SLV6435G Our Reference : SGL72X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services

Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

From: CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]

Sent: Monday, April 02, 2018 12:17 PM

To: Md Ishak, Mohd Imran; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; CHENG HOE MOTOR PTE LTD (HQ)

Subject: Repair Survey (Single Joint Expert) - , doa 30/03/18 (Yr insured SGL72X)

Dear Sir,

OUR CLIENT – SLV6435G

DOA - 30/03/2018 @ 2020HRS YOUR INSURED: SGL72X (NG CHUN LIN) KIndly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards Dorlyn Li Cheng Hoe Motor Pte Ltd Tel:64812001

Fax: 64821296

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.