

## Hsiao Tong (LKKAUTO)

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**From:** Janice Koh <janice.koh@directasia.com>  
**Sent:** Monday, 24 September 2018 4:03 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [EXT] RE: CLAIM: 76017 , CLAIMED POLICY: MT/00451324 , POLICY HOLDER: CALVIN ONG | ACCDT INVLVG SLL2095H (OI) > SKU6421M (LIBERTY) ON 28/03/2018 ALONG BLOCK 505 JELAPANG ROAD

Without Prejudice

Hi Hsiao Tong,

Please proceed with it.

Thanks

Regards

Janice Koh / Claims Specialist

Direct: +65 6603 3680

### DirectAsia Insurance

Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

[www.directasia.com](http://www.directasia.com)



*\*\*Our Service Centre at South Bridge Road will close with effect from 1 Aug 2018 and we are looking for a new home. Stay tuned for updates.*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Monday, 24 September, 2018 3:00 PM

**To:** Janice Koh

**Cc:** Admin A

**Subject:** RE: [EXT] RE: CLAIM: 76017 , CLAIMED POLICY: MT/00451324 , POLICY HOLDER: CALVIN ONG | ACCDT INVLVG SLL2095H (OI) > SKU6421M (LIBERTY) ON 28/03/2018 ALONG BLOCK 505 JELAPANG ROAD

Without Prejudice

Hi Janice,

Thank you for your email.

We seek your approval to offer Third Party reparer, **SM AUTOMOTIVE** at **\$6,107.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 5,500.00
2. Loss of Rental (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 6,107.45</u></b>

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Koh <[janice.koh@directasia.com](mailto:janice.koh@directasia.com)>

**Sent:** Monday, 24 September 2018 11:20 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: CLAIM: 76017 , CLAIMED POLICY: MT/00451324 , POLICY HOLDER: CALVIN ONG | ACCDT INVLVG SLL2095H (OI) > SKU6421M (LIBERTY) ON 28/03/2018 ALONG BLOCK 505 JELAPANG ROAD

Hi Hsiao Tong

Liability is not in OI favour.

Thanks

Regards

**Janice Koh** / Claims Specialist

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Friday, 21 September, 2018 12:37 PM

**To:** Janice Koh

**Cc:** Admin A

**Subject:** [EXT] RE: CLAIM: 76017 , CLAIMED POLICY: MT/00451324 , POLICY HOLDER: CALVIN ONG | ACCDT INVLVG SLL2095H (OI) > SKU6421M (LIBERTY) ON 28/03/2018 ALONG BLOCK 505 JELAPANG ROAD

Hi Janice,

Attached is a copy of survey report with damaged photos as requested.

Kindly let us have your instruction on this matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Koh <[janice.koh@directasia.com](mailto:janice.koh@directasia.com)>

**Sent:** Thursday, 20 September 2018 9:36 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** CLAIM: 76017 , CLAIMED POLICY: MT/00451324 , POLICY HOLDER: CALVIN ONG | ACCDT INVLVG SLL2095H (OI) > SKU6421M (LIBERTY) ON 28/03/2018 ALONG BLOCK 505 JELAPANG ROAD

Hi Mei Kwan,

Kindly let us have a copy of your survey report

Thank you

Regards

**Janice Koh** / Claims Specialist

Direct: +65 6603 3680

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, August 17, 2018 1:46 PM

**To:** Motor Claims; Claim

**Cc:** Hsiao Tong (LKKAuto); Admin A

**Subject:** [EXT] RE: Direct Settlement - Accident Involving SLL2095H (OI :DAI - TBA) AND SKU6421M(TP : LKK REF - CC6/DAI18005988/Apa3) on 28/03/2018

**Importance:** High

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 3 July, 2018 6:25 PM

**To:** 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLL2095H (OI :DAI - TBA) AND SKU6421M(TP : LKK REF - CC6/DAI18005988/Apa3) on 28/03/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- . Estimated cost of repair
- . Preliminary advice
- . Photographs of TP vehicle in its damaged condition

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 3 April, 2018 3:04 PM

**To:** 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLL2095H (OI :DAI - TBA) AND SKU6421M(TP : LKK REF - CC6/DAI18005988/Apa3) on 28/03/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKU 6421M at M/s SM Automotive - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance (S) PL.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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