

INSURANCE

INSURANCE OWNER

CC 4/AXA1700

ASSIGNMENT

DOI

Date / Time

Registered in Merimou

Pre-assign / CCI / FTE



Insured Vehicle No

Name of Insured

Insured Tel No

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age

Driver Tel No.

Nature of Accident

(V/L YES / NO)

Claim No.

Policy No

Make / Model

Place of Accident

OF GIA REPORT YES / NO

Insured Liability

TP GIA REPORT YES / NO

Final ? Yes / No



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS

Date / Time

STAGE

DATE / PIC

Non-Reporting It (1st)
Non-Reporting It (2nd)
Non-Reporting It (Final)
Notification It (if non-pickup)
Call Of
After call It to Of

Documentation Check List: Handler Typist

Notification It (if non-pickup)
After call It to Of
Authorization To Act
Release Voucher
Final Repair Bill
Car Rental Invoice
Towing Invoice
LTA / GIA
Medical Bill
PIR
Mandate/Reject Instruction
LOD
Payment Breakdown Form
Post-Repair Photos
Others

Confirm by:

Email ☐ Call ☐

Email ☐ Call ☐

If NO or B 28, Ass Lia

1) Claims status: Normal/Reject/Private Settle
2) Report Format
3) Survey fee

Email ☐ Call ☐

Confirm with

Name 1

Name 2

Name 3

Charge Balance

#350 - \$200.00

- \$100.00

PRELIMINARY ADVICE

Date/Time

Sent By

FINALIZATION

Date/Time

Confirm with:

Repair Cost

SS

days Reduction

%

FINAL SETTLEMENT

Date/Time

Confirm with

Final Liability

%

(Agreed / Assessed) HOA S/N No

Repair Cost

SS

6 days X 110 + Car

Loss of Rental (LOR)

SS

15 days

Loss of Use (LOU)

SS

15 days

Loss of Income (LOI)

SS

15 days

LOR only

☐ LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search

SS

Medical

SS

Disbursement

SS

Legal Cost

SS

(e.g. Time/Independence)

Total

SS

Global Sum SS

FINAL PAYMENT

Date/Time

Confirm with

Payee 1

SS

Payee 2 (Strike if N.A.)

SS

Payee 3 (Strike if N.A.)

SS

Name 1

Name 2

Name 3

Motor Image Enterprises Pte Ltd.

06/11/12 wsl
ASS. REC. BY:

REF: AXA

7001274/MI-WQ3

ASSIGNMENT

From:

Date: 20/1/2017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKA85SP

at Workshop m/s

mtw image

of

Insured:

Policy No

Claims No.

Sum Insured:

Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs

4 days

Res. Yes or No

Lum Sum:

78.7 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKA85SP

Yr Regn: JAN 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

SWIRREUPONCEAL cc 1.705

Colour:

Light

AC Insured / Std / NI / NA

Sp Reading:

24655

T/Radio: Insured / Std / NI / NA

Eng No:

C/No:

7F1235K02F4062495

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / SiRim / STD A/Rim or

Tyre Size:

F:

225/60/17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal:

8

mm

L/Bal:

8

mm

D.O.A

4/1/2017

Rear

R/Bal:

8

mm

L/Bal:

8

mm

D.O.I

20/1/2017

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

13/6/17 Confirm I.B. 2 3622.48 with 4 working days

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee

Transportation

) S - RS - R

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

(Pd: 655.52)

(5%)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17001274/wg3		
8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811		Date : 19-01-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SCR 6299K	Veh. Inspected	SKA 855P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/01/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/01/2017	Inspection Date		
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319235

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0026/2017
DATE : 20-JAN-2017

AAA INSURANCE SINGAPORE PTE LTD
4 SHENTON WAY
#27-01 AAA TOWER
SINGAPORE
TEL : 63387288
FAX : 68804838 / 3387322
HQ LINE EXT: 824

OWNER'S NAME : EOE EAM WAJ
ADDRESS : APT BLK 172A EDGEHALL PLAINS
#09-412
S(821172)
TELEPHONE NO : 91080455

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 21
VEHICLE NO : 888833P
MODEL CODE : 835CE7C
MODEL/YEAR : FORESTER 2.0I-L 4WD XT
ENGINE NO : FD2DY167284
CHASSIS NO : JF1B2JRC5TG942495
MILEAGE : 1 KM
DATE IN : 20/01/2017
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : WONG GUO XIANG
ACCIDENT DATE : 11/01/2017

PRINT DATE : 20/01/2017
PRINT TIME : 18:35:15

MOTORHANS ENTERPRISES PTE. LTD.
14, LOONG S. TOA PAYOH
SINGAPORE 319155

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE RDUN 80 88433P

S. NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	RECOMMENDATION
1 22/001	REPLACE OR REPAIR REAR BUMPER, REAR BUMPER BEAM	1200.00 560	1120
2 22/002	RESPRAY REAR BUMPER, REAR BUMPER BEAM	1000.00 420	$420 \times 3 = 1260$
3 22/003	TO SUPPLY & INSTALL REVERSE SENSOR - 2 SENS	350.00	x 2 = 700
4 22/004	CONDUCT REAR LIGHTING TEST	100.00 50	
5 22/005	TO APPLY REAR PORTION PANEL CORROSION PROTECTIVE COATING	350.00	X
6 22/006	TO APPLY REAR PORTION PAINT FINISHING SYSTEM	350.00 300	
7 22/007	SUNDRIES	100.00 20	
TOTAL LABOUR CHARGES		1450.00	

Not Authorised
P-R Repair
Before Rep photo
L&C Auto Centre
207.1207
2w days

Estimate

Date 01/20/2017

001 / 001

Name	SKAR552 (AXA) GUOXIANG	Tel: (Home)	
Address		Tel: (Office)	
Car Make		Tel: (Personnel)	
		Tax	
		Model Code	G13
		Body Model	SJ5CK7C
		Win-Code	JF18J5KCSFG-062495

Part Number	Part Code Name	Part Code	Q'ty	Price
577045G012	BUMPER-FACE, REAR	FIG-591 57704A	1	540.00
577118G0219F	BACK BEAM COMPLETE-R EAR	FIG-591 57711D	1	288.00
		Page-Total		828.00
		Sub-Total		828.00
		Total		828.00
		Tax		
		Grand Total		828.00

Supp.

Rear bumper tow Cover

\$12.60

mis

Memo

Grand Total
828.00

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Tel

MOTORIMAGE ENTERPRISES PTE. LTD.
17 LORONG 8, TOA PAYOH
SINGAPORE 319255

VISALIZED : ACCIDENT/BOOT REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 44330333
REFERENCE : INS/IC/CHI/8826/2017
DATE : 20-JAN-2017

AXA INSURANCE SINGAPORE PTE LTD
8 DUNSTON WAY
427-01 AXA TOWER
S(068811)
TEL : 43387268
FAX : 43804838/ 3382522
MS LINA EXT: 824

OWNER'S NAME : KEE EAM M&I
ADDRESS : APT 816 172A EDGEHILL PLAINS
K08-412
S(821172)
TELEPHONE NO : 91888455

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 21
VEHICLE NO : 88AED3V
MODEL CODE : 843CK7C
MODEL/YEAR : FORESTER 2.0I-L AND CVT
ENGINE NO : PB208147284
CHASSIS NO : JF1GJ5KCSFG042495
MILEAGE : 24615 KM
DATE IN : 20/01/2017
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : WONG OUD XIANG
ACCIDENT DATE : 11/01/2017

PRINT DATE : 28/02/2017
PRINT TIME : 19:44:44

2/1
FI 3622.49
4 weekdays

VIVIAN

LKK - Ma

1/3/17

WINDRIDGE ENTERPRISES PTE. LTD.
 10, LORONG 8, TOL FAYAH
 SINGAPORE 119455

LABOUR CHARGES FOR ACCIDENT VEHICLE NEED NO EXAMINER

SL NO	DOE CODE	NATURE OF JOB	ESTIMATED CHARGES	ADJUDICATOR'S RECOMMENDATION
1	11/001	REPLACE OR REPAIR REAR BUMPER, REAR BUMPER BEAM	1200.00	1120.00 ✓
2	11/002	REPAIR REAR BUMPER, REAR BUMPER BEAM	1000.00	1250.00 ✓
3	11/003	TO SUPPLY & INSTALL REVERSE LENSOR - 2 KEYS	550.00	0.00
4	11/004	CONDUCT REAR LIGHTING TEST	100.00	50.00 ✓
5	11/005	TO APPLY REAR PORTION PANEL CORROSION PROTECTIVE COATING	350.00	0.00
6	11/006	TO APPLY REAR PORTION PAINT FINISHING SYSTEM	350.00	300.00 ✓
7	11/007	WAXING	100.00	20.00 ✓
8	11/008	REMOVE & FIT REAR BOOT GARNISH & TRIM (SUPP)	300.00	200.00 ✓
TOTAL LABOUR CHARGES			3650.00	2950.00

Estimate

Date 01/20/2017

001 / 001

Name Address Phone	JCRANER (AKA) CROWLAND	Tel. (Home) Tel. (Office) Tel. (Business) Fax Mobile Phone Email Address Website	S13 S15CK7C JFIS15KCSFG-042495
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Part Number	Part Code Name	Part Code	Qty	Price
5770420C12	BUMPER-FACE, REAR	FIG-591 57704A	1	540.00
57711000219B	BACK BEAM COMPLETE-R LAR	FIG-591 57711D	1	288.00
Page-Total:				828.00
Sub-Total:				828.00
Total				828.00
Tax				
Grand Total:				828.00

Memo

Grand Total
828.00

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Tel

WONGKONG ENTERPRISES PTE. LTD.
15 LORONG 8, TUA PAU
SINGAPORE 319435

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REPAIR SO 55455P

EST. NO. FOR WORK	DETAILS OF WORK	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1. 12/001	REPAIR OF REPAIR AREA BUMPER, REAR BUMPER BEAM	1400.00	560
2. 12/002	REPAIR REAR BUMPER, REAR BUMPER BEAM	1000.00	420
3. 12/003	TO SUPPLY & INSTALL REVERSE SENSOR - 2 SETS	350.00	X n/c
4. 12/004	CONDUCT REAR LIGHTING TEST	100.00	50
5. 12/005	TO APPLY REAR PORTION PANEL CORROSION PROTECTIVE COATING	350.00	X
6. 12/006	TO APPLY REAR PORTION PAINT FINISHING SYSTEM	300.00	300
7. 12/007	REPAIR	100.00	20
TOTAL LABOUR CHARGES		1400.00	

Not Authorised
P/P Repair
Before Rep Photo
L&K Auto Centre
207.1/207
2W days

View Received Message

This mail is associated with :

***SKA855P (C0417023)**
{SCR6299K}

TP
KOK KAM WAI
Jan 11 2017 5:00PM
[LIEW KAH WAI]
Motor Image Enterprises Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 11/04/2018 14:06 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4582.25) - SKA855P - Claim Handler: Chan Kian Chuan

Approved:4582.25:Hi, survey on 20/1/17(fri), date of rental on 20/1/17, surveyor recommended 4 days of repairs. therefore our offer of 6 days for rental is reasonable, for amicable settlement, pls do your utmost for settlement not exceeding \$4,582.

DOCUMENTS SUMMARY

There are no documents.



BREAKDOWN OF PAYMENT

VEHICLE NO : SKA 855P

ACCIDENT ON 11/01/2012 AT LOMBOK DRIVE

INVOLVING VEHICLE/S CLR 629AK

- 1) Repair cost \$ 3,576.05 Payable to Motor Image Enterprises Pte Ltd
- 2) GIA or LTA
Search fees \$ 2.00 Payable to Motor Image Enterprises Pte Ltd
- 3) Medical fees \$ - Payable to -
- 4) Loss of Use or
Rental Car \$ 1,042.60 Payable to MOTORIMAGE ENTERPRISES PTE LTD
- 5) Total Claim Amount \$ 4,926.65

* KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES

*Contact person : Guo Xiang - 6703 8112
guoxiang@motorimage.net



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 1 March, 2017 9:44 AM
To: 'lkahwai98@yahoo.com'
Cc: Zayyer (LKKAUTO)
Subject: ACCIDENT INVOLVING SCR 6299K & SKA 855P ALONG GOMBAK DRIVE ON 20/11/2016

02 March 2017

LIEW KAH WA

Dear Sir/ Mdm

OUR REF : CC4/AXA17001274/wg3
YOUR REF : SCR 6299K

ACCIDENT INVOLVING SCR 6299K & SKA 855P ALONG GOMBAK DRIVE ON 11/01/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Motor Image Enterprises Pte Ltd acting on behalf of the owner of SKA 855P against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY & INDEMNITY

To: Motor Image Enterprises Pte Ltd
19 Lerong S Toa Payoh
Singapore 319255

ACCIDENT INVOLVING VEHICLE NO. SKA855P & SCR5299K ON 11/01/2017
AT GOMBAK DRIVE

1. I/We, the owner of vehicle no. SKA855P hereby instruct and authorise you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ 4,926.62 being refundable deposit of the repair costs to my/our said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal suit is not successful or is dismissed for whatever reason, I/understand and agree that I/we shall be personally liable to bear the legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we hereby also instruct and authorise you to deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely, the balance of repair costs and rental of substitute vehicle.
6. In the event that I/we are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgment or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay or receive any monies due to this claim.

Dated this 26 day of JANUARY 2017


Customer's Signature

Name: KOK KAM WAI

(Company stamp, if applicable)

Address: BLK 172A EDGEDALE PLAINS

09 - 412 (S) 821172

Name of Insurers: AIG Asia Pacific Ins Pte. Ltd.

Policy No.: 2100449779

Excess: _____



redefining / insurance

CLAIM REF : C0417023
INSURED : LIEW KAH WAI

DISCHARGE VOUCHER

We/I KOK KAM WAI, S1712687C hereby agree to accept the sum of dollars Four Thousand Five Hundred Eighty Two and Cents Twenty Five Only (S\$ 4,582.25) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SCR 6299K as a result of an accident along GOMBAK DRIVE on 11/01/2017 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKA 855P.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SCR 6299K in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said Insurer, owner and/or driver of vehicle no. SCR 6299K.

Dated this 1 day of May 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S1712687C

Occupation/ Business : Civil Servant

Address : 8172A Edgecliff Place

Telephone No. : #09-412 51 82172

Witness's Name : 91080455

Witness's Signature : [Signature]

Witness's NRIC No. : 8020144 A1

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
 Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9
 Co. Reg No. 196702032R

Sales: INSURANCE CUSTOMER**Invoice No: L453747**

**For cash sales, payment will be
 endorsed on this invoice and no
 separate receipt will be issued.**

DATE REC'D: 20-Jan-2017**SERVICE ADVISOR: GUOXIANG****JOB No.: L455723****MILEAGE: 24615****ID:****NAME: AXA INSURANCE SINGAPORE PTE LTD****ADDRESS: 8 SHENTON WAY**

#27-01 AXA TOWER, S(068811)

TELEPHONE: 6338 7288**MODEL: FORESTER 2.0I-L AWD CVT****ENGINE No.: FB20Y167284****CHASSIS No.: JF1SJ5KC5FG062495****REGISTRATION No.: SKA855P**

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1 TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
2 INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
3 INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
4 INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
5 INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
6 INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
7 INS06	THE OWNER IS REQUIRED.	
8 INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
9 INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
10 REMARK	TO CONDUCT THIRD PARTY CLAIM - AXA INS	
	ACCIDENT DATE:11/01/2017 TIME:1750HRS	
11 REMARK	LOCATION:GOMBAK DRIVE	
	VEHICLE B:SCR6299K	
12 REMARK	REPLACE OR REPAIR REAR BUMPER,REAR BUMPER BEAM	1,120.00
13 REMARK	RESPRAY REAR BUMPER,REAR BUMPER BEAM	1,260.00
14 REMARK	CONDUCT REAR LIGHTING TEST	50.00
15 REMARK	TO APPLY REAR PORTION PAINT FINISHING SYSTEM	300.00
16 REMARK	SUNDRIES	20.00
17 REMARK	REMOVE & REFIX REAR BOOT GARNISH & TRIMS (SUPP)	200.00
	TOTAL(LABOUR)	2,950.00
1	BUMPER FACE R	432.00

Certified True Copy

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel (65) 64170100/101 Fax (65) 62535535
25 Leng Kee Road Singapore 159097
Service Centre Tel (65) 64764776 Fax (65) 64791137
Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L453747

For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.

DATE REC'D: 20-Jan-2017

SERVICE ADVISOR: GUOXIANG

JOB No.: L455723

MILEAGE: 24615

ID:

NAME: AXA INSURANCE SINGAPORE PTE LTD
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER. S(068811)
TELEPHONE: 6338 7288
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y167284
CHASSIS No.: JF1SJ5KC5FG062495
REGISTRATION No.: SKA855P

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
	57704SG012(Qty : 1 @ 540.00 each(Discount 20.00%))	
2	BEAM COMPL R EU	230.40
	57711SG0219P(Qty : 1 @ 288.00 each(Discount 20.00%))	
3	COVER HOOK R (SUPP)	10.08
	57731SG010W6(Qty : 1 @ 12.60 each(Discount 20.00%))	
	TOTAL(SPARE PARTS)	672.48

Subtotal 3,622.48
GST(7%) 253.57
TOTAL \$3,876.05

DATE : 28-Feb-2017

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
MOTOR IMAGE ENTERPRISES PTE LTD 9 LORONG 8 TOA PAYOH SINGAPORE 319255

DATE	INVOICE NO.
31-Mar-2017	P 0046

	VHA NO.	DUE DATE	VEH. NO.
	P 0046	31-Mar-2017	SKL 2695 M
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 20 JANUARY 2017 (0950 HRS) TO 26 JANUARY 2017 (1500 HRS) YOUR REF: SKA855 P (THIRD PARTY CLAIM - GUO XIANG / TOYOTA CAMRY)	7	140.00	980.00
GST @ 7%			\$68.60
TOTAL			\$1,048.60

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2017		19 Jan 2017 14:47 Edit Adj Rpt	S\$3,622.48 Edit Estimates	S\$3,622.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by Insurer]

Insured:	LIEW KAH WAI, ID: S7035621Z, Tel: +6581003663, Email: lkahwa98@yahoo.com		
Main Claimant:	KOK KAM WAI, ID: S1712687C		
Vehicle Reg. No.:	SKA855P	Date of Loss:	11/01/2017 17:00 - :59 [11 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0417023	Policy/Cover Note No.:	P1558807 (Comprehensive)
Vehicle Reg. No. (Insured):	SCR6299K	Policy No. (Claimant):	2100449779
		Excess:	S\$0.00
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038104		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Kian Chuan - 6880 4269]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 11/04/2018]		
Driver/Custodian (Insured):	LIEW KAH WAI (), NRIC: S7035621Z, Tel: +6581003663		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AXA_SG (11/04/2018): Alert - Adj Mandate Approved (S\$4582.25) - SKA855P - Claim Handler: Chan Kian Ch...
- AXA_SG (10/04/2018): Alert - Adj Mandate Approved (S\$4476.05) - SKA855P - Claim Handler: Chan Kian Ch...
- AXA_SG (18/11/2017): C0417023 STATUS OF CLAIM
- AXA_SG (19/01/2017): New TP Assignment - C0417023/P1558807

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKA855P (C0417023)
[SCR6299K]
TP
KOK KAM WAI
Jan 11 2017 5:00PM
[LIEW KAH WAI]
Motor Image Enterprises Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/01/17 15:03	Adjuster Immediate Advice		Load HTML
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/17 14:17	LKK Inspection Photos.		Load PDF
2	27/12/17 14:17	LKK Reinspection Photos		Load PDF
Documentation			1 per page	☒
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/01/17 15:54	EMAIL		Load PDF
2	18/01/17 15:54	INSD GIA REPORT		Load PDF
3	18/01/17 15:54	TP GIA REPORT		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/01/17 15:00	TP ESTIMATE - MARKED		Load PDF
2	21/11/17 08:55	Email to wkshop 10days notice 21.11.17		Load PDF
3	14/12/17 15:00	Email to AXA, to temporary close file 14.12.17		Load PDF
4	26/12/17 08:56	LETTER TO OI		Load PDF
5	10/04/18 10:50	Rental Receipt		Load PDF
6	10/05/18 17:36	INVOICE NO DATED 26.12.2017		Load PDF
7	10/05/18 17:41	WORKSHOP INVOICE		Load PDF
8	10/05/18 17:41	AUTHORISATION TO ACT FORM		Load PDF
9	10/05/18 17:41	DISCHARGE VOUCHER		Load PDF
10	10/05/18 17:41	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17001274/M1WB3Q2-1

Date: 10/05/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1558807

Claimant Vehicle No : SKA855P

Insured Vehicle No :

SCR6299K

Date of Loss: 11/01/2017

Nature of Claim:

TP

Claim No: C0417023

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKA855P

Make & Model: SUBARU FORESTER, 2.0 2.0i-L CVT AWD SR (A)

Engine No: FB20Y167284

Reg. Date: 28/01/2016 (Man. Year: 2015)

Chassis No: JF1SJ5KC5FG062495

Colour: White

Odometer: 24615 km

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60 R17

Rear Tyre Size: 225/60 R17

Front Left Side: Yokohama 8 mm

Rear Left Side: Yokohama 8 mm

Front Right Side: Yokohama 8 mm

Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	772.48	692.48	80.00	10.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,810.00	2,930.00	880.00	23.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,582.48	3,622.48	960.00	20.95
+ GST 7.00/7.00% (S\$)	320.77	253.57	67.20	20.95
Nett Amount (S\$)	4,903.25	3,876.05	1,027.20	20.95
+ Car Rental (6.0 x S\$110.00/day + 7.00% GST) (S\$)		706.20		
Nett Liability (S\$)		4,582.25		

INSPECTION

Date of Assignment: 19/01/2017

Date Inspected: 20/01/2017 Inspected At:

Motor Image Enterprises Pte Ltd (Toa Payoh)
19 Lorong 8 Toa Payoh
Singapore 319255

Estimated Period of Repair: 4.0 days

Adjuster: MA CHIN FOOK**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 26 Dec 2017)
Parts:	M1-SUV	SUBARU FORESTER 2.0 2.0I-L CVT AWD SR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKA855P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER -FACE,REAR (CONSISTENT)	Deformed	540.00 FN	*540.00 FN
2	1		*BACK BEAM COMPLETE -REAR (CONSISTENT)	Bent	288.00 FN	*288.00 FN
3	1		*REAR BUMPER TOW COVER (CONSISTENT)	Missing	12.60 FN	*12.60 FN
4	1		*SUNDRIES (CONSISTENT)	Necessary	100.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	940.60	860.60
- Nett Item Discount on N Items 20.00/20.00% (S\$)	168.12	168.12
Total Parts (S\$)	772.48	692.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPLACE OR REPAIR REAR BUMPER,REAR BUMPER BEAM	New	1,200.00	1,120.00
2	RESPRAY REAR BUMPER,REAR BUMPER BEAM	New	1,260.00	1,260.00
3	TO SUPPLY & INSTALL REVERSE SENSOR -2EYES	New	350.00	0.00
4	CONDUCT REAR LIGHTING TEST	New	100.00	50.00
5	TO APPLY REAR PORTION PANEL CORROSION PROTECTIVE COATING	New	350.00	0.00
6	TO APPLY REAR PORTION PAINT FINISHER SYSTEM	New	350.00	300.00
7	REMOVE & REFIX REAR BOOT GARNISH & TRIM	New	200.00	200.00
Gross Labour Cost (S\$)			3,810.00	2,930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >