

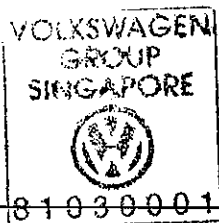
MSIG (WINNER): 24/4/18

PHENG VIDEO \*

**Letter of Claims  
Request for direct settlement.**

We are submitting a claim on behalf of our customer POON KEE YEUNG, MIGUEL  
NRIC \_\_\_\_\_ insured of vehicle SLP 505 J against  
your insured vehicle number SKM 3703 L. ( AIG )  
On the accident dated on 29.3.18 (ddmmyyyy) along OLD AIRPORT ROAD -  
\_\_\_\_\_.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 2018.



Charmaine Kong  
Volkswagen Group Singapore  
Accident Claims Dept.  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
DID : 63057176/ 63057299  
HP: 92361399

MSIA WINNER

PDI TUAS

VS

A16 OUT

PDI TUAS

POON KEE YEUNG, MIGUEL @ 85111185  
 (FANG JIYONG)  
 9 LORONG 28 GEYLANG  
 #07-16  
 Singapore, 398414  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

## Service Quote

Customer No. CV037412  
 Quote No. SER/QUO/1800543  
 QuoteDate 31/03/18  
 Salesperson Claire Chong  
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	SCIROCCO GP 1.4 TSI	12,647	Ong Germaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SLP505J	WVWZZZ13ZGV013884	22/05/17	Claire Chong
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1J	CMS 044449	1382G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		2,520.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	<b>Sum Labor</b>				<b>6,480.00</b>
P 000071785D	SEALANT	1	Pieces		77.75
P 1K8071610B GRU	Aerodynamic attachment parts REAR SKIRT	1	Pieces		1,202.80
P 1K8807393D	Do Not Unblock-Check Eugene Ng REAR LHS BUMPER BRACKET	1	Pieces		63.38
P 1K8807394D	REAR RHS BUMPER BRACKET	1	Pieces		63.38
P 1K8807421R GRU	REAR BUMPER	1	Pieces		790.46
	<b>Sum Item</b>				<b>2,197.77</b>

<b>Sum Labor</b>	<b>6,480.00</b>
<b>Sum Item</b>	<b>2,197.77</b>
<b>Total SGD</b>	<b>8,677.77</b>
7% GST	607.44
<b>Total SGD Incl. GST</b>	<b>9,285.21</b>

Payments to: - BBN: - Acc.-No.:

**PDI TUAS**

PDI TUAS

POON KEE YEUNG, MIGUEL  
(FANG JIYONG)  
9 LORONG 28 GEYLANG  
#07-16  
Singapore, 398414  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV037412  
Quote No. SER/QUO/1800543  
QuoteDate 31/03/18  
Salesperson Claire Chong  
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<b>Initial Registration</b>	<b>Sales Advisor</b>
22/05/17	Claire Chong
<b>Engine No.</b>	<b>Model Code</b>
CMS 044449	1382G5

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

Payments to: - BBN: - Acc.-No..:

MSIG WINNER

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 31/03/2018 10:26  
 Date Of Accident 29/03/2018 14:25  
 Exact Location Of Accident OLD AIRPORT ROAD  
 Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLP505J  
**Insured/Policyholder**  
 Name Of Registered Owner POON KEE YEUNG, MIGUEL  
 NRIC No S7906068B  
 Email Address MIGUELPOON@GMAIL.COM  
 Mobile Phone No (LOCAL) +65-85111185  
 Alternative Phone No OFFICE-85111185

### Vehicle Particulars

Manufacturer VOLKSWAGEN  
 Model SCIROCCO GP 1.4 TSI

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number A 28964138 AVW

Cover Note Number

### Driver

Name of Driver POON KEE YEUNG, MIGUEL  
 NRIC No S7906068B  
 Date Of Birth 10/03/1979  
 Occupation INDOOR  
 Date Of Driving Pass 13/02/1998  
 Driving Experience 20 YEARS AND 1 MONTH  
 Gender MALE  
 Mobile Number (LOCAL) +65-85111185  
 Fax Number  
 Contact Number OFFICE-85111185  
 Email Address MIGUELPOON@GMAIL.COM

Address	BLK 9 LORONG 28 GEYLANG #07-16
Postcode	398414
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	KIM SENG NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: 5 BEO CRESCENT , POSTCODE: 169981 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2718999 - FAX NO: 63772527
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM3703L
Vehicle Make/Model/Colour	MAZADA 3
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TEW AH MOI
NRIC/Passport Number	S0383385B
Contact Number	96223526
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name	POON KEE YEUNG
Approximate Age	39
Injuries Sustain	
Injured person in which vehicle?	SLP505J
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	9 LORONG 28 GEYLANG #07-16
Postcode	398414

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

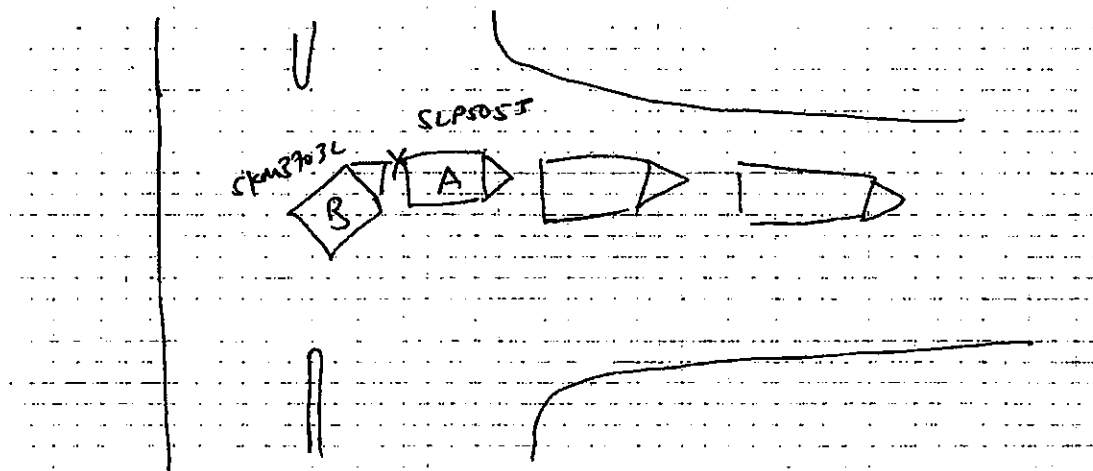
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

29/03/18 10.30am

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 29/03/2018 at about 02.25pm. I was driving my vehicle, SLP505J, along old airport road.

As I was turning into Cassia Link from old airport road, I slowed down as the vehicle in front was slowing down. However another vehicle SKM3703L hit me from the rear as the driver did not slow down.

We exchanged particulars and left the accident location. I felt pain on my left shoulder neck area and my lower back as such I went to NUH to seek medical treatment as my records of stopped drive are in NUH. I was given 3 days of outpatient leave. Ref: NUH18082556.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

31/03/18 10.30am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

**VW DRIVEEASY****THE SCHEDULE**

Policy Number	Period of Insurance	Place of Issue
A 28964138 AVW	22/05/2017 to 21/05/2018	SINGAPORE
Name and Address of Insured		Date of Issue
Poon Kee Yeung Miguel 9 Lorong 28 Geylang #07-16 Singapore 398414		30/05/2017
		Account Number
		156346
Premium	GST	Total Due
SGD1,098.18	SGD76.87	SGD1,175.05

**RISK NUMBER 1****VW DRIVEEASY****OCCUPATION**

MIA

**FINANCIAL INTEREST**

DBS Bank Ltd  
 as Hire Purchase Owners

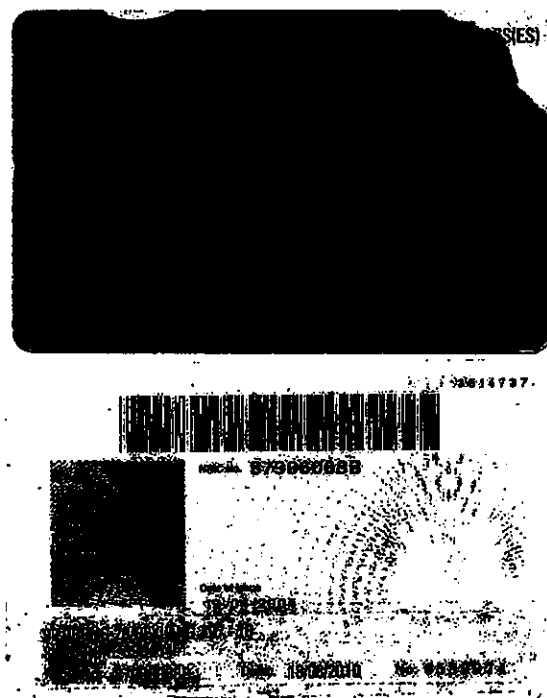
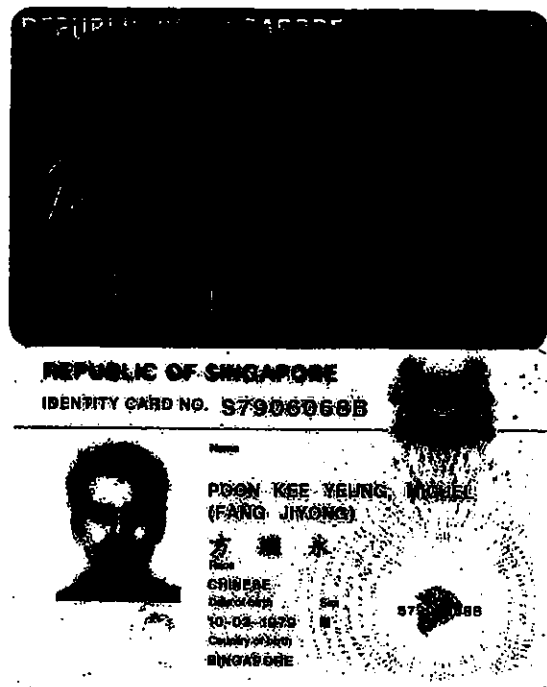
**SCOPE OF COVER** Comprehensive**INTEREST INSURED**

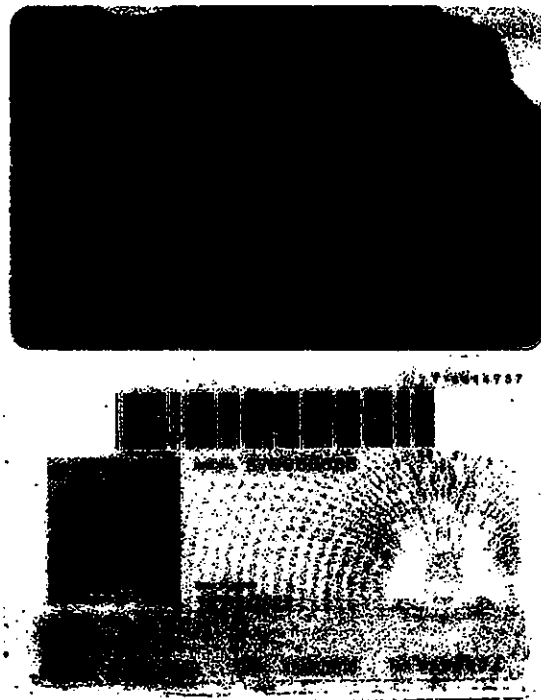
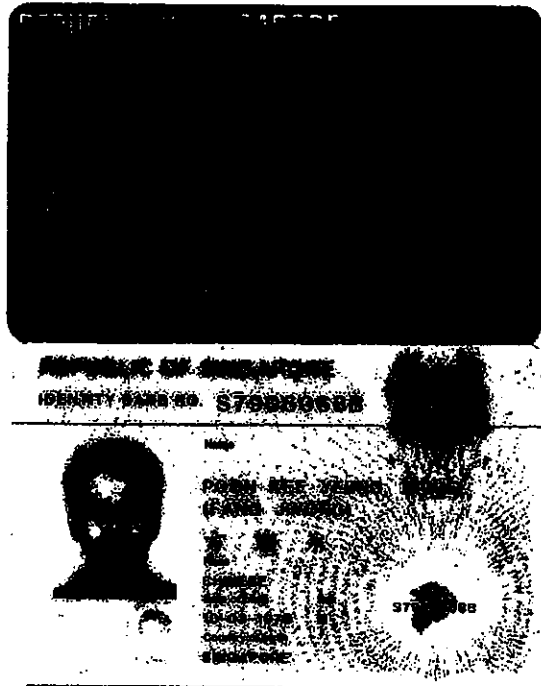
<b>REGISTRATION NO.</b>	SLP505J	<b>SUM INSURED</b>	<b>MARKET VALUE</b>
<b>MAKE/MODEL</b>	Volkswagen Scirocco 1.4 TSI	<b>INCL. COE/PARF</b>	YES
<b>ENGINE NUMBER</b>	CMS044449	<b>OFF-PEAK CAR</b>	NO
<b>CHASSIS NUMBER</b>	WVWZZZ13ZGV013884	<b>NO CLAIM DISCOUNT</b>	40.00% (or F/D)
<b>YEAR OF MFG</b>	2016	<b>NCD PROTECTOR</b>	NOT COVERED
<b>CAPACITY</b>	1390 C.C.	<b>EXCESS</b>	SGD1,000
<b>SEATING CAPACITY</b>	5 (INCL. DRIVER)	<b>ANNUAL PREMIUM</b>	SGD1,098.18
<b>WINDSCREEN</b>	UNLIMITED		

**ACCESSORIES** Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

**AUTHORISED DRIVERS**

Poon Kee Yeung Miguel





**Accident Photo**



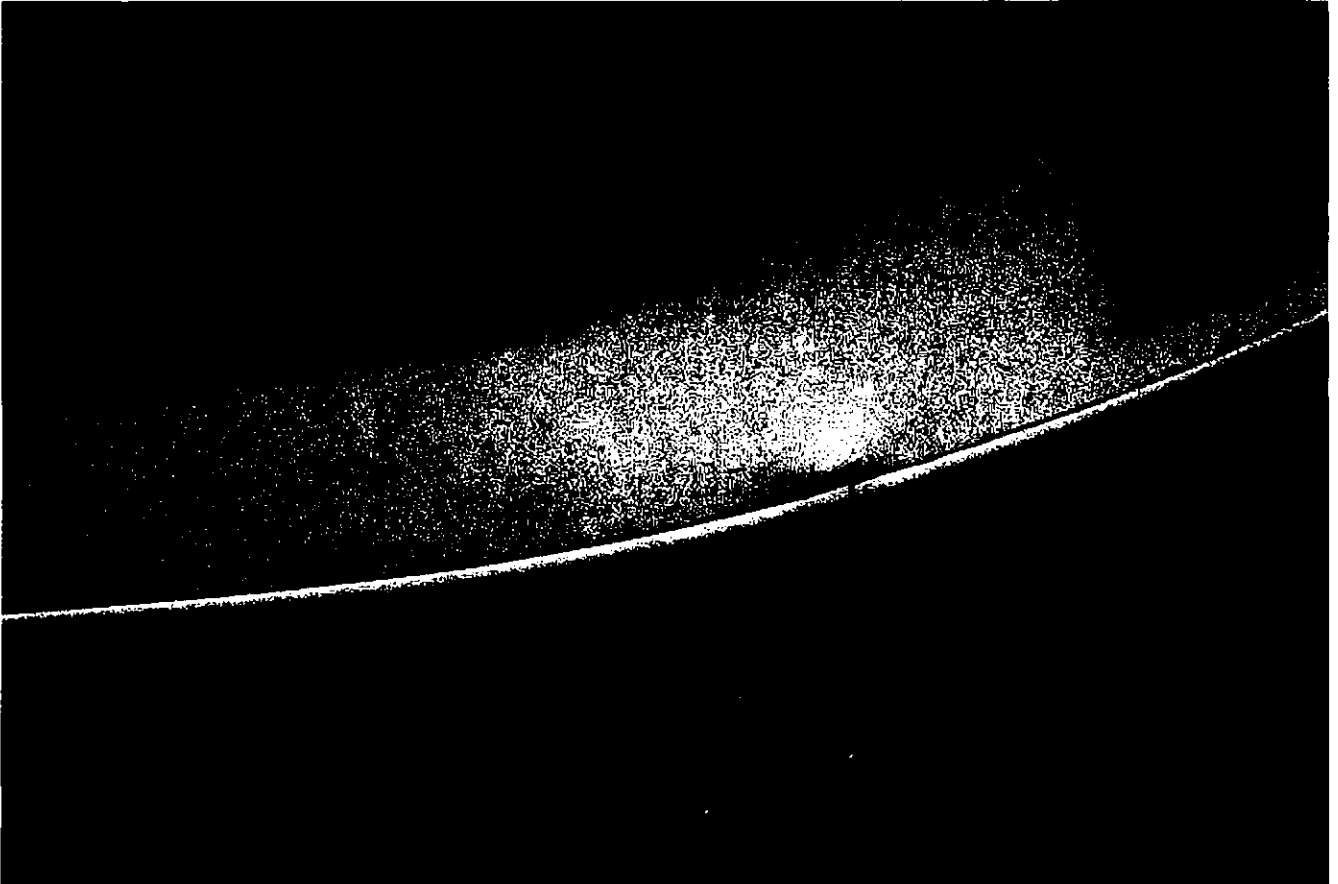
Accident Photo



Accident Photo



**Accident Photo**




**Accident Photo**



Accident Photo

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7906068B



Name  
POON KEE YEUNG, MIQUEL  
(FANG JIYONG)  
方繼永

Race  
CHINESE

Date of birth  
10-05-1973

Sex  
M

Country of birth  
SINGAPORE

COPIES)

3614787

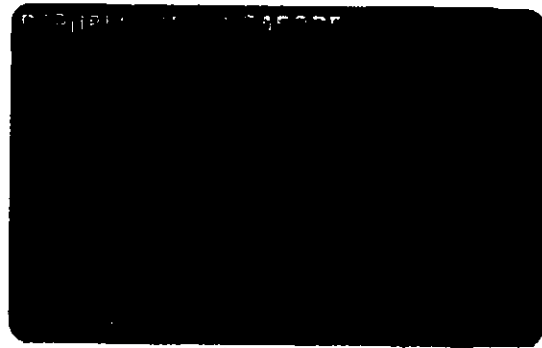
NRIC No. S7906068B

Date of issue  
10-05-2004

Valid till  
10-05-2010

NRIC No. S7906068B

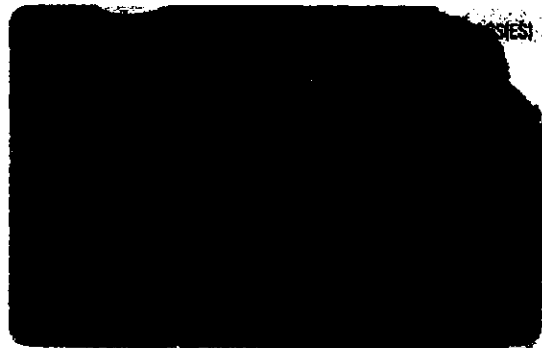
Accident Photo



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S79060688



POON KEE YEANG, ANGEL  
(FANG JIYONG)  
方 雅 永  
CHINESE  
Date of Birth 10-03-1978  
Country of Birth SINGAPORE



NO. S79060688

Date of Birth

10-03-1978

Country of Birth

SINGAPORE