Vivian Lau (LKKAuto)

From: ONG LI LI < llong@lonpac.com>

Sent: Monday, 17 December, 2018 8:53 AM

To: Vivian Lau (LKKAuto)
Cc: MT_Claim_SG; Admin A

Subject: RE: Direct Settlement - Accident Involving SKS7191E (OI: LPC -

17/18/18/VP05/020502) AND SLJ2818A (TP: LKK REF -CC3/LPC18005944/wb3) on

29.03.2018

Dear Vivan

Please proceed.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, 13 December, 2018 3:43 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: RE: Direct Settlement - Accident Involving SKS7191E (OI: LPC - 17/18/18/VP05/020502) AND SLJ2818A

(TP: LKK REF-CC3/LPC18005944/wb3) on 29.03.2018

Your ref: 17/18/18/VP05/020502 LKK ref: CC3/LPC18005944/wb3

Hi Lili.

We refer to the above matter.

We have highlighted to your good office on 12 April 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This accident happened OI collided onto parked TP. Liability is 100%

Summary to offer to third party repairer, Performance Motors Limited. is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$4,265.93	\$ 2,315.75
2. Loss of RENTAL (\$ 100.00 x 3days)	\$ 300.00	\$ 300.00(\$ 100.00 x 3days)
GIA SEACH	\$ 2.00	\$ 2.00
Total	\$4,567.93	\$ 2,617.75

^{**03} days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 13 December, 2018 2:23 PM
To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKS7191E (OI: LPC - 17/18/18/VP05/020502) AND SLI2818A (TP:

LKK REF -CC3/LPC18005944/wb3) on 29.03.2018

Hi Vivian

We have received reminder from the workshop.

Please inform workshop to liaise with you directly.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, 12 April, 2018 5:36 PM

To: ONG LI LI; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Admin A; Vivian Lau (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKS7191E (OI: LPC - 17/18/18/VP05/020502) AND SLJ2818A

(TP: LKK REF-CC3/LPC18005944/wb3) on 29.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKA 8899K at M/s Performance Motors Limited.

Enclosed for your perusal is:

Estimated cost of repair

Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 4 April 2018 11:01 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ERIC WOO JUN

KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKS7191E (OI: LPC - 17/18/18/VP05/020502) AND SLJ2818A (TP:

LKK REF -CC3/LPC18005944/wb3) on 29.03.2018

Dear Shu Pei

Please see our Insured's GIA report attached.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 4 April, 2018 10:29 AM

To: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI

Cc: MT_Claim_SG; Admin A; Vivian Lau (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKS7191E (OI: LPC - TBA) AND SLJ2818A (TP: LKK REF -

CC3/LPC18005944/wb3) on 29.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 2 April 2018 2:59 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; ONG LI LI

<!long@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKS7191E (OI: LPC - TBA) AND SLJ2818A (TP: LKK REF -

CC3/LPC18005944/wb3) on 29.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Performance Motors Limited.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- TP's GIA report

Please be informed that preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe|@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

Performance Motors Limited





Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555 Attention: Motor Claims

"Without Prejudice"

Your Ref

Chirt Blat

Subject

13 September 2018

ACCIDENT INVOLVING VEHICLES SLJ2818A & SKS7191E ON 29.03.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair : S\$

2315.75

Loss of use : S\$

300.00 (S\$ 100.00 x 3 days)

A copy of each of the following supporting documents is enclosed:

GIA search fee : S\$

2.00

: S\$ 2617.75

Parlamence Motors 1800-Call-BMW (1800-2255-268)

www.pmil.com.sg 303 Alexandria Fload

Ferformance Carena Singapore 199941 Fal Sales 6319 0100

Tel Aberseles 6319 0111

Fa=6474.7770

 Copy of Accident Report Copy of Final Repair bill & GIA search slip

3. Copy of Car Rental Agreement & Car Rental Invoice & Certificate of Insurance

Copy of Identification Card & Driving License

5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sq.

#01-01 Sime Derby Business Centre Singipore 199944 Tel Seles 6319 0511 Tel. Attenuates Fax 6479 6634

315 Alexandra Road

Kampong Arang Rd East Coast Centre Singapore 438180 Tel Ahurusins 6319-0000 Fex 6344 1332

Registered affice 305 Alexandra Road Varnage Automotive Cernie Singapore 158942

Co. Reg. No. 197401559W

Yours sincerely

Teng Wai Khan

Customer Service Manager, Body & Paint

Performance Motors Limited



LETTER OF AUTHORISATION

ACCIDENT INVOLVING 8472818A & 8K57191E ON 29/03/18.
I, ME Ho Ho Wee owner of Vehicle Registration No. \$252818A hereby authorise Performance Motors Limited to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.
I further authorise Performance Motors Limited to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.
I further confirm that the acceptance by Performance Motors Limited of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.
Signed by:
Name: He HAINEE (Date) 31/03/18 NRIC No.: 57705607F
In the presence of:
Name : (Date) 3 1/03 / 18 NRIC No.:



LONPAC INSURANCE BHD

8289

CLAIM NO : 17/18/18/VP05/020502 DATE : 17 December 2018

DISCHARGE VOUCHER

I/We,Ho Hai Wee confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKS 7191E the sum of Singapore Dollar Two Thousand Six Hundred Seventeen and Cents Seventy Five Only (\$2,617.75) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKS 7191E & SLJ 2818A on 29 March 2018 along Blk 911 HOUGANG STREET 91

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/LEE JIAN HUI) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PERFORMANCD MOTORS LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Name of vehicle owner /Date

BHN Dealer

Performance Motors Limited

A member of the Sine Darby Group Co. Reg. No. 197403559M GET Reg. No. M2-0020081-x

310, Alexandra Road
Sime Darby Ferformance Centre
Singapore 339941
Tel: 63190100 (Sales a Admin)
63190111 (AfterSales)
Fax: 64247770

119. Alexandra Road Sime Darly Business Centre Sinsapore 159944 Tel 5130918 | AfterSales 51390533/530 | Motorradi Fax 64796651 | AfterSales 64796634 | Motorradi



SERVICE TAX INVOICE

Repair Order No. : B1 1257471 Page No. 1 of 2

Invoice Number: 2004828 / WSB : 09/04/2018 Date IN

Invoice Date : 05/09/2018

Payment Terms : 30 Days From Invoice Cust. Svc. Advisor: Han Kwan Yong Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mr Ho Hai Wee (He Haiwei) 12C Hougang Street 11

#14-65

- INVOICE TO -158

Lonpac Insurance Bhd 300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Singapore 534072

MODEL REGN. NO. REGN. DATE MILEAGE CHASSIS NO. 216D G TOURER SLJ2818A 5B45446 02/12/2016 34197

SLUZGIGA	3543446 0	2/12/2016				3	4131
	LABOUR 1-						NETT
	To make good the front bumper and	renlace damaned r	arts to				850.00
	remove and install body parts in order	,					000.00
	job.	a se sorry out plant					
	To respray front bumper						934.00
	To check electrical wiring systems at	the front section					150.00
	for proper function including adjustm						
	Sundries.						40.00
	INS CLAIMS : ACCIDENT REPAIR.	DIRECT SETTLEM	ENT.				0.00
	DATE OF ACCIDENT: 29.3.2018. 3	RD PARTY CAR : S	SKS7191E.				
	YOUR REF NO : NIL.						
	VEHICLE WAS SURVEYED BY M CONSULTANTS PTE LTD ON 9.4.20 REPAIR BY MS VIVIAN LAU FROM	018 AT 1.40 PM. A	UTHORISED				
	PROPOSE CAR RENTAL = \$300.00 TO INSURANCE COMPANY CONFI		SUBJECTED)			0.00
	GIA SEARCH FEE = \$2.00.						0.00
				Tot	al Labour	1: -	1,974.00
					Retail		
	PARTS -			_Qty_	Price		NETT
	RH FINISHER (LUXURY LINE)			1	60.20		60.20
	(S/L) WASHER ADDITIVES (250ML))		-1	3.60		3.60
	WINDSHIELD CLEANING CONTAIN	IER		1	126.45		126.45
L.				Tot	al Parts		190.25

new Dealer

Performance Motors Limited

A member of the Sime Darty Group Co. Reg. No. 197401559W GDT Reg. No MJ-0020081-x

183, Alexandra Road 280, Kampong Arang Road Eise Darby Performance Centre Singapore 158942 Eingapore 438180
Tel 63190310 (Sales & Admin) Tel 63190389 (AfterSales) Fax. 64747770

318. Alexandra Noad Elme Darby Business Centre Elityapore 159944 Tel. 63190538 (AfterSales) 63190533/53E (Motorrad) Fas 64796601 (AfterSales) 64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 : 2 of 2 1257471 Page No.

Invoice Number : 2004828 / WSB Date IN

: 09/04/2018 Invoice Date : 05/09/2018

Cust. Svc. Advisor: Han Kwan Yong Payment Terms : 30 Days From Invoice

> Invoice By Sharon Heng

				_		
Labour Charges		1,934.00	Total Labour & Parts Charges	:	S\$	2,164.25
Parts Charges		190.25	Less Insurance Excess	z	S\$	0.00
Lubricant/Misc	\$5	40.00	Invoice Total Amount Exclude GST		S\$	2,164.25
			GST @ 7%	:	S\$	151.50
			Invoice Total Amount Include GST	:	S\$	2,315.7
					0.0	2,010
Computer generated	invoice	e. No signature is required.	Amount Payable Include GST :		S\$	2.315.75

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



CHAN'S & SONS ENTERPRISE

363 Sembawang Road Singapore 758379 Tel 67532536 Fax:67567565 GST Reg No: 51-936900-M



2

TAX INVOICE

HO HAI WEE

NO. 12C #14-65 HOUGANG STREET 11 SINGAPORE 534072

ATTN: HO HAI WEE

INVOICE

AR1804-0249

DATE

12/04/2018

TERMS STAFF ID C.O.D

280.37

AGREEMENT NO. :

AMIRA HA201804-0098

AMOUNT (SGD)

DESCRIPTION

Vehicle Reg No Make / Model

: SKA472K

: TOYOTA VIOS 1.5 AUTO

Rental Dates

: Rental Billing From 09/04/2018 To 12/04/2018

Period

: 3 days

Rental Rate

: S\$ 100.00 Per Day

(Including GST)

Reference No

: SLJ2818A

AMOUNT: S\$

THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE:

0.00

TAXABLE VALUE:

280.37

GST 7%:

19.63

TOTAL S\$:

300.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official USe Only

Payment Date :	F / Amt
CS / CC /CH :	
CS/CC/CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park, Singapore 758379 Tel: 67532536 Fax:67567565 GST Reg No: 51-936900-M



Hirer:

HO HAI WEE

OFFICIAL RECEIPT

AMOUNT (SGD) DESCRIPTION 201804-0132 Official Receipt No HO HAI WEE Account of 12/04/2018 Date Issued SKA472K Vehicle Reg No. 09/04/2018 Rental Dates 300.00 Amount Received S\$ 300.00 SS M109984 Payment Type: MASTER AR1804-0249 . Payment for Invoice Comments

TOTAL AMOUNT RECEIVED

100 100

S\$

300.00

MERCHANT CUPY

Merchant Solutions

2-50

LINK S & SUNS ENTERPRIS

TID.

000702053084422 66100517

XXXXXXXXXXX5516 (M)

MASTER

EXP1RY-XX/XX

SALE

APR 12, 2018 12:05 BATCH:000685 RRN: 120516009984 TRACE:009984

101AL

Х

SGD300.00

CHROHOLDER SIGNATURE

APPROVAL CODE: A00469

1 mars to red toll opposition office)

** DUPLICATE **

^{*} This is a computer generated document. No signature is required.





CHAN'S & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park, Singapore 758379. Tel: 6753 2536 Fax: 6756 7565 Breakdown Recovery: 9742 9446

RENTAL AGREEMENT			RPNO :	018	04-	000	1000
Hiror's Name HO HAI WE	EE 2	2 02,19T	Passport	Nric N	560	Nation	emin Sp
Address 12C HOUGANGS	57.11.	Decupation	Driving L	cance /	Vα	Date o	f Expiry
14-65, THE MINTON	934072	Contact No	Chopile by) C	293	5	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport	Nric N	a.	Nation	ulity
Address		Occupation	Driving L	cence l	Nσ	Date o	t Expiry
	Postal Code	Contact No	Mobile Pi	hone No	0.		1.8
CHECK OUT 64 2018 TH	ne(000	Milenge	E	1/4		1/2	3/4 F
CHECK IN Date J. 4-18 Tim	MAC/ Per	Mileage	Remarks	114)	16	317
10	1. 1	KA					
IMPORTANT NOTES -			UNIT		RATI	E (\$)	TOTAL (S
Car is restricted to SINGAPORE use. See clause 1(f) for No refund will be given for vehicle that returns early.	r non-compliance.	RATE	3	0	7-1	00	2
 Own Damage Liability — First \$1500 for damage to vernings while damaged vehicle is under repair. 	versicle plus loss of	DISCOUNT					
Third Party Liability - First \$2000 for any Third Party Act Additional Excess of \$3000 for drivers under 24yrs of the second s		GST @ 7%					01
and/or less than 2yrs driving experience.		TOTAL					500
 Hirer is responsible for all parking fines & traffic summor Extension: One day's advance notice is required otherwill be allowed. 		EXTENSION					_ : : :
Vehicle should be returned at the same time as or Saturday where return time is before 10am. Vehicle returned after office hour will be charged to the returned after office hour will be c	D W 5	HU DN	/				
Hourly extension is charged at 1/5 of the daily rate. As preventive maintenance, please check water & engine oil daily. Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.		SLJ 2	818A				
 For the comfort of other users, please retrain from carrying of pets in the car. A cleaning charge of \$200 arroky amelly or dirty vehicle. 	DEPOSIT (refundati	nie) SS					
 Carrying of PASSENGERS in commercial vehicle is Only WORKERS covered under hirer's workthen allowed. 	CHANGED OVER F		Ak	3440	DATE	10:04:5	
For the comfort of other users, please refrain from carrying of pets in the car. A cleaning charge of \$200 smoky, smelly or dirty vehicle. Carrying of PASSENGERS in commercial vehicle is Only WORKERS covered under hirer's workmen.			A.K	3440	DATE	10.01	
1 1 1			11		7	V	NI

RETURN

FROM 09.04. 2018



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-048088

Date of Request:

31/03/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam.

Enquiry Date

31/03/2018

Enquiry By

Han Kwan Yong

TP Vehicle No.

SKS7191E

Accident Date 29/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS7191E	Lonpac Insurance Bhd	23/12/2017-22/12/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No. M400017735

TAX INVOICE

Our Ref No:

GR-18-048088

Date of Request:

31/03/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam.

Enquiry Date

31/03/2018

Enquiry By

Han Kwan Yong

TP Vehicle No.

SKS7191E

Accident Date 29/03/2018

DESCRIPTION	AMOUNT (S\$)		
TP Insurer Enquiry	1.87		
GST Amount	0.13		
Total Amount Due (GST Inclusive)	2.00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque