

INS. CASE OWNER:

CC 3/AIG1800 6064, F2ub79

LKK
IDAC

Surveyor:

Galvin

DOI:

ASSIGNMENT

24/18

Date / Time:

24/18

Registered in Merimen:

3/4/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

SLT 2527L

Claim No. :

20476017874

Name of Insured :

LM RYDES

Policy No. :

1500067869

Insured Tel No. :

HP:

Make / Model :

FIA

Excess Sec II :SS

D.O.A. :

30/3/18

Place of Accident :

INTERSECTION OF VICTORIA ST AND UPHIL RD

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

SAMRIL BIN HMAN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SHAYIK



INSRS:
WSP:
Tel:
Liability:
RMKS:

WSP
W



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
5/4/18 TH	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
26/7/18	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

Traffic light faulty

OI called in and he mention that the traffic light also a fault. He ask AIG to write to LTA to bear the liability. No one was their to fix the traffic light. He will write to LTA and traffic police. Explain to him under insurance claim we still need to settle TP claim at 50/50 and we have settle the claims. He is not happy with NCD will affected.

RECEIVED 30 JUL 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction: %
FINAL SETTLEMENT	Date/Time: 27/7/18	Confirm with: Cecilia
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No. : 1
Repair Cost:	SS 5724.50	SS 2862.25
Loss of Rental (LOR):	SS 786	SS 393.00 (: 8 days) x 90.25
Loss of Use (LOU):	SS 400	SS 200.00 (\$ 50 x 8 days)
Loss of Income (LOI):	SS	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	SS 7.49	
Medical:	SS	
Disbursement:	SS	(e.g. Tow/Independent)
Legal Cost	SS	
Total:	SS 3462.74	Global Sum SS: 3450.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 3450.00	Name 1: COMFORT DELGRO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>30/3/18</u> Time Received: <u>0310</u>	3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: <u>HENG</u> Contact No.: <u>9004 8060</u> Vehicle No.: <u>SHA 4317K</u> Make/Model/Colour: <u>Sonata</u> Email: _____	5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks: _____ _____

7. Location: <u>9 Lorong 29 Geylang</u>	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____	

10. Odometer Reading: _____ Fuel Level: <table border="1"> <tr> <td>F</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>E</td> </tr> </table>	F	1/4	1/2	3/4	E	11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
F	1/4	1/2	3/4	E			

Job Attended		Signature of Customer
12. Tow Truck / Recovery Van: <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS TOWING		
Name of Driver: <u>SAM</u>		
Vehicle No.: <u>YN39960</u>		
Time Dispatch: <u>0310</u>		
Time of Arrival: <u>0320</u>		
Time Completed: <u>0350</u>		

Cash Invoice Details (if applicable)

13. Cash Invoice No. : _____

Customer Acknowledgement

1. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.

2. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.

3. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

30/3/18 Date 0310 Time

Signature of Customer

4. WORKSHOP

Name of Attending Staff/Guard: _____ Date & Time of Arrival: _____ Signature of Attending Staff/Guard: _____

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305136877
Date : 06/04/18

FINALIZATION FORM

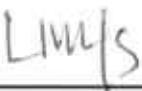
To : LKK Fax : _____
Attn : KALVIN ANG
Vehicle Reg No. : SHA4317K Date of Accident : 30-Mar-18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG ASIA -- SLT2527L
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$5,350.00
Final Lumpsum Repair cost \$5,350.00

3. Estimated normal period for repairs: 4 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 9/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: **HEADLAMP SUPPORT PANEL & AIR CON CONDENSER – REPLACED**

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 4317K

MAKE :

MODEL : HYUNDAI SONATA

Ang Asia - LBS C TS

DATE 2/4/2018

Loc Kalvin P1/2

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>— 1pc</i>			\$ 1,151.80
	Bonnet Moulding <i>— 1pc</i>			\$ 120.90
	Bonnet Lock <i>X 1pc</i>			\$ 48.80
	Bonnet Insulator <i>X 1pc</i>			\$ 232.80
	Bonnet Insulator Clips <i>X 1pc</i>			\$ 10.00
	Bonnet Cable <i>X 1pc</i>			\$ 45.50
	Radiator Grille <i>— 1pc</i>			\$ 282.10
	Radiator Grille U Moulding <i>— 1pc</i>			\$ 108.90
	Front Bumper Cover <i>— 1pc</i>			\$ 538.80
	Front Bumper Sponge <i>— 1pc</i>			\$ 136.30
	Front Bumper Reinforcement <i>— 1pc</i>			\$ 504.10
	Front Bumper Grille (RH) <i>— 1pc</i>			\$ 17.60
	Front Bumper Centre Grille <i>— 1pc</i>			\$ 131.10
	Front Bumper Bracket Top (LH/RH) <i>X 1pc</i>	\$	22.40	\$ 44.80
	Front Bumper Side Bracket <i>X 1pc</i>	\$	14.30	\$ 28.60
	Headlamp Support Panel Assy <i>— 1pc</i>			\$ 1,023.00
	Headlamp (RH) <i>— 1pc</i>			\$ 797.90
	Headlamp Halogen Bulb (RH) <i>— 1pc</i>			\$ 13.80
	Radiator <i>X 1pc</i>			\$ 814.80
	Radiator Fan Blade, Cowling, Motor Assy <i>X 1pc</i>			\$ 651.30
	Radiator Bracket <i>X 1pc</i>			\$ 6.20
	Radiator Hose Upper <i>X 1pc</i>			\$ 45.40
	Radiator Hose Lower <i>X 1pc</i>			\$ 45.40
	Front Fender (RH) <i>— 1pc</i>			\$ 593.00
	Front Fender Apron Panel (RH) <i>X 1pc</i>			\$ 1,120.50
	Front Fender Shield (RH) <i>— 1pc</i>			\$ 86.00
	Front Fender Retainer <i>X 1pc</i>			\$ 9.20
	Aircon Condenser <i>X 1pc</i>			\$ 1,089.90
	Inter Cooler <i>X 1pc</i>			\$ 771.50
	Inter Cooler Mounting (2 PCS) <i>X 1pc</i>			\$ 24.80
				SUB TOTAL
				\$ 10,494.80
				LESS 20%
				\$ 2,098.96
				DISCOUNTED TOTAL
				\$ 8,395.84
	Front Number Plate <i>— 1pc</i>			\$ 25.00
	Front No Plate Trim Cover <i>— 1pc</i>			\$ 30.00
				\$ 55.00
				Nett
				Nett

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			600
	Panel Beating		P2/2	\$ 1,000.00
	Spray Painting Charge			\$ 750.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Towing Charge			\$ 50.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 2,050.00
	ESTIMATE TOTAL			\$ 10,500.84

600
20
20
1
50

Kalvin LKKK
 2/4/18 1545hrs
 4 Purp
 45
 After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			600
	Panel Beating		P3/2	\$ 1,000.00
	Spray Painting Charge			\$ 750.00 600
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Towing Charge			\$ 50.00 /
	Remove/Refix Aircon & Refill Gas			\$ 150.00 50
	TOTAL LABOUR			\$ 2,050.00
	ESTIMATE TOTAL			\$ 10,500.84

Kalvin (KKA)
 ✓ 2/4/18 1545hrs
 4 Pump
 4 S
 After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "without prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer:
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Ref : T 0318 / SHA4317K /CL(st)
 Your Ref: _____
 Date : 4-May-18

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Floor
 Singapore 508969

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199504087V

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508969

Sin Ming
 383 Sin Ming Drive
 Singapore 575717

Pandan
 45 Pandan Road
 Singapore 609286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758156

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 728791

Defu
 6 Defu Avenue 1
 Singapore 539537

Yishun
 501 Yishun Industrial Park A
 Singapore 768732

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA4317K YOUR INSURED SLT2527L
 AND OTHER _____ ON 30.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA4317K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLT2527L we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 5,724.50
2	<u>8</u> days Loss of Rental @ \$ <u>98.25</u> per day	\$ 786.00
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 6,517.99

HIRER'S CLAIM

7	<u>8</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 640.00
Total Claims :		\$ 7,157.99

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : SLT2527L
- c) GIA / Police report/s of : SHA4317K
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Wednesday, 25 July 2018 10:08 AM
To: 'es2805@gmail.com'
Subject: ACCIDENT ON 30/03/2018 INVOLVING VEHICLES SLT 2527L AND SHA 4317K



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18006064/K1ub3

25 JULY 2018

LM RYDES

Dear Sir/Madam,

ACCIDENT ON 30/03/2018 INVOLVING VEHICLES SLT 2527L AND SHA 4317K

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 5 days i.e. by 30/07/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHA4317K , SLT2527L
VISTORIA STREET JUNCTION OF OPHIR RD****ON 30-Mar-18 02:05**

I / We

HENG KIM HUA(Hirer) NRIC No.: **S1179993J**

and/or

(Relief) NRIC No.:

Taxi Number

SHA4317K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date

31-Mar-2018

Name of Hirer

HENG KIM HUA

Hirer NRIC

S1179993J

Signature :



Address

**419 ANG MO KIO AVENUE 10 #04-1...
560419**

Contact No.

90048060

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,450.00 (Global Sum) for vehicle no. SHA 4317K that was damaged pursuant to the accident which occurred on 30/03/2018 (date) along VICTORIA STREET JUNCTION OF OPHIR ROAD (location) involving vehicle no/s SLT 2527L.

This is pursuant to the inspection conducted on 02/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 4317K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 4317K (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of 27 JUL 2018 (month) 20__ (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD

SINGAPORE 575703
Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Our Ref: CT18030957

Date: 10 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 30/03/2018 @ 02:05 hrs
ALONG VICTORIA STREET JUNCTION OF OPHIR RD
INVOLVING SLT2527L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4317K** (the "Taxi"). The Taxi was hired to **HENG KIM HUA IC NO S1179993J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$98.25 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

• **Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLT2527L	30 Mar 2018 / 02:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

SHA 4317k

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express






















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Apr 2018 Edit Reg		02 Apr 2018 00:00 Edit Adj Rpt	S\$5,350.00 Edit Estimates	S\$5,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LM RYDES, ID: -								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA4317K	Date of Loss:	30/03/2018 02:00 - :59 [84 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3047603781SG	Policy/Cover Note No.:	1700067885 (Comprehensive) Coverage: 24/10/2017 - 23/10/2018						
Vehicle Reg. No. (Insured):	SLT2527L	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 12/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHA4317K (30476037815G)**
[SLT2527L]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 30 2018 2:00AM
[LM RYDES]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View	View in Browser
Video															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	24/04/18 14:57	OI Video - Accident(Front)											Load MP4			
2	24/04/18 14:59	OI Video - Accident(Rear)											Load MP4			
Letters/Correspondences															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit			
Assessment Reports															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	04/04/18 16:52	Accident Statement From:DD - Reg. No: SLT2527L, Claimant: LM RYDES											Load HTM			
Photos/Images															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
2	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
3	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
4	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
5	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
6	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
7	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
8	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
9	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
10	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
11	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
12	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
13	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
14	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
15	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
16	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
17	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
18	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
19	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
20	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
21	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
22	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
23	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
24	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
25	03/04/18 17:25	General View											Load JPG	<input checked="" type="checkbox"/>		
26	03/04/18 17:25	General View											Load JPG			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
				<input checked="" type="checkbox"/>
27	03/04/18 17:25	General View	 Load JPG	<input checked="" type="checkbox"/>
28	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	05/04/18 17:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	09/04/18 09:27	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	09/04/18 09:27	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	09/04/18 09:27	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 18:46	TP ESTIMATE- MARKED	 Load PDF	
2	03/04/18 18:46	TP GIA REPORT	 Load PDF	
3	03/08/18 10:07	WORKSHOP INVOICE	 Load PDF	
4	03/08/18 10:07	AUTHORISATION TO ACT FORM	 Load PDF	
5	03/08/18 10:07	Release Voucher	 Load PDF	
6	03/08/18 10:07	RENTAL RECEIPT	 Load PDF	
7	03/08/18 10:07	LTA SEARCH	 Load PDF	
8	03/08/18 10:07	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLT2527L (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHA4317K (TP veh)		
Date of Accident:	30/03/2018		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	11,235.90
Final Repair Cost	: \$	3,450.00
Loss of Use	: \$	8.00 days at \$50.00 per day
Rental (if any)	: \$	8 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	3,450.00
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)		
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____(%)		
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	ComfortDelGro Engineering Pte Ltd	: \$ 3,450.00
2)		: \$
3)		: \$
4)		: \$
5)		: \$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

03 Aug
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18006064/K1UB3Q2
Date: 03/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700067885
Claimant Vehicle No : SHA4317K	Insured Vehicle No :	SLT2527L
Date of Loss: 30/03/2018	Nature of Claim:	TP
		Claim No: 3047603781SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHA4317K	Engine No:	D4EAB938480
Make & Model:	HYUNDAI SONATA, 2.0 (A)	Chassis No:	KMHET41VMBA806148
Reg. Date:	17/03/2011 (Man. Year: 2011)	Odometer:	415856 km
Colour:	Blue		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Maxxis 7 mm	Rear Left Side:	Maxxis 7 mm
Front Right Side:	Maxxis 7 mm	Rear Right Side:	Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,450.84	5,331.16	3,119.68	36.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,050.00	1,340.00	710.00	34.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,500.84	6,671.16	3,829.68	36.47
Approved Total (Overridden) (S\$)		5,350.00		
(S\$)	10,500.84	5,350.00	5,150.84	49.05
+ GST 7.00/7.00% (S\$)	735.06	374.50	360.56	49.05
Nett Amount (S\$)	11,235.90	5,724.50	5,511.40	49.05
+ Loss of Use (8.0 x S\$50.00/day) (S\$)		400.00		
+ Car Rental (8.0 x S\$98.25/day) (S\$)		786.00		
(S\$)		6,910.50		
Liabile Amount (50.00%) (S\$)		3,455.25		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,462.74		
Global Sum Settlement (S\$)		3,450.00		

INSPECTION

Date of Assignment: 02/04/2018
Date Inspected: 02/04/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 4.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Dented	1,151.80 FL	*1,151.80 FL
2	1		*BONNET MOULDING	Cracked	120.90 FL	*120.90 FL
3	1		*BONNET LOCK	Serviceable	48.80 FL	*- FL
4	1		*BONNET INSULATOR	Serviceable	232.80 FL	*- FL
5	1		*BONNET INSULATOR CLIPS	Not Necessary	10.00 FL	*- FL
6	1		*BONNET CABLE	Serviceable	45.50 FL	*- FL
7	1		*RADIATOR GRILLE	Cracked	282.10 FL	*282.10 FL
8	1		*RADIATOR GRILLE U MOULDING	Cracked	108.90 FL	*108.90 FL
9	1		*FRONT BUMPER COVER	Deformed	538.80 FL	*538.80 FL
10	1		*FRONT BUMPER SPONGE	Torn	136.30 FL	*136.30 FL
11	1		*FRONT BUMPER REINFORCEMENT	Bent	504.10 FL	*504.10 FL
12	1		*FRONT BUMPER GRILLE (RH)	Cracked	17.60 FL	*17.60 FL
13	1		*FRONT BUMPER CENTRE GRILLE	Cracked	131.10 FL	*131.10 FL
14	2		*FRONT BUMPER BRACKET TOP (LH/RH)	Serviceable	44.80 FL	*- FL
15	2		*FRONT BUMPER SIDE BRACKET	Serviceable	28.60 FL	*- FL
16	1		*HEADLAMP SUPPORT PANEL ASSY	Cracked	1,023.00 FL	*1,023.00 FL
17	1		*HEADLAMP (RH)	Cracked	797.90 FL	*797.90 FL
18	1		*HEADLAMP HALOGEN BULB (RH)	Necessary	13.80 FL	*13.80 FL
19	1		*RADIATOR	Serviceable	814.80 FL	*- FL
20	1		*RADIATOR FAN BLADE ,COWLING ,MOTOR ASSY	Serviceable	651.30 FL	*- FL
21	1		*RADIATOR BRACKET	Serviceable	6.20 FL	*- FL
22	1		*RADIATOR HOSE UPPER	Serviceable	45.40 FL	*- FL
23	1		*RADIATOR HOSE LOWER	Serviceable	45.40 FL	*- FL
24	1		*FRONT FENDER (RH)	Dented	593.00 FL	*593.00 FL
25	1		*FRONT FENDER APRON PANEL (RH)	Repair	1,120.50 FL	*- FL
26	1		*FRONT FENDER SHIELD (RH)	Torn	86.00 FL	*86.00 FL
27	1		*FRONT FENDER RETAINER	Serviceable	9.20 FL	*- FL
28	1		*AIRCON CONDENSER	Bent	1,089.90 FL	*1,089.90 FL
29	1		*INTER COOLER	Serviceable	771.50 FL	*- FL
30	2		*INTER COOLER MOUNTING	Serviceable	24.80 FL	*- FL
31	1		*FRONT NUMBER PLATE	Missing	25.00 FS	*25.00 FS
32	1		*FRONT NO PLATE TRIM COVER	Cracked	30.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,549.80	6,650.20
- List Item Discount on L Items 20.00/20.00% (\$\$)	2,098.96	1,319.04
Total Parts (\$\$)	8,450.84	5,331.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,000.00	600.00
2	SPRAY PAINTING CHARGE	New	750.00	600.00
3	WIRING CHARGE	New	50.00	20.00
4	TUFF KOTE	New	50.00	20.00
5	TOWING CHARGE	New	50.00	50.00
6	REMOVE/REFIX AIRCON & REFILL GAS	New	150.00	50.00
Gross Labour Cost (S\$)			2,050.00	1,340.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >