

INS. CASE OWNER

Hai chuan | CC 3 <sup>UR</sup> ATG 1800 6063, F2 wbbg

LKK  
IDAC

Surveyor: Kevin

DOI: 24/18

Date / Time: 24/18

Registered in Merimen: 24/18

Pre-assign / CCU / FTE



Insured Vehicle No. SLP 9611B

Name of Insured URP

Insured Tel No. HP:

Excess Sec II :S\$ D.O.A: 24/18

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO. Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO )

Claim No. : 34886596754

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SHA 2418P



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

WbE  
W



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time

24/18  
Kevin

SHA 2418P - UR non reporting

31/4/18

Email non reporting letter.

18/4/18

Receive video from TP. Send to ATG

STAGE DATE / PIC

Non-Reporting ltr (1st):  
Non-Reporting ltr (2nd):  
Non-Reporting ltr (Final):  
Notification ltr (if non-pickup):  
Call OI: 18/4/19 email.  
After call ltr to OI: UNW

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ ( days) Reduction: %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 24/4/19 Confirm with: A.1 per

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 15

If NO or B 28. Ass. Lia :

Repair Cost: S\$ 800.50

Loss of Rental (LOR): S\$ 172.50 ( 1.5 days) x 115.00

Loss of Use (LOU): S\$ 75.00 (\$ 50 x 1.5 days)

Loss of Income (LOI): S\$ ( \$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 7.49

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent )

Legal Cost S\$

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee:

Total: S\$ 1057.49 Global Sum S\$: 1050.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ 1050.00

Name 1: Comfort delgro engineering Pte Ltd

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18006063/K1wb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 03-04-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLP 9611B	Veh. Inspected	SHA 2918P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/04/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	29/03/2018	Inspection Date	02/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

am: ARC Repair TP(CLSO)1 JOB CARD Sales Order: 3814569 JC NO305137127

OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO. SHA2918P MAKE HYUNDAI MODEL I-40 YR OF MANU. 27.08.2015 CHASSIS CODE KMHLE41UMGU077196	MILEAGE FUEL E.....1/2.....F DATE/TIME IN 02.04.2018 09:35 TARGET DATE COMPLETION DATE/TIME
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cident Date: 29.03.2018  
TURE: 3P 29.03.18/B-  
NO LABOR CODE DESCRIPTION

ED & PASSED OUT BY:		CUSTOMER'S SIGNATURE	
SERVICE ADVISOR			
Idgement Slip	Exit Pass		
o: SHA2918P FZ AIG LKK	Vehicle No.: SHA2918P		
Service Advisor	Signature/Date	Name of Service Advisor	Date
urned to Service Reception upon collection		To be kept by Security Guard	

Our Job Ref No : 305137127  
Date : 05.04.2018

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK  
Attn : KALVIN

Fax :


Vehicle Reg No. : SHA2918P Date of Accident : 29.03.2018

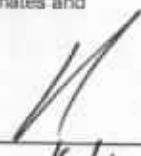
The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG — SLP9611B
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$0.00
  - (b) Labour Charges \$750.00
  - Total for Part-By-Part Repair Cost** \$750.00
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% \$0.00  
**Final Lumpsum Repair cost** \$0.00

3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : FAUZY BIN MOKHTAR  
Tel : 62148319  
Fax : 65468156

Signature :   
Name : Kelvin  
Date : 6/4/8

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 05.04.2018  
Time: 18:02:20  
Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS: COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305137127  
REGN NO : SHA2918P  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 27.08.2015  
DATE/TIME IN : 02.04.2018 09:35  
ACCIDENT DATE : 29.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 20-05	REAR BUMPER RUBBER MAT	50.00	
0001 20-05	RENEW BUMPER ADVERTISEMENT LOGO	100.00	
0002 20-05	RENEW ADVERTISEMENT REAR FENDER RH	100.00	
0003 20-05	RENEW ADVERTISEMENT REAR FENDER LH	100.00	
0004 L	PANEL BEATING	200.00	
0005 23-502	SPRAYPAINT ON AFFECTED AREA	200.00	
		SUB-TOTAL :	750.00
		TOTAL :	750.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

AIG/LKK  
RIGHT REAR

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper Rubber Mat			\$ 50.00	Nett
	Rear Bumper Advertisement Logo			\$ 100	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
	<i>Rear Bumper x repair</i>			\$ 300.00	
	Labour Charge			<i>200</i>	
	Panel Beating			\$ 250.00	
	Spray Painting Charge			\$ 250.00	<i>200</i>
	Remove/Refix Reverse Sensor			\$ 120.00	<i>xm</i>
	TOTAL LABOUR			\$ 620.00	
	ESTIMATE TOTAL			\$ 920.00	

Kohit Ullas  
A 2/4/18 1200h  
2 hrs.  
P/P  
After Repair gth

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper Rubber Mat			\$ 50.00	Nett
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
	<del>Rear Bumper x 1 pc</del>			\$ 300.00	
	<del>Rear Fender x 1 pc</del>				
	Labour Charge			250	
	Panel Beating			\$ 250.00	
	Spray Painting Charge			\$ 250.00	250
	Remove/Refix Reverse Sensor			\$ 120.00	
	TOTAL LABOUR			\$ 620.00	
	ESTIMATE TOTAL			\$ 920.00	
<p>Kahin Ullas</p> <p>2/4/18 12:00h</p> <p>2 Pys.</p> <p>P/P</p> <p>After Repair gth</p>					
<p>LKK Auto Consultants hence notify the Repaired of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged parts during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey is on a "Without Prejudice" basis</li> <li>No illegal modifications is allowed</li> <li>Supplementary items must be resurveyed and is subject to full approval from Insurance Company</li> </ul> <p>Acknowledge: _____</p> <p>Signature: _____</p> <p>Date: _____</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					



Our Ref : T 0318 / SHA2918P /CL(st)  
Your Ref :  
Date : 9-Apr-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA2918P YOUR INSURED SLP9611B**  
**AND OTHER \_\_\_\_\_ ON 29.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA2918P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLP9611B we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 802.50
2	2 days Loss of Rental @ \$ 115.00 per day	\$ 230.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 1,039.99</b>

#### HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
<b>Total Claims :</b>		<b>\$ 1,199.99</b>

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 4 pcs.  
b) LTA search slip/s of : SLP9611B  
c) GIA / Police report/s of : SHA2918P  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.coge.com.sg

Company Registration No: 198900009

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 726791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732

Vivian Lau (LKKAUTO)

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Thursday, 5 April, 2018 12:08 PM  
**To:** 'insurance@lioncityrentals.com.sg'  
**Cc:** Hsiao Tong (LKKAUTO); 'Ng, Hai-Chuan'  
**Subject:** ACCIDENT INVOLVING SLP 9611B AND SHA 2918P ON 29/03/2018 (22:50 Hrs)  
ALONG WOODLANDS AVE 7 ADMIRALY MRT STREET

Our Ref: CC3/LCR18006063/K1wb3

05 April 2018

Dear Sirs,

**ACCIDENT INVOLVING SLP 9611B AND SHA 2918P ON 29/03/2018 (22:50 Hrs) ALONG WOODLANDS AVE 7 ADMIRALY MRT STREET**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Yours faithfully,

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Vivian Lau (LKKAUTO)**

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Thursday, 18 April, 2019 4:33 PM  
**To:** eyap@lioncityrentals.com.sg; insurance@lioncityrentals.com.sg  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLP 9611B and SHA 2918P on 29/03/2018

Our Ref: CC3/LCR18006063/K1wb3

18April 2019

**LION CITY RENTALS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLP 9611B and SHA 2918P on 29/03/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****I 40 SHA2918P , SLP9611B  
WOODLAND AVE 7  
(AT ADMIRALTY MRT ST. )****ON 29-Mar-18 22:50****I / We****CHONG FUN SEEN**(Hirer) NRIC No.: **S0851050D****and/or****LIM KIM SIAH**(Relief) NRIC No.: **S1135684B****Taxi Number****SHA2918P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

**Date****31-Mar-2018****Name of Hirer****CHONG FUN SEEN****Hirer NRIC****S0851050D**

Signature :

**Address****415 ANG MO KIO AVENUE 10 #04-965  
560415****Contact No.****96626730****Name of Relief****LIM KIM SIAH****Relief NRIC****S1135684B**

Signature :

**Address****209 ANG MO KIO AVENUE 3 03-1596  
560209****Contact No.****96388548**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 1,050.00 (Global Sum) for vehicle no. SHA 2918P that was damaged pursuant to the accident which occurred on 29/03/2018 (date) along WOODLANDS AVE 7 AT ADMIRALTY MRT (location) involving vehicle no/s SLP 9611B.

This is pursuant to the inspection conducted on 02/04/2018 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 2918P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 2918P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of April (month) 2019 (year)

Awt  
  
Signed by appointed surveyor

  
AILEEN TAN  
Manager, Claims  
Signed by "the workshop" (with chop)  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508048

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHANNON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2918P

MAKE  
HYUNDAI

MODEL  
i-40

DATE OF REG  
27.08.2015

CHASSIS CODE  
KMHJB41UMGU077196

INV. NO/DATE  
91366588 09.04.2018

JOB NO.  
305137127

ODOMETER READING

DATE/TIME IN  
02.04.2018 09:35

Description : 3P 29.03.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	20-05	REAR BUMPER RUBBER MAT	50.00		50.00
0002	20-05	RENEW BUMPER ADVERTISEMENT LOGO	100.00		100.00
0003	20-05	RENEW ADVERTISEMENT REAR FENDER RH	100.00		100.00
0004	20-05	RENEW ADVERTISEMENT REAR FENDER LH	100.00		100.00
0005	L	PANEL BEATING	200.00		200.00
0006	23-502	SPRAYPAINT ON AFFECTED AREA	200.00		200.00

SUB-TOTAL : 750.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE COVERED AND TESTED ON OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY, IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 10 DAYS FROM THE ABOVE) FROM THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91366588	802.50	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHERATON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2918P

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
27.08.2015

CHASSIS CODE  
KMHLEB41UMKHJ077196

INV. NO/DATE  
91366588 09.04.2018

JOB NO.  
305137127

ODIOMETER READING

DATE/TIME IN  
02.04.2018 09:35

Items total	750.00
Add GST @ 7.000 %	52.50
Invoice amount	802.50

Issued by : KATHERINETAN 09.04.2018 10:14:15  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND DRIVERS ARE ADVISED TO TAKE A CARNERS RISK  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNAL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND PAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT P.E. AFTER 30 DAYS FROM THE COMPANY'S 15% PERIOD OF DEFAULT  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY/OMISSIONS WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91366588	802.50	

Our Ref: CT18030949

Date: 09 April 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/03/2018 @ 22:50 hrs
ALONG	WOODLANDS AVE 7 AT ADMIRALTY MRT ST
INVOLVING	SLP9611B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2918P** (the "Taxi"). The Taxi was hired to **CHONG FUN SEEN IC NO S0851050D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



48166 MRS

[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLP9611B	29 Mar 2018 / 22:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHA 291PP

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING







Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2018 <a href="#">Edit Reg</a>		02 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$750.00</b> <a href="#">Edit Estimates</a>	<b>\$750.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA2918P	Date of Loss:	29/03/2018 22:00 - :59 [31 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3488659623SG	Policy/Cover Note No.:	0999994784 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLP9611B	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 12/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (22/05/2018): No OI GIA Report</li> <li>AIG_SG (04/04/2018): NO OI GIA REPORT</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHA2918P (3488659623SG)**  
**[SLP96118]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Mar 29 2018 10:00PM**  
**[LCRF Pte Ltd]**  
**ComfortDelGro Engineering Pte Ltd**

<a href="#">Upload Documents</a>			<a href="#">Upload Photos</a>			<a href="#">Compose New Letter</a>			<a href="#">Upload Video</a>			<a href="#">Upload Audio</a>			<a href="#">View</a> <a href="#">View in Browser</a>		
<b>Video</b>														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	21/11/18 11:34	Video - Accident										1	Load AVI				
<b>Letters/Correspondences</b>														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit				
<b>Assessment Reports</b>														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail	Print			
1	05/04/19 16:51	Accident Statement From: SC – Reg. No: SLP96118, Claimant: LCRF PTE LTD										1	Load HTM				
<b>Photos/Images</b>														3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
2	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
3	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
4	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
5	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
6	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
7	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
8	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
9	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
10	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
11	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
12	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
13	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
14	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
15	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
16	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
17	03/04/18 17:23	General View Left										1	Load JPG	<input checked="" type="checkbox"/>			
18	03/04/18 17:54	Reinspection Photo										1	Load JPG	<input checked="" type="checkbox"/>			
19	03/04/18 17:54	Reinspection Photo										1	Load JPG	<input checked="" type="checkbox"/>			
20	03/04/18 17:54	Reinspection Photo										1	Load JPG	<input checked="" type="checkbox"/>			
<b>Documentation</b>														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	03/04/18 18:48	TP ESTIMATE- MARKED										1	Load PDF				
2	03/04/18 18:48	TP GIA REPORT										1	Load PDF				
3	05/04/18 12:09	Email non reporting letter ACCIDENT INVOLVING SLP 96118 AND SHA 2918P ON 29.03.2018 2250 Hrs ALONG										1	Load PDF				
4	18/04/19 16:33											1	Load PDF				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
		Email letter to OI ACCIDENT INVOLVING SLP 9611B and SHA 2918P on 29.03.2018		
5	30/04/19 14:14	WORKSHOP INVOICE	 Load PDF	
6	30/04/19 14:14	AUTHORISATION TO ACT FORM	 Load PDF	
7	30/04/19 14:14	Release Voucher	 Load PDF	
8	30/04/19 14:14	RENTAL RECEIPT	 Load PDF	
9	30/04/19 14:14	RENTAL MILEAGE	 Load PDF	
10	30/04/19 14:14	LTA SEARCH	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP9611B (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHA2918P (TP veh)		
Date of Accident:	29/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ]	Yes	<input type="checkbox"/> [ ]	No
Repair Estimate	:	\$			1,037.90
Final Repair Cost	:	\$			1,050.00
Loss of Use	:	\$			1.50 days at \$50.00 per day
Rental (if any)	:	\$			1.50 days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$			1,050.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ]    **YES**    ☐ [ ]    **NO**    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ ~~No~~    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

**Remarks** \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,050.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

30 Apr  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18006063/K1WB3Q2

Date: 30/04/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994784  
**Claimant Vehicle No :** SHA2918P **Insured Vehicle No :** SLP9611B  
 Date of Loss: 29/03/2018 Nature of Claim: TP Claim No: 3488659623SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA2918P**  
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4DFU539148  
 Reg. Date: 27/08/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU077196  
 Colour: Blue Odometer: 324592 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm  
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre tread depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	350.00	350.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	620.00	400.00	220.00	35.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>970.00</b>	<b>750.00</b>	<b>220.00</b>	<b>22.68</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>67.90</b>	<b>52.50</b>	<b>15.40</b>	<b>22.68</b>
<b>Nett Amount (S\$)</b>	<b>1,037.90</b>	<b>802.50</b>	<b>235.40</b>	<b>22.68</b>
<b>+ Loss of Use (1.5 x S\$50.00/day) (S\$)</b>		<b>75.00</b>		
<b>+ Car Rental (1.5 x S\$115.00/day) (S\$)</b>		<b>172.50</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>1,057.49</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,050.00</b>		

### INSPECTION

Date of Assignment: 02/04/2018  
 Date Inspected: 02/04/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
2	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	100.00 FS	*100.00 FS
3	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS
4	1		*REAR BUMPER (NPA)	Repair	0.00 FS	*- FS
Total Parts (\$\$)					350.00	350.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	250.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (S\$)			<b>620.00</b>	<b>400.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >