




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18006067/ja3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-04-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKM 3703L	Veh. Inspected	SLP 505J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/03/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

MSIA WINNER

VS

AIG OUT

PDI TUAS

POON KEE YEUNG, MIGUEL @ 85111185
 (FANG JIYONG)
 9 LORONG 28 GEYLANG
 #07-16
 Singapore, 398414
 Singapore

Phone No.
 Fax No.
 E-Mail

VAT Registration No. M20098505-2
 Tax No. 199101494Z

Service Quote

Customer No. CV037412
 Quote No. SER/QUO/1800543
 QuoteDate 31/03/18
 Salesperson Claire Chong
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SCIROCCO GP 1.4 TSI	12,647	Ong Germaine
License No.	VIN	Initial Registration	Sales Advisor
SLP505J	WVWZZZ13ZGV013884	22/05/17	Claire Chong
Engine Code	Labor Type	Engine No.	Model Code
	1J	CMS 044449	1382G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		1600 3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				6,480.00
P 000071785D	SEALANT	1	Pieces		77.75
P 1K8071610B (GRU)	Aerodynamic attachment parts REAR SKIRT	1	Pieces		1,202.80
P 1K8807393D	Do Not Unblock-Check Eugene Ng REAR LHS BUMPER BRACKET	1	Pieces		63.38
P 1K8807394D	REAR RHS BUMPER BRACKET	1	Pieces		63.38
P 1K8807421R (GRU)	REAR BUMPER	1	Pieces		790.46
	Sum Item				2,197.77

Sum Labor	6,480.00
Sum Item	2,197.77

Total SGD	8,677.77
7% GST	607.44
Total SGD Incl. GST	9,285.21

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

POON KEE YEUNG, MIGUEL
(FANG JIYONG)
9 LORONG 28 GEYLANG
#07-16
Singapore, 398414
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No: M20098505-2
Tax No. 199101494Z

Service Quote

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License No.	VIN
SLP505J	WVWZZZ13ZGV013884
Engine Code	Labor Type
	1J

Mileage	Service Advisor
12,647	Ong Germaine
Initial Registration	Sales Advisor
22/05/17	Claire Chong
Engine No.	Model Code
CMS 044449	1382G5

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rashid
Hp 90010068
3 days
04/04/18 @ 1030
Resy 54 point

Payments to:

- BBN: - Acc.-No.:

Joy Irene (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 12 April 2018 5:15 PM
To: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: Case Assignment TP - SLP505J - 29/03/2018 - LKK REF: CC3/AIG18006067/ja3

Hi Joy,

pls proceed. you may want to upload the screenshot of EDDIES onto merimen

thanks,

Saliha Syed Yusoff

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, April 12, 2018 3:00 PM
To: Hsiao Tong (LKKAUTO); Syed-Yusoff, Saliha
Cc: CS A Team; Admin A
Subject: RE: Case Assignment TP - SLP505J - 29/03/2018 - LKK REF: CC3/AIG18006067/ja3

Hi Saliha,

We refer to your e-mail on 05/04/18.

This is a front-to-rear scenario (BOLA 27-100%) where OI hit TPV from the rear.

We managed to call OI's contact number and her son Mr. David answered. OI is on holiday and will be back on the 18th this month.

OI's son is aware of the accident and agreed to settle. Also aware of NCD issue.

OI is holding a valid driving licence as of the time of checking : 05/04/2018 12:01hours.

We believed that the med. cert requirement is a prerequisite before issuance of a valid licence to the renewal applicants above 65years of age. Ergo, OI have complied since her DL status is valid.

We are unable to verify with OI the med cert. since she's away for the time being.

Now, TP repairer Volkswagen is chasing us to revert with liability clearance.

Kindly advise if we may proceed to inform TP of the liability.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]
Sent: Thursday, 5 April 2018 9:30 AM
To: CS A Team <cs-a@lkkauto.com>
Subject: FW: Case Assignment TP - SLP505J - 29/03/2018 -
Importance: High

Dear Team,

In accordance to road traffic act , driver of the age above 65 needs to get medical certification and the DL needs to be renewed every 3 years.

Please clarify with OID on the above before committing liability.

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Wednesday, April 04, 2018 4:40 PM

To: Syed-Yusoff, Saliha

Subject: Case Assignment TP - SLP505J - 29/03/2018 -

This mail is associated with :

***SLP505J**

[SKM3703L]

TP

POON KEE YEUNG, MIGUEL

Mar 29 2018 2:00PM

[TEW AH MOI]

Volkswagen Centre Singapore

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Syed-Yusoff, Saliha (AIG Asia Pacific Insurance Pte. Ltd.)

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PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKH 27.3L

Claimant's Vehicle No. SLP 5.5J

Accident on 29.3.18 involving vehicle/s No. _____

along/at OLD AIRPORT ROAD

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 517.80 Payable to Volkswagen Centre Singapore

2. ~~Loss-of-Use/~~ Car Rental S\$ 360 Payable to POON KEE YEUNG, MIGUEL

3. Medical and Search Fees S\$ - Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Apr 2018 Edit Reg		04 Apr 2018 00:00 Edit Adj Rpt	S\$5,334.39 Edit Estimates	S\$5,334.39 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	TEW AH MOI, ID: S0383385B, Tel: +6596223526		
Main Claimant:	POON KEE YEUNG, MIGUEL, ID: S7906068B		
Vehicle Reg. No.:	SLP505J	Date of Loss:	29/03/2018 14:00 - :59 [10 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3559562241SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SKM3703L	Policy No. (Claimant):	A28964138AVW
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/04/2018]		
Driver/Custodian (Insured):	TEW AH MOI (), NRIC: S0383385B, Tel: +6596223526		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SLP505J (3559562241SG)**
[SKM3703L]

TP

POON KEE YEUNG, MIGUEL

Mar 29 2018 2:00PM

[TEW AH MOI]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
2	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
3	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
4	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
5	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
6	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
7	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
8	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
9	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
10	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
11	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
12	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
13	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
14	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
15	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
16	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
17	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
18	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
19	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
20	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
21	12/10/18 11:16	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 14:40	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	Load PDF	
2	09/04/18 10:17	TP ESTIMATE - MARKED	Load PDF	
3	16/04/18 11:19	EDDIES	Load PDF	
4	19/10/18 16:30	AUTHORISATION TO ACT	Load PDF	
5	19/10/18 16:30	LETTER TO OI	Load PDF	
6	19/10/18 16:30	RELEASE VOUCHER	Load PDF	
7	19/10/18 16:30	RENTAL RECEIPT	Load PDF	
8	19/10/18 16:30	WORKSHOP INVOICE	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/04/18 16:40	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKM3703L (Insd veh)	Model:	VOLKSWAGEN SCIROCCO 1.4
	SLP505J (TP veh)		TSI (A)
Date of Accident:	29/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		9,285.21
Final Repair Cost	:	\$		5,707.80
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		321.00 3 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$		6,028.80

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 5,707.80
2)	POON KEE YEUNG, MIGUEL (FANG JIYONG)	:	\$ 321.00

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

19 Oct
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18006067/R1JA3S2

Date: 19/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SLP505J

Insured Vehicle No : SKM3703L

Date of Loss: 29/03/2018

Nature of Claim: TP

Claim No: 3559562241SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP505J

Make & Model: VOLKSWAGEN SCIROCCO, 1.4 TSI (A)

Engine No: CMS044449

Reg. Date: 22/05/2017 (Man. Year: 2016)

Chassis No: WVWZZZ13ZGV013884

Colour: White

Odometer: 13736 km

Engine Capacity: 1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40R18

Rear Tyre Size: 225/40R18

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,197.77	2,134.39	63.38	2.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,480.00	3,200.00	3,280.00	50.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,677.77	5,334.39	3,343.38	38.53
+ GST 7.00/7.00% (S\$)	607.44	373.41	234.03	38.53
Nett Amount (S\$)	9,285.21	5,707.80	3,577.41	38.53
+ Car Rental (3.0 x S\$100.00/day + 7.00% GST) (S\$)		321.00		
	Nett Liability (S\$)	6,028.80		

INSPECTION

Date of Assignment: 04/04/2018

Date Inspected: 04/04/2018 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: Joy Irene Bascao

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SEALANT	Necessary	77.75 FS	*77.75 FS
2	1		*REAR SKIRT	Scratched	1,202.80 FS	*1,202.80 FS
3	1		*REAR LHS BUMPER BRACKET	Necessary	63.38 FS	*63.38 FS
4	1		*REAR RHS BUMPER BRACKET	Not Necessary	63.38 FS	*- FS
5	1		*REAR BUMPER	Deformed	790.46 FS	*790.46 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					2,197.77	2,134.39

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR.	New	2,520.00	840.00
2	SPRAY PAINT.	New	3,200.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.	New	480.00	480.00
4	CHECK WIRE HARNESS, ECU, S.	New	280.00	280.00
Gross Labour Cost (\$\$)			6,480.00	3,200.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >