

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 6 November 2018 12:25 PM
To: Janet Tan
Cc: Admin A
Subject: <Seek Mandate>: Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQI18005982/Kpb3) on 27.03.2018
Attachments: LKK Survey Report & Photos.pdf; TP LOD_SHB9730L.pdf

Your ref : **DM18HO00813/jt**
Our ref : CC3/EQI18005982/Kpb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 8707L(OI) / SHB 9730L(TP)/ OTHERS ON 27/03/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Trans-cab Auto Services Pte Ltd**" at **\$14,672.83(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 78,760.14	\$ 13,321.50
2. Loss of Rental (9days x \$99.32)	\$ 893.88	\$ 893.88 (9days x \$99.32)
3. Loss of Income (9days x \$50.00)	\$ 450.00	\$ 450.00 (9days x \$50.00)
4. LTA/GIA search fee	\$ 7.45	\$ 7.45
Total	\$ 80,111.47	<u>\$ 14,672.83</u>

**07days recommendation for repair + 1PH + 1Sunday = 9days

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Sunday, 12 August 2018 10:31 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: *URGENT* : Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQI18005982/Kpb3) on 27.03.2018

Dear Hsiao Tong,

Please proceed to direct settle.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, August 11, 2018 9:09 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: *URGENT* : Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQI18005982/Kpb3) on 27.03.2018

Hi Janet,

We refer to our tele-conversation on 02 Aug 2018, we will proceed DS for this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Thursday, 2 August 2018 1:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: *URGENT* : Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQI18005982/Kpb3) on 27.03.2018

Dear Hsiao Tong,

Is there an issue on his driving licence? Based on his licence, he has a Class 3 licence since 14/10 2011 or 31 May 2017?

Please enlighten. Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, July 28, 2018 11:17 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: *URGENT* : Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQI18005982/Kpb3) on 27.03.2018

Hi Janet,

We refer to our email dated 10/04/2018, 28/04/2018, 02/06/2018 & 07/07/2018.

3 vehicles chain collision: -

GBG 8707G(Insured) -> SHB 9730L(Third Party) -> SJZ 1940A

We noted that our insured driver is holding class 3C driving licence which only allow the drivers to drive motorcars only.

Kindly advise if there is any policy issue and whether we can proceed DS for this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 7 July 2018 11:53 AM

To: 'janet.tan@eqinsurance.com.sg' <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQI18005982/Kpb3) on 27.03.2018

Hi Janet,

We refer to our email dated 10/04/2018, 28/04/2018 & 02/06/2018

3 vehicles chain collision: -

GBG 8707G(Insured) -> SHB 9730L(Third Party) -> SJZ 1940A

We noted that our insured driver is holding class 3C driving licence which only allow the drivers to drive motorcars only.

Kindly advise if there is any policy issue and whether we can proceed DS for this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 2 June 2018 1:28 PM
To: 'janet.tan@eqinsurance.com.sg' <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQ118005982/Kpb3) on 27.03.2018

Hi Janet,

We refer to our email dated 10/04/2018 & 28/04/2018.

3 vehicles chain collision: -

GBG 8707G(Insured) -> SHB 9730L(Third Party) -> SJZ 1940A

We noted that our insured driver is holding class 3C driving licence which only allow the drivers to drive motorcars only.

Kindly advise if there is any policy issue and whether we can proceed DS for this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 28 April 2018 2:22 PM
To: 'janet.tan@eqinsurance.com.sg' <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQ118005982/Kpb3) on 27.03.2018

Hi Janet,

We refer to our email dated 10/04/2018.

3 vehicles chain collision: -

GBG 8707G(Insured) -> SHB 9730L(Third Party) -> SJZ 1940A

We noted that our insured driver is holding class 3C driving licence which only allow the drivers to drive motorcars only.

Kindly advise if there is any policy issue and whether we can proceed DS for this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 10 April 2018 5:04 PM

To: 'janet.tan@eqinsurance.com.sg' <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQ18005982/Kpb3) on 27.03.2018

Hi Janet,

3 vehicles chain collision: -

GBG 8707G(Insured) -> SHB 9730L(Third Party) -> SJZ 1940A

We noted that our insured driver is holding class 3C driving licence which only allow the drivers to drive motorcars only.

Kindly advise if there is any policy issue and whether we can proceed DS for this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Thursday, 5 April 2018 10:38 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBG8707L (OI : EQI - DM18HO00813/jt) and SHB9730L (TP : LKK REF -CC3/EQ18005982/Kpb3) on 27.03.2018

Dear Shu Pei

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, April 2, 2018 5:34 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG8707L (OI : EQI - TBA) and SHB9730L (TP : LKK REF - CC3/EQI18005982/Kpb3) on 27.03.2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9730L at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)