

INS. CASE OWNER:

CC 4, PWD

1800

6030

Kleasy

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

25.4.18

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 25 APR 2018

RECEIVED 23 MAY 2018

RECEIVED 26 APR 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 4.4.18

Confirm with:

Confirm by: AOK

Repair Cost:

PP \$1,838.80

(2 days)

Reduction:

29 %

Email

Call

FINAL SETTLEMENT

Date/Time: 11.5.18

Confirm with JWH

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

will

\$1,956.82

O/D REPAIR ENDED TP

Loss of Rental (LOR):

\$538.71

(3 days)

x 179.57

Loss of Use (LOU):

\$ -

(\$ x days)

Loss of Income (LOI):

\$150.00

(\$50 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$7.49

Medical:

\$ -

Disbursement:

\$ -

(e.g. Tow/ Independent)

Legal Cost

\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+500

Total:

\$2,653.01

Global Sum \$:

FINAL PAYMENT

Date/Time: 11.5.18

Confirm with: JWH

Email

Call

Payee 1:

\$2,653.01

Name 1:

(OVERSOLICATED ENGINEERING PTE LTD)

Payee 2: (Strike if N.A.)

\$ -

Name 2:

Payee 3: (Strike if N.A.)

\$ -

Name 3:

INS/TP/RES

REF:

Driver: Kalvin

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insp ed Vehicle No: _____

at Workshop m/s: _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD6772A Yr Regn: 8 Apr / 2016

Type: M. Car / M. Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz E220 C.C.

Colour: white A/C: Ins / Std / NI / NA

Sp. Reading: 356821 T/Radio: Ins / Std / NI / NA

Eng/No: _____

C/No: WPD2120012B308813

Gen. Cond: Good / Ex / Poor / Burnt

Steering: In order / Ex / Jammed / Leaked / Burnt or

Brake: In order / Ex / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD Ex / Rim or

Tyre Size: F: 225 / 55 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Washita

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 1/4/8 D.O.I. 2/4/8

Survey held at: CDGE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s knee

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>4/4/8</u>	<u>Cond P/P \$1821.80 / 2 R.</u>
	<u>(RED: 4739.20 29%)</u>

FWD
P/P

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech Insp (\$ _____)

☐ : _____ (\$ _____)

Survey Fee: _____

Transportation: _____

3 * RS. 51

Photos: _____

Others: _____

TOTAL

Stamp Form:

www.prima.com.my

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHD 6772A

DATE 2/4/2018 14:05

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>shut</i>			\$ 1,510.00 1151.00
	Rear Bumper Retainer Mounting (LH) <i>shut</i>			\$ 115.00
	SUB TOTAL			\$ 1,625.00
	LESS 20%			\$ 325.00
	DISCOUNTED TOTAL			\$ 1,300.00
	Rear Bumper Sensor <i>shut</i>			\$ 388.00 Nett
	Rear Bumper Rubber Mat <i>nc</i>			\$ 50.00 Nett
				\$ 438.00
	Labour Charge			200
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 300.00 200
	Wiring Charge			\$ 50.00 X
	Remove/Refix Reverse Sensor			\$ 120.00 20
	<i>hourly fee</i>			\$ 50
	TOTAL LABOUR			\$ 820.00
	ESTIMATE TOTAL			\$ 2,558.00
<i>Kalvin 16/11/18</i> <i>2/4/18 1600hrs.</i> <i>2 Days</i> <i>P/P</i> <i>Before Paintyphs</i>				<div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: _____</p> </div>
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305137321
REGN NO : SHD6772A
MILEAGE : 0000000000
MAKE : MERCEDES BENZ
MODEL : E220CDI(E6)
DATE OF REGN : 08.04.2016
DATE/TIME IN : 01.04.2018 13:15
ACCIDENT DATE : 01.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0202-2282-G	212VB REAR BUMPER ASSY	1	1,151.00	20.00	920.80
0002 09-01-0299-2005-A	(212/211B)REVERSE SENSOR	1	388.00	2.00-	388.00
0003 04-01-0103-1150-A	140VC PROTECTOR MAT	1	50.00	0.20	50.00

SUB-TOTAL : 1,358.80

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 20-22	REMOVE/REFIX REVERSE SENSOR	20.00
0003 23-01	TOWING FEE	50.00

SUB-TOTAL : 470.00

TOTAL : 1,828.80

AUTHORISED : YES / NO

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6772A

DATE 2/4/2018 14:05

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 1,510.00	
	Rear Bumper Retainer Mounting (LH)			\$ 115.00	
	SUB TOTAL			\$ 1,625.00	
	LESS 20%			\$ 325.00	
	DISCOUNTED TOTAL			\$ 1,300.00	
	Rear Bumper Sensor			\$ 388.00	Nett
	Rear Bumper Rubber Mat			\$ 50.00	Nett
				\$ 438.00	
	Labour Charge			200	
	Panel Beating			\$ 350.00	
	Spray Painting Charge			\$ 300.00	200
	Wiring Charge			\$ 50.00	X
	Remove/Refix Reverse Sensor			\$ 120.00	20
	TOTAL LABOUR			\$ 820.00	
	ESTIMATE TOTAL			\$ 2,558.00	
<p> <i>Kalvin 16/11/14</i> <i>2/4/18 1600hrs.</i> <i>2 Days</i> <i>P/P</i> <i>Before Paint p/h</i> </p> <div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div> <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	02 Apr 2018 20:50	Cim Veh Model Changed	(204444) MERCEDES-BENZ E220 BLUETEC 2.1 D (A).		[A] HOW MEI KWAN
2	02 Apr 2018 20:50	Cim Created	Reg No: SHD6772A, Acct Date: 2018/04/01, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: India International Insurance Pte Ltd (HQ), Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)		[A] HOW MEI KWAN
3	02 Apr 2018 20:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.		[A] HOW MEI KWAN
4	02 Apr 2018 20:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/11		[A] HOW MEI KWAN
5	02 Apr 2018 20:50	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	02 Apr 2018 20:50	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN		[A] HOW MEI KWAN
7	03 Apr 2018 17:50	Cim Registration Modified	Pol No:->PNPV2017-00000689-01.		[I] Clara Li Zi Rong
8	04 Apr 2018 13:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/11		[A] HOW MEI KWAN
9	26 Apr 2018 11:04	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
10	26 Apr 2018 11:04	Cim Dtl Modified	JPJ Reg. Date: -> 2016/04/08.		[A] JOANNE LEE KHANG MIN
11	26 Apr 2018 11:04	Cim Details Notified			[A] JOANNE LEE KHANG MIN
12	03 May 2018 11:34	Adj Mandate Request	Cur.Req:2653,02:LIABILITY: 100% B;27 OLD REAR ENDED TP (REFER TO TP VIDEO) QUANTUM: (a) COR w/GST : \$1,956.82 + (b) LOR : \$538.71 (3days x \$179.57) + LOI : \$150 (3days x \$50) + (d) LTA: \$7.49 Total: a+b+c+d = \$2,653.02 PLEASE REVERT WITH YOUR APPRO		[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ass Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1767099	04/04/2018 13:53	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD6772A	SLA2749M	10.70

Print Received Message

This mail is associated with :

***SHD6772A (1201800004041)**
[SLA2749M]

TP

COMFORT TRANSPORTATION PTE LTD

Apr 1 2018 1:00PM

[YU YAH LENG]

ComfortDelGro Engineering Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 08/05/2018 10:32 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2653.02) - SHD6772A - Claim Handler: Clara Li Zi Rong

Approved:2653.02.

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO305137321

CUSTOMER /MS COMFORT TRANSPORTATION PTE LTD STOMER NO 7010045 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO: SHD6772A	MILEAGE
	MAKE: MERCEDES BENZ	FUEL E.....1/2.....F
	MODEL E220CDI(E6)	DATE/TIME IN 01.04.2018 13:15
	YR OF MANU 08.04.2016	TARGET DATE
	CHASSIS CODE WDD2120012B308813	COMPLETION DATE/TIME

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 01.04.2018
NATURE: 3P 01.04.2018

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHD6772A CHIANG @		Vehicle No.: SHD6772A	
Signature/Date		Date	
Returned to Service Reception upon collection		To be kept by Security Guard	

Catherine Chong (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Monday, 2 April, 2018 3:31 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: SHD6772A VS SLA2749M THIRD PARTY CLAIMS
Attachments: img-402150452-0001.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please create the case in Merimen. Our insured has yet to lodge accident report.

Calvin

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% p.a. fwd.com.sg save now
--	--	---	--

From: Chiang Liat Choon [mailto:chianglc@cdge.com.sg]
Sent: Monday, 2 April, 2018 3:09 PM
To: Motor Claims SG - SG Common
Subject: Fw: SHD6772A VS SLA2749M THIRD PARTY CLAIMS

Dear Sir,

Attached herewith repair estimate.

Best Regards

Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

----- Forwarded by Chiang Liat Choon/cdge/delgnotes on 02/04/2018 03:07 PM -----

From: "ApeosPort-IV C5570" <sbs-singnalling@sbstransit.com.sg>
To: chianglc@cdge.com.sg,
Date: 02/04/2018 03:06 PM
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 04 Apr 2018

Preliminary Advice

Insured Vehicle No	: SLA2749M	Accident Date	: 01/04/2018
TP Vehicle No	: SHD6772A	Assignment Date	: 02/04/2018
Make	: MERCEDES-BENZ E220 BLUETEC	Est. Duration of Repair	: 2 days
Date of Inspection	: 02/04/2018		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesN/S rear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,558.00
Revised Amount	:S\$	2,066.00
Check Items (Estimated)	:S\$	92.00
Total	:S\$	2,158.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

120,70000 4041

COMFORTDELGRO ENGINEERING

Our Ref : T 0418/ SHD6772A /JW (st)Date : 10-Apr-18

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

CDGE Taxi Claims Department
59 Loyang Drive 4th Fl
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 109566948W

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6772A YOUR INSURE SLA2749M
AND OTHER ON 01.04.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No: SHD6772A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLA2749M we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,956.82
2	4 days Loss of Rental @ \$ 179.57 per day	\$ 718.28
3	Survey Report Fees (Surveyed by LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,682.59

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims:		\$ 3,002.59

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs :- 7 pcs.
b) LTA search slip/s of : SLA2749M
c) GIA / Police report/s of : SHD6772A
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photocopies of Accident Scene Ph (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax : 6214 1843 Email: jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG **MERCEDES E220 SHD6772A , SLA2749M** **ON 01-Apr-18 13:15**
JUNCTION OF GEYLANG LOR 33 AND SIMNS AVE

I / We **LAWRENCE SUMIO TOK ...** (Hirer) NRIC No.: **S6912150J**

and/or (Relief) NRIC No.:

Taxi Number **SHD6772A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date **02-Apr-2018**

Name of Hirer **LAWRENCE SUMIO TOK SIEW MUN**

Hirer NRIC **S6912150J**

Signature :



Address **3 LORONG LEW LIAN #03-72**
531003

Contact No. **90290202**

RELEASE

Claim Reference:	1201800004041
Surveyor's Reference:	CC4/FWD18006030/K1ea3
TP Reference:	T0418/SHD6772A/JW(st)

We, **COMFORTDELGRO ENGINEERING PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SHD 6772A** ("Vehicle") to accept the sum of **\$2,653.02**, being the amount claimed for **\$1,956.82** (repair costs), **\$538.71** (loss of rental/ use), **\$150.00** (loss of income), **\$7.49** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **01/04/2018** (date of accident) at / along **JUNCTION OF GEYLANG LOR 33 AND SIMS AVE** (location) involving vehicle no/s. **SHD 6772A** and **SLA 2749M**.

This is pursuant to the inspection conducted on **02/04/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLA 2749M** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 18th day of May 2018

CLAIMANT

CHARS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD


[Signed by the "Workshop" with Co. Stamp]
SINGAPORE 500963
For and on behalf of the "Claimant"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD



AWK

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010655

PWD SINGAPORE PTE.LTD.

#18-01 6 TEMASEK BOULEVARD
SUNTEC TOWER 4 SG 038986

CONTACT NO: 67275700

VEHICLE NO
SHD6772A

INV. NO/DATE
91366190 05.04.2018

MAKE
MERCEDES BENZ

JOB NO.
305137321

MOBIL
K220CDI (K6)

(DIAGNOSTIC READING)

DATE OF REG
08.04.2016

DATE/TIME IN
01.04.2018 13:15

CHASSIS CODE
WDD21200128308813

Description : 3P 01.04.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0202-2282	212VR REAR BUMPER ASSY	1	1,151.00	20.00	920.80
0002	09-01-0299-2005	(212/2118)REVERSE SENSOR	1	388.00	0.00	388.00
0003	04-01-0103-1150	140VC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL				:		1,358.80

JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
0003	20-22	REMOVE/REPAIR REVERSE SENSOR	20.00	20.00
0004	23-01	TOWING FEE	50.00	50.00
SUB-TOTAL			:	470.00

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT OVERDUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
5 Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010655	91366190	1,956.82	

TAX INVOICE

8010655
FWD SINGAPORE PTE.LTD.

#18-01 6 TEMASEK BOULEVARD
SUNTRC TOWER 4 SG 038986

CONTACT NO: 67275700

VEHICLE NO
SHD6772A

MAKE
MKRCDEKS BENZ

MODEL
K220CDI (K6)

DATE OF REG
08.04.2016

CHASSIS CODE
WDD21200128308813

INV. NO/DATE
91366190 05.04.2018

JOB NO.
305137321

ODOMETER READING

DATE/TIME IN
01.04.2018 13:15

Items total		1,828.80
Add GST @	7.000 %	128.02
Invoice amount		1,956.82

Issued by : KATHERINE TAN 05.04.2018 14:29:17
Repair type : CLSO/57/57
Payment type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE CONSIDERED AT CUSTOMERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN TWO WORKING DAYS ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DUE TO PAY BASIS IN RESPECT OF ANY AMOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE DATE OF RECEIPT). PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

omfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
15 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010655	91366190	1,956.82	

Our Ref: CT18040015

Date: 05 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/04/2018 @ 13:15 hrs
ALONG JUNCTION OF GEYLANG LOR 33 AND SIMS AVE
INVOLVING SLA2749M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6772A** (the "Taxi"). The Taxi was hired to **LAWRENCE SUMIO TOK SIEW MUN IC NO S6912150J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLA2749M	01 Apr 2018 / 13:15:00	Successful	F04	FWD SINGAPORE PTE. LTD.

[Previous](#)[OK](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Apr 2018 Edit Reg		02 Apr 2018 00:00 Edit Adj Rpt	S\$1,828.80 Edit Estimates	S\$1,828.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: YU YAH LENG , ID: S72111538									
Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Vehicle Reg. No.: SHD6772A		Date of Loss: 01/04/2018 13:00 - :59 [23 Months and 24 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1201800004041		Policy/Cover Note No.: PNPV2017-00000689-01 (Comprehensive)							
Vehicle Reg. No. (Insured): SLA2749M		Policy No. (Claimant): MCOM0015							
		Excess:							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]									
Claimant's Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 11/04/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (08/05/2018): Alert - Adj Mandate Approved (S\$2653.02) - SHD6772A - Claim Handler: Clara Li Zi... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD6772A (1201800004041)
[SLA2749M]
TP
COMFORT TRANSPORTATION PTE LTD
Apr 1 2018 1:00PM
[YU YAH LENG]
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/04/18 13:53	Adjuster Immediate Advice	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
2	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
3	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
5	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
6	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
7	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
8	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
9	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
10	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
11	03/05/18 11:35	General View	Load JPG	<input checked="" type="checkbox"/>
12	03/05/18 11:35	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
13	03/05/18 11:35	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
14	03/05/18 11:35	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
15	03/05/18 11:35	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
16	03/05/18 11:35	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/18 20:51	ACKNOWLEDGEMENT EMAIL TO FWD DD 02.04.2018	Load PDF	
2	02/04/18 20:51	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	Load PDF	
3	03/04/18 17:57	EMAIL - FWD TO OI DD 03.04.2018	Load PDF	
4	04/04/18 13:50	TP ESTIMATE - MARKED	Load PDF	
5	26/04/18 11:08	WORKSHOP INVOICE	Load PDF	
6	26/04/18 11:08	RENTAL RECEIPT	Load PDF	
7	26/04/18 11:08	LTA SEARCH	Load PDF	
8	26/04/18 11:08	LOD	Load PDF	
9	24/05/18 10:25	AUTHORISATION TO ACT FORM	Load PDF	
10	24/05/18 10:25	Release Voucher	Load PDF	

No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	11/04/18 18:07	Letter of Demand from Third Party	Load PDF	
2	11/04/18 18:07	Letter of Demand from Third Party	Load PDF	
3	11/04/18 18:09	OI GIA Report	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLA2749M (Insd veh)	Model:	MERCEDES-BENZ E220
	SHD6772A (TP veh)		BLUETEC 2.1 D (A)
Date of Accident:	01/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	2,790.56	
Final Repair Cost	: \$	1,956.82	
Loss of Use	: \$	150.00	3.00 days at \$50.00 per day
Rental (if any)	: \$	538.71	3 days
LTA / GIA Search Fee	: \$	7.49	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,653.02	

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____
 _____27____
 BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	2,653.02
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

JOANNE LEE KHANG MIN

24 May
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18006030/K1EA3Q2

Date: 24/05/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00000689-01

Claimant Vehicle No: SHD6772A Insured Vehicle No: SLA2749M

Date of Loss: 01/04/2018 Nature of Claim: TP Claim No: 1201800004041

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD6772A**
 Make & Model: MERCEDES-BENZ E220 BLUETEC, 2.1 D (A) Engine No: 65192433223142
 Reg. Date: 08/04/2016 (Man. Year: 2015) Chassis No: WDD2120012B308813
 Colour: White Odometer: 356821 km
 Engine Capacity: 2143 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,738.00	1,358.80	379.20	21.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	870.00	470.00	400.00	45.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,608.00	1,828.80	779.20	29.88
+ GST 7.00/7.00% (S\$)	182.56	128.02	54.54	29.88
Nett Amount (S\$)	2,790.56	1,956.82	833.74	29.88
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$179.57/day) (S\$)		538.71		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,653.02		

INSPECTION

Date of Assignment: 02/04/2018

Date Inspected: 02/04/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
 (Loyang)
 59 Loyang Drive
 Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 26 Apr 2018)
Parts:	143	MERCEDES-BENZ E220 BLUETEC 2.1 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD6772A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,510.00 FL	*1,151.00 FL
2	1		*REAR BUMPER RETAINER MOUNTING (LH)	Serviceable	115.00 FL	*- FL
3	1		*REAR BUMPER SENSOR	Shorted	388.00 FS	*388.00 FS
4	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,063.00	1,589.00
- List Item Discount on L Items 20.00/20.00% (S\$)	325.00	230.20
Total Parts (S\$)	1,738.00	1,358.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	300.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
5	TOWING FEE	New	50.00	50.00
Gross Labour Cost (\$\$)			870.00	470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >