#### Re: SLK840S CLAIMING SHB9952M DOA 28.03.18 \*LKK REF: CC4/AXA18005976/Apb3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 5/10/2021 3:01 PM

To: Admin nht <admin@nhtmotor.com>

Cc: Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Chloe <chloe@nhtmotor.com>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Tuesday, 5 October 2021 11:47 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Chloe <chloe@nhtmotor.com>

Subject: Re: SLK840S CLAIMING SHB9952M DOA 28.03.18 \*LKK REF: CC4/AXA18005976/Apb3

Without Prejudice

Hi Hsiao Tong

Thanks for your email.

We accept your offer at a global sum of \$5,700, kindly send us the discharge voucher for a close case.

We look forward to hearing from you soon, thanks.

- \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\*

Best Regards,

Sukyi Chong

#### Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Mon, Oct 4, 2021 at 9:50 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,700.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>>

Sent: Wednesday, 22 September 2021 10:51 am

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Adrian Ling (LKKAuto) <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Chloe <a href="mailto:chloe@nhtmotor.com">chloe@nhtmotor.com</a>>

Subject: Re: SLK840S CLAIMING SHB9952M DOA 28.03.18 \*LKK REF: CC4/AXA18005976/Apb3

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

- \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\*

Best Regards,

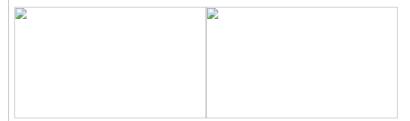
Sukyi Chong

# Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Wed, Sep 8, 2021 at 4:02 PM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice

Hi Hsiao Tong

Thanks for your email with an update.

We look forward to hearing from you soon, thanks.

- \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\*

Best Regards,

Sukyi Chong

#### **Assistant Manager (Claim)**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Wed, Sep 8, 2021 at 3:55 PM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

| Without Prejudice

Dear Sirs/Mdm,

We are currently pending for mandate approval from AXA.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 8 September 2021 3:39 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Chloe <chloe@nhtmotor.com>

 $\textbf{Subject:} \ \mathsf{Re:SLK840S} \ \mathsf{CLAIMING} \ \mathsf{SHB9952M} \ \mathsf{DOA} \ 28.03.18 \ \text{*LKK} \ \mathsf{REF:CC4/AXA18005976/Apb3}$ 

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

- \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\*
- \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\*

Best Regards,

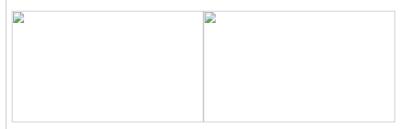
Sukyi Chong

#### Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Wed, Aug 18, 2021 at 2:24 PM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote: | Without Prejudice

Mail - Hsiao Tong (LKKAuto) - Outlook Hi Hsiao Tong Please advise your offer and revert for a close case. We look forward to hearing from you soon, thanks. Sukyi Chong New Hock Teck Motor Pte Ltd On Wed, 4 Aug 2021 at 11:30, Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote: Without Prejudice - gentle reminder Hi Hsiao Tong Please advise your offer and revert for a close case. We look forward to hearing from you soon, thanks. \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\* Best Regards, Sukyi Chong Assistant Manager (Claim) New Hock Teck Motor Pte Ltd 1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883) Tel: 6747 9241 Fax: 6741 7276 On Wed, Jul 21, 2021 at 11:57 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote: Without Prejudice - gentle reminder Hi Hsiao Tong Please advise your offer and revert for a close case. We look forward to hearing from you soon, thanks. \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\* Best Regards,

Sukyi Chong

## Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Wed, Jul 7, 2021 at 10:08 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice - gentle reminder Hi Hsiao Tong Please advise your offer and revert for a close case. We look forward to hearing from you soon, thanks. \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\* Best Regards, Sukyi Chong Assistant Manager (Claim) New Hock Teck Motor Pte Ltd 1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883) Tel: 6747 9241 Fax: 6741 7276 On Wed, Jun 23, 2021 at 1:17 PM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote: Without Prejudice - gentle reminder Hi Hsiao Tong Please advise your offer and revert for a close case. We look forward to hearing from you soon, thanks. \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\* \*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\* Best Regards, Sukyi Chong Assistant Manager (Claim) New Hock Teck Motor Pte Ltd 1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883) Tel: 6747 9241 Fax: 6741 7276 On Wed, Jun 2, 2021 at 11:36 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote: Without Prejudice - gentle reminder Hi Hsiao Tong Please advise your offer and revert for a close case. We look forward to hearing from you soon, thanks. \*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

Best Regards,

Sukyi Chong

## Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Thu, May 27, 2021 at 1:44 PM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice - gentle reminder

Hi Hsiao Tong

Please advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

\*\*\* Please take note this claim is under "New Hock Teck Motor Workshop" \*\*\*

Best Regards,

Sukyi Chong

#### Assistant Manager (Claim)

New Hock Teck Motor Workshop New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Wed, May 19, 2021 at 10:57 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice

Hi Hsiao Tong

Please advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

\*\*\* Please take note this claim is under "New Hock Teck Motor Workshop" \*\*\*

Best Regards,

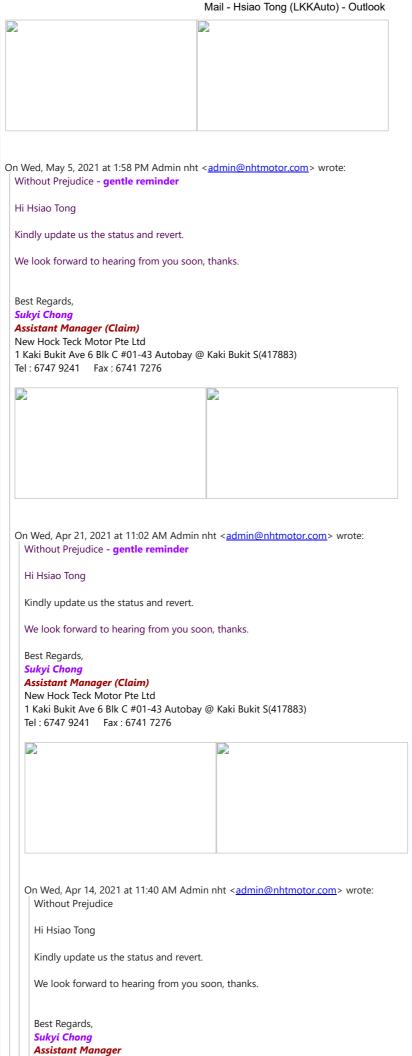
Sukyi Chong

# Assistant Manager (Claim)

New Hock Teck Motor Workshop New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



Wed, Mar 17, 2 Vithout Prejudi	2021 at 9:13 AM Admin nht < <u>admin@nhtmotor.com</u> > wrote:
vitilout Frejudi	ce
Hi Hsiao Tong	
inclosed LOD a	nd supporting documents for your reference.
inclosed LOD a	nd supporting documents for your reference.
We look forward	d to hearing from you soon of the offer for a close case, thanks.
"" Piease take	note this claim is under "New Hock Teck Motor Pte Ltd" ***
Best Regards,	
Sukyi Chong Nasistant Man	
<b>Assistant Mand</b> New Hock Teck	
	e 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
el : 6747 9241	Fax: 6741 7276
_	
n Thu Nov 19	2020 at 9:07 AM Admin pht < admin@nhtmotor.com> wrote:
	, 2020 at 9:07 AM Admin nht < <u>admin@nhtmotor.com</u> > wrote:
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https://outlook.office.com/mail/sentitems/id/AAMkAGU0ZDViNzgxLWE5MTItNDkxMi1hZWIxLTA3MjhIMTA0N2RiNgBGAAAAAADI7f6wE2MfQpF...

Without Prejudice

Hi Hsiao Tong

Contents noted and thanks for your update.

We will remind your surveyor and please follow up at your end as well, thanks.

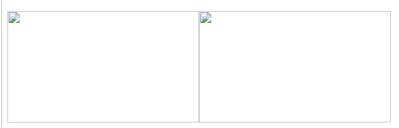
Best Regards, Sukyi Chong

## Assistant Manager

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Mon, Oct 19, 2020 at 8:33 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Without Prejudice

Hi,

Still pending for surveyor response.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>>
Sent: Friday, 16 October 2020 9:59 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>

Subject: Re: SLK840S CLAIMING SHB9952M DOA 28.03.18 \*LKK REF: CC4/AXA18005976/Apb3

Without Prejudice

Hi Hsiao Tong

Please kindly update us the status and revert.

We look forward to hearing from you soon, thanks.

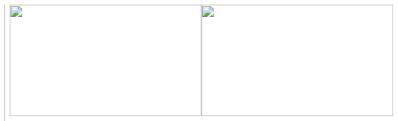
Best Regards, Sukyi Chong

# **Assistant Manager**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Fri, Aug 14, 2020 at 11:00 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice

Hi Hsiao Tong

Contents noted and thanks for your reply with update.

We look forward to hearing from you soon, thanks.

Best Regards, Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Fri, Aug 14, 2020 at 10:11 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Without Prejudice

Dear sirs/mdm,

Thank you for your email.

I am still waiting for my surveyor Mr Adrian to confirm the recommended repair cost as I understand that there is some dispute on the parts.

I will follow up with him and get back to you. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>>

Sent: Friday, 14 August 2020 9:55 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>

**Subject:** Re: SLK840S CLAIMING SHB9952M DOA 28.03.18 \*LKK REF: CC4/AXA18005976/Apb3

Without Prejudice - gentle reminder

Hi Hsiao Tong

We would like to seek your kind assistance to help us check with AXA that could we direct settlement for this claim?

We look forward to hearing from you soon, thanks.

\*\*\* Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

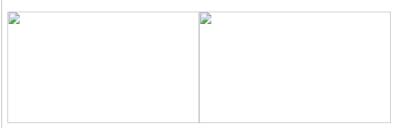
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Thu, Jul 30, 2020 at 9:11 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice - gentle reminder

Hi Hsiao Tong

We would like to seek your kind assistance to help us check with AXA that could we direct settlement for this claim?

We look forward to hearing from you soon, thanks.

\*\*\* Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Tue, Jul 14, 2020 at 2:20 PM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice - gentle reminder

Hi Hsiao Tong

We would like to seek your kind assistance to help us check with AXA that could we direct settlement for this claim?

We look forward to hearing from you soon, thanks.

\*\*\* Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276 On Mon, Jun 29, 2020 at 11:29 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote: Without Prejudice - gentle reminder Hi Hsiao Tong We would like to seek your kind assistance to help us check with AXA that could we direct settlement for this claim? We look forward to hearing from you soon, thanks. \*\*\* Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\* Best Regards, Sukyi Chong New Hock Teck Motor Pte Ltd 1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883) Tel: 6747 9241 Fax: 6741 7276 On Fri, Jun 19, 2020 at 9:48 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote: Without Prejudice - gentle reminder Hi Hsiao Tong We would like to seek your kind assistance to help us check with AXA that could we direct settlement for this claim? We look forward to hearing from you soon, thanks. \*\*\* Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\* Best Regards, Sukyi Chong New Hock Teck Motor Pte Ltd 1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883) Tel: 6747 9241 Fax: 6741 7276

On Fri, Jun 5, 2020 at 9:53 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice - gentle reminder

Hi Hsiao Tong

We would like to seek your kind assistance to help us check with AXA that could we direct settlement for this claim?

We look forward to hearing from you soon, thanks.

\*\*\* Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Thu, May 28, 2020 at 1:29 PM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice

Hi Hsiao Tong

We would like to seek your kind assistance to help us check with AXA that could we direct settlement for this claim?

We look forward to hearing from you soon, thanks.

\*\*\* Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

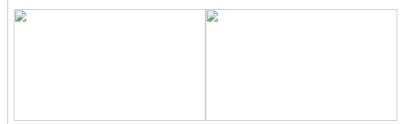
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



On Thu, Sep 13, 2018 at 4:58 PM Chloe < <a href="mailto:chloe@nhtmotor.com">chloe@nhtmotor.com</a>> wrote:

Hi Hsiao Tong,

Customer had repeatedly requested to pass over to lawyer as BI had proceeded in writ. As customer is afraid if PD is not binded together, it will jeopardise his BI claims. Hence with no choice, We will be consolidating the LOD and pass this case to client's lawyer for proceedings.

Sorry for the inconveniences caused.

Thank you for your kind understanding.

On Thu, 13 Sep 2018 at 8:51 am, Chloe < <a href="mailto:chloe@nhtmotor.com">chloe@nhtmotor.com</a>> wrote:

Hi Hsiao Tong,

As spoken yesterday, customer's PI has proceeded with writ.

Customer had insisted us to hand to lawyer by this evening as he is concerned that his case will be delayed and jeopardised in future if PD and PI are not binded together.

Hope for your understanding that we have tried our best to hold on to the case.

However upon utmost persistence from customer, we have no choice. Unless you are able to give us an offer by 3pm.

Thank you.

On Tue, 4 Sep 2018 at 12:18 pm, Chloe < <a href="mailto:chloe@nhtmotor.com">chloe@nhtmotor.com</a>> wrote:

Hi Hsiao Tong,

Please find attached for the scene videos.

Very direct case.

Hope can direct settle asap.

Customer had informed that his BI claims is going to issue WOS soon.

Hence, if PD still drags, he requested to combine both together and let his lawyer handle.

However, based on our good relationship with AXA, we do not wish to go legal. We wish that you could let us have an offer soon to prevent incurring unnecessary additional costs.

Thank you.

Best Regards,

# Chloe Chew

# NEW HOCK TECK MOTOR PTE. LTD. 1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)

1 Kaki Bukit Ave 6 Blk C #01-43 Auto Tel: 6747 9241 Fax: 6741 7276

On Tue, Sep 4, 2018 at 11:59 AM, Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice

Hi Hsiao Tong

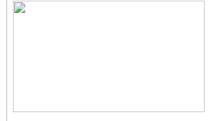
Contents noted with thanks.

Best Regards,



# NEW HOCK TECK MOTOR PTE. LTD.

Tel: 6747 9241 Fax: 6741 7276



On Tue, Sep 4, 2018 at 11:49 AM, Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Without Prejudice

We refer to your below email.

Case is still under investigation.

We will get back to you once we receive instruction from our principal.

Mail - Hsiao Tong (LKKAuto) - Outlook

Best Regards

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, <a href="mailto:Ubi Avenue1">Ubi Avenue1</a>, <a href="mailto:#02-25">#02-25</a> | S(408933)

From: Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>>

Sent: Friday, 31 August 2018 12:57 PM

**To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Cc:** Chloe < <a href="mailto:com">chloe@nhtmotor.com</a>>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>; Olivia Lau

(LKKAuto) < olivialau@lkkauto.com >

Subject: Re: SLK840S CLAIMING SHB9952M DOA 28.03.18 \*LKK REF:

CC4/AXA18005976/Apb3

Without Prejudice

#### **URGENT**

Hi Hsiao Tong

Please kindly update us the status, urgently.

Fyi, our client is no more patient to wait and want to.....

On Thu, Aug 23, 2018 at 2:36 PM, Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a>> wrote:

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

Hope to heard from you soon, thanks.

Without Prejudice

\*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

\*\*\* Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims \*\*\*

\*\*\* Kindly note that this settlement is purely for Property Damage Claim without admission of liability \*\*\*

Best Regards,

Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd