

INS. CASE OWNER:

Wilson,

CC 4/LR 1800

5952, Ywa39

LKK:

IDAC:

Surveyor:

Matthew

DOI:

2/4/18

Date / Time:

1/4/18

Registered in Merimen:

1/4/18

Pre-assign / CCU / FTE

SLG 7761M



Insured Vehicle No.:

-LRF PLC

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Honda Grace

Excess Sec II :SS

D.O.A.:

2/3/18

Place of Accident:

SLE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Mr. Hazim Bin Abdul Jalil

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

90106639 (V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

FB7581U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Cnafa



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/4/18

FB7581U-X ; SLG 7761M-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

5/4/18 email.

After call ltr to OI:

vha

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

9/10/18

Receive video from ALH

Email to ALH to seek advise

9/10/18

Base on OZD video. TP change law

9/10/18

Email from ALH reject claim.

Email to workshop reject claim

PRELIMINARY ADVICE Date/Time:

Sent By:

04-10-18

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

reject

\$250.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

(08/11/13) waf

ASS. REC. BY: MARIS

REF:

A12/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: F3 25814at Workshop m/s Enforce

of _____

Insured: SLG 7261M

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

30/11/2022

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: F3 25814 Yr Regn: 683Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Yamaha RX-K c.c. 135Colour: Black A/C: Insured / Std / NI / NASp. Reading: 1404 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 13X008278Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: NB / S/Rim / STD A/Rim orTyre Size: F: 2.50-18R: 90-90-18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or IKR

Front

R/Bal. 6 mm

Rear

R/Bal. 6 mm

L/Bal. _____ mm

L/Bal. _____ mm

D.O.A. 2/3/18D.O.I. 2/4/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S, O/S S.L.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

ATA 899agree 50% ask to settle.22/5/18 Contacted 2/5 \$1200 with MR Teo.(220-1665.70
58.1)

Date/Time, File Pass to?

☐ : Prel. Report1) ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ - RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/LCR18005952/Uwa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 02-04-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 7261M	Veh. Inspected	FB 2581U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/03/2018	Inspection Date	02/04/2018	
Survey held at	EROFIA MOTOR TRADING PTE LTD 1 KAKI BUKIT AVENUE 6 #02-62 SINGAPORE 417883			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 / 97761091 Fax : 67528669

Co. Reg No. 201202259N

AIG

Name : Muhamad Asyraf
Bin Mohamed Akbar

Accident Date : 22-Mar-18

Vehicle No : FB 2581 U

Vehicle Model : Yamaha RXK

Estimated Repair Costs

Qty	Description	Amount S(\$)
List Items		
1	Front fender	\$ 1 70.00 X
2	Fork inner tubes	\$ 11 220.00 X
1	Front brake disc	\$ 11 145.00 X
1	Front rim shaft	\$ 11 45.00 X
1	Front rim	\$ 11 160.00 X
1	Front rim spooky (1 set)	\$ 11 60.00 X
1	Headlamp	\$ 11 90.00 X
1	Front signal -R/H	\$ 11 45.00 X
1	Handle bar	\$ 31 125.00
1	Hand grip (1 set)	\$ 70.1 50.00
1	Side mirror -R/H	\$ 47 40.00
1	Brake lever	\$ 11 25.00 X
1	Front footrest	\$ Best 48.00
2	Front footrest rubbers	\$ 70.1 40.00
1	Brake pedal	\$ 47 35.00
1	Gear pedal	\$ 11 35.00 X
1	Rear footrest -R/H	\$ 11 28.00 X
1	Exhaust pipe	\$ 11 450.00
2	Rear signals	\$ 0/5/11 90.00 120
1	Rear taillamp	\$ 5110 90.00
1	Rear fender	\$ 11 70.00 X
1	Rear handle	\$ 47 40.00
1	Rear rim	\$ 31 160.00
1	Rim spooky (1 set)	\$ 11 60.00
1	Horn	\$ 11 42.00 X
		\$ 2,263.00
Less 10%		\$ 226.30
		\$ 2,036.70

Not Authorized
LKR
2/5/1200/2
Hady.
T. the photo After repair
2/4/18

1183
10647

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 / 97761091 Fax : 67528669

Co. Reg No. 201202259N

Name : Muhamad Asyraf
Bin Mohamed Akbar

Accident Date : 22-Mar-18

Vehicle No : FB 2581 U

Vehicle Model : Yamaha RXK

Estimated Repair Costs

Special Nett Items

1	Number plate (1 set)	\$ 34	28.00	10
2	Fork oils	\$ 24	30.00	=
2	Fork oil seals	\$ 24	56.00	=
1	Steering cone (1 set)	\$ 11	85.00	q
1	Front tyre	\$ 17	120.00	x
		\$	319.00	

S/No.

Labour

1	To provide towing service.	\$	50.00	✓
2	To check wiring and reset headlamp focusing.	\$ 17	80.00	x
3	To provide labour.	\$	380.00	300
		\$	510.00	

Grand Total

\$ 2,865.70

15/02

Dollars: Two Thousand Eight Hundred Sixty-Five And Seventy Cents Only.



EROFIA MOTOR TRADING PTE LTD

EROFIA MOTOR TRADING PTE LTD hereby notify the Insurer of the following:

- To resurvey before/after spray painting
- To supply damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Towing price survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary claims must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Business Reg No : 53240921c
H/P No : 9222 8511

Received From : Erofica.

Vehicle No : FB 2581

From : Woodlands - IDAC - workshop.

Handphone No : 96710452.

Amount : \$60-

NOTE : Vehicle is transported at owner's risk. The company accepts no responsibility for damages or other misdemeanor to your vehicle whilst being transported.

OFFICIAL RECEIPT

No: 1133

Date: 24/3/18

Issued By

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 5 April 2018 2:58 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLG 7261M AND FB 2581U ON 22/03/2018

Our Ref: CC4/LCR18005952/Uwa3

05 April 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 7261M AND FB 2581U ON 22/03/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by **13/04/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

Number	Date	Page
FB2581U	22-May-18	1

YOUR REF:
VEHICLE NO: FB2581U
MAKE/MODEL: YAMAHA RXK
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ACCIDENT INVOLVING SLG7261M AND FB2581U ON 22 MARCH 2018

FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION	S\$	1,200.00
LOSS OF USE (6 DAYS X \$20.00/DAY) REPAIR & PRI	S\$	120.00

SUB-TOTAL: S\$ 1,320.00

SINGAPORE DOLLARS: ONE THOUSAND THREE HUNDRED AND TWENTY ONLY

TOTAL : S\$ 1,320.00

EROFIA MOTOR TRADING PTE LTD


.....

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Our Ref: EMT1305/18/lt/FB2581U

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

22 May 2018

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SLG7261M AND FB2581U ON 22 MARCH 2018**

We are instructed by our client Muhamad Asyraf Bin Mohamed Akbar to claim damages against your insured SLG7261M in connection with a road traffic accident on 22 March 2018 at about 22.15hrs along Seletar Expressway with our client's motorcycle registration number FB2581U

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final Repair Bill as per Surveyor's recommendation	S\$ 1,200.00
2.	Loss of Use (6 days X S\$20.00/day) Repair Day + PRI	S\$ 120.00
	Total to Claim	<u>S\$ 1,320.00</u>

Attached final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Vivian Lau (LKKAUTO)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Sent: Tuesday, 9 October, 2018 2:21 PM
To: Vivian Lau (LKKAUTO)
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 4180059572SG, Our Ref: CC4/LCR18005952/Uwa3, Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

Vivian

Basing on OI video footage, please proceed to reject the claim
Should Claimant dispute, request for PIR

Wilson Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, October 09, 2018 11:52 AM
To: Tan, Wilson-KL
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 4180059572SG, Our Ref: CC4/LCR18005952/Uwa3, Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

Your ref: 4180059572SG
Our Ref: CC4/LCR18005952/Uwa3

Dear Wilson,

Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

We refer to the above matter.

Based on the circumstances of both parties and available information in hand. Based on OI's video. TP change lane collided with OI

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 24 September, 2018 5:43 PM

To: 'Tan, Wilson-KL' <Wilson-KL.Tan@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 4180059572SG, Our Ref: CC4/LCR18005952/Uwa3, Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

Your ref: 4180059572SG

Our Ref: CC4/LCR18005952/Uwa3

Dear Wilson,

Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

We refer to the above matter.

Based on the circumstances of both parties and available information in hand. Based on OID's video, TP change lane collided with OID

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL [<mailto:Wilson-KL.Tan@aig.com>]

Sent: Friday, 20 July, 2018 12:26 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 4180059572SG, Our Ref: CC4/LCR18005952/Uwa3, Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

Hi

Video uploaded into merimen under the above mentioned claim number

Please take a look
thanks

Wilson Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | **www.aig.com.sg**

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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, May 23, 2018 12:16 PM
To: Tan, Wilson-KL
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 4180059572SG, Our Ref: CC4/LCR18005952/Uwa3, Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

Your ref: 4180059572SG
Our Ref: CC4/LCR18005952/Uwa3

Dear Wilson,

Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to you good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 5 April, 2018 2:53 PM

To: 'Tan, Wilson-KL' <Wilson-KL.Tan@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Your ref: 4180059572SG, Our Ref: CC4/LCR18005952/Uwa3, Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

Your ref: 4180059572SG

Our Ref: CC4/LCR18005952/Uwa3

Dear Wilson,

Accident involving Vehicle SLG 7261M & FB 2581U on 22/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to you good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 9 October, 2018 2:52 PM
To: 'erofia@singnet.com.sg'
Cc: Thin Thin (LKKAuto)
Subject: Your Ref: FB 2581U, Our Ref: CC4/LCR18005952/Uwa3, ACCIDENT ON 22/03/2018 INVOLVING FB 2581U & SLG 7261M
Attachments: SLG 7261M.MP4.mp4; Sketch Plan .pdf

WITHOUT PREJUDICE

Your Ref: FB 2581U
Our Ref: CC4/LCR18005952/Uwa3

Dear Sir/Madam,

ACCIDENT ON 22/03/2018 INVOLVING FB 2581U & SLG 7261M

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client change lane collided onto our Insured

We attached herewith our insured's accident report and CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Mar 2018 Edit Reg		02 Apr 2018 00:00 Edit Adj Rpt	S\$1,200.00 Edit Estimates	S\$1,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K	
Main Claimant:	MUHAMAD ASYRAF BIN MOHAMED AKBAR, ID: S9517937A	
Vehicle Reg. No.:	FB2581U	Date of Loss: 22/03/2018 22:00 - :59 [417 Months and 4 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4180059572SG	Policy/Cover Note No.: 0999994827 (Comprehensive)
Vehicle Reg. No. (Insured):	SLG7261M	Policy No. (Claimant): 5094390525TP
		Excess:
Repairer:	Erofia Motor Trading Pte Ltd - (kaki Bukit) (HQ) 1 Kaki Bukit Avenue 6, #02-62 AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 67527740 / 90696165	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]	
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 11/04/2018]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*FB2581U (4180059572SG)
[SLG7261M]

































TP



































MUHAMAD ASYRAF BIN MOHAMED AKBAR

Mar 22 2018 10:00PM

[LCRF PTE LTD]

Erofla Motor Trading Pte Ltd - (kaki Bukit)

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
Video							1 per page <input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	20/07/18 12:24	Video - Accident			Load MP4		
Assessment Reports							1 per page <input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	03/04/18 16:25	Accident Statement From: SC - Reg. No: SLG7261M, Claimant: LCRF PTE LTD			Load HTM		
Photos/Images							3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	02/04/18 18:28	Chassis Number			Load JPG		<input checked="" type="checkbox"/>
2	02/04/18 18:28	Odometer Reading			Load JPG		<input checked="" type="checkbox"/>
3	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
4	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
5	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
6	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
7	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
8	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
9	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
10	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
11	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
12	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
13	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
14	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
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28	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
29	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>
30	02/04/18 18:28	General View			Load JPG		<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
32	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
33	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
34	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
35	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
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39	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
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47	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
48	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
49	02/04/18 18:28	General View	 Load JPG	<input checked="" type="checkbox"/>
50	23/05/18 07:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	23/05/18 07:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	23/05/18 07:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
53	23/05/18 07:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	23/05/18 07:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	23/05/18 07:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	23/05/18 07:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/18 15:35	TP GIA REPORT	 Load PDF	
2	02/04/18 15:35	ACKNOWLEDGEMENT EMAIL TO AIG DD 02.04.2018	 Load PDF	
3	02/04/18 15:35	EMAIL PRS	 Load PDF	
4	05/04/18 01:51	TP ESTIMATE + TOWING	 Load PDF	
5	05/04/18 14:59	Email letter to OI ACCIDENT INVOLVING SLG 7261M AND FB 2581U ON 22.03.2018	 Load PDF	
6	24/09/18 17:44	Email to AIG to seek advise	 Load PDF	
7	09/10/18 14:54	Email from AIG tp reject claim 9.10.18	 Load PDF	
8	09/10/18 14:54	Email to wkshop reject claim 9.10.18	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18005952/UWA3Q2

Date: 16/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994827

Claimant Vehicle No : FB2581U

Insured Vehicle No : SLG7261M

Date of Loss: 22/03/2018

Nature of Claim: TP

Claim No: 4180059572SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FB2581U

Make & Model: YAMAHA RXK, 135cc (M)

Engine No: 13X008278

Reg. Date: 18/06/1983 (Man. Year: 1983)

Chassis No: 13X008278

Colour: Black

Odometer: 1404 km

Engine Capacity: 135 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 2.50-18

Rear Tyre Size: 90-90-18

Front Left Side: FKR 6 mm

Rear Left Side: FKR 6 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,355.70	1,160.70	1,195.00	50.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	510.00	350.00	160.00	31.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,865.70	1,510.70	1,355.00	47.28
Approved Total (Overridden) (S\$)		1,200.00		
Nett Amount (S\$)	2,865.70	1,200.00	1,665.70	58.13
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 02/04/2018

Date Inspected: 02/04/2018 Inspected At:

Erofia Motor Trading Pte Ltd - (kaki Bukit)
(HQ)

1 Kaki Bukit Avenue 6, #02-62 AutoBay @

Kaki Bukit

Singapore 417883

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Repair	70.00 FL	*- FL
2	2		*FORK INNER TUBES	Not Necessary	220.00 FL	*- FL
3	1		*FRONT BRAKE DISC	Not Necessary	145.00 FL	*- FL
4	1		*FRONT RIM SHAFT	Not Necessary	45.00 FL	*- FL
5	1		*FRONT RIM	Not Necessary	160.00 FL	*- FL
6	1		*SET FRONT RIM SPOOKY	Not Necessary	60.00 FL	*- FL
7	1		*HEADLAMP	Not Necessary	90.00 FL	*- FL
8	1		*FRONT SIGNAL -R/H	Not Necessary	45.00 FL	*- FL
9	1		*HANDLE BAR	Bent	125.00 FL	*125.00 FL
10	1		*SET HAND GRIP	Torn	50.00 FL	*50.00 FL
11	1		*SIDE MIRROR -R/H	Cut	40.00 FL	*40.00 FL
12	1		*BRAKE LEVER	Not Necessary	25.00 FL	*- FL
13	1		*FRONT FOOTREST	Bent	48.00 FL	*48.00 FL
14	2		*FRONT FOOTREST RUBBERS	Torn	40.00 FL	*40.00 FL
15	1		*BRAKE PEDAL	Cut	35.00 FL	*35.00 FL
16	1		*GEAR PEDAL	Not Necessary	35.00 FL	*- FL
17	1		*REAR FOOTREST -R/H	Not Necessary	28.00 FL	*- FL
18	1		*EXHAUST PIPE	Dented	450.00 FL	*450.00 FL
19	1		*REAR SIGNALS	O/S Cut	90.00 FL	*45.00 FL
20	1		*REAR TAILLAMP	Broken	90.00 FL	*90.00 FL
21	1		*REAR FENDER	Repair	70.00 FL	*- FL
22	1		*REAR HANDLE	Cut	40.00 FL	*40.00 FL
23	1		*REAR RIM	Bent	160.00 FL	*160.00 FL
24	1		*SET RIM SPOOKY	Necessary	60.00 FL	*60.00 FL
25	1		*HORN	Not Necessary	42.00 FL	*- FL
26	1		*SET NUMBER PLATE	Bent	28.00 FS	*10.00 FS
27	2		*FORK OILS	Necessary	30.00 FS	*30.00 FS
28	2		*FORK OIL SEALS	Necessary	56.00 FS	*56.00 FS
29	1		*SET STEERING CONE	Not Necessary	85.00 FS	*- FS
30	1		*FRONT TYRE	Not Necessary	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	2,582.00	1,279.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	226.30	118.30
Total Parts (\$\$)	2,355.70	1,160.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PROVIDE TOWING SERVICE	New	50.00	50.00
2	TO CHECK WIRING AND RESET HEADLAMP FOCUSING	New	80.00	0.00
3	TO PROVIDE LABOUR	New	380.00	300.00
Gross Labour Cost (S\$)			510.00	350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >