

INS. CASE OWNER:

sheini

CC 3 / III 1800

5951, Fabb

LKK:  
IDAC:

Surveyor:

tennetu

DOI:

ASSIGNMENT

26/7/18

Date / Time:

26/7/18

Registered in Merimen:

26/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 43624

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

27/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Hoonag Shook Pati

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

ML18020902

Policy No.:

ML00005

Make / Model:

KUMONDI

Place of Accident:

Guillemao Cres Tnos

Guillemao Rd

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final? Yes / No

SHA 44024



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans Mb



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

4/4/18  
11Mor rear-ended to TP.  
ORIGINAL TP LOB IN8/8/19  
10/1/19File -> dpe mark  
File -> su to sad dv.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

2033.00

Loss of Rental (LOR):

\$5

166.92

( 2 days)

X1587.46

Loss of Use (LOU):

\$5

-

(\$ x days)

Loss of Income (LOI):

\$5

80.00

(\$40 x 2 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$600.00

Total:

\$5

2229.92

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

2229.92

Name 1:

Transrab Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASS. REC. BY:

REF:

TD /

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/vs

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S14B 99074 Yr Regn: 08, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Renault Longitude c.c. 1985

Colour

m. white / grey

A/C: Insured / Std / NI / NA

Sp. Reading

618906

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VF1ABL15AUC 273465

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: Giti 215/60R16

R: Falken

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

8

mm

Rear

R/Bal.

3

mm

L/Bal.

8

mm

L/Bal.

3

mm

D.O.A.

27/3/18

D.O.I.

28/3/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

29/3

File sent to Catherine

1 Pump &amp; 1900 Centre Tension (2 x 3.46 + 80)

(Ref \$ 17385.52 / 0107)

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. \$1

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC3/III18005951/Kub3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 02-04-2018	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 5362Y	Veh. Inspected	SHB 9907U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	27/03/2018	Inspection Date	28/03/2018	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHB 9907U****AAD1803-241***Not Authorized  
21 Sep @ 1900h*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

**SHB 9907U**

VF1ABL15AUC273465

RENAULT

LATITUDE

27.3.2018

**PART****LIST**

1	1 BUMPER COVER REAR	\$	<i>Bu</i> 1,108.46	✓
2	1 BUMPER LOWER REAR	\$	<i>Del/la</i> 768.84	✓
3	1 BUMPER BRACKET CTR REAR	\$	<i>Sn</i> 113.47	X
4	1 BUMEP R BRACKET SIDE RH REAR	\$	<i>Sn</i> 135.97	X
5	1 BUMEP R RETAINER RH REAR	\$	<i>Dis</i> 44.99	✓
6	1 BUMPER REFLECTOR RH	\$	<i>Sn</i> 43.61	X
7	1 BUMEP R BRACKET SIDE LH REAR	\$	<i>Sn</i> 135.97	X
8	1 BUMEP R RETAINER LH REAR	\$	<i>Sn</i> 44.99	X
9	1 BUMPER REFLECTOR LH	\$	<i>Sn</i> 43.61	X
10	1 BUMPER BEAM REAR	\$	<i>R</i> 777.52	} X
11	1 BUMPER BEAM BRACKET LH REAR	\$	<i>R</i> 225.95	
12	1 BUMPER BEAM BRACKET RH REAR	\$	<i>R</i> 225.95	
13	1 TAILLAMP LH	\$	<i>Sn</i> 552.55	
14	1 TAILLAMP PANEL LH	\$	<i>R</i> 986.70	
15	1 OUTER PANEL REAR (End Panel)	\$	<i>R</i> 1,471.77	
16	1 OUTER PANEL REAR (End Panel)TRIM	\$	<i>Sn</i> 404.56	
17	1 EXHAUST REAR	\$	<i>R</i> 7,489.05	
18	1 EXHAUST CAP REAR	\$	<i>R</i> 230.49	

<b>TOTAL</b>	<b>\$</b>	<b>14,804.47</b>
<b>10%</b>	<b>\$</b>	<b>3,586.89</b>
	<b>\$</b>	<b>11,217.57</b>

**Special Nett**

1	1SET PARKING AID	\$	<i>Sn</i> 700.00	X
2	1SET REAR BUMPER CLIP	\$	<i>R</i> 66.00	✓
3	1SET BUMPER BRACKET CTR CLIP	\$	<i>R</i> 33.00	✓
4	1SET BUMEP R BRACKET SIDE CLIP RH RR	\$	<i>R</i> 10.00	X
5	1SET BUMEP R RETAINER RH CLIP RR	\$	<i>R</i> 20.00	X

**Trans-cab Auto Services Pte Ltd**

AAD1803-241

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9907U

6 1SET BUMPR BRACKET SIDE CLIP LH RR	\$	na	10.00 X
7 1SET BUMPR RETAINER CLIP LH RR	\$	na	20.00 X
8 1SET BUMPER LOWER REAR RIVET	\$	na	22.00 X
9 1SET BUMPER LOWER REAR CLIP	\$	na	66.00 ✓
10 1SET FENDER WHEELARCH REAR RH CLIP	\$	na	35.00 X
11 1SET FENDER WHEELARCH REAR LH CLIP	\$	na	35.00 X
12 1 FENDER INNER TRIM CLIP LH	\$	na	28.00 X
13 1 FENDER INNER TRIM CLIP LH	\$	na	28.00 X
14 1 TAILLAMP CLIP RH	\$	na	5.00 X

<b>TOTAL</b>	<b>\$</b>	<b>1,078.00</b>
--------------	-----------	-----------------

<b>TOTAL PARTS</b>	<b>\$</b>	<b>12,295.57</b>
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**LABOUR**

Putty And Spray Painting Of The Affected Portion.	\$	2,450.00 2201
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	2,200.00 2001
To Rust-Proofing Of The Affected Areas.	\$	na 170.00 X
To reinstall rear bumper parking sensor.	\$	170.00 601
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	na 170.00 X
To repair and realign rear exhaust pipe.	\$	na 170.00 X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	na 170.00 X
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	na 170.00 X
To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	na 170.00 X

**Trans-cab Auto Services Pte Ltd****AAD1803-241**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHB 9907U**

To supply and re-do rear luggage floor panel insulation padding.	\$	<i>nn</i>	380.00	X
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	<i>nn</i>	380.00	X
To transfer of rear windscreen fittings and conduct water seepage test.	\$	<i>nn</i>	170.00	X
To check steering geometry and computer wheel alignment	\$	<i>nn</i>	220.00	X

**TOTAL \$ 6,990.00****Over All Total \$ 19,285.57****(LUMP SUM)****Repair Days*****10 DAYS******2 days***

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Apr 2018 15:27	Clim Veh Model Changed	(204383) RENAULT LATITUDE 2.0 L (A).	[A] Lau Shu Pei
2	02 Apr 2018 15:27	Clim Created	Reg No: SHB9907U. Acct Date: 2018/03/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ( )	[A] Lau Shu Pei
3	02 Apr 2018 15:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	02 Apr 2018 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/11	[A] Lau Shu Pei
5	02 Apr 2018 15:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	02 Apr 2018 15:27	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	02 Apr 2018 15:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	04 Apr 2018 09:03	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	04 Apr 2018 09:03	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 1993038 21R.	[A] Lau Shu Pei
10	09 Apr 2018 18:15	Adj Mandate Request	Cur.Req:0.00:PODS - Express Settlements Dear Sir / Madam, We advise liability as follows for Direct Settlement: Liability : 100% Remarks : BOLA - 27 (OI rear-ended to TP)	[A] THIN THIN HLAING
11	10 Apr 2018 08:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/11	[I] Sherini Pillai
12	10 Apr 2018 08:38	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
13	09 Jul 2018 08:45	Adj Rpt Initiated		[A] Lau Shu Pei
14	09 Jul 2018 08:45	Clim Dtl Modified	JPJ Reg. Date: -> 2013/08/30.	[A] Lau Shu Pei
15	09 Jul 2018 08:45	Clim Details Notified		[A] Lau Shu Pei
16	26 Aug 2019 10:59	Adj Mandate Request	Cur.Req:2279.92:PODS Liability: 100% Quantum: a)COR: \$2,033.00 + b)LOR: \$166.92 (2 days x \$83.46) + c) LOI: \$80.00(2 days x \$40.00) = Total \$2,279.92 Vehicle Model: Renault Latitude 2.0L (1995cc) For your approval	[A] Chong Poh Kin

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1853443	09/07/2018 08:45	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB9907U	SHA5362Y	10.70

## Print Received Message

This mail is associated with :

**\*SHB9907U (MCT18030902)**  
**[SHA5362Y]**

TP

TRANS-CAB SERVICES PTE LTD

Mar 27 2018 1:00PM

[COMFORT TRANSPORTATION PTE LTD]

Trans-cab Auto Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 26/08/2019 11:31 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2279.92) - SHB9907U - Claim Handler: Sherini Pillai

Approved:2279.92.



## Hsiao Tong (LKKAUTO)

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Monday, 9 September 2019 5:42 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** 'Jasmine Tan'; 'claims'  
**Subject:** RE: Your Ref: AAD1803-241 (SHB9907U) \*Our Ref: CC3/III18005951/Kpb3 [ACCIDENT INVOLVING SHA 5362Y(III) AND SHB 9907U ON 27/03/2018]  
**Attachments:** IMG\_7836.JPG; IMG\_7835.JPG; IMG\_7839.JPG

WITHOUT PREJUDICE

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



**TRANS-CAB SERVICES PTE LTD**  
No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

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**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Monday, 9 September, 2019 10:29 AM  
**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** Your Ref: AAD1803-241 (SHB9907U) \*Our Ref: CC3/III18005951/Kpb3 [ACCIDENT INVOLVING SHA 5362Y(III) AND SHB 9907U ON 27/03/2018]

Your Ref: **AAD1803-241 (SHB9907U)**  
Our Ref: CC3/III18005951/Kpb3

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 5362Y(III) AND SHB 9907U ON 27/03/2018**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,033.00
2. Loss of Rental (2days x \$83.46)	\$ 166.92

3. Loss of Income (2days x \$40.00)	\$ 80.00
<b>Total</b>	<b>\$ 2,279.92</b>

Please confirm acceptance.

Meantime, kindly provide after repair/after paint photos for SHB9907U.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	3878K

## Vehicle Details

Vehicle No.:	SHB9907U
Vehicle to be Exported:	Yes
Intended De-registration Date:	27 Mar 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000485
Chassis No.:	VF1ABL15AUC273465
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	30 Aug 2013
First Registration Date:	30 Aug 2013
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

## Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Aug 2021
PARF Rebate Amount:	\$9,373.00

## Intended COE Rebate Details

COE Expiry Date:	29 Aug 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$54,952.00
COE Rebate Amount:	\$23,506.00
<b>Total Rebate Amount:</b>	<b>\$32,879.00</b>

## Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 27 Mar 2018.

OK

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1803-241

Your Ref : SHA5362Y

Date : 04.June 2018

**INDIA INT'L INS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9907U AND SHA5362Y ON 27/03/18 01:30 PM ALONG GUILLEMARD CRESCENT**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,033.00
2.	Loss of Rental for <u>2</u> days @ \$ <u>83.116</u> per day	\$	166.92
3.	Loss of Income for <u>2</u> days @ \$ <u>50.00</u> per day	\$	100.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	2,299.92

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9907U and SHA5362Y along GUILLEMARD CRESCENT on 27/03/18 01:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of June 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

TO: SUNDARA

INDIA INTERNATIONAL INSURANCE PTE LTD

Est. Reg. No. 190703712K | GST Reg. No. M2-007000003  
 64 | Cecil Street | #04 | #05 | #06-02 | IOH Building | Singapore 049711  
 Office: (65) 63476100 Email: [insure@iil.com.sg](mailto:insure@iil.com.sg)  
 Fax: (65) 62244174 Website: [www.iil.com.sg](http://www.iil.com.sg)

## EXPRESS SETTLEMENT

**DISCHARGE VOUCHER**  
**III-Direct Settlement (PODS)**

India Ref: TP / MCT18030902  
 Claimant Ref: SHB9907U

We/I, TRANS-CAB AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,033.00 (repair cost), S\$ 246.92 (loss of ~~oil~~ rental), S\$ — (search fee), vehicle no. SHB9907U that was damaged pursuant to the accident which occurred on 27/03/2018 (date) at GUILLEMARD CRESCENT (location) involving vehicle no. SHA5362Y (insured vehicle). This is pursuant to the inspection conducted on 28/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD ("the third party claimant") of vehicle no. SHB9907U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB9907U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,279.92 to TRANS-CAB AUTO SERVICES PTE LTD.

Dated this 10 day of SEP 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (workshop)



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>INDIA INTERNATIONAL INSURANCE PTE LTD</b> 64 CECIL STREET #05-00 IOB BUILDING 049711 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1805-203 <b>DATE</b> : 31. May 2018 <b>REFERENCE NO</b> : AAD1803-241 <b>TERMS</b> : <b>DUE DATE</b> : 31. May 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9907U;DOA 27.03.18(LUMP SUM-18)	1	2,033.00	2,033.00

**Total SGD Excl. GST :** 1,900.00  
**7% GST :** 133.00  
**Total SGD Incl. GST :** 2,033.00

**\*\*\*\* TWO THOUSAND THIRTY THREE SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04 June, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 27/03/18 01:30 PM at GUILLEMARD CRESCENT

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9907U. The taxi was hired to TEO SUAN HOON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$83.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

27-03-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	<b>AAD1803-241</b>	<b>Accident Date</b> 27-03-2018
28/3/2018 10:00	29/3/2018 18:00	SHB9907U

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Apr 2018 <a href="#">Edit Reg</a>		28 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$51,900.00</b> <a href="#">Edit Estimates</a>	<b>\$51,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHB9907U	Date of Loss:	27/03/2018 13:00 - :59 [54 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18030902	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA5362Y	Policy No. (Claimant):	VPX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd ( ) No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 11/04/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- III\_SG (26/08/2019): Alert - Adj Mandate Approved (\$2279.92) - SHB9907U - Claim Handler: Sherini Pillai
- III\_SG (10/04/2018): Alert - Adj Mandate Approved (\$0.00) - SHB9907U - Claim Handler: Sherini Pillai

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)














Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents









\*SHB9907U (MCT18030902)  
[SHA5362Y]  
TP  
TRANS-CAB SERVICES PTE LTD  
Mar 27 2018 1:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Trans-cab Auto Services Pte Ltd

[Upload Documents](#) | 
 [Upload Photos](#) | 
 [Compose New Letter](#)


**View** [View in Browser](#)

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	08/08/19 11:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	08/08/19 11:05	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>	
12	08/08/19 11:05	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>	
13	10/09/19 08:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
14	10/09/19 08:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
15	10/09/19 08:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	02/04/18 18:02	TP ESTIMATE- MARKED	 Load PDF		
2	02/04/18 18:02	TP GIA REPORT	 Load PDF		
3	23/08/19 15:03	WORKSHOP INVOICE	 Load PDF		
4	23/08/19 15:03	RENTAL RECEIPT	 Load PDF		
5	23/08/19 15:03	RENTAL MILEAGE	 Load PDF		
6	19/09/19 11:01	AUTHORISATION TO ACT FORM	 Load PDF		
7	19/09/19 11:01	DISCHARGE VOUCHER	 Load PDF		
8	19/09/19 11:01	LOD	 Load PDF		

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	03/04/18 08:51	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18005951/KPB3Q2

Date: 19/09/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant SHB9907U Insured Vehicle No: SHA5362Y  
 Vehicle No: SHB9907U  
 Date of Loss: 27/03/2018 Nature of Claim: TP Claim No: MCT18030902

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB9907U  
 Make & Model: RENAULT LATITUDE, 2.0 L (A) Engine No: M9R8839C000485  
 Reg. Date: 30/08/2013 (Man. Year: 2013) Chassis No: VF1ABL15AUC273465  
 Colour: Metallic White/Red Odometer: 618906 km  
 Engine Capacity: 1995 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: Giti 8 mm Rear Left Side: Falken 3 mm  
 Front Right Side: Giti 8 mm Rear Right Side: Falken 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,402.00	1,895.06	12,506.94	86.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,990.00	480.00	6,510.00	93.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>21,392.00</b>	<b>2,375.06</b>	<b>19,016.94</b>	<b>88.90</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,900.00</b>		
(S\$)	21,392.00	1,900.00	19,492.00	91.12
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,497.44</b>	<b>133.00</b>	<b>1,364.44</b>	<b>91.12</b>
<b>Nett Amount (S\$)</b>	<b>22,889.44</b>	<b>2,033.00</b>	<b>20,856.44</b>	<b>91.12</b>
<b>+ Loss of Use (2.0 x S\$40.00/day) (S\$)</b>		<b>80.00</b>		
<b>+ Car Rental (2.0 x S\$83.46/day) (S\$)</b>		<b>166.92</b>		
<b>Nett Liability (S\$)</b>		<b>2,279.92</b>		

## INSPECTION

Date of Assignment: 28/03/2018  
 Date Inspected: 28/03/2018 Inspected At: Trans-cab Auto Services Pte Ltd  
 No 2 Ang Mo Kio Street 63  
 Singapore 569111

Estimated Period of Repair: 2.0 days

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**Adjuster:** KENNETH KONG**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 23 Aug 2019)
<b>Parts:</b>	143	RENAULT LATITUDE 2.0 L (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHB9907U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Buckled	1,108.46 FL	*1,108.46 FL
2	1		*BUMPER LOWER REAR	Dented / Cut	768.84 FL	*768.84 FL
3	1		*BUMPER BRACKET CTR REAR	Serviceable	113.47 FL	*- FL
4	1		*BUMPER BRACKET SIDE RH REAR	Serviceable	135.97 FL	*- FL
5	1		*BUMPER RETAINER RH REAR	Distorted	44.99 FL	*44.99 FL
6	1		*BUMPER REFLECTOR RH	Serviceable	43.61 FL	*- FL
7	1		*BUMPER BRACKET SIDE LH REAR	Serviceable	135.97 FL	*- FL
8	1		*BUMPER RETAINER LH REAR	Serviceable	44.99 FL	*- FL
9	1		*BUMPER REFLECTOR LH	Serviceable	43.61 FL	*- FL
10	1		*BUMPER BEAM REAR	Repair	777.52 FL	*- FL
11	1		*BUMPER BEAM BRACKET LH REAR	Repair	225.95 FL	*- FL
12	1		*BUMPER BEAM BRACKET RH REAR	Repair	225.95 FL	*- FL
13	1		*TAILLAMP LH	Serviceable	552.55 FL	*- FL
14	1		*TAILLAMP PANEL LH	Repair	986.70 FL	*- FL
15	1		*OUTER PANEL REAR (END PANEL)	Repair	1,471.77 FL	*- FL
16	1		*OUTER PANEL REAR (END PANEL)TRIM	Serviceable	404.56 FL	*- FL
17	1		*EXHAUST REAR	Repair	7,489.05 FL	*- FL
18	1		*EXHAUST CAP REAR	Repair	230.49 FL	*- FL
19	1		*SET PARKING AID	Serviceable	700.00 FS	*- FS
20	1		*SET REAR BUMPER CLIP	Necessary	66.00 FS	*66.00 FS
21	1		*SET BUMPER BRACKET CTR CLIP	Necessary	33.00 FS	*33.00 FS
22	1		*SET BUMPER BRACKET SIDE CLIP RH RR	Not Necessary	10.00 FS	*- FS
23	1		*SET BUMPER RETAINER RH CLIP RR	Not Necessary	20.00 FS	*- FS
24	1		*SET BUMPER BRACKET SIDE CLIP LH RR	Not Necessary	10.00 FS	*- FS
25	1		*SET BUMPER RETAINER CLIP LH RR	Not Necessary	20.00 FS	*- FS
26	1		*SET BUMPER LOWER REAR RIVET	Not Necessary	22.00 FS	*- FS
27	1		*SET BUMPER LOWER REAR CLIP	Necessary	66.00 FS	*66.00 FS
28	1		*SET FENDER WHEELARCH REAR RH CLIP	Not Necessary	35.00 FS	*- FS
29	1		*SET FENDER WHEELARCH REAR LH CLIP	Not Necessary	35.00 FS	*- FS
30	1		*FENDER INNER TRIM CLIP LH	Not Necessary	28.00 FS	*- FS
31	1		*FENDER INNER TRIM CLIP LH	Not Necessary	28.00 FS	*- FS
32	1		*TAILLAMP CLIP RH	Not Necessary	5.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>15,882.45</b>	<b>2,087.29</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>1,480.45</b>	<b>192.23</b>
<b>Total Parts (\$\$)</b>	<b>14,402.00</b>	<b>1,895.06</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,450.00	220.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	2,200.00	200.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	60.00
5	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
6	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
7	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
8	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
10	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING	New	380.00	0.00
11	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
12	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
13	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
Gross Labour Cost (S\$)			6,990.00	480.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;