

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Friday, 5 October 2018 9:32 AM
To: 'Joyce Foo'; claims-singapore@qbe.com
Cc: Admin A; Shu Pei (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018 [VC011331]

Dear Joyce,

Please be inform that we have send final reminder and there is no response from OI and OID.

Therefore, we have proceed to negotiate and settle with TP repairer and pending for DV from TP.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Friday, 5 October 2018 8:25 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; claims-singapore@qbe.com
Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018 [VC011331]

Hi Thin Thin

We refer to the above.

Please advise status of the claim.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Monday, 10 September, 2018 2:12 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; claims-singapore@qbe.com

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018 [VC011331]

Your ref : VC011331

Our ref: CC3/QBE18005984/K1ub3

Dear Thin Thin

We refer to the above.

Please send a final reminder to Insured and give a deadline for him to revert. If still no response, please proceed to settle.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

Sent: Monday, 10 September, 2018 11:30 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeilkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018

Dear Joyce,

We refer to the below matter.

Please be inform that we have invited Mr Chin to come to our office.

However, there is no response from him.

Kindly let us have your further instruction as TP is keep on chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 6 July 2018 2:56 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeilkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018

Your ref : VC011331

Our ref: CC3/QBE18005984/K1ub3

Dear Thin Thin

We refer to the above.

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com



From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

Sent: Friday, 6 July, 2018 11:15 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018

Your ref : VC011331

Our ref: CC3/QBE18005984/K1ub3

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT ON 28/03/2018 INVOLVING SJK 6239M AND SHC 8279A

We refer to the above accident.

The accident occurred while OID vehicle encroaching into TP lane and collided with TP vehicle.

According to GIA Barometer of Liability, our insured's liability is down. We did clarify with OI the nature of the accident. We had informed OI about the NCD issue.

Summary of offer made to workshop **ComfortDelGro Engineering Pte Ltd** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs	\$ 2,150.06	\$ 882.75
2. Loss of Rental (\$115 x 3 days)	\$ 460.00	\$ 345.00
3. Loss of Income (\$ 50 x 3 days)	\$ 320.00	\$ 150.00
4. LTA Search Fee	\$ 7.49	\$ 7.49
	\$ 2,937.55	\$1,385.24

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Monday, 16 April 2018 3:52 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018

Our Ref. VC011331

Hi

Attached OI's report for your retention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 16 April, 2018 1:44 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 2 April 2018 5:28 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJK6239M (OI : QBE - TBA) AND SHC8279A (TP : LKK REF - CC3/QBE18005984/K1ub3) on 28.03.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 8279A at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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