

Vivian Lau (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 7 May, 2018 4:48 PM
To: CS A Team; Admin A
Subject: Re: Accident on 28/3/2018 involving SHF 155K & SLE 4831Z (AIG insured) Our Ref: TAX/03/18/2131/lg
Attachments: 03 18 2131.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2429.47
Loss of Rental	\$722.28 (6 days x \$120.38)
Loss of Income	\$360.00 (6 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$3518.75

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18006018/Swa3

18 April 2018

SIM PEI FEN
232 Westwood Ave
#08-29
Singapore 648360

Dear Sir/Madam,

ACCIDENT INVOLVING SLE 4831Z AND SHF 155K ON 28/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

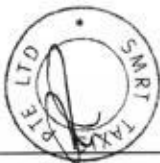
AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHF 155K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHF 155K that was damaged pursuant to the accident which occurred on 28/03/2018 (date) along BUKIT TIMAH (location) involving vehicle no/s SLE 4831Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of May (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 3,350.00 (Global Sum) for vehicle no. SHF 155K that was damaged pursuant to the accident which occurred on 28/03/2018 (date) along BUKIT TIMAH (location) involving vehicle no/s SLE 4831Z.

This is pursuant to the inspection conducted on 28/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHF 155K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF 155K (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of May (month) 2018 (year)

Ywlc

Signed by appointed surveyor


Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180400485
Date : 24.04.2018
Vehicle No. : SHF155K
Your Ref No. : TAX/03/18/2131
Our Ref No. : 24095263
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.92
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00)	\$ 79.70	\$ 239.10
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	(10.00)	\$ 0.00	\$ 0.00
WIRE, LUGGAGE ROOM	0.00	\$ 143.50	(10.00)	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 119.90	(25.00)	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.92
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	(25.00)	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.72
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	(25.00)	\$ 0.00	\$ 0.00
CLIP , FLOOR UNDER COVER , NO.1	0.00	\$ 2.60	(25.00)	\$ 0.00	\$ 0.00
CLIP , FLOOR UNDER COVER , NO.2	0.00	\$ 3.20	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	1.00	\$ 929.60	(100.00)	\$ 929.60	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0.00	\$ 27.90	(25.00)	\$ 0.00	\$ 0.00


Authorized Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180400485
Date : 24.04.2018
Vehicle No. : SHF155K
Your Ref No. : TAX/03/18/2131
Our Ref No. : 24095263
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$ 29.70	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR	0.00	\$ 19.70	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	0.00	\$ 29.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	0.00	\$ 29.90	(25.00)	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE STRIKER ASSY, BACK DOOR	0.00	\$ 24.90	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$ 452.10	(10.00)	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.22
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.22
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00)	\$ 11.57	\$ 34.72
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 629.80	(25.00)	\$ 0.00	\$ 0.00
ADHESIVE:DIRECT GLAZING	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	0.00	\$ 2.20	(25.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 1399.47

Labour

TO REPAIR REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
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Others

TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00

Authorized Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180400485
Date : 24.04.2018
Vehicle No. : SHF155K
Your Ref No. : TAX/03/18/2131
Our Ref No. : 24095263
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$ 240.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 2,429.47

Remark :

Make/Model : PRIUS4
Accident Date : 28.03.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/03/18/2131

From: SMRT Taxis Pte Ltd

Date: 3/4/2018

***ACCIDENT ON 28/03/2018 INVOLVING SHF155K & SHC SLE4831Z
ALONG BUKIT TIMAH ROAD (INFRONT OF CORONATION PLAZA)***

This is to confirm that the daily rental rate for SHF 155K is \$120.38 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHF155K Accident Case No. : TAX/03/18/2131

Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24095263

Date and Time Vehicle off-road for Accident Repair : 28.03.2018 10:13:00

Date and Time Repair Completed : 03.04.2018 15:33:35

Remarks :

Generated by : POHSUAN

Printed on : 03.04.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	28 Mar 2018 / 12:12:39	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLE4831Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180328121239643192

Search Date / Time: 28 Mar 2018 09:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

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