

P.S. CASE OWNER:

CC 4 ^{WR} / AIG 1800

6066, K. J. 6/3

LKK:
IDAC:

Surveyor:

Fannich

DOI:

ASSIGNMENT

7/4/18

Date / Time:

7/6/18

Registered in Merimen:

7/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 4915P

Name of Insured:

WPP

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

24/3/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

EXT

If NO, Driver Name / Age:

COM 490 KM

Driver Tel No.:

(V/L: ☒ YES / NO)

Claim No.:

201643565754

Policy No.:

A99999007

Make / Model:

MAYAN

Place of Accident:

ELP AFT STIM RD SOUTH

EXT

OI GIA REPORT: ☒ YES / NO; TP GIA REPORT: ☒ YES / NO

Insured Liability:

%

Final? Yes / No

SLJ 4915P

SLH 9667J

SLA 8427P



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

LIM TAN TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

5/4/18
709491 9667J - X
LOO - IN

5/4/18 - X
DOA-24.3 TH 10
30 F (10M)
31 > 55 (10)
1 2 H
DO1-3 7 (10)
4 W (10)
5 1 (10)
6 F (10)
7 > 55 (10)
8 7 55 (10)
9 H (10)
10 7 (10)
11 W (10)
12 7 (10)
13 F (10)
14 5 > 55 (10)
15 5 > 55 (10)
16 7 55 (10)

1-8-18

FOR MANDATE

RECEIVED 20 AUG 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

16-8-18

Confirm with:

RICHARD

Email

Call

Final Liability:

%

(Assessed / Assessed)

BOLA S/N No. : 28

If NO or B 28, Ass. Lia : 100

Repair Cost:

G57

S\$

14,017

Loss of Rental (LOR):

S\$

2,250

(

15 days) 15.0

Loss of Use (LOU):

S\$

(

x days)

Loss of Income (LOI):

S\$

(

x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

16,274.45

Global Sum S\$:

16,250

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

16,250

Name 1:

LIM TAN MOTOR PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4) C

5) C

6) C

7) C

8) C

9) C

10) C

11) C

12) C

13) C

14) C

15) C

ASS. REC. BY:

REF: 1161

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

12

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFG 96677

Yr Regn:

03 04

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Estamp

c.c

2984

Colour:

h. Grey

A/C: Insured / Std / NI / NA

Sp. Reading

346860

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MCR 3.0 0065575Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: NII / S/Rim / STD A/Rim or

Tyre Size:

F:

215/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

29/3/18

D.O.I.

3/4/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or& M NIS

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

4/4Repaired CarL/S \$13,100R (B6, 282.31/377.)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, \$

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/LCR18006066/Kjb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 03-04-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLJ 4915P	Veh. Inspected	SFG 9667J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	29/03/2018	Inspection Date	03/04/2018
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

3262-3273
3199-3143
3579-3586

LTM
LIM TAN
(Kenech CLK)

Not Authorised
61 Sep 8?
Passing After Point
12 days

ESTIMATE TO REPAIR

VEHICLE NO. : SFG 9667 J
MAKE : TOYOTA
MODEL : ESTIMA 3.0 A
YEAR : 2004
CHASSIS NO : MCR300065575

SURVEYOR NAME :
DATE OF SURVEY : 03 APR 2013
TIME OF SURVEY : 10.45am

DATE : 31-Mar-18
DATE OF ACCIDENT : 29-Mar-18
THIRD PARTY REF : SLJ 4915 P / AIG

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper			R ₁	\$ 1,079.80
2 pcs	Rear Bumper Bracket		\$ 62.14	R ₁	\$ 124.28
2 pcs	Rear Bumper Retainer		\$ 77.40	015071	\$ 154.80
2 pcs	Rear Bumper Sensor		\$ 427.80	nd	\$ 855.60
2 pcs	Rear Bumper Reflector		\$ 72.14		\$ 144.28
1 pc	Rear End Panel			mg d11	\$ 787.42
1 pc	Rear End Panel Top Garnish				\$ 189.76
1 pc	Tailgate			nd d11	\$ 987.96
1 pc	Tailgate Rubber				\$ 379.80
1 pc	Tailgate Top Lock			R ₁	\$ 214.60
1 pc	Tailgate Centre Emblem			mg	\$ 70.50
1 pc	Tailgate 3.0 AERAS-S Emblem			mg	\$ 66.80
1 pc	Tailgate ESTIMA Emblem			mg	\$ 99.80
1 pc	Tailgate L Emblem			mg	\$ 76.52
1 pc	Rear Windscreen Moulding			mg	\$ 125.00
1 pc	Rear Exhaust Silencer Box			mg	\$ 497.86
2 pcs	Rear Exhaust Silencer Mounting		\$ 79.50	d11	\$ 159.00
1 pc	Exhaust Centre Pipe			R ₁	\$ 879.57
1 pc	Front Bumper			R ₁	\$ 1,279.80
1 pc	Front Bumper Top Cover			R ₁	\$ 30.57
1 pc	Front Bumper Reinforcement			R ₁	\$ 489.60
2 pcs	Front Bumper Retainer		\$ 89.50	N/S d11	\$ 179.00
10 pcs	Front Bumper Clips		\$ 4.90		\$ 49.00
1 pc	Front Grille			R ₁	\$ 589.00
1 pc	Front Support Panel			R ₁	\$ 927.50
2 pcs	Headlamp		\$ 1,078.96	N/S mg d11	\$ 2,157.92
1 pc	Bonnet			R ₁	\$ 698.70
1 pc	Bonnet Lock			R ₁	\$ 92.56
1 pc	Bonnet Front Rubber			W ₁	\$ 70.54
1 pc	N/S Front Fender			R ₁	\$ 489.57
1 pc	Air-Con Condenser			Pu ₁	\$ 1,276.80
1 pc	Air-Con Fan Motor			mg	\$ 659.80
1 pc	Air-Con Fan Blade			d11	\$ 127.80
1 pc	Air-Con Fan Cowling			cm	\$ 105.84
1 pc	Radiator Assembly			Pu ₁	\$ 1,370.50
1 pc	Radiator Fan Motor			mg	\$ 659.80
1 pc	Radiator Fan Blade			mg	\$ 127.84
1 pc	Radiator Fan Cowling			cm	\$ 288.59
	Less 25%				\$ 18,504.08
					\$ 4,626.02
					\$ 13,878.06
1 set	Front Number Plate	S. Nett		mg	\$ 80.00
1 tube	Rear Windscreen Sealant	S. Nett		mg	\$ 40.00
	To putty & spray painting.				\$ 1,600.00
	To replace air-con condenser, vacuum and refill gas.				\$ 80.00
	To check front wiring and focus headlights.				\$ 30.00
	To anti-rust.				\$ 180.00
	To transfer tailgate fittings.				\$ 80.00
	To remove and refix rear windscreen glass.				\$ 120.00
	To replace rear exhaust silencer box and condenser pipe.				\$ 80.00
	Labour Charges.				\$ 1,400.00
TG-RA/-					\$ 17,768.06

16001 SN \$179.90
Labour \$3,320.00
\$16,384.05
Less 20% \$3,276.81
\$13,107.24
12001 1/5 \$13,100.00
12 Days
31/4/18

in N/S tailgate - \$ 384.72 cm

SUPPLEMENTARY TO REPAIR

VEHICLE NO. : SFG 9667 J
 MAKE : TOYOTA
 MODEL : ESTIMA 3.0 A
 YEAR : 2004
 CHASSIS NO : MCR300065575

SURVEYOR NAME	:
DATE OF SURVEY	:
TIME OF SURVEY	:

DATE : 20-Apr-18
 DATE OF ACCIDENT : 29-Mar-18
 THIRD PARTY REF : SLJ 4915 P / AIG

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	N/S Taillamp Less 10%			<i>CM</i> \$ 384.72 \$ 96.18 \$ 288.54	 ✓
TG-RA/-	TOTAL				\$ 288.54

Lim Tan Motor Pte Ltd

119/178 Tan Meng Drive #01-09 Sin Ming Autocare Singapore 575721
 Tel: 65-64520883 Fax: 65-64529127 Website: www.LTM.sg
 Co Reg No: 198307277D GST Reg No: M2-0016066-0

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 0669H

Vehicle Details

Vehicle No.: SFG9667J
Vehicle to be Exported: Yes
Intended De-registration Date: 29 Mar 2018
Vehicle Make: TOYOTA
Vehicle Model: ESTIMA 3.0A
Primary Colour: Grey
Manufacturing Year: 2004
Engine No.: 1M21669081
Chassis No.: MCR300065575
Maximum Power Output: -
Open Market Value: \$45,860.00
Original Registration Date: 26 Mar 2004
First Registration Date: 26 Mar 2004
Transfer Count: 0
Actual ARF Paid: \$59,618.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 25 Mar 2024
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
PQP Paid: \$76,719.00
COE Rebate Amount: \$45,907.00
Total Rebate Amount: \$45,907.00

The information contained herein is correct as at 29 Mar 2018

OK

Print Received Message

This mail is associated with :

***SFG9667J (2561435651SG)**
[SLJ4915P]
TP
TEO POH JIN KIM
Mar 29 2018 7:00AM
[LCRF PTE LTD]
Lim Tan Motor Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 15/08/2018 14:21 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$17264.45) - SFG9667J - Claim Handler: Tee, Chee-Wah

Approved:17264.45.

Date: 07 JUN 2018

Your Ref: CC4/LCR18006066/Kjb3

Our ref: LTP032018/030 (SFG 9667 J)

(WITHOUT PREJUDICE)

Attention To : Ms Joy Irene (From LKK Auto Consultants Pte Ltd)

Insurance Company : AIG Asia Pacific Insurance Pte Ltd

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SFG9667J & SLJ4915P ON 29.03.2018

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV34313
<input checked="" type="checkbox"/> Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth
on 3-Apr-18

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 14,017.00
2] Rental Fee	\$ 5,280.00
3] LTA Search Fee	\$ 7.45
Total	<u>\$ 19,304.45</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@lrm.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-03 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Website : www.LTM.sg

Co Reg No: 1993072770

GST Reg No M2-0019086-0

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Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Friday, 6 April 2018 5:12 PM
To: 'Eileen, May Hwee Yap'
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: ACCIDENT INVOLVING SLJ 4915P(AIG) & SFG 9667J & OTHERS ON 29/03/2018 (07:45) ALONG ECP

06 April 2018

LION CITY RENTALS PTE LTD

Policy Holder

Your Ref: SLJ 4915P
Our Ref: CC3/LCR18006066/Kjb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 4915P(AIG) & SFG 9667J & OTHERS ON 29/03/2018 (07:45) ALONG ECP

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SFG 9667J** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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To Whom It May Concern

AUTHORIZATION TO ACT

I/We, TEO POH JIN, KIM ('the third party Claimant') of 4C BEDOK AVENUE SINGAPORE 469899 (Address) owner of SFG9667J (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SFG9667J that was damaged pursuant to the accident which occurred on 29-Mar-18 (date) along ECP AFTER MARINE PARADE (locate on) involving vehicle number SLJ4915P (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 29th (day) of March (month) 2018 (year)



Signed By ' the third party claimant '



Signed By ' the workshop '

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, LIM TAN MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$16,250.00 (Global Sum) for vehicle no. SFG 9667J that was damaged pursuant to the accident which occurred on 29/03/2018 (date) along ECP AFTER MARINE PARADE (location) involving vehicle no/s SLJ 4915P. This is pursuant to the inspection conducted on 03/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO POH JIN KIM ("the third party claimant") of vehicle no. SFG 9667J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFG 9667J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of August (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No. 194301277D
GST Registration No. M2-011908A-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX : 68357416
A/C NO. : 30A0/097

MILEAGE :
W.O NO. : SO35017
CAR NO. : SFG9667J
MAKE : TOYOTA
MODEL : ESTIMA

TAX INVOICE

NO : INV34313
DATE : 04-06-2018
TERMS : CASH
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			13,100.00

SINGAPORE DOLLARS : FOURTEEN THOUSAND AND SEVENTEEN ONLY

REMARKS: DATE OF ACCIDENT: 29.03.2018
REF: SLJ4915P (AIG)

TOTAL QTY: 1.00

SUBTOTAL	13,100.00
DISCOUNT	0.00
TOTAL	13,100.00
GST 7 %	917.00
NET	14,017.00
Deposit	0.00
Balance	14,017.00



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

16802

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>SGN 8666L</u>	Mileage Out: <u>189625</u>
Hirer: <u>Teo Poh Jin, Kim</u>		Make & Model: <u>TOYOTA ESTIMA</u>	Auto / Manual Group: <u>Auto</u>
NRIC / Passport No: <u>S 217066A H</u> Date of Birth: <u>04.08.1958</u>		OUT : Date <u>29/03/18</u>	OUT : Time <u>1.23pm</u>
Address: <u>40 Bedok Avenue</u>		Replace Veh No:	Mileage Out:
<u>Singapore 439899</u>		OUT : Date	OUT : Time
Driving Licence No: <u>S 217066A H</u> Pass Date: <u>29.04.1976</u>			
Contact Number: <u>9228 7118</u>			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES	
Appointed Driver: <u>Saeniko Anna Mrs Teo Saeniko Anna</u>		Daily <u>22</u> @ \$ <u>240/-</u> per day	<u>5280.00</u>
NRIC / Passport No: <u>S 7380013 G</u> Date of Birth: <u>20.01.1973</u>		Weekly @ \$ per week	
Address: <u>40 Bedok Avenue</u>		Monthly @ \$ per month	
<u>Singapore 439899</u>		Hours @ \$ per hour	
Driving Licence No: <u>S 7380013 G</u> Pass Date: <u>15.04.1999</u>		Others @ \$	
Contact Number: <u>97518658</u>			
		SUB-TOTAL \$ <u>5280.00</u>	
New Insurance Policy Terms & Conditions as at 08-12-2010		PETROL LEVEL	
1. NOT PERMITTED TO DRIVE - Not Covered		Out E 1/4 1/2 3/4 F	
Driver Age 22 years old and below		In E 1/4 1/2 3/4 F	
Driver above Age 70 years old			
Driver less than 2 years Driving Experience		TOTAL CHARGES \$ <u>5280.00</u>	
2. ADDITIONAL EXCESS - S\$3000.00			
Driver Age 23 to 25 years old with 2 years driving experience			
Driver Age 65 to 70 years old with 2 years driving experience			
REMARKS		IMPORTANT! FOR SINGAPORE USE ONLY	
<u>HP032018/030 (SFG 9667 J)</u>		Excess Liability: S\$2500.00	
		Malaysia Excess (With Prior Consent): <u>Not Allowed</u>	
		Hirer's Signature: <u>[Signature]</u>	
		Additional Driver's Signature: <u>[Signature]</u>	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>20/4/18</u>	<u>5.30pm</u>	<u>191736</u>	<u>[Signature]</u>	<u>[Signature]</u>



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 29 Mar 2018 / 15:43:47

Receipt Date/Time : 29 Mar 2018 / 15:43:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180329-001535

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YL5311K				
As at 29 Mar 2018/08:25:00				
Insurance Co: GREAT AMERICAN INSURANCE COMPANY				
1	Insurance Enquiry - YL5311K Enquiry Fee 20180329154153105014	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SLJ4915P				
As at 29 Mar 2018/07:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SLJ4915P Enquiry Fee 20180329154153150413	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	14.00	0.98	14.98
	Rounding Difference			0.03
	Total Amount Payable			14.95
Paid By				
	xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard		14.95
	Total			14.95
	Cash Change			0.00
	Tendered Amount			14.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

































Fastlane









CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Mar 2018 Edit Reg		03 Apr 2018 00:00 Edit Adj Rpt	S\$13,100.00 Edit Estimates	S\$13,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	TEO POH JIN KIM, ID: S2170669H								
Vehicle Reg. No.:	SFG9667J	Date of Loss:	29/03/2018 07:00 - :59 [168 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2561435651SG	Policy/Cover Note No.:	0999994778 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLJ4915P	Policy No. (Claimant):	DHOM110134921404						
		Excess:							
Repairer:	Lim Tan Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #03-09/10, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6452 0893								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	United Overseas Insurance Ltd (HQ) - Tel: 64909318								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 12/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (15/08/2018): Alert - Adj Mandate Approved (S\$17264.45) - SFG9667J - Claim Handler: Tee, Chee-... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFG9667J (2561435651SG)
[SLJ4915P]
TP
TEO POH JIN KIM
Mar 29 2018 7:00AM
[LCRF PTE LTD]
Lim Tan Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/04/18 16:49	Accident Statement <small>From: OD - Reg. No: SLJ4915P, Claimant: LCRF PTE LTD</small>	 Load HTM	
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
2	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
3	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
4	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
5	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
6	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
7	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
8	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
9	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
10	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
11	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
12	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
13	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
14	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
15	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
16	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
17	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
18	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
19	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
20	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
21	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
22	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
23	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
24	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
25	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
26	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
27	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
28	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
29	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
30	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
32	10/08/18 15:53	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 14:26	EMAIL FROM AIG DD 03042018	 Load PDF	
2	03/04/18 14:26	TP ESTIMATE	 Load PDF	
3	03/04/18 14:26	TP GIA REPORT	 Load PDF	
4	04/04/18 17:17	TP ESTIMATE- MARKED	 Load PDF	
5	06/04/18 17:12	LETTER TO LCRF	 Load PDF	
6	10/08/18 15:10	RENTAL RECEIPT	 Load PDF	
7	10/08/18 15:10	LTA SEARCH	 Load PDF	
8	23/08/18 09:56	WORKSHOP INVOICE	 Load PDF	
9	23/08/18 09:56	AUTHORISATION TO ACT FORM	 Load PDF	
10	23/08/18 09:56	Release Voucher	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLJ4915P (Insd veh)	Model:	TOYOTA ESTIMA 2.4 (A)
	SFG9667J (TP veh)		
Date of Accident:	29/03/2018		

Global Sum Settlement	: <input checked="" type="checkbox"/> [X] Yes	: <input type="checkbox"/> [] No	
Repair Estimate	: \$		19,382.31
Final Repair Cost	: \$		16,250.00
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		15 days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$		16,250.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [] YES <input checked="" type="checkbox"/> [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ 100 _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Lim Tan Motor Pte Ltd	: \$	16,250.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

23 Aug
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CQ4/LCR18006066/KJB3Q2
Date: 23/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994778
Claimant Vehicle No: SFG9667J Insured Vehicle No: SLJ4915P
Date of Loss: 29/03/2018 Nature of Claim: TP Claim No: 2561435651SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFG9667J
Make & Model: TOYOTA ESTIMA, 2.4 (A) Engine No: 1MZ1669081
Reg. Date: 26/03/2004 (Man. Year: 2004) Chassis No: MCR300065575
Colour: Metallic Grey Odometer: 346960 km
Engine Capacity: 2994 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
Front Left Side: Michelin 7 mm Rear Left Side: Michelin 7 mm
Front Right Side: Michelin 7 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,344.31	13,121.75	1,222.56	8.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,770.00	3,320.00	450.00	11.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,114.31	16,441.75	1,672.56	9.23
Approved Total (Overridden) (S\$)		13,100.00		
(S\$)	18,114.31	13,100.00	5,014.31	27.68
+ GST 7.00/7.00% (S\$)	1,268.00	917.00	351.00	27.68
Nett Amount (S\$)	19,382.31	14,017.00	5,365.31	27.68
+ Car Rental (15.0 x S\$150.00/day) (S\$)		2,250.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		16,274.45		
Global Sum Settlement (S\$)		16,250.00		

INSPECTION

Date of Assignment: 03/04/2018
Date Inspected: 03/04/2018 Inspected At:

Lim Tan Motor Pte Ltd (HQ)
Blk 176 Sin Ming Drive #03-09/10, Sin
Ming Auto Care
Singapore 575721

Estimated Period of Repair: 12.0 days

Adjuster: KENNETH KONG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	1,079.80 FL	*1,079.80 FL
2	2		*REAR BUMPER BRACKET	Bent	124.28 FL	*124.28 FL
3	1		*REAR BUMPER RETAINER	O/S Distorted	154.80 FL	*77.40 FL
4	2		*REAR BUMPER SENSOR	Dented	855.60 FL	*855.60 FL
5	2		*REAR BUMPER REFLECTOR	Serviceable	184.28 FL	*- FL
6	1		*REAR END PANEL	Bent	787.42 FL	*787.42 FL
7	1		*REAR END PANEL TOP GARNISH	Mtg Distorted	189.76 FL	*189.76 FL
8	1		*TAILGATE	Bent	987.96 FL	*987.96 FL
9	1		*TAILGATE RUBBER (50%)	Distorted /Dented	209.85 FS	*139.90 FS
10	1		*TAILGATE TOP LOCK	Dented	214.60 FL	*214.60 FL
11	1		*TAILGATE CENTRE EMBLEM	Necessary	70.50 FL	*70.50 FL
12	1		*TAILGATE 3.0 AERAS -S EMBLEM	Necessary	66.80 FL	*66.80 FL
13	1		*TAILGATE ESTIMA EMBLEM	Necessary	99.80 FL	*99.80 FL
14	1		*TAILGATE L EMBLEM	Necessary	76.52 FL	*76.52 FL
15	1		*REAR WINDSCREEN MOULDING	Necessary	125.00 FL	*125.00 FL
16	1		*REAR EXHAUST SILENCER BOX	Bent	497.86 FL	*497.86 FL
17	2		*REAR EXHAUST SILENCER MOUNTING	Distorted	159.00 FL	*159.00 FL
18	1		*EXHAUST CENTRE PIPE	Bent	879.57 FL	*879.57 FL
19	1		*FRONT BUMPER	Bent	1,279.80 FL	*1,279.80 FL
20	1		*FRONT BUMPER TOP COVER	Dented	30.57 FL	*30.57 FL
21	1		*FRONT BUMPER REINFORCEMENT	Bent	489.60 FL	*489.60 FL
22	1		*FRONT BUMPER RETAINER	N/S Distorted	179.00 FL	*89.50 FL
23	10		*FRONT BUMPER CLIPS	Necessary	49.00 FL	*49.00 FL
24	1		*FRONT GRILLE	Dented	589.00 FL	*589.00 FL
25	1		*FRONT SUPPORT PANEL	Bent	927.50 FL	*927.50 FL
26	1		*HEADLAMP	N/S Mtg Distorted	2,157.92 FL	*1,078.96 FL
27	1		*BONNET	Bent	698.70 FL	*698.70 FL
28	1		*BONNET LOCK	Dented	92.56 FL	*92.56 FL
29	1		*BONNET FRONT RUBBER	Cut	70.54 FL	*70.54 FL
30	1		*N/S FRONT FENDER	Bent	489.57 FL	*489.57 FL
31	1		*AIR-CON CONDENSER	Punctured	1,276.80 FL	*1,276.80 FL
32	1		*AIR-CON FAN MOTOR	Jammed	659.80 FL	*659.80 FL
33	1		*AIR-CON FAN BLADE	Distorted	127.80 FL	*127.80 FL
34	1		*AIR-CON FAN COWLING	Cracked	105.84 FL	*105.84 FL
35	1		*RADIATOR ASSEMBLY	Punctured	1,370.50 FL	*1,370.50 FL
36	1		*RADIATOR FAN MOTOR	Jammed	659.80 FL	*659.80 FL
37	1		*RADIATOR FAN BLADE	Distorted	127.84 FL	*127.84 FL
38	1		*RADIATOR FAN COWLING	Cracked	288.59 FL	*288.59 FL
39	1		*SET FRONT NUMBER PLATE	Serviceable	80.00 FS	*- FS
40	1		*TUBE REAR WINDSCREEN SEALANT	Necessary	40.00 FS	*40.00 FS
41	1		*N/S TAILLAMP	Cracked	384.72 FN	*384.72 FN

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (\$\$)	18,938.85	17,358.76
- List Item Discount on L Items 25.00/25.00% (\$\$)	4,556.07	4,198.54
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	38.47	38.47
Total Parts (\$\$)	14,344.31	13,121.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PUTTY & SPRAY PAINTING	New	1,800.00	1,600.00
2	TO REPLACE AIR-CON CONDENSER ,VACUUM AND REFILL GAS	New	80.00	80.00
3	TO CHECK FRONT WIRING AND FOCUS HEADLIGHTS	New	30.00	30.00
4	TO ANTI-RUST	New	180.00	150.00
5	TO TRANSFER TAILGATE FITTINGS	New	80.00	60.00
6	TO REMOVE AND REFIX REAR WINDSCREEN GLASS	New	120.00	120.00
7	TO REPLACE REAR EXHAUST SILENCER BOX AND CONDENSER PIPE	New	80.00	80.00
8	LABOUR CHARGES	New	1,400.00	1,200.00
Gross Labour Cost (S\$)			3,770.00	3,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >