

Surveyor

Insurer

REF: C93/III 18005969/Gshg

Special Instruction:

## ASSIGNMENT (Office)

From (Person): Joel Nuh of II Date/Time: 15052018

Estimated Cost: Bill to:

YS: \$4100.00

Third Parties:

Claimant:

Surveyor: Prestige Appraiser

Workshop: Bike Image Motor.

OD/TP Re-inspection (Evaluation)

To Inspect Vehicle No: FBA 6275E Insured: SHC 8204R

at Workshop m/s Bike Image Motor Tel: 6284 6219

of 466 Upper Serangoon Rd

Policy No: Claim No: MXT18030933

Sum Insured: Excess:

Make of Veh: D.O.A. 27032018

(Client's Record)

H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig days (Red \$ / %; Original 4 days)

Date/Time: Submit Final Fig days (Red \$ / %; Original days)

Date/Time	Action/Instruction
	FBA 6275E - X
	SHC 8204R - NA / INQ 13020655 / DJ
31/05/18	(\$7,580.00 - \$2,450.00) Reduction = 67%
	Labour 3 days
	30/5/18
	30/5/2018

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 31 MAY 2018

## Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/  
Evaluated by:

Fee Charged:

Basic & Add  
Transport  
Photos  
Others  
Total

Date:

250
10

1) Date/Time File Pass to

2) Date/Time File Return to

3) Date/Time File Pass to

4) Date/Time File Return to

5) Date/Time File Pass to

6) Date/Time File Return to

22/03/2018

ASS. REC. BY:

REF: CS3 / TM 18005565 / Gb

Special Instruction:

Survivor:

Gb

ASSIGNMENT (Office)

From (Person):

Gabriel Wee

of

III

Date/Time: 29/03/2018 5:21pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBA 6275E

Insured:

SHC 8204R

at Workshop m/s

Bike Image

Tel:

6284 6219

of

Hbb Upper Serangoon Rd

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

29/03/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp

H.O.D. Endorsement:

Date/Time: 03/04/2018 9:55am

Person Contacted:

Sam

Vehicle IN/OUT

Date/Time	Action/Instruction ( X ) Estimate
	FBA 6275E - X
	SHC 8204R - NM / TM 13020655 / d2
	EXP: 03-11-18

## Catherine Chong (LKK Auto)

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 15 May, 2018 11:00 AM  
**To:** Joel Nah Shern Ern  
**Cc:** Natalie Lee; Olivia Lau (LKKAuto); assignments; SUR  
**Subject:** RE: MCT18030933 RIGHTS GRANTED IN MERIMEN \*LKK REF: CS3/III18005969/Gb

Hi Joel,

Noted with thanks.

By copy to Team Assign/ SUR,

FYNA. CS3/III18005969/Gb

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Nah Shern Ern [mailto:[JoelNah@iii.com.sg](mailto:JoelNah@iii.com.sg)]  
**Sent:** Tuesday, 15 May 2018 10:02 AM  
**To:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Natalie Lee <[natalie@iii.com.sg](mailto:natalie@iii.com.sg)>  
**Subject:** MCT18030933 RIGHTS GRANTED IN MERIMEN

Dear All,

I have granted rights in Merimen for this case.

Joel Nah

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## Catherine Chong (LKK Auto)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 29 March, 2018 5:21 PM  
**To:** Ganesh; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Natalie Lee  
**Subject:** RE: PRI - FBA 6275E ; Our Ref: CLLC.0292.2018 ; Yr Ref: TO BE ADVISED ; Yr Veh: SHC8204R ; DOA: 29.03.2018  
**Attachments:** PRI- LIST OF SURVEYORS.DOCX; 0292.2018-29032018164634.pdf

Dear Sir / Mdm

**This Pre-Repair Survey is on Without Prejudice Basis.**

THIRD PARTY VEHICLE NO. : FBA 6275E  
III INSURED VEHICLE NO. : SHC8204R  
DATE OF LOSS : 29.03.18

We acknowledge receipt of your email.

**In compliance to Pre-Action Protocol for NIMA cases, we note that**

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by **Natalie**.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

**\*\*Surveyor kindly upload this assignment to Merimen.**

Thank You.

03/04/2018 @ 9:55am  
SKM

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Ganesh [mailto:ganesh@centrollc.com.sg]

**Sent:** 29 March, 2018 5:14 PM

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Subject:** Re: PRI - FBA 6275E ; Our Ref: CLLC.0292.2018 ; Yr Ref: TO BE ADVISED ; Yr Veh: SHC8204R ; DOA: 29.03.2018

**Without Prejudice**

Dear Sir,

We refer to the above matter.

Kindly refer to attachment and revert back to us at the soonest. Thank you and have a nice day.

Best Regards,

Ganesh.V

Centro-Legal Law Corporation  
151 Chin Swee Road  
#02-21 Manhattan House  
Singapore 169876  
Tel: 6235 0633  
Fax: 6235 6939

On 29-03-2018 17:08, Motor Claim - III wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Ganesh [<mailto:ganesh@centrollc.com.sg>]

**Sent:** 29 March, 2018 4:56 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: PRI - FBA 6275E ; Our Ref: CLLC.0292.2018 ; Yr Ref: TO BE ADVISED ; Yr Veh: SHC8204R ; DOA: 29.03.2018

**Without Prejudice**

Dear Sir/Madam,

We refer to the above matter.

Kindly refer to attachment and revert back to us at the soonest. Thank you and have a nice day.

Best Regards,

Ganesh.V

Centro-Legal Law Corporation  
151 Chin Swee Road  
#02-21 Manhattan House  
Singapore 169876  
Tel: 6235 0633  
Fax: 6235 6939

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



# Centro-Legal Law Corporation

151 Chin Swee Road  
#02-21 Manhattan House  
Singapore 169876  
Tel: 6235 0633  
Fax: 6235 6939

ADVOCATES AND SOLICITORS

Your Ref : To be advised  
Our Ref : CLLC.0292.2018

29.03.2018

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 Cecil Street  
#04/05 IOB Building  
Singapore 049711.

Attn: **Officer-In-Charge**

Dear Sirs,

**NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2  
WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR  
NIMA CASE**

We act for CHUA KIEN HUAT, the owner of motor vehicle **FBA6275E**, who has appointed us to act on his behalf to claim against your insured's vehicle no SHC8204R in regards to the road traffic accident on 29.03.2018.

Please be informed that the said motor vehicle can be inspected at:-

**BIKE IMAGE MOTOR TRADING**  
466 Upper Serangoon Road  
Singapore 534500  
Tel: 6284 6219 | Fax: 6284 6219  
E-Mail: [bike\\_image@yahoo.com.sg](mailto:bike_image@yahoo.com.sg)

Kindly contact **Mr Sam** Tel: 6284 6219 / 9762 9998

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,

**CENTRO-LEGAL LAW CORPORATION**  
Cc **Mr Sam**  
FAX NO: 6284 6219

UEN NO.201302032G

CENTRO-LEGAL LAW CORPORATION is incorporated as a company in Singapore

No	Subject Matter	Current	Revised	Remarks
1	Reserves			
	TPPD	PRESERVE		
	TPPI	PRESERVE		
	UNINSURED LOSS	PRESERVE		
	SUBRO	PRESERVE		
	LPPN			
	Investigation Fees			
	Survey Fees			
	Legal Fees			
	Others			
2	Fraud Check			
3	Upload to merimen			
4	Grant Rights			
5	Payment			

CLAIM NO.	MCT 180204R1
DATE OF ACCIDENT	29/03/14
CLAIM OFFICER	ZS / SP / SN / NL / MP / WH
LOD FROM	CEN HQ - LOCAL LAW
FAX	YES / DATE: 11/05/14
INSURED VEHICLE	SHL 8204R
TYPE OF CLAIMANT	DRIVER / PASSENGER(IV) / PASSENGER (TP) / RIDER / PILION / CYCLIST / PEDESTRAIN / COMPANY / OWNER CHUA Kien hnat
TYPE OF CLAIM	TPD / TPI / UL / SUBRO / TPPD
CASE TYPE	DD / PC / NC / REOPEN
PREMIUM LIVE UPDATED	YES / DATE: 15/5/14
FIRST LETTER	TO BE DONE / EXISTING / NA
TPO BILL, MUST BE TAKEN OUT AND PLACED BEHIND THE LOD	ARRANGED / CHECKED (NA)
MERIMEN SCAN	YES / DATE:
RIGHTS GRANTED	NOT NEEDED / YES / DATE:
MERIMEN COMPLETED	YES / DATE:

MVA310042500 / VAC - Kari Buhh  
 ENTRY DATE & TIME: 29/03/2018 15:10  
 SUBMITTED BY: BITI FADHLON BTE ABQUL KADER

## SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date Of Report 29/03/2018 15:10  
 Date Of Accident 29/03/2018 08:30  
 Exact Location Of Accident UPPER SERANGOON RD  
 Country/State of Loss SINGAPORE

## DETAILS OF OWN VEHICLE

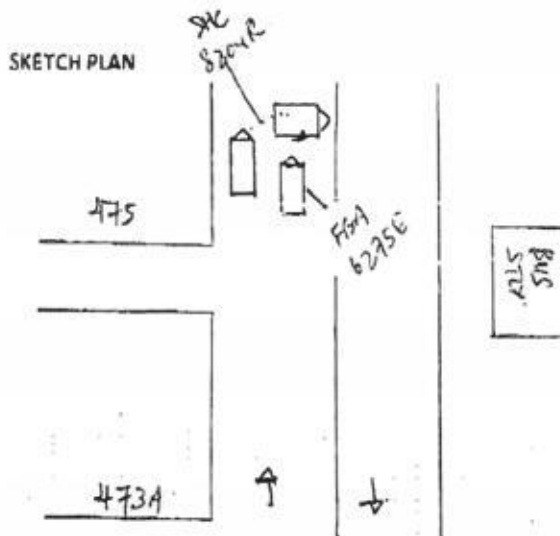
Vehicle Registration Number FBA6275E  
 Insured/Policyholder  
 Name Of Registered Owner CHUA KIEN HUAT  
 NRIC No S1582213I  
 Email Address NOEMAIL  
 Mobile Phone No (LOCAL) +65-98411672  
 Alternative Phone No OTHERS-98411672  
 Vehicle Particulars  
 Manufacturer YAMAHA  
 Model T135-135CC (A)  
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE  
 Are you claiming under your own insurance policy for repair to your vehicle? NO  
 If No, Please state action to be taken THIRD PARTY  
 Vehicle Category MOTORCYCLE  
 Insurance Company  
 Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.  
 Type Of Coverage THIRD PARTY FIRE AND/OR THEFT  
 Fleet Policy NO  
 Policy Number MSD/VMT/17-366635-CA  
 Cover Note Number  
 Driver  
 Name of Driver CHUA KIEN HUAT  
 NRIC No S1582213I  
 Date Of Birth 12/10/1963  
 Occupation OUTDOOR  
 Date Of Driving Pass 12/09/1990  
 Driving Experience 27 YEARS AND 6 MONTHS  
 Gender MALE  
 Mobile Number (LOCAL) +65-98411672  
 Fax Number  
 Contact Number OTHERS-98411672  
 EMail Address NOEMAIL

No. Of Passenger (Including Driver)

## DETAILS OF INJURED PERSON 1

Name	CHUA KIEN HUAT
Approximate Age	54
Injuries Sustain	
Injured person in which vehicle?	FBA6275E
Were seat belts worn?	NO
Was this injured conveyed to hospital by ambulance?	
Address	BLK 473A UPPER SERANGGON CRESCENT #10-315
Postcode	531473

## Accident Sketch Plan Pg. 1




## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer  
To Police Report

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time:

29 MAR 2018  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

IDAC KAKI BUKIT (VAC)  
 23 Kaki Bukit Ave 4  
 Singapore 415833  
 Tel: 67416697 Fax: 67492305  
 Email: [vackb@singnet.com.sg](mailto:vackb@singnet.com.sg)

## Accident Sketch Plan Pg. 1

**SINGAPORE  
POLICE FORCE**

T/20180329/20440

2 of 3

Report No. T/20180329/20440

Police Station Of Origin,  
Hougang NPP  
357 Hougang Avenue 7 #01-805  
SINGAPORE S30357  
Tel No: 1800-2869999

## CONTINUATION OF REPORT

Brief Details.

On 29/03/2018 at about 0830hrs, I was inside the cluster of Blk 473 Upper Serangoon Crescent and I was getting ready to drive to work in my vehicle (FBA 6275E). As I turned out to the main road and I was travelling, I saw a taxi (SHC 8204R) parked along the main road, I slowed down for safety. When I was close to the vehicle, the taxi did a U-turn which I did not managed to brake in time which resulted in the accident.

Both drivers came down and exchanged particulars, I suffered abrasions from my left knee and I sprained my left ankle. I wish to state that my vehicle's front bumper was dented to the impact of the accident. I am lodging this report for insurance and record purposes.

Particulars of the taxi driver.

S1510035D

Chia Hock Soon

Address: Blk 650 Ang Mo Kio street 61 #15-03

contact no: 9081 7777

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2213I
<b>Vehicle Details</b>	
Vehicle No.:	FBA6275E
Vehicle to be Exported:	No
Intended De-registration Date:	01 Jun 2018
Vehicle Make:	YAMAHA
Vehicle Model:	T135
Primary Colour:	White
Manufacturing Year:	2006
Engine No.:	5YP203513
Chassis No.:	5YP203513
Maximum Power Output:	-
Open Market Value:	\$1,813.00
Original Registration Date:	28 Jun 2006
First Registration Date:	28 Jun 2006
Transfer Count:	1
Actual ARF Paid:	\$272.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	27 Jun 2026
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$6,451.00
COE Rebate Amount:	\$5,207.00
<b>Total Rebate Amount:</b>	<b>\$5,207.00</b>

The information contained herein is correct as at 30 May 2018

OK

\*\*\*\*\*

\*\*\* FAX TX REPORT \*\*\*

\*\*\*\*\*

## TRANSMISSION OK

JOB NO. 0877  
 DESTINATION ADDRESS 962356939  
 SUBADDRESS  
 DESTINATION ID  
 ST. TIME 11/05 16:53  
 TX/RX TIME 00' 20  
 PGS. 1  
 RESULT OK

FAXED  
 11 MAY 2018  
 MOTCLM DEPT.

# Centro-Legal Law Corporation

151 Chin Swee Road  
 #02-21 Manhattan House  
 Singapore 169876  
 Tel: 6235 0633  
 Fax: 6235 6939

## ADVOCATES AND SOLICITORS

Your Ref : To be advised

Our Ref: CLLC.0292.2018

04 MAY 2018

*Boke Imp*  
*ML Tush*



India International Insurance Pte Ltd

WITHOUT PREJUDICE BY HAND

64 Cecil Street

#04/06-00 IOB Building

Singapore (870153)

Attn: Manager/Motor Claims Department

COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

GAS BUILDING

SINGAPORE (575717)

PC

Dear Sirs,

We are in receipt of your letter, which is regarding our attention.  
 We shall revert shortly. Kindly note that we are preserving our  
 rights to conduct a medical re-examination on your client where  
 necessary.

Our Ref: *MC7/15030933*  
 Name: *Not clear*  
 Date: *11/5/2018*  
 India International Insurance

ACCIDENT ON 29-03-2018 ALONG UPPER SERANGOON RD INVOLVING MOTOR VEHICLES  
FBA6275E AND SHC8204R

We act CHUA KIEN HUAT (I1582213S), the owner of the motor vehicle FBA6275E involved in the captioned accident.

From our insurance search, you are the insurer of motor vehicle SHC8204R.



# Centro-Legal Law Corporation

ADVOCATES AND SOLICITORS

Your Ref : To be advised

Our Ref: CLLC.0292.2018

04 MAY 2018

151 Chin Swee Road  
#02-21 Manhattan House  
Singapore 169876  
Tel: 6235 0633  
Fax: 6235 6939

India International Insurance Pte Ltd

64 Cecil Street

#04/06-00 IOB Building

Singapore (670153)

Attn: Manager/Motor Claims Department

COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

GAS BUILDING

SINGAPORE (575717)

WITHOUT PREJUDICE BY HAND

Dear Sirs,

**ACCIDENT ON 29-03-2018 ALONG UPPER SERANGOON RD INVOLVING MOTOR VEHICLES  
FBA6275E AND SHC8204R**

We act CHUA KIEN HUAT (I1582213S), the owner of the motor vehicle FBA6275E involved in the captioned accident.

From our insurance search, you are the insurer of motor vehicle SHC8204R.

We are instructed by our client to claim damages against your insured in connection with a road traffic accident on 29-03-2018 along UPPER SERANGOON RD involving our client's motor vehicle no FBA6275E and motor vehicle no SHC8204R was driven by your insured and/or your insured's servant and/or agent at the material time.

We are instructed that the accident was caused by your insured and/or your insured's servant and/or agent negligent driving and/or management of the motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

UEN NO.201302032G

CENTRO-LEGAL LAW CORPORATION is incorporated as a company in Singapore

# Centro-Legal Law Corporation

ADVOCATES AND SOLICITORS

151 Chin Swee Road  
#02-21 Manhattan House  
Singapore 169876  
Tel: 6235 0633  
Fax: 6235 6939

a)	Cost of repairs	\$ 4,100.00
b)	Loss of use/ rental	\$ 200.00
c)	Loss of use (PRI) \$50X2 day	\$ 100.00
d)	Survey report fee	\$ 430.00
e)	LTA search fee	\$ 7.49
f)	Colour copies (\$1.00X15)	\$ 15.00
g)	GIA reports fee	\$ 29.00
h)	Costs contribution	\$ 800.00
		<u>\$ 5,681.49</u>

A copy each of the following supporting documents marked [X] is enclosed:-

- [x] GIA reports
- [x] Repairers bill and evidence of payment
- [ ] Excess bill/receipt
- [ ] Vehicle Registration Card
- [ ] COE/PARF Certificate
- [ ] Names and addresses of witnesses
- [ ] Photographs of damage to our client's motor vehicle
- [x] Photocopied photographs of damage to our client's motor vehicle
- [ ] Rental Agreement, Invoice and receipt for rental
- [x] Supporting documents for all other expenses claimed

Please take note that you should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you.

Yours faithfully,



**P KAMALA DEWI**  
**CENTRO-LEGAL LAW CORPORATION**  
Enc.

# *Centro-Legal Law Corporation*

ADVOCATES AND SOLICITORS

151 Chin Swee Road  
#02-21 Manhattan House  
Singapore 169876  
Tel: 6235 0633  
Fax: 6235 6939

## **NB: COMFORT TRANSPORTATION PTE LTD**

Please note that we have notified your insurers. Please inform them of the claim. If your insurers are not the above-named and if you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which, our client will have no alternative but to commence proceedings against you without further notice to you or your insurer.

Please also note that if you have a counterclaim arising out of the accident, you are also required to send us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

# BIKE IMAGE MOTOR TRADING

466-UPPER-SERANGOON ROAD-SINGAPORE-534500 Tel: 62846219 H/P: 97629998  
Business Registration No.: 53068398M

Invoice Date: 12-04-2018  
Vehicle No.: FBA 6275 E  
Make/Model: Yamaha T135

Invoice No.: **TP 8084**

Accident Date: 29/03/2018

M/s Mr Chua Kien Huat  
c/o 466 Upper Serangoon Road  
Singapore 534500

## FINAL REPAIR BILL

S/No.	Descriptions	Unit	Amount
01.	Being final repair cost for the above vehicle as per the appraiser's recommended price.	Lump Sum	\$ 4,100.00
02.	Inspection Report Fees		\$ 430.00

Total Amount Payable \$ 4,530.00

Singapore Dollars: Four thousand five hundred and thirty only

for, BIKE IMAGE MOTOR TRADING

BIKE IMAGE MOTOR TRADING  
Business Reg. No. 53068398M  
466 Upper Serangoon Road  
Singapore 534500  
Tel/Fax: 6284 6219

**\*\* Please make cheque payable to BIKE IMAGE MOTOR TRADING**

E&OE

# PRESTIGE APPRAISER SERVICES

Insurance Loss Adjusters and Licensed Appraisers Regn 52868584L  
Blk 131 Rivervale Street #05-872 S'pore 540131 Tel:65528323  
Fax:64574321

No. 22900

## INVOICE

### Customer

To Mr Chua Kien Huat  
c/o 466 Upper Serangoon Road  
Singapore 534500

Date 12-Apr-18  
Our ref PS/005/04/18  
Your Ref

VEHICLE REGISTRATION NO : FBA 6275 E

VEHICLE MAKE/MODEL : Yamaha T135

INSPECTION REPORT FEES  
(inclusive of photographs & transport charges)

\$430.00

DOLLARS: Four Hundred And Thirty Only

○  
E. & O. E.

for PRESTIGE APPRAISER SERVICES



# PRESTIGE APPRAISER SERVICES

Insurance Loss Adjusters and Licensed Appraiser Regn. 652868584L

Blk 131 Rivervale Street #05-872 S'pore 540131 Tel:65528323 Fax:64574321

Our ref : PS/005/04/18

Date : 12th April 2018

Mr Chua Kien Huat  
c/o 466 Upper Serangoon Road  
Singapore 534500

Dear Sir,

**Re : THIRD PARTY CLAIM**

We refer to your instruction to appraise the vehicle **FBA 6275 E** on 03rd April 2018.

A static inspection was conducted during our survey and our report is enclosed for your perusal. The estimated repair cost submitted by **Messrs. Bike Image Motor Trading** for **\$7,580.00** as per our attached schedule have been inspected thoroughly each and every item and revised by us against the actual damages found on the vehicle which have been recommended by us accordingly.

The repairer has agreed to undertake repairs at our revised amount of **\$4,100.00 lump sum** corresponding to supply of parts, labour charges and spray-painting. However, we have not given instruction to authorize the repairs.

Under normal circumstances, the estimated period of repairs would be **FOUR (4) days**. Photographs of the damaged vehicle taken by us during our inspection are enclosed.

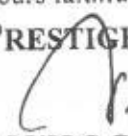
We are reverting the matter to you for a decision.

Please do not hesitate to contact us if you need any clarification.

Assuring you of our best services.

Yours faithfully,

**PRESTIGE APPRAISER SERVICES**

  
**LOUIS S C NG CAE AMIMI**  
**Dip. MTM. Automotive Engineer**  
**Licensed Appraiser**

Encl.

# PRESTIGE APPRAISER SERVICES

## VEHICLE INSPECTION REPORT

To: Mr Chua Kien Huat  
c/o 466 Upper Serangoon Road  
Singapore 534500

Date : 12th April 2018  
Our Ref : PS/005/04/18  
Policy No :  
Sum Insured :  
Excess : T/P Claim

Assigned By : Mr Chua Kien Huat  
Assignment Date : 03rd April 2018  
Accident Date : 29th March 2018  
Inspection Date : 03rd April 2018  
Workshop Name : Bike Image Motor Trading  
Survey Conducted At : 466 Upper Serangoon Road  
Singapore 534500

### PARTICULARS OF VEHICLE

Registration No	: FBA 6275 E	Mileage	: 78251km
Make/Model	: Yamaha T135	Engine No	: 5YP203513
Type Of Body	: Motorcycle	Chassis No	: 5YP203513
Year Of Manu./Regn.	: 2006	Passenger Cap.	: 1 Passenger
Colour	: White	Others	: -

### CONDITION OF TYRES

Front Tyre : 5mm 70/90-17 Dunlop  
Rear Tyre : 5mm 80/90-17 Dunlop

*The above represent the estimated remaining life of the tyre treads.*

### PRE-ACCIDENT CONDITION (Static tests only)

Handbrake	: Serviceable	Body Work	: Good
Footbrake	: Serviceable	Paint Work	: Good
Steering	: Serviceable	Others	: -

### POINT OF IMPACT

The vehicle sustained impacts on the front, R/H & L/H portion.

### GENERAL DESCRIPTION OF DAMAGES

The front fork, handle bar, main body frame, wheel rim, exhaust muffler were dented/bent.

For details of damages please refer to schedule attached.

### REMARKS :

This survey was conducted strictly without prejudice.

# PRESTIGE APPRAISER SERVICES

Vehicle No : FBA 6275 E

Our Ref :

PS/005/04/18

Qty	Descriptions	Conditions	Repairer's Est.	Our Revised.
	<u>LIST ITEMS</u>			
1	front fork	warped	\$ 620.00	\$ 620.00 ✓ B7
1	headlamp assy	sliced	189.00	189.00 ✓ sercut
1	headlamp bracket	serviceable	45.00	-
2	front signal lamp	sliced	186.00	186.00 ✓ cut
1	steering cone w/bearing	necessary	68.00	68.00 ✓ nec
1	under bracket	dented	125.00	125.00 R cut
1	front mudguard	sliced	185.00	185.00 ✓ cut
1	headlamp cowling	sliced	165.00	165.00 ✓
2	handle bar	bent	160.00	160.00 ✓ B+
2	handle grip	necessary	48.00	48.00 ✓ nec
2	mirror	sliced	98.00	98.00 ✓ cut
1	on/off switch	serviceable	155.00	-
1	meter assy	serviceable	450.00	-
1	front wheel rim	warped/sliced	385.00	385.00 X R
1	front wheel rim shaft	dented/sliced	58.00	58.00 ✓ B7 cut
1	gear pedal	bent	68.00	68.00 ✓ B+
1	clutch lever	sliced	58.00	58.00 ✓ cut
1	brake pedal	sliced	58.00	58.00 ✓ cut
1	front brake caliper	serviceable	265.00	-
1	front brake disc plate	warped	125.00	125.00 X X in
1	brake lever	sliced	58.00	58.00 ✓
1	R/H fairing	sliced	165.00	165.00 ✓ cut
1	L/H fairing	scratched	165.00	165.00 ✓
1	R/H fairing inner garnish	dented	48.00	48.00 X SVC
1	L/H fairing inner garnish	cracked	48.00	48.00 X SVC
1	L/H front foot rest	sliced	45.00	45.00 X SVC
1	R/H front foot rest	sliced	45.00	45.00 X SVC
1	R/H rear foot rest	sliced	45.00	45.00 X SVC
1	rear swing arm	dented - repair	625.00	-
1	R/H seat lower cover	sliced	105.00	105.00 X SVC
1	L/H seat lower cover	sliced	105.00	105.00 X SVC
1	front cover	sliced	125.00	125.00 X R
1	exhaust muffler	dented/sliced	460.00	460.00 X SVC
2	exhaust protector	sliced	48.00	48.00 ✓ sercut
1	rear mudguard	dented/sliced	72.00	72.00 X SVC
			5,670.00	4,130.00 2397.0
		Less 10%	-	413.00 239.7
			\$ 5,670.00	\$ 3,717.00 2157.30
	<u>S/NETT ITEMS</u>			
1	front number plate	necessary	20.00	18.00 ✓ nec
1	rear number plate	dented	20.00	18.00 X SVC
1	IU unit	sliced	160.00	156.00 ✓ ser
1	rear box	sliced	200.00	160.00 ✓ ser
1	rear box bracket	dented	160.00	120.00 R
		Balance c/f	\$ 6,230.00	\$ 4,189.00 2491.30



# PRESTIGE APPRAISER SERVICES

Vehicle No : FBA 6275 E

Our Ref : PS/005/04/18

Qty	Descriptions	Conditions	Repairer's Est.	Our Revised.
		Balance b/d	\$ 6,230.00	\$ -4,189.00 2491.30
	<u>Labour Charges &amp; Misc</u>			
	To dismantle & replace damaged parts, panel beat where necessary.		550.00	400.00 300.00
	To putty, apply primer & spray-paint on the affected portion.		400.00	300.00 200.00
	To align main body frame.		350.00	220.00 100.00
	Transportation charges.		50.00	40.00 30
			\$ <u>7,580.00</u>	\$ <u>5,149.00</u> 3121.30

**Note:** The repairer has agreed to undertake the repairs at our adjusted amount of **\$4,100.00 lump sum** corresponding to supply of parts, labour and spray-painting charges.

Under normal circumstances, the estimated repair period would be **FOUR ( 4 )** days.

Pursuant to your instruction we have **not** authorised repairs on your behalf.

*Labour 3 days*

*lin*

*28/5/18*

PRESTIGE APPRAISER SERVICES



LOUIS SCNG CAEMIMI (UK)  
Licensed Appraiser  
Dip. MTM. Automotive Engineer

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2018 <a href="#">Edit Reg</a>		15 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,450.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R		
Main Claimant:	<b>CHUA KIEN HUAT</b> , ID: -		
Vehicle Reg. No.:	<b>FBA6275E</b>	Date of Loss:	29/03/2018 00:00 - :59 [146 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / MCT18030933</b>	Policy/Cover Note No.:	MCOM0016 (Third Party Only)
Vehicle Reg. No. (Insured):	<b>SHC8204R</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>Bike Image Motor Trading (HQ)</b> 466 UPPER SERANGOON, 534500 Upper Serangoon - Tel:		
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>NATALIE LEE</b> - 63476100 ext 243]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 22/05/2018]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									























































## Claim Documents

**\*FBA6275E (MCT18030933)**  
**[SHC8204R]**  
**TP**  
**CHUA KIEN HUAT**  
**Mar 29 2018 12:00AM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**Bike Image Motor Trading**

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/18 10:50	General View	 Load JPG	✓
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35	31/05/18 10:50	General View	 Load JPG	✓

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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77	31/05/18 10:51	Photo After Spray	 Load JPG	✓
78	31/05/18 10:51	Photo After Spray	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/05/18 08:35	Singapore Accident Statement	 Load PDF	
2	15/05/18 09:59	Letter of Demand from Third Party CENTRO-LEGAL LAW	 Load PDF	

# Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/III18005969/GSBS2  
**Date:** 04/06/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0016  
**Claimant Vehicle No :** FBA6275E **Insured Vehicle No :** SHC8204R  
Date of Loss: 29/03/2018 Nature of Claim: TP Claim No: MCT18030933

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **FBA6275E**  
Make & Model: YAMAHA 135LC, 135cc ES Engine No: 5YP203513  
Reg. Date: 28/06/2006 (Man. Year: 2006) Chassis No: 5YP203513  
Colour: White Odometer: 78251 km  
Engine Capacity: 0 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 70/90-17 Rear Tyre Size: 80/90-17  
Front Left Side: Dunlop 5 mm Rear Left Side: Dunlop 5 mm  
Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	6,230.00	2,451.30	3,778.70	60.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,350.00	630.00	720.00	53.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,580.00</b>	<b>3,081.30</b>	<b>4,498.70</b>	<b>59.35</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,450.00</b>		
<b>Nett Amount (S\$)</b>	<b>7,580.00</b>	<b>2,450.00</b>	<b>5,130.00</b>	<b>67.68</b>

INSPECTION

Date of Assignment: 15/05/2018  
Date Inspected: 02/04/2018 Inspected At: Bike Image Motor Trading (HQ)  
466 UPPER SERANGOON  
Singapore 534500  
Estimated Period of Repair: 3.0 days

**Adjuster:** XING GUO QIANG**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 04 Jun 2018)	
<b>Parts:</b>	N/A	YAMAHA 135LC 135cc ES (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for FBA6275E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FORK	Bent	620.00 F	*620.00 FL
2	1		*HEADLAMP ASSY	Cut	189.00 F	*189.00 FL
3	1		*HEADLAMP BRACKET	Serviceable	45.00 F	*- FL
4	2		*FRONT SIGNAL LAMP	Cut	186.00 F	*186.00 FL
5	1		*STEERING CONE W/BEARING	Necessary	68.00 F	*68.00 FL
6	1		*UNDER BRACKET	Repair	125.00 F	*- FL
7	1		*FRONT MUDGUARD	Cut	185.00 F	*185.00 FL
8	1		*HEADLAMP COWLING	Cut	165.00 F	*165.00 FL
9	2		*HANDLE BAR	Bent	160.00 F	*160.00 FL
10	2		*HANDLE GRIP	Necessary	48.00 F	*48.00 FL
11	2		*MIRROR	Cut	98.00 F	*98.00 FL
12	1		*ON/OFF SWITCH	Serviceable	155.00 F	*- FL
13	1		*METER ASSY	Serviceable	450.00 F	*- FL
14	1		*FRONT WHEEL ASSY	Repair	385.00 F	*- FL
15	1		*FRONT WHEEL RIM SHAFT	Cut	58.00 F	*58.00 FL
16	1		*GEAR PEDAL	Bent	68.00 F	*68.00 FL
17	1		*CLUTCH LEVER	Cut	58.00 F	*58.00 FL
18	1		*BRAKE PEDAL	Cut	58.00 F	*58.00 FL
19	1		*FRONT BRAKE CALIPER	Serviceable	265.00 F	*- FL
20	1		*FRONT BRAKE DISC PLATE	Not Necessary	125.00 F	*- FL
21	1		*BRAKE LEVER	Cut	58.00 F	*58.00 FL
22	1		*R/H FAIRING	Cut	165.00 F	*165.00 FL
23	1		*L/H FAIRING	Cut	165.00 F	*165.00 FL
24	1		*R/H FAIRING INNER GARNISH	Serviceable	48.00 F	*- FL
25	1		*L/H FAIRING INNER GARNISH	Serviceable	48.00 F	*- FL
26	1		*L/H FRONT FOOT REST	Serviceable	45.00 F	*- FL
27	1		*R/H FRONT FOOT REST	Serviceable	45.00 F	*- FL
28	1		*R/H REAR FOOT REST	Serviceable	45.00 F	*- FL
29	1		*REAR SWING ARM	Repair	625.00 F	*- FL
30	1		*R/H SEAT LOWER COVER	Serviceable	105.00 F	*- FL
31	1		*L/H SEAT LOWER COVER	Serviceable	105.00 F	*- FL
32	1		*FRONT COVER	Repair	125.00 F	*- FL
33	1		*EXHAUST MUFFLER	Serviceable	460.00 F	*- FL
34	2		*EXHAUST PROTECTOR	Scratched / Cut	48.00 F	*48.00 FL
35	1		*REAR MUDGUARD	Serviceable	72.00 F	*- FL
36	1		*FRONT NUMBER PLATE	Necessary	20.00 FS	*18.00 FS
37	1		*REAR NUMBER PLATE	Serviceable	20.00 FS	*- FS
38	1		*IU UNIT	Cut / Scratched	160.00 FS	*156.00 FS
39	1		*REAR BOX	Cut / Scratched	200.00 FS	*120.00 FS
40	1		*REAR BOX BRACKET	Repair	160.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

**Sub Total (\$\$)**      **6,230.00**      **2,691.00**

Report was unsubmitted during this print-out.



No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
- List Item Discount on L Items 0.00/10.00% (S\$)					0.00	239.70
Total Parts (S\$)					6,230.00	2,451.30

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & REPLACE DAMAGED PARTS, PANEL BEAT WHERE NECESSARY.	New	550.00	300.00
2	TO PUTTY, APPLY PRIMER & SPRAY-PAINT ON THE AFFECTED PORTION.	New	400.00	200.00
3	TO ALIGN MAIN BODY FRAME.	New	350.00	100.00
4	TRANSPORTATION CHARGES.	New	50.00	30.00
Gross Labour Cost (S\$)			1,350.00	630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >