

INS. CASE OWNER:

Jaclyn

CC 3, AIG 1800 6065,

KAZ

LKK:

IDAC:

ASSIGNMENT

Supervisor:

DOI:

Date / Time:

03/04/18

Registered in Merime:

03/04/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SAB 944H

Name of Insured:

Coh Mei Chery Cynthia

Insured Tel No.:

HP:

9183587

Excess Sec II :SS

D.O.A:

02/04/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

118 Holland Ave B3 dp.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L; YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SAB 7784J



INSRS:

WSP:

Tel:

Liability:

RMKS:

pml



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

14

14

SAB 7784J - es/mc 130 9175 / 14/04/18

SAB 944H - x

14 O/NB - sent out first letter

16/4/18

OI GIA in
OI no collision

11/12/18

Email to AIG: To close/cancel as
husband up to date - done

11-12-18

To cancel file

12/12/18

To Merb - Cancel

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18006065/ua3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-04-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGB 944H	Veh. Inspected	SKB 7784J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/04/2018	Inspection Date		
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/04/2018 11:30
Date Of Accident	02/04/2018 12:10
Exact Location Of Accident	118 HOLLAND AVE B3 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB7784J
Insured/Policyholder	
Name Of Registered Owner	RONALD GOON TUCK SENG
NRIC No	S2563264H
Email Address	RTGOON@YAHOO.COM
Mobile Phone No	(LOCAL) +65-98319470
Alternative Phone No	OFFICE-64637323

Vehicle Particulars

Manufacturer	BMW
Model	535
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE-PARKED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P1627688
Cover Note Number	

Driver

Name of Driver	RONALD GOON TUCK SENG
NRIC No	S2563264H
Date Of Birth	03/05/1964
Occupation	INDOOR
Date Of Driving Pass	12/09/1988
Driving Experience	29 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98319470
Fax Number	
Contact Number	OFFICE-64637323
EEmail Address	RTGOON@YAHOO.COM

Address	75 FARRER DR #14-01
Postcode	259281
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	RIVER VALLEY NPP
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGB944H
Vehicle Make/Model/Colour	RED MERCEDES
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

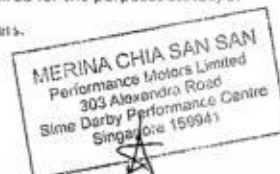
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 03 APR 2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 03 APR 2018



Sketch Plan Pg. 2

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time 03 APR 2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:

MERINA CHIA SAN SAN
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 03 APR 2019



**SINGAPORE
POLICE FORCE**



T/20180402/2148

Police Station Of Origin:
River Valley NPP
4 Delta Avenue #01-02 SINGAPORE 161004
Tel No: 1800-2789999

1 of 3

Report No. T/20180402/2148

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 02/04/2018 18:37	Vide Report No.:	Station Diary No.: 47
--------------------------------------------	------------------	--------------------------

Informant's Particulars

Name of Informant: RONALD GOON TUCK SENG			Address: 75 FARRER DRIVE #14-01 SINGAPORE 259281		
ID Type / ID No.: NRIC NO / S2563264H			Contact No.: Home/Office: Mobile: 98319740		
Nationality: MALAYSIAN			Email:		
Sex: Male	Age: 53	Date of Birth: 03/05/1964	Type of Informant: Driver		
Race: Chinese			Language:	Institution / School Name:	
Occupation: Company director			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 02/04/2018 13:45	Type of Location: Car Park
Location: Along Road 1 HOLLAND AVENUE 118 Holland ave, 278997, inside the carpark b3, lot 24.				
Weather:		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume:	
Type of Collision: unknown			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
SKB7784J	Car	BMW	535i 3.0L AT D/AB 2WD 4DR GAS/D SR HUD	Grey	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SKB7784J	AXA INSURANCE SINGAPORE PTE LTD	P1627688	28/06/2017	27/06/2019



CONTINUATION OF REPORT

Informant is not able to provide sketch plan

SIGNATURE

View Received Message

This mail is associated with :

***SKB7784J (3779555702SG)**
[SGB944H]

TP

RONALD GOON TUCK SENG

Apr 2 2018 12:00PM

[Koh Mei Cheng Cynthia (Xu MeiZhen Cynthia)]

Performance Motors Limited

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/04/2018 16:44 PM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com
Subject NO OI GIA REPORT

Hi
Kindly be informed that OI has not reported yet. OI details as below :
Name :Koh Mei Cheng Cynthia (Xu MeiZhen Cynthia)
Phone No. :91783587
Address :3 Sin Ming Walk #13-30 SINGAPORE 575575

Thanks
Mariesa

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18006065/ua3

05th April 2018

Koh Mei Cheng Cynthia (Xu MeiZhen Cynthia)

3 Sin Ming Walk

#13-30

SINGAPORE 575575

Dear Sirs,

**ACCIDENT INVOLVING SGB 944H AND SKB 7784J ON 02/04/2018 ALONG /
AT 118 HOLLAND AVE B3 CAARPARK**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thin Thin

Claims

Tel : 6841 2360

Fax: 6741 4108

Email : thinthin@lkkauto.com

c.c. *Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*



e-Services (/content/policehubhome/homepage.html)

Log in

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S7409342F

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3

Expiry Date

Valid for life unless revoked,suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S7409342F

Status of Provisional Driving Licence

No Licence

Class(es) of Provisional Driving Licence

HOME (<https://www.police.gov.sg/>)

ABOUT US (<https://www.police.gov.sg/about-us>)

SGSECURE (<https://www.police.gov.sg/sgsecure>)

I-WITNESS (<https://www.police.gov.sg/iwitness>)

COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)

RESOURCES (<https://www.police.gov.sg/resources>)

NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK (/content/policehubfeedback/efeedback.html)

SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service

(<https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6>) . © 2018 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).

Hsiao Tong (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Monday, 23 April 2018 4:37 PM
To: PBSP
Subject: RE: REQ FOR DIRECT SETTLEMENT- SKB7784J AND SGB944H ON 02/04/2018 ***
LKK REF: CC3/AIG18006065/ua3

Without Prejudice,

Dear Caroline,

Meantime, please arrange appointment for survey.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Monday, 23 April 2018 4:34 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: Fw: REQ FOR DIRECT SETTLEMENT- SKB7784J AND SGB944H ON 02/04/2018 *** LKK REF: CC3/AIG18006065/ua3

Dear Thin Thin,

Please see email from our csa.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Merina Chia San San
Sent: Monday, 23 April 2018 4:31 PM
To: PBSP
Subject: RE: REQ FOR DIRECT SETTLEMENT- SKB7784J AND SGB944H ON 02/04/2018 *** LKK REF: CC3/AIG18006065/ua3

Dear Caroline,

Customer not able to obtain the CCTV footage from building management.

We shall wait for the police investigation result.

Thank you

Regards,

Merina Chia

Customer Service Advisor | Body and Paint
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Hp (+65) 9116 5199 | Fax (+65) 6479 4601
merina.chia.sansan@sime-darby.com.sg



<https://www.pml-bmw.com.sg/en/ssl/test-drive.html>



Please consider the environment before printing this e-mail.

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 December 2018 11:54 AM
To: 'Kesaval, Jaclyn-M'
Cc: Admin A
Subject: Your Ref: 3779555702SG Our Ref: CC3/AIG18006065/pa3 [ACCIDENT INVOLVING SGB 944H(OI) AND SKB 7784J(TP) ON 02/04/2018]
Attachments: Email to TP dd 230418.pdf

Your Ref: **3779555702SG**
Our Ref: CC3/AIG18006065/pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SGB 944H(OI) AND SKB 7784J(TP) ON 02/04/2018

We refer to the above matter.

Liability is unclear as our insured reported that no accident.

We have requested further evidence from third party since April 2018. However there was no response from third party up-to-date. Furthermore, third party did not arrange for survey.

In view of the above, we will proceed to close file at our end.

***Kindly assist to close/cancel the case in Merimen as no survey done by LKK. Thank you.*

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)